

Maintenance responsibilities for water pipes

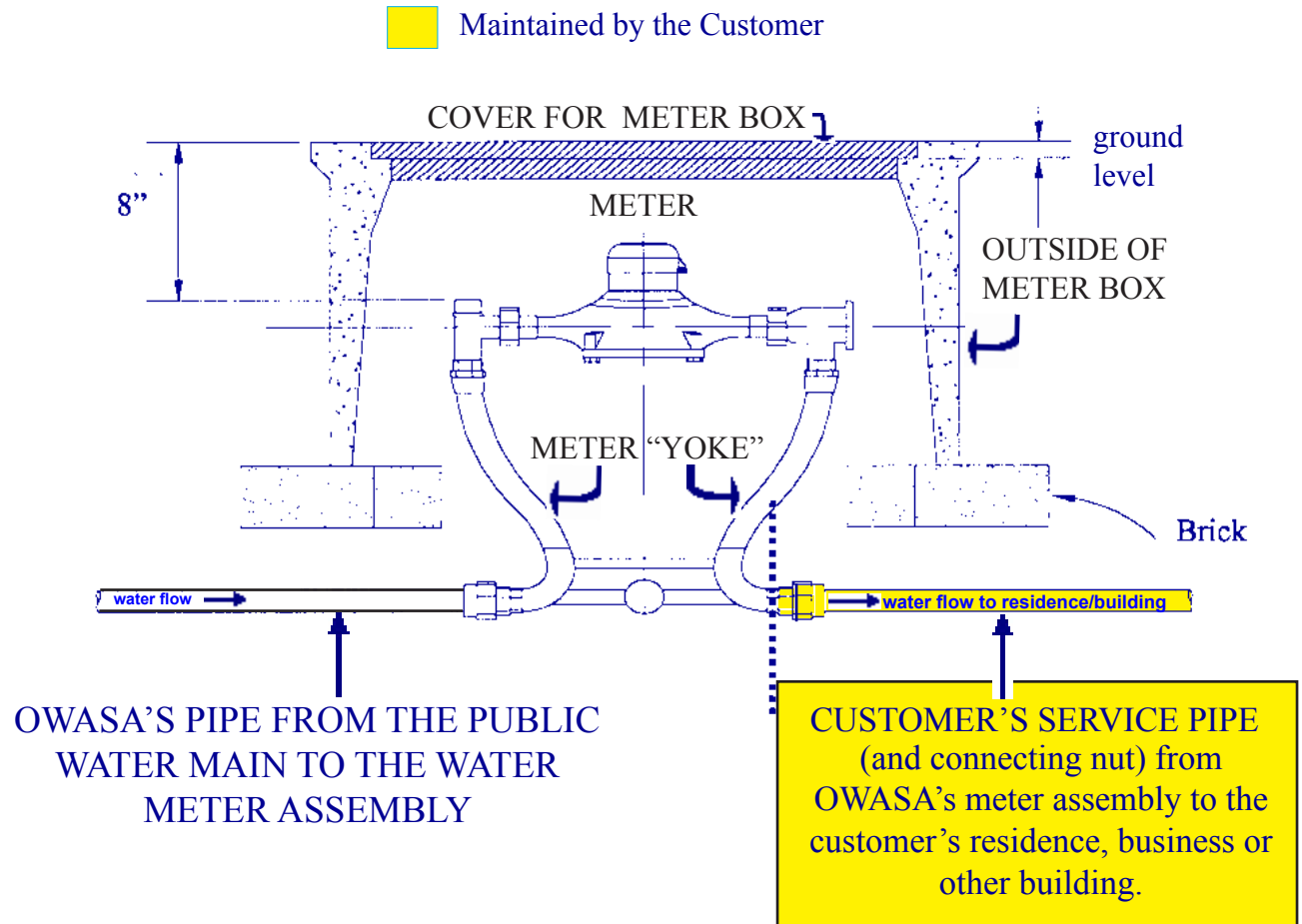
OWASA maintains:

- the public water main (usually 8 inches or more in diameter and installed in the street right-of-way).
- the pipe from the water main to our water meter assembly.
- the water meter, box and cover.
- the meter “yoke” that holds the meter, including two short, curved sections of pipe on each side of the meter.
- If you see evidence of a leak in a pipe that OWASA owns and maintains, please call us at 968-4421.

Customers maintain:

- the service pipe that connects the water meter assembly to the customer’s residence or other building.
- the nut that connects the customer’s service pipe to OWASA’s meter assembly.
- the customer’s plumbing system including pipes, pressure reducing valve, thermal expansion tank or pressure relief valve, water heater and other appliances and fixtures.

Cross-section of a water meter assembly



 Orange Water and Sewer Authority

A public, non-profit agency providing water, sewer and reclaimed water services to the Carrboro-Chapel Hill community