



# ORANGE WATER AND SEWER AUTHORITY

*A public, non-profit agency providing water, sewer and reclaimed water services to the Carrboro-Chapel Hill community.*

## Summary of the OWASA Board of Directors' Work Session on December 8, 2016

*Please note: The summary below was prepared by OWASA staff and is not approved by the OWASA Board of Directors. Audio recordings of OWASA Board meetings and the Board's minutes, when adopted, are available for review. Video recordings are available for Board meetings at the Chapel Hill Town Hall on fourth Thursdays of most months.*

### The Board:

- **Approved changing the water rates for Multi-Family Master Metered customers (such as apartments) from seasonal rates, which vary by time of year, to a year-round rate effective May 1, 2017.** The year-round rate is designed to generate the same revenue as the seasonal rates. For multi-family residents who receive private bills from property owners, the year-round rate will make bills easier to understand and budget.
- **Discussed plans for the second year of OWASA's Affordability Outreach program,** which involves working with local agencies to help customers conserve water to reduce their OWASA bills.
- **Approved changes in the Backflow Prevention/Cross Connection Control Ordinance.** This ordinance requires certain customers (such as those with commercial operations, irrigation systems and swimming pools) to install devices which prevent water from flowing backward from their private plumbing systems into OWASA's public water system.
- **Discussed OWASA's key performance indicators report and metrics,** including new metrics regarding energy management, utility locates, and water quality inquiries.
- **Discussed draft areas of focus for the Executive Director in the coming year.**
- **Approved the community engagement plan for the Advanced Metering Infrastructure (AMI) project.** OWASA is planning to select a contractor for the AMI project in 2017 and customers will be informed and have opportunities to comment as the project moves forward.

*The Board will hold a work session on Thursday, January 12 at 6 PM in the Community Room on the lower floor of the OWASA Administration Building, 400 Jones Ferry Road, Carrboro. For more information, please see the agenda materials at <http://www.owasa.org/board-of-directors-meetings>.*