



OWASA SEEKS FEEDBACK ON DRAFT WATER SUPPLY PLAN

We invite you to participate in a **Community Meeting on Wednesday night, November 11th** regarding the draft Update of our Long-Range Water Supply Plan.

The meeting will begin at 7 PM; will be held in the Chapel Hill Town Hall, 405 Martin Luther King Jr. Boulevard; and will be televised on cable channel 18.

OWASA staff drafted the update in light of the severe droughts in 2001-02 and 2007-08 and significant reductions in water demand in recent years. Key items in the draft update include:

- Our existing Cane Creek/University Lake/Quarry Reservoir system can meet the community's needs substantially further into the future than previously thought.
- Expansion of our Quarry Reservoir west of Carrboro continues to offer the most cost-effective increment of additional supply and will provide full control of a substantial amount of high quality water with minimal

capital investment. An expanded Quarry Reservoir is expected to meet most anticipated water supply needs for the 50-year planning period.

- OWASA should develop agreements with neighboring utilities to secure the permanent ability to purchase or sell water under appropriate conditions of supply and demand. Except for the expanded Quarry Reservoir, temporary purchases offer the most cost-effective option evaluated, especially for the infrequent times and limited amounts of water that may be needed in the next 25 years or more. Purchase agreements also provide mutual support when critical facilities are out of service due to maintenance, equipment failure, severe weather, etc.

All customer groups have significantly reduced their water consumption in recent years. OWASA also began operating a new reclaimed wastewater system serving the University, promoted conservation with seasonal and increasing block water rates and public information, and implemented "process"

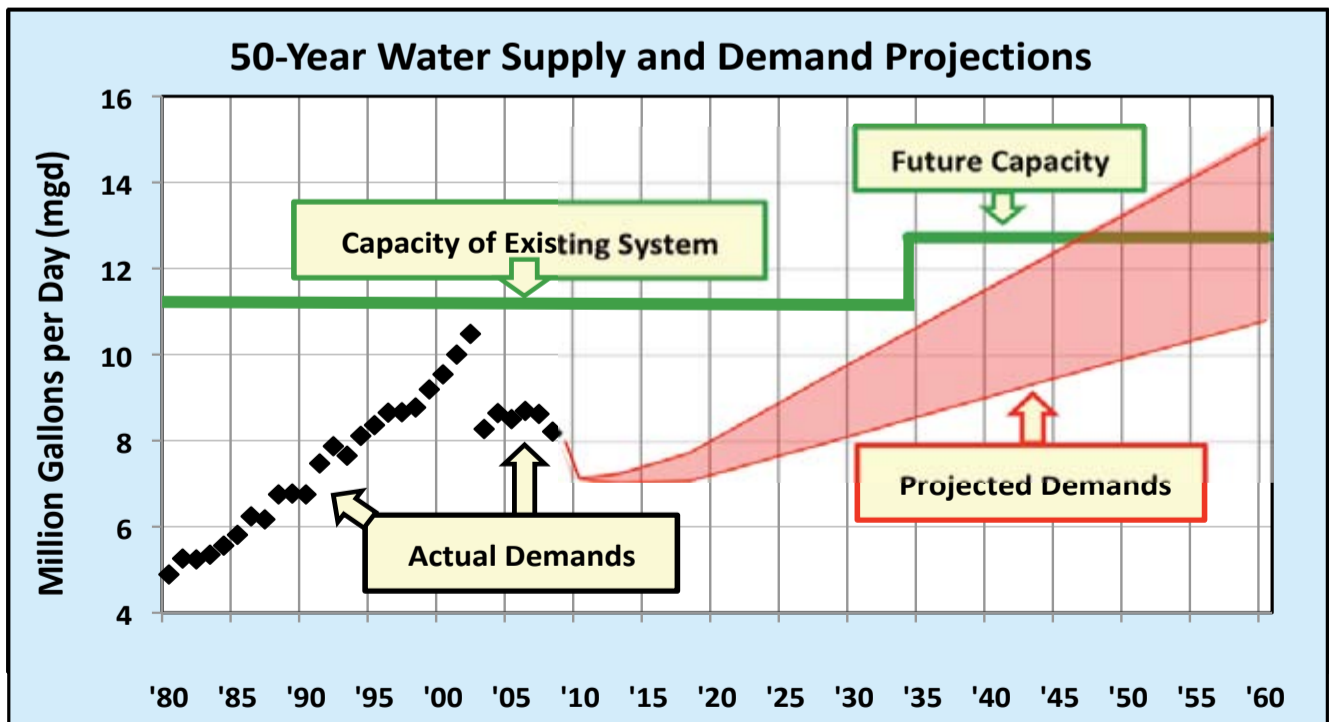
water recycling at the Jones Ferry Road Water Treatment Plant.

Investing in an expansion of OWASA's reclaimed water system or establishing financial incentive programs, such as plumbing fixture rebates, to promote additional conservation is substantially less cost-effective than other options evaluated.

"The Long-Range Water Supply Plan Update presents a positive future for the community we serve. Through aggressive, conservation-focused actions, future generations will be able to enjoy a reliable supply of high quality drinking water with far less capital investment than predicted nine years ago," said Ed Holland, OWASA's Planning Director.

FOR MORE INFORMATION

The Draft Water Supply Plan Update and a summary of it are available on our website, www.owasa.org, and on request. We invite you to contact Ed Holland at 537-4215 or eholland@owasa.org with comments or questions at any time.



Capacity: Amount of water available from OWASA reservoirs during a recurrence of the 2001-2002 drought and with 20% of total storage held in reserve. **Actual Demands:** Average annual water withdrawals from our reservoirs. **Projected Demands:** Future demands, which will depend on community growth and water consumption, are expected to be midway within the red shaded area.

Este boletín informativo contiene información sobre los servicios de agua y alcantarillado de OWASA. Para obtener una traducción, por favor llame al 537-4221, mande un correo electrónico a webmaster@owasa.org, o visite la página de Internet www.owasa.org. ¡Muchas gracias!



ORANGE WATER AND SEWER AUTHORITY

A public, non-profit agency providing water, sewer and reclaimed water services to the Carrboro-Chapel Hill community.

NOTICE TO THE PUBLIC

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

ORANGE WATER AND SEWER AUTHORITY HAS NOT MET MONITORING REQUIREMENTS.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During the compliance periods specified in the table below, we did not complete all monitoring or testing for contaminants listed below and therefore cannot be sure of the quality of our drinking water during that time.

CONTAMINANT GROUP**	COMPLIANCE PERIOD BEGIN DATE	NUMBER OF SAMPLES AND SAMPLING FREQUENCY	WHEN SAMPLES WERE OR WILL BE TAKEN (Water System to complete)
Total Coliform Bacteria**	APRIL 1, 2009	80 per month	Please see the information below regarding What happened? What is being done? etc.

** Total Coliform Bacteria includes Fecal/E. coli bacteria. Testing for Fecal/E. coli bacteria is required if total coliform is present in the sample.

Disinfectant residual must be tested with the collection of each compliance bacteriological sample, at the same time and sites.

What should I do? There is nothing you need to do at this time.

What happened? What is being done? When will the problem be corrected?

On September 3rd, we received a Notice of Violation from the NC Department of Environment and Natural Resources because we tested 79 instead of the required 80 water samples for coliform bacteria in April, 2009. We made a mistake in counting the number of water samples that we took at locations approved by the State.

However, we actually tested for coliform bacteria at 103 locations in our service area because we do water quality testing in response to customers' requests, when new water mains are installed, etc. Coliform bacteria were not found in any of the 103 samples. However, none of the additional 24 water samples tested in April were from the locations approved by the State. Therefore, the State does not consider them as meeting the requirement to do 80 tests for regulatory purposes.

We have made changes since April to prevent this error from recurring. In part, we now test more than 80 water samples per month to add an extra margin of safety and ensure that the required number of samples is tested.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

For more information, please contact:

Responsible person: Ken Loflin	System Name: ORANGE WATER AND SEWER AUTHORITY	System Address (Street): 400 Jones Ferry Road
Phone Number (919) 968-4421	System PWSID # NC0368010	System Address (City, State, Zip) Carrboro, NC 27510

Violation Awareness Date: August 28, 2009

Date Notice Distributed: October, 2009

Method of Distribution: Enclosure with bills

CORRECTION TO OUR 2008-09 REPORT ON WASTEWATER AND BIOSOLIDS RECYCLING

Our report on wastewater collection and treatment and biosolids treatment and recycling incorrectly stated that there were no violations of water quality standards for our Mason Farm Wastewater Treatment Plant from July, 2008 through June, 2009. A violation occurred on January 5th, 2009, when the pH of our treated wastewater was 5.9, which was below the required pH range of 6.0 to 9.0.

