



Orange Water and Sewer Authority

A public, non-profit agency providing water, sewer and reclaimed water services to the Carrboro-Chapel Hill community.

Summary of the Annual Meeting of the OWASA Board of Directors (September 22, 2011)

Please note: The summary below was prepared by OWASA staff and is not approved by the OWASA Board. Audio recordings of the OWASA Board's meetings and the Board's official minutes, when adopted, are available to citizens for review. Video recordings of OWASA Board meetings in the Chapel Hill Town Hall on the fourth Thursdays of the month are also available.

The OWASA Board:

- **Adopted resolutions honoring the service and contributions of former Board Members Mac Clarke, Braxton Foushee and Joy Preslar.**
- **Received OWASA's Annual Report for the fiscal year from July 2010 through June 2011 including the Comprehensive Annual Financial Report.** Executive Director Ed Kerwin and Finance and Customer Service Director Stephen Winters reported that OWASA is well positioned for the future in terms of optimized drinking water quality, financial condition, infrastructure planning and overall sustainability.
- **Discussed a petition by Minister Robert Campbell on behalf of the Rogers-Eubanks Neighborhood Association, and decided to wait for the outcome of pending discussions by the Orange County Board of Commissioners regarding the extension of water and sewer service in the Rogers Road area.** Minister Campbell requested updated cost analyses for water and sewer extensions. OWASA has provided maps detailing the area's water and sewer infrastructure and preliminary estimates of the cost of extending water and sewer service to area properties. In accord with OWASA's agreements with the Towns of Chapel Hill and the University of North Carolina at Chapel Hill, OWASA's policy is that benefitting parties pay for the cost of extending water and sewer service.
- **Received a petition from Carrboro Mayor Mark Chilton for OWASA's assistance regarding the replacement and maintenance of a private sewer service line shared by several businesses on East Main Street.** The private service line recently overflowed because of a blockage and property owners are evaluating options for a permanent solution in consultation with Carrboro, Orange County, OWASA and others.
- **Requested an educational presentation by staff regarding hydro-fracking to extract natural gas from underground shale.** The presentation will be open to the public.
- **Approved a "branding" program developed by the Board's Outreach and Education Committee and staff.** The key elements of the OWASA brand, which represents what customers and other stakeholders can expect from OWASA, are:

- ✓ *National leader in drinking water quality and wastewater management*
- ✓ *Excellent customer service in all that we do – such that customers would choose OWASA if they had free choice*
- ✓ *Trusted steward of the community, environmental, and financial resources we manage*

OWASA's brand will be reflected in future communications and will be a guide for organizational decisions.

- **Received a progress report on OWASA's Strategic Plan.**

For more information, please see the agenda materials on the OWASA webpage at <http://www.owasa.org/about/board-meetings.aspx>. The OWASA Board's next scheduled business meeting will be on Thursday, October 20th at 7 PM in the Community Room on the lower floor of the OWASA Administration Building, 400 Jones Ferry Road, Carrboro.