



Orange Water and Sewer Authority

A public, non-profit agency providing water, sewer and reclaimed water services to the Carrboro-Chapel Hill community.

Summary of the OWASA Board of Directors' Meeting on May 27, 2010

Please note: The summary below was prepared by OWASA staff and is not approved by the OWASA Board. Audio recordings of the OWASA Board's meetings and the Board's official minutes, when adopted, are available to citizens for review. Videotapes of OWASA Board meetings in the Chapel Hill Town Hall on the fourth Thursdays of the month are also available.

The OWASA Board of Directors:

- **Received comments from three citizens on the proposed operating budget, capital program and rates for the fiscal year that will begin in July, 2010.**

The comments in the annual budget/rate hearings included concerns about the cumulative impact of rate increases on apartment tenants and apartment businesses, the University staff's support for OWASA's infrastructure, service quality and cost reduction programs, and the need to make it easier for customers to become donors in OWASA's Taste of Hope Customer Assistance Program. (In addition to comments by citizens who came to the public hearings, the OWASA Board received e-mails from 12 citizens who commented on the impact of the rate increase on customers, asked questions about lake recreation services, etc.)

A 9.25% increase in monthly rates is proposed to go into effect on October 1, 2010. For a typical residential customer using 5,000 gallons per month, the present monthly bill of \$74.92 would increase about \$7.

Reasons for the rate increase include reduced water sales projected for the coming year, the need to replace and renew aging infrastructure, a substantial decline in revenue from new customer connections, and OWASA's financial performance objectives for maintaining fiscal stability and minimizing current and future interest costs.

- **Reclassified the Safety and Training Administrator position to the Human Resources (HR) and Safety Manager.** (The vacant Human Resources Director position was eliminated.) Ms. Stephanie Glasgow, who has served recently as both the Safety Administrator and Interim HR Director, is now the HR and Safety Manager.
- **Received reports from the Board's Natural Resources/Technical Systems, Human Resources and Nominating Committees.** Annual election of the Chair, Vice Chair and Secretary of the Board is planned for June.

For more information, please see the agenda materials on our website, www.owasa.org. The next scheduled business meeting of the OWASA Board will be on Thursday, June 10th at 7 PM in the Community Room in the OWASA Administration Building, 400 Jones Ferry Road, Carrboro.