

## ORANGE WATER AND SEWER AUTHORITY

*A public, non-profit agency providing water, sewer and reclaimed water services to the Carrboro-Chapel Hill community.*

**NEWS RELEASE** May 28, 2010

### OWASA to distribute annual Water Quality Report Card to customers

In the 2009 calendar year, OWASA provided about 2.7 billion gallons of drinking water in accord with State and Federal standards for drinking water quality. OWASA serves about 80,000 people in Chapel Hill-Carrboro community including the University of North Carolina and UNC Hospitals.

OWASA tested its water about 46,000 times for more than 150 contaminants but only 13 were present at detectable levels and all were below the limits set by the U.S. Environmental Protection Agency under the Safe Drinking Water Act.

OWASA's laboratory testing results in 2009 and related information on the community's water sources and the drinking water treatment process are reported in the utility's annual "Water Quality Report Card." OWASA customers will receive the report with bills mailed from late May to mid-June, and the report is available on OWASA's Water Quality webpage, <http://www.owasa.org/right/WaterQuality.aspx>.

"We are pleased to report to our customers that OWASA's drinking water continues to be safe, and that our water is better than the Federal and State standards," said Rachel Monschein, Laboratory Supervisor at OWASA's Jones Ferry Road Water Treatment Plant in Carrboro.

Ken Loflin, Manager of Water Supply and Treatment, said "We are committed to continuous improvement in our water supply and treatment operations, and we are proud to have been a member of the Partnership for Safe Drinking Water since 2002." The Partnership is a water industry association which promotes excellence in drinking water treatment and plant management through technical review and evaluation processes. The Partnership includes the US Environmental Protection Agency, American Waterworks Association, etc.

As indicated in previous notices and newsletters, OWASA will test any customer's drinking water with no charge to the customer. For more information, customers are invited to contact Ms. Rachel Monschein, Laboratory Supervisor at the Jones Ferry Road Water Treatment Plant, at 537-4227 or [rmonschein@owasa.org](mailto:rmonschein@owasa.org).

#### **For more information:**

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