



Orange Water and Sewer Authority

A public, non-profit agency providing water, sewer and reclaimed water services to the Carrboro-Chapel Hill community.

OWASA offices will close for the Martin Luther King Jr. Birthday holiday on Monday, January 18th

Our offices at 400 Jones Ferry Road, Carrboro, will close for the Martin Luther King Jr. Birthday holiday on Monday, January 18th, but OWASA personnel will be on call to respond to service interruptions and other emergency needs.

Customers are welcome to call 968-4421 at any time to report emergency water or sewer service needs.

Customers may get information about their account balances, payment dates, etc. at any time by calling OWASA's Customer Service line, 537-4343. (A customer will need to have her or his account number to get information through this line.)

Customers may leave bill payments in either the box at the driveway in front of the OWASA Administration Building or in the box next to the front doors of the building. Customers are asked to include their account numbers on checks.

Customers may also make on-line payments through the OWASA Website, www.owasa.org, with a MasterCard or VISA credit card.

400 Jones Ferry Road, Carrboro, NC 27510
phone: (919) 968-4421; fax: (919) 968-4464
e-mail: webmaster@owasa.org; web site: www.owasa.org