

WATER SHUT-OFF VALVE

Please clip and attach this tag to or post it next to the water shut-off valve in your home, business, etc.

You may wish to glue this tag to a piece of cardboard, etc.
(Please see additional information on the other side.)

Orange Water and Sewer Authority

400 Jones Ferry Road, Carrboro, NC 27510
919-968-4421 website: www.owasa.org
e-mail: webmaster@owasa.org

HIGHLIGHTS

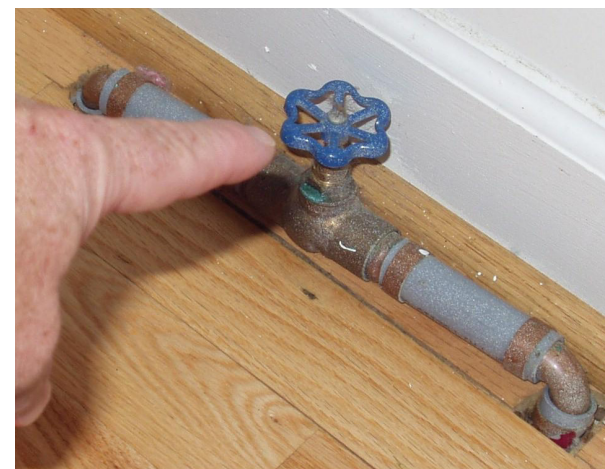
- ◆ A major water leak in your plumbing system can cause significant property damage in addition to water loss and inconvenience.
- ◆ If you do not have a shut-off valve, please consider having a licensed plumber install one.
- ◆ If you already have a shut-off valve, please make sure you know where it is, and mark its location so other people can find it easily.

Part of a series with information for understanding and better maintenance of your plumbing system.

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EMERGENCY WATER SHUT-OFF VALVES



Orange Water and Sewer Authority

A public, non-profit agency providing water, sewer and reclaimed water services to the Carrboro-Chapel Hill community

A water shut-off valve in your plumbing system can save water, money, time and inconvenience

Do you know where to find the emergency water shut-off valve for your home or business?

A major water leak in your plumbing system can cause significant property damage in addition to water loss and inconvenience.

Plumbing codes require buildings constructed or renovated in recent decades to have shut-off valves, but their location is not always known.

In many cases, the shut-off valve is in the crawl space or basement, or in a closet of the home or other building. Shut-off valves are often installed in the crawlspace or in a closet near the front wall of a residence if the private water service pipe goes from the OWASA meter to the front side of the residence.

If you do not have a shut-off valve, please consider having a licensed plumber install one.

If you already have a shut-off valve, please make sure you know where it is, and mark its location so other people can find it easily. You can clip the tag to the right and attach it to or post near your shut-off valve.

We recommend that you determine which

pipes, faucets and other fixtures are affected when you use the shut-off valve and which pipes (if any) are not.

For example, a shut-off valve will not turn off the water flow to an outdoor spigot and piping that are “upstream” of the valve.

As a basic check, you can turn the shut-off valve to the off position and then see which faucets and fixtures are affected.

Most shut-off valves are closed by turning the wheel or lever clockwise; turn it counter-clockwise to open the valve.

Or, you may wish to have a plumber check which parts of your plumbing system are controlled by the shut-off valve(s).

We do not recommend that customers shut off water at our meter, but a licensed plumber can do so with the right equipment. (If the shut-off valve at our meter is damaged, the responsible party would pay the repair or replacement costs.)

Questions or comments?

Please contact us at 968-4421 or webmaster@owasa.org.

WATER SHUT-OFF VALVE

Please clip and attach this tag to or post it next to the water shut-off valve in your home, business, etc.

Your water shut-off valve can help save water and prevent property damage if you have a water leak, need to do a repair, etc. Therefore it is important to know where your shut-off valve is and to have quick access to it.

We recommend that you determine which pipes, faucets and other fixtures are affected when you use the shut-off valve and which (if any) are not. For example, a shut-off valve will not turn off the water flow to an outdoor spigot and piping that are “upstream” of the valve.

To check, turn the valve to the off position and then see which faucets and fixtures are affected. Most shut-off valves are closed by turning the wheel or lever clockwise; turn it counter-clockwise to open the valve. Or, you may wish to have a plumber check which parts of your plumbing system are controlled by the shut-off valve(s).

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