

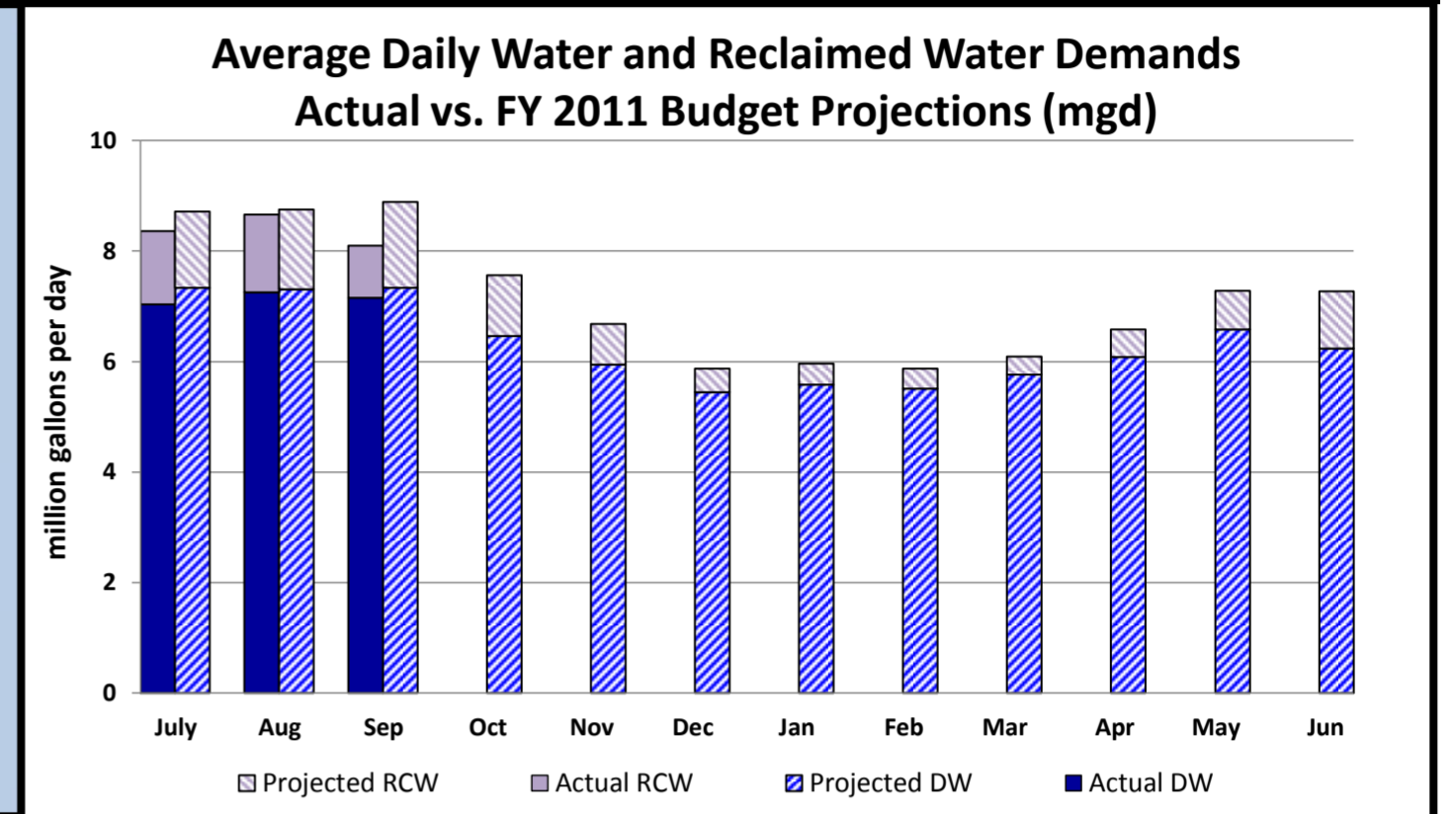
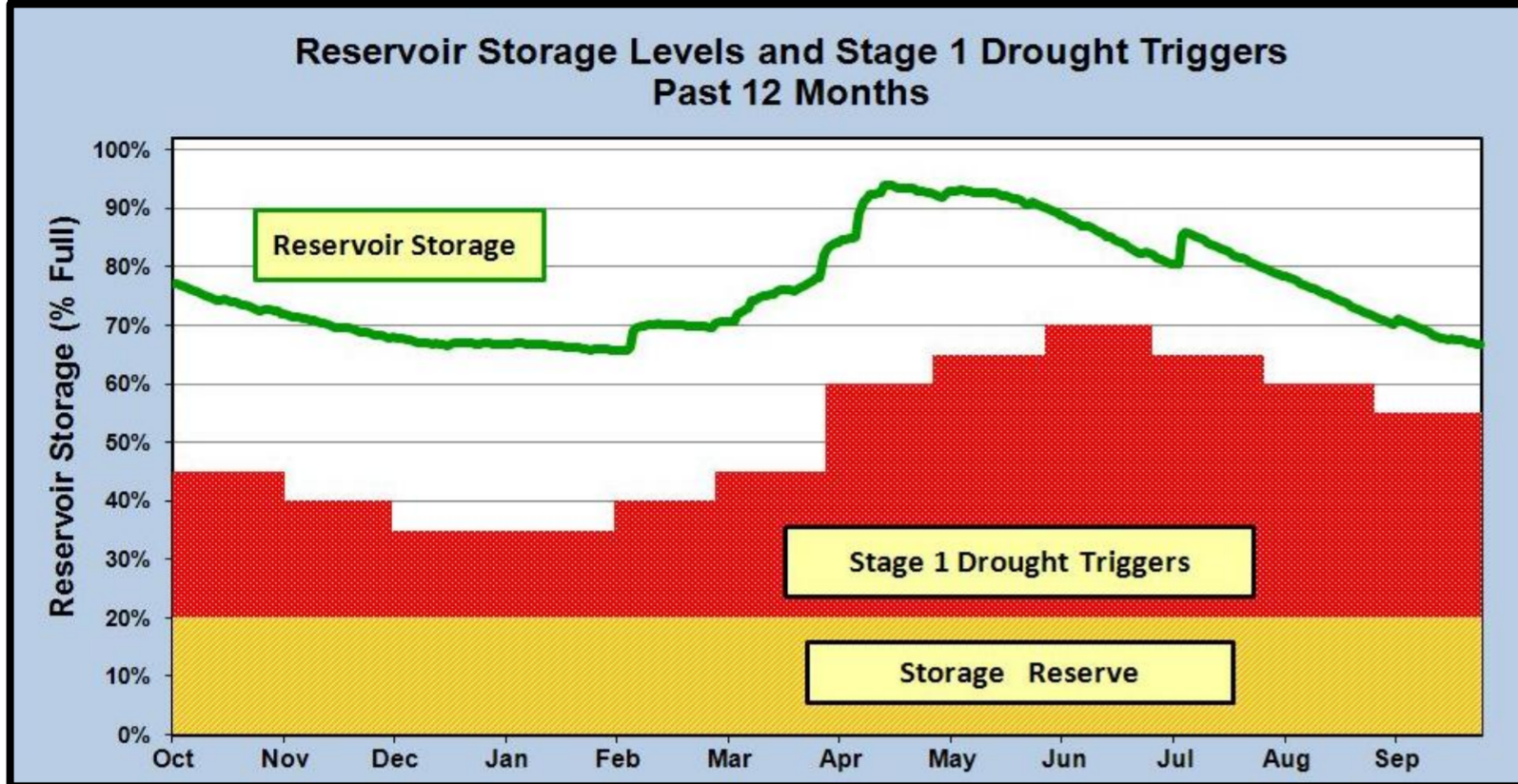


Key Indicators and Performance Measurements

September 2011

WATER SUPPLY AND DEMAND

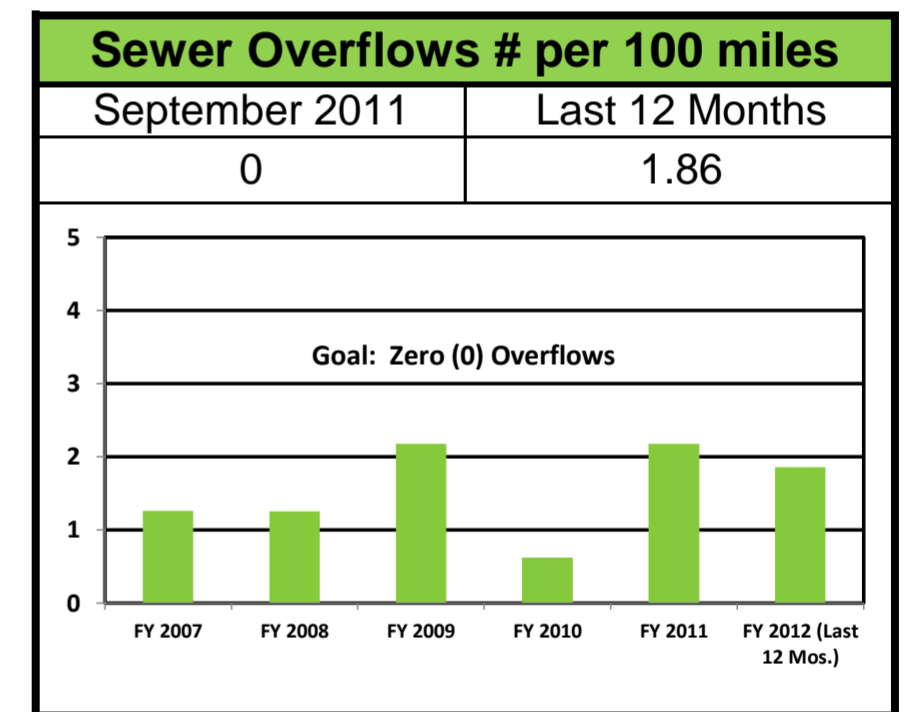
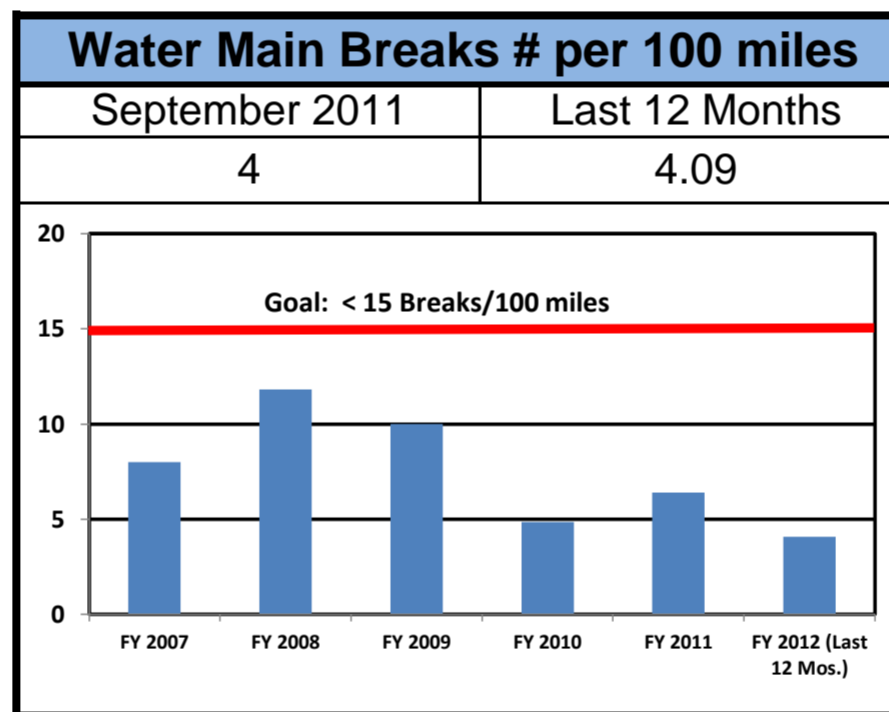
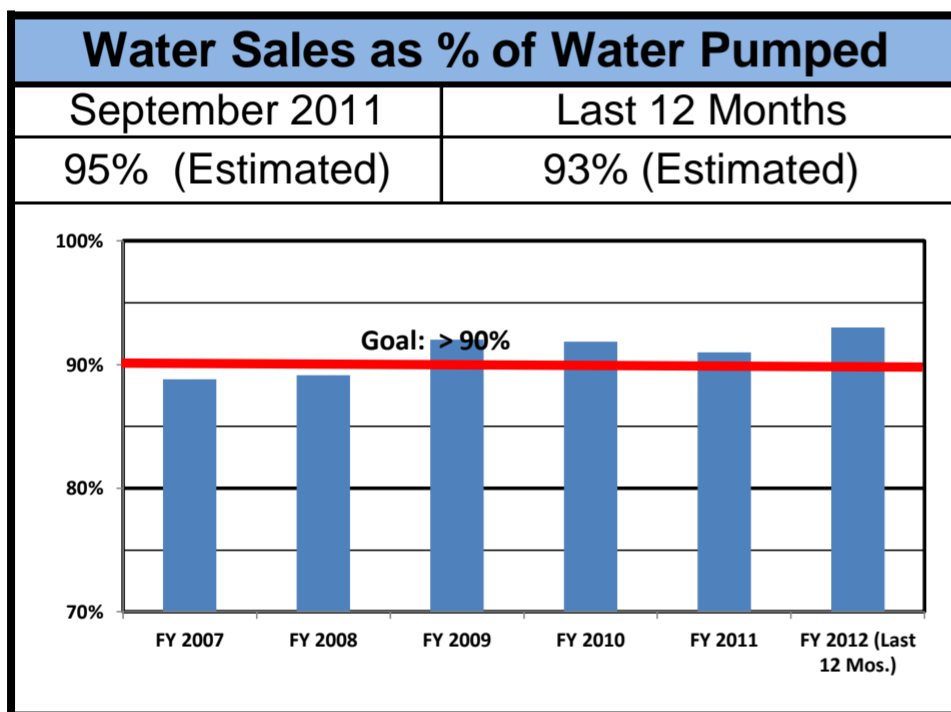
Water Supply		Water Demand (Sales in Million Gallons per Day)				
Reservoir Storage % of Capacity	66.7% (as of September 30, 2011)	September 2011		FY 2012 Year to Date		
Risk of Shortage Restrictions in Coming Year (Minimal, Low, Moderate)	Low	Est.	% of Projected	Estimated	% of Projected Year-to-Date	
Water Use Restrictions Now in Effect	Year-Round	Drinking Water (DW)	7.15	97%	7.15	97%
		Reclaimed Water (RCW)	0.95	61%	1.36	84%
		Total	8.10	91%	8.51	94%



	September 2011			Last 12 Months		
	Actual	Hist. Avg. for Month	Variance	Actual	Hist. Average	Variance
Water Plant (Carrboro)	6.40	4.39	2.01	39.42	47.42	(8.00)
Cane Creek Reservoir	4.86	4.88	(0.02)	32.81	43.52	(10.71)

* Water Plant historical average is based on most recent 30 year period.
* Cane Creek Reservoir historical average is based on 19 years of record.

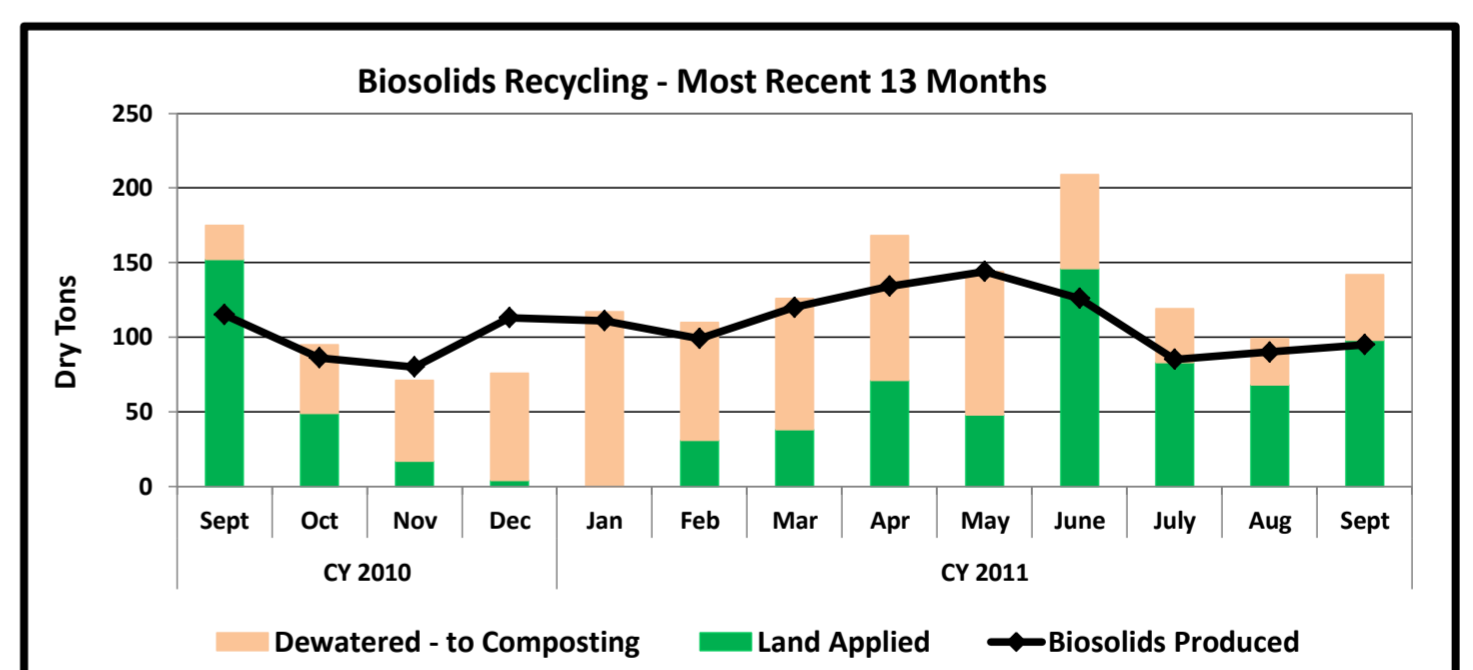
WATER DISTRIBUTION AND WASTEWATER COLLECTION



FY 2012 COMPLIANCE

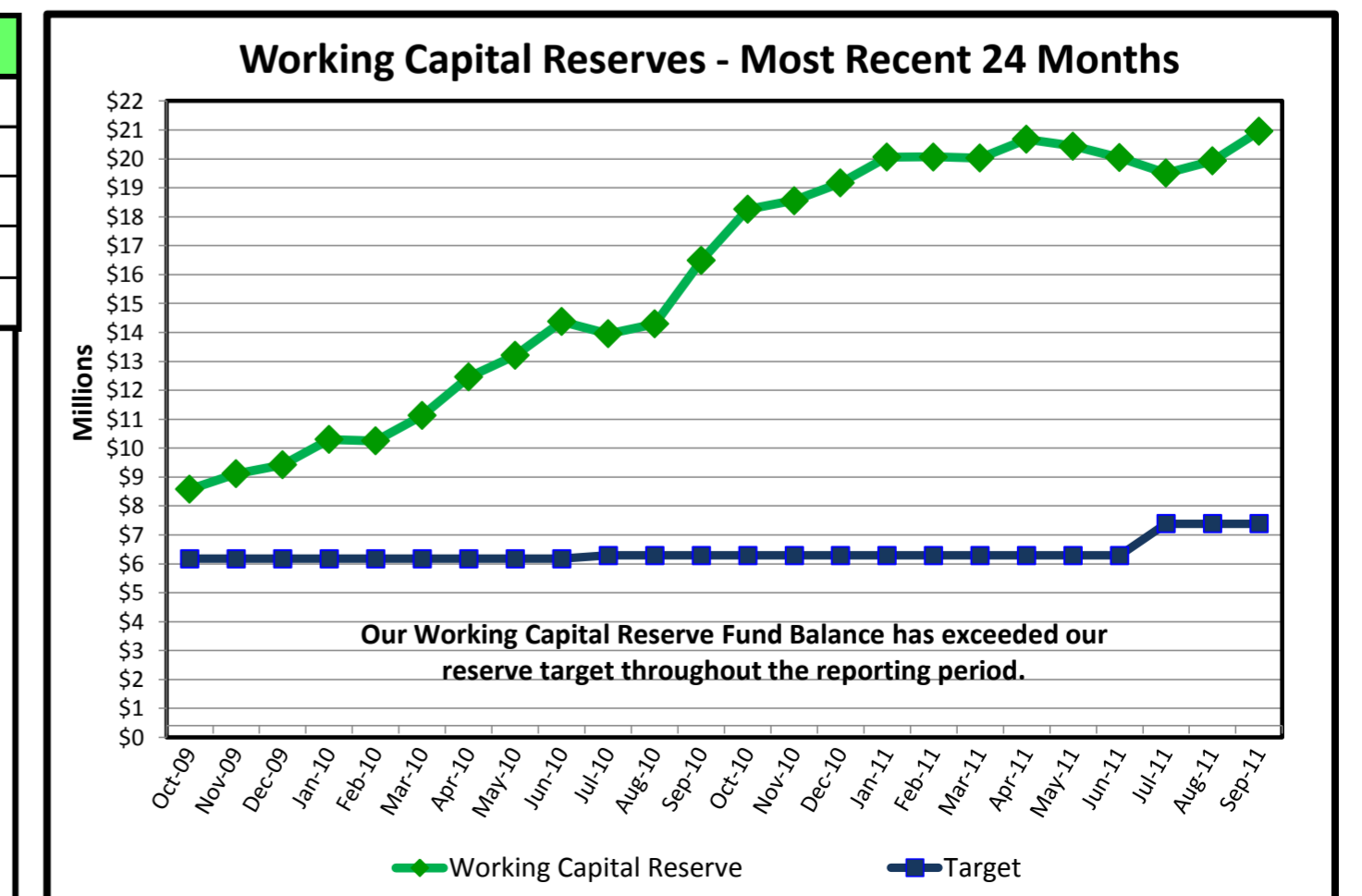
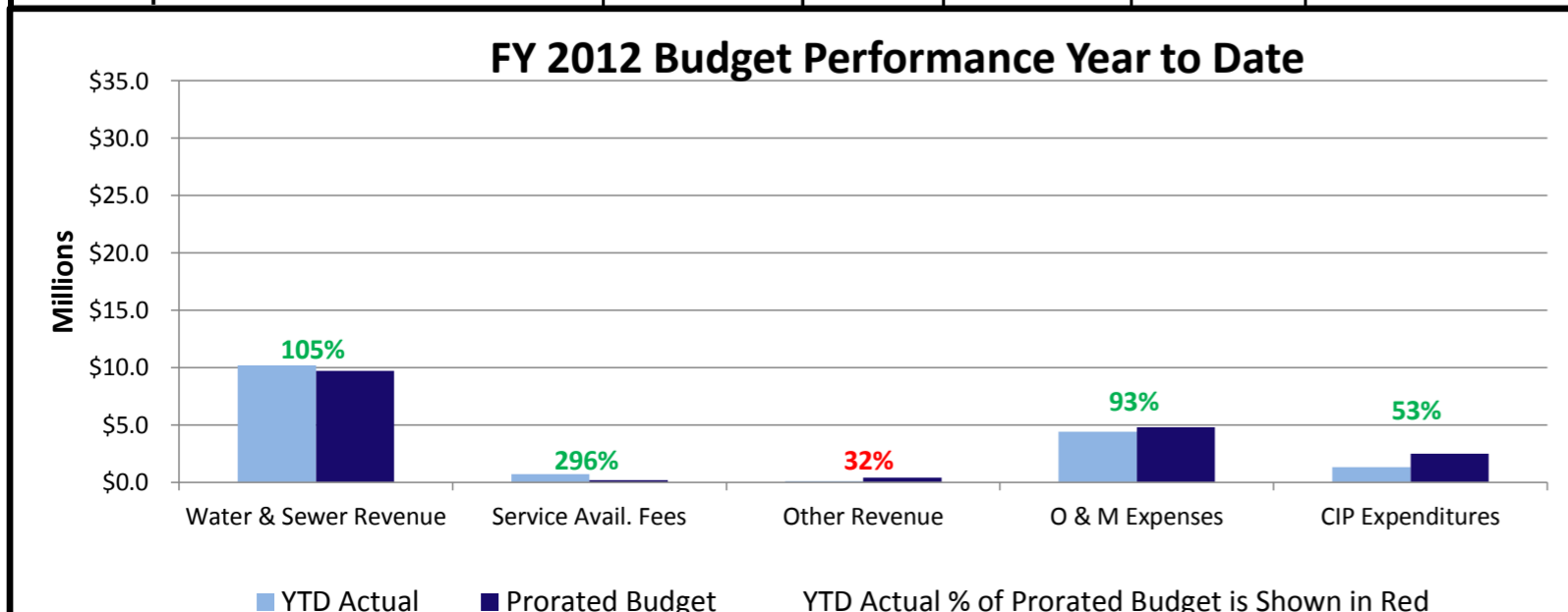
SYSTEM COMPLIANCE SUMMARY					
	Water Treatment	Wastewater Treatment	Reclaimed Water	Biosolids	Collections System
Primary Drinking Water Violations	●				
Secondary Drinking Water Violations	●				
NPDES Permit Violations	●	●			
Operating Permit Violations			●	●	●
Odor Events		● (22 in last 12 mos.)			

BIOSOLIDS MANAGEMENT

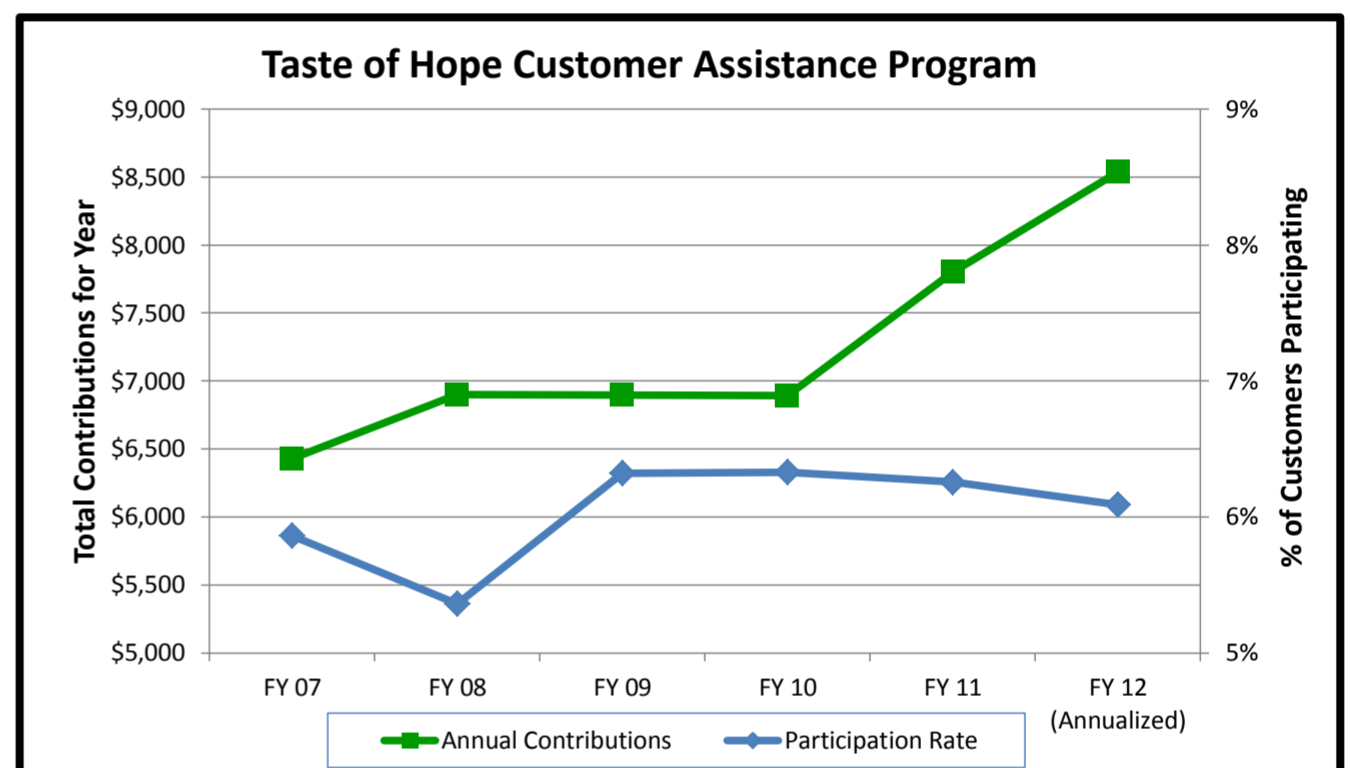
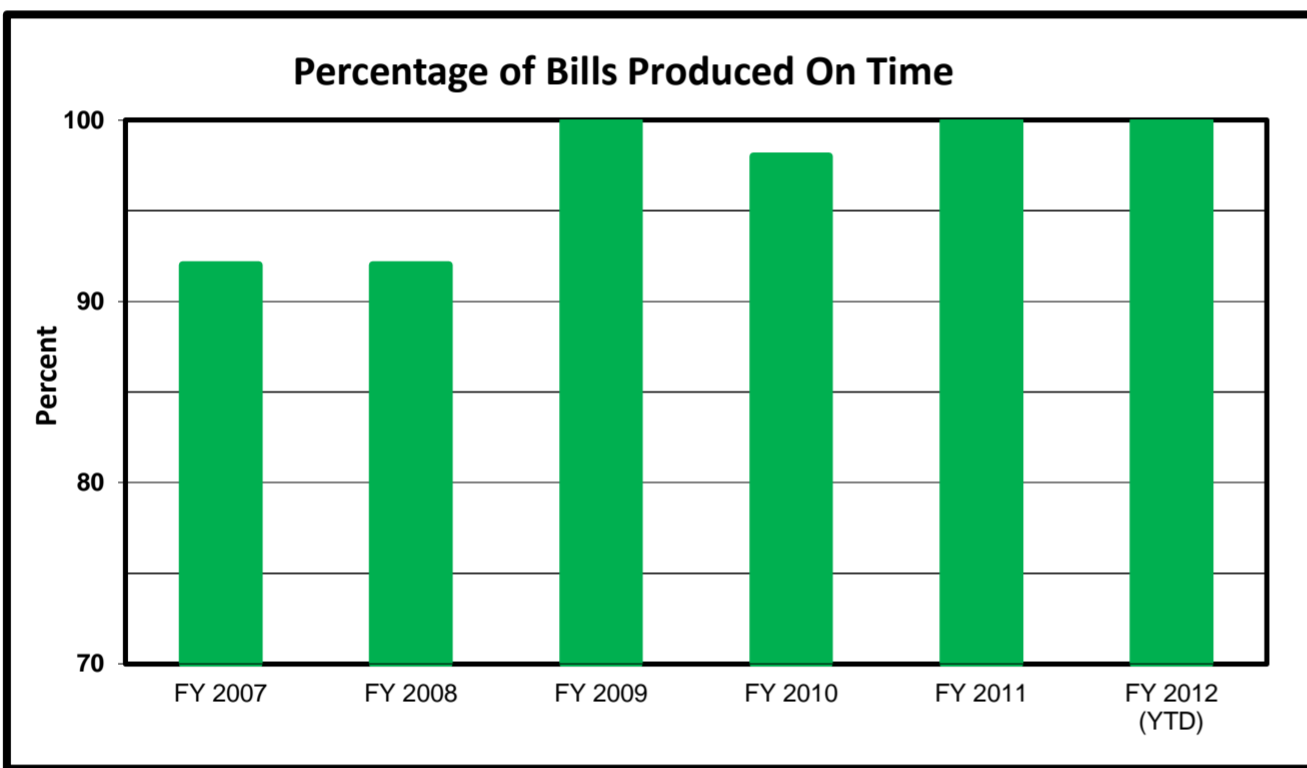
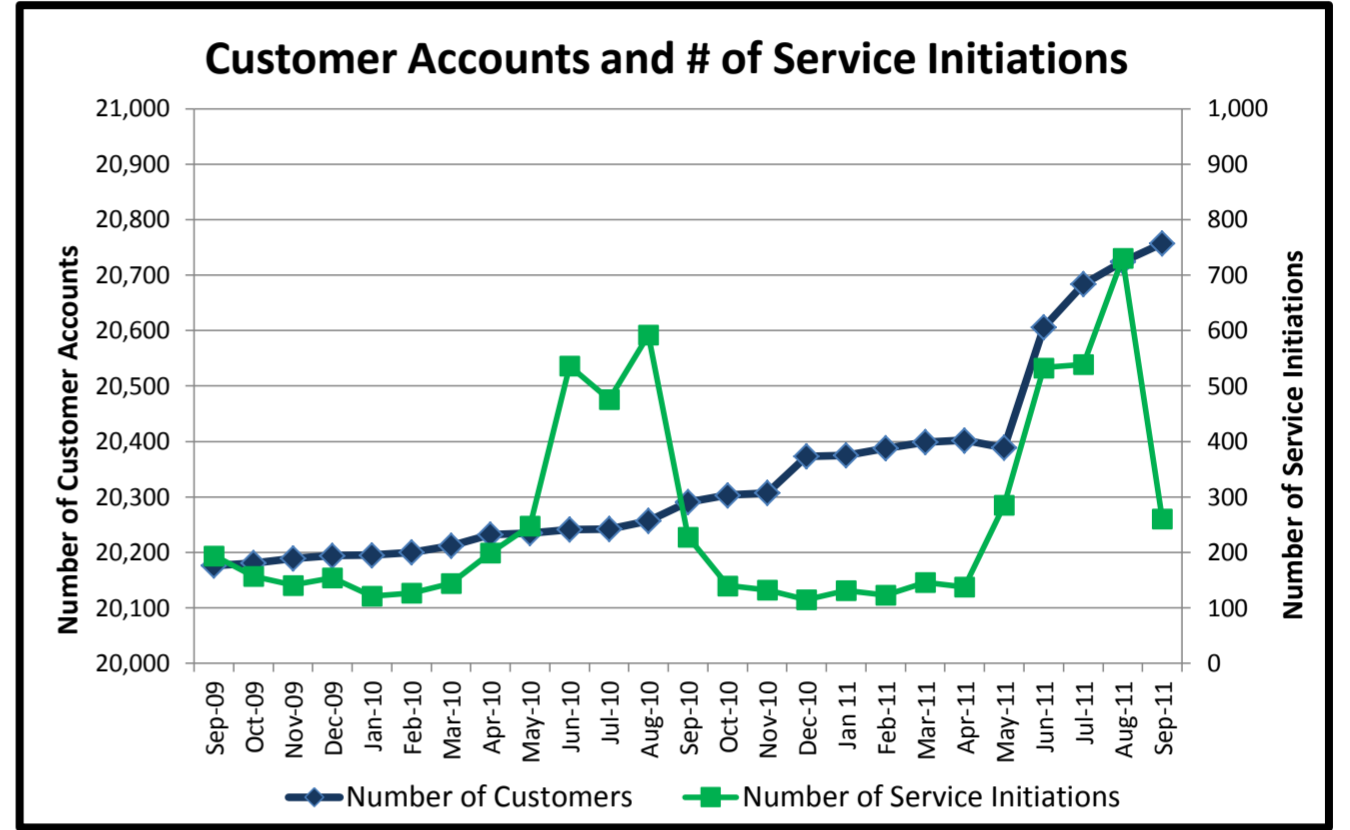
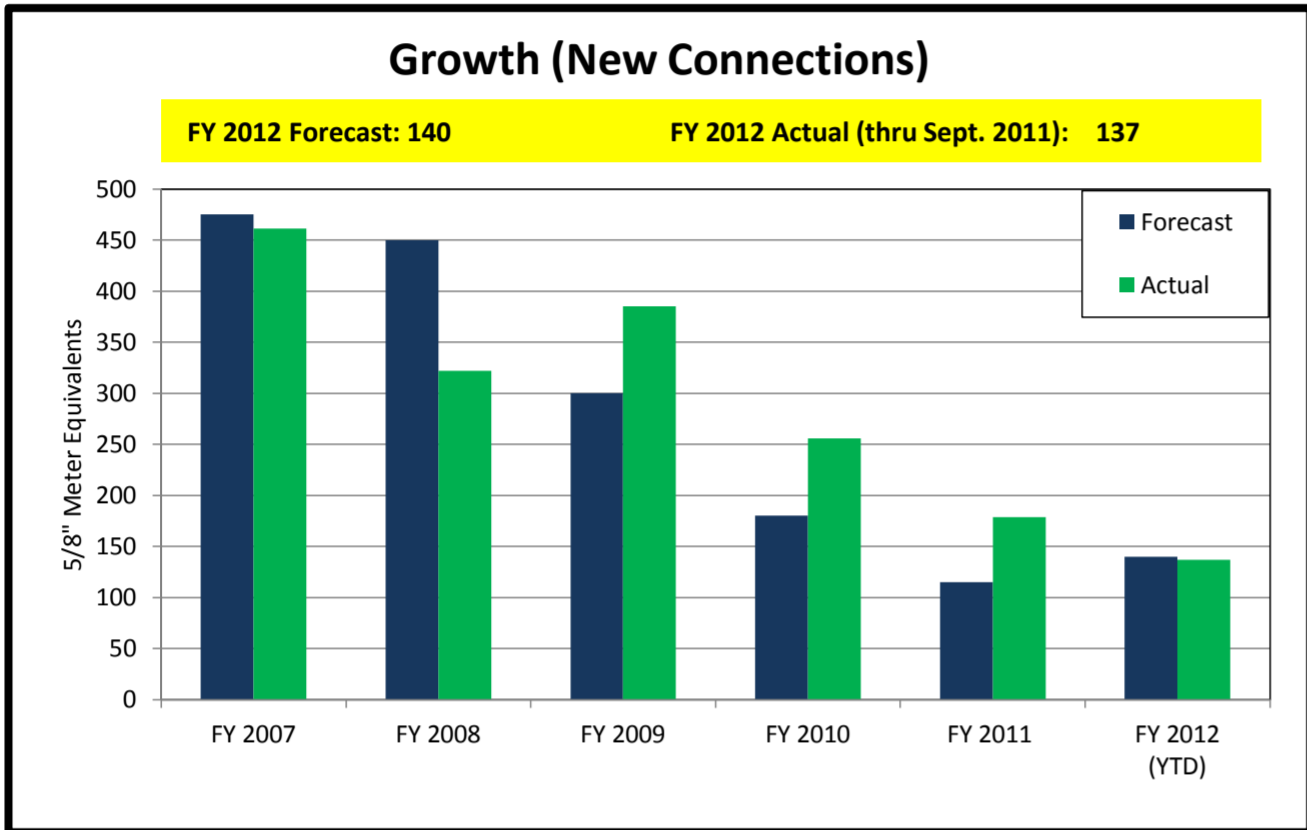


FINANCE MANAGEMENT

Category	September 2011		FY 2012 - Year to Date		
	Actual	Budget	Actual	Budget	Variance
Revenue	4.0	3.3	11.0	10.3	0.7
O&M Expenses	1.6	1.6	4.4	4.8	0.4
CIP Expenses	0.1	0.8	1.3	2.5	1.2



CUSTOMER SERVICE AND CONNECTION ACTIVITY



HUMAN RESOURCES AND SAFETY

