



Orange Water and Sewer Authority

A public, non-profit agency providing water, sewer and reclaimed water services to the Carrboro-Chapel Hill community.

Summary of the OWASA Board of Directors' meeting on August 23, 2012

Please note: The summary below was prepared by OWASA staff and is not approved by the OWASA Board. Audio recordings of the OWASA Board's meetings and the Board's official minutes, when adopted, are available to citizens for review. Video recordings of OWASA Board meetings in the Chapel Hill Town Hall on the fourth Thursdays of the month are also available.

Michael Hughes, P.E., took the oath of office as an OWASA Board Member. The Orange County Commissioners recently appointed Mr. Hughes. He is employed as Assistant Engineering Manager with the City of Durham, and he will serve on OWASA's Human Resources and Natural Resources/Technical Systems Committees.

The OWASA Board:

- **agreed to consider at their October 11th Board meeting whether to ask the State to change the status of OWASA's current long-term Jordan Lake allocation so that OWASA can use the allocation when needed during extended droughts or water supply emergencies.** OWASA has access to Jordan Lake only through the Town of Cary and City of Durham water systems. The proposed change would ensure that any future use of Jordan Lake water by OWASA would not be counted against the allocations of Durham or Cary. The Board directed that the local governments be informed regarding this matter.
- **referred to the Natural Resources/Technical Systems Committee a petition from a customer who asked that OWASA stop adding fluoride to drinking water.**
- **received and discussed a staff report on strategies to improve service to and communications with customers based on the results of the customer satisfaction survey earlier this year.** Reports on customers' responses to the survey and on the improvement strategies are available via a link on the OWASA homepage, www.owasa.org under "Latest News."
- **received a preliminary year-end financial report for Fiscal Year 2011-12 (FY 2012) and approved a budget amendment to cover higher than budgeted capital costs,** primarily due to additional work needed in renovation of the dam at the Cane Creek Reservoir.

For more information, please see the agenda materials at <http://www.owasa.org/about/board-meetings.aspx>. The OWASA Board's next business meeting will be on Thursday, September 13th at 7 PM in the Community Room at the OWASA Administration Building, 400 Jones Ferry Road, Carrboro.