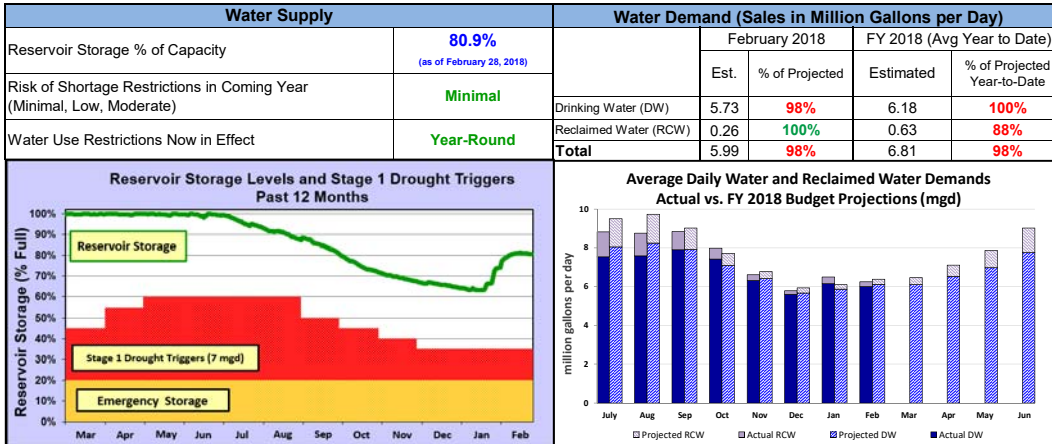




# Key Performance Indicators

February 2018

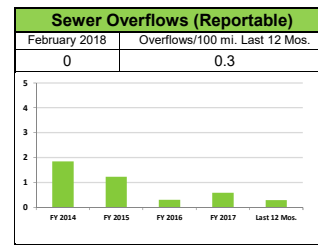
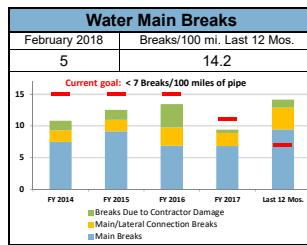
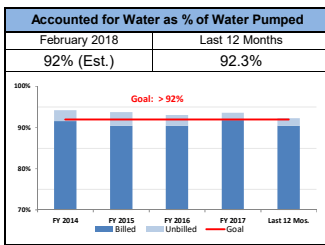
## WATER SUPPLY AND DEMAND



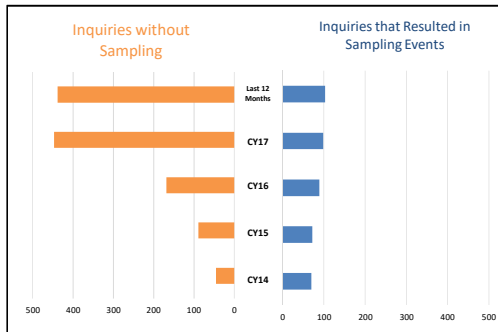
	February 2018			Last 12 Months		
	Actual	Hist. Avg. for Month	Variance	Actual	Hist. Average	Variance
Water Plant	2.12	3.80	<b>(1.68)</b>	41.83	47.76	<b>(5.93)</b>
Cane Creek Reservoir	2.24	3.42	<b>(1.18)</b>	43.20	43.75	<b>(0.55)</b>

\* Water Plant historical average is based on most recent 30 year period.  
 \* Cane Creek Reservoir historical average is based on 25 years of record.

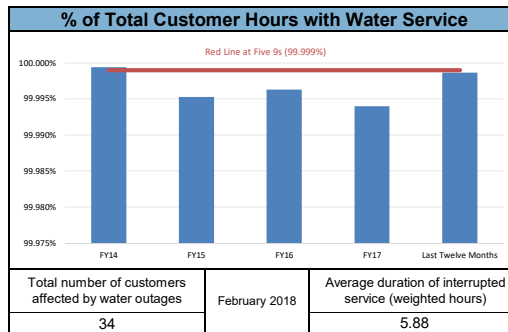
## WATER DISTRIBUTION AND WASTEWATER COLLECTION



## WATER QUALITY CUSTOMER INQUIRIES



## WATER SERVICE RELIABILITY

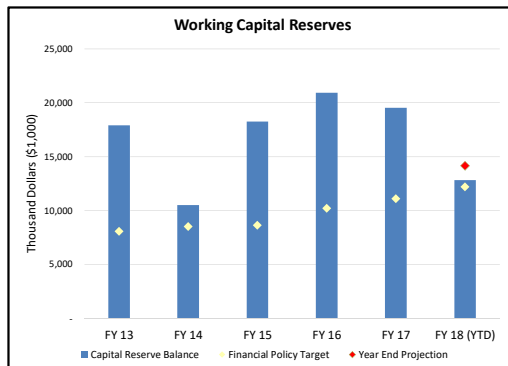
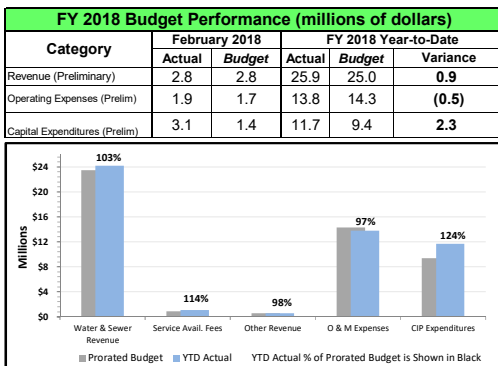


## SYSTEM COMPLIANCE VIOLATIONS

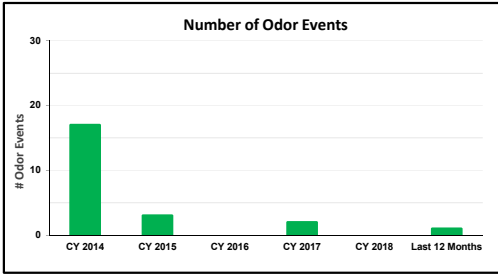
Within the last twelve months:

Operating Permit Violations: Sanitary Sewer System Overflow due to contractor error (October 2017)

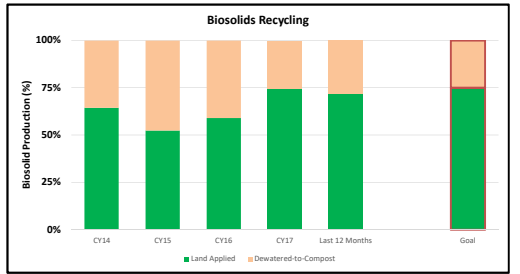
## FINANCE MANAGEMENT



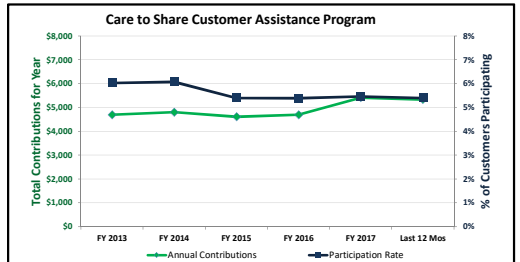
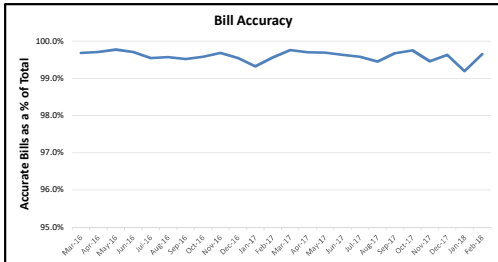
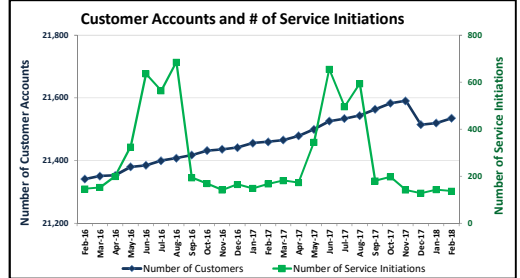
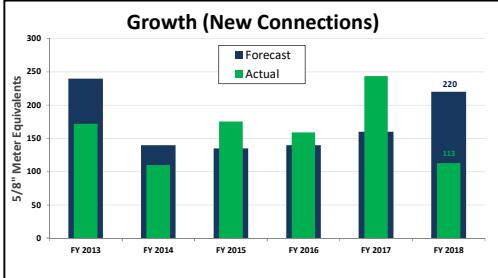
**ODOR ELIMINATION AT MASON FARM WASTEWATER TREATMENT PLANT**



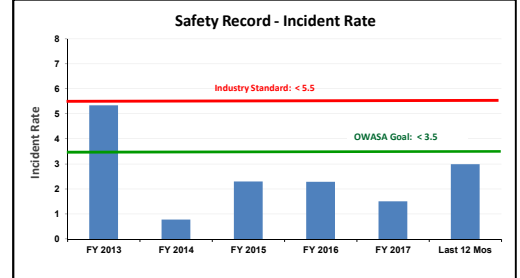
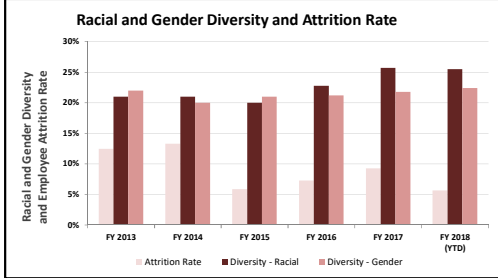
**BIOSOLIDS MANAGEMENT**



**CUSTOMER SERVICE AND CONNECTION ACTIVITY**



**HUMAN RESOURCES AND SAFETY**



**ENERGY MANAGEMENT**

