



ORANGE WATER AND SEWER AUTHORITY

*A public, non-profit agency providing water, sewer and reclaimed water services
to the Carrboro-Chapel Hill community.*

Summary of the OWASA Board of Directors' Meeting on January 28th, 2016

Please note: The summary below was prepared by OWASA staff and is not approved by the OWASA Board of Directors. Audio recordings of OWASA Board meetings and the Board's minutes, when adopted, are available to citizens for review. Video recordings are available for Board meetings at the Chapel Hill Town Hall on fourth Thursdays of most months.

The Board:

- **Continued discussion of potential changes in OWASA's method of charging customers for water and sewer services. The Board plans to continue the discussion at its meeting on February 11th.**
- **Received information on how staff identifies and prioritizes construction projects.** OWASA's Capital Improvement Program is informed by an asset management process that helps staff identify and prioritize infrastructure improvements.
- **Received a report on results of the 2015 customer survey.** Staff will provide additional information about actions to enhance services and community engagement in light of the survey.
- **Received the financial report for July through December.** Water and sewer revenue as well as operating expenses were both within 1% of budget. OWASA continues to meet its financial targets including those related to debt management and affordability.

The Chair of the NC Chapter of the American Water Works Association/Water Environment Association presented

- the Safewater Maintenance Technologist of the year award to Eric Oldham, Maintenance Supervisor at the Jones Ferry Road Water Treatment Plant, and
- the Operations and Maintenance Excellence award to staff of the Mason Farm Wastewater Treatment Plant (WWTP).

Staff reported that OWASA received the National Association of Clean Water Agencies' Platinum Performance Award for Five Years of Excellence in Permit Compliance at the WWTP.

The Board will hold a work session on Thursday, February 11 at 6 PM in the Community Room at the OWASA Administration Building, 400 Jones Ferry Road, Carrboro. For more information, please see the agenda materials at <http://www.owasa.org/board-of-directors-meetings>.