

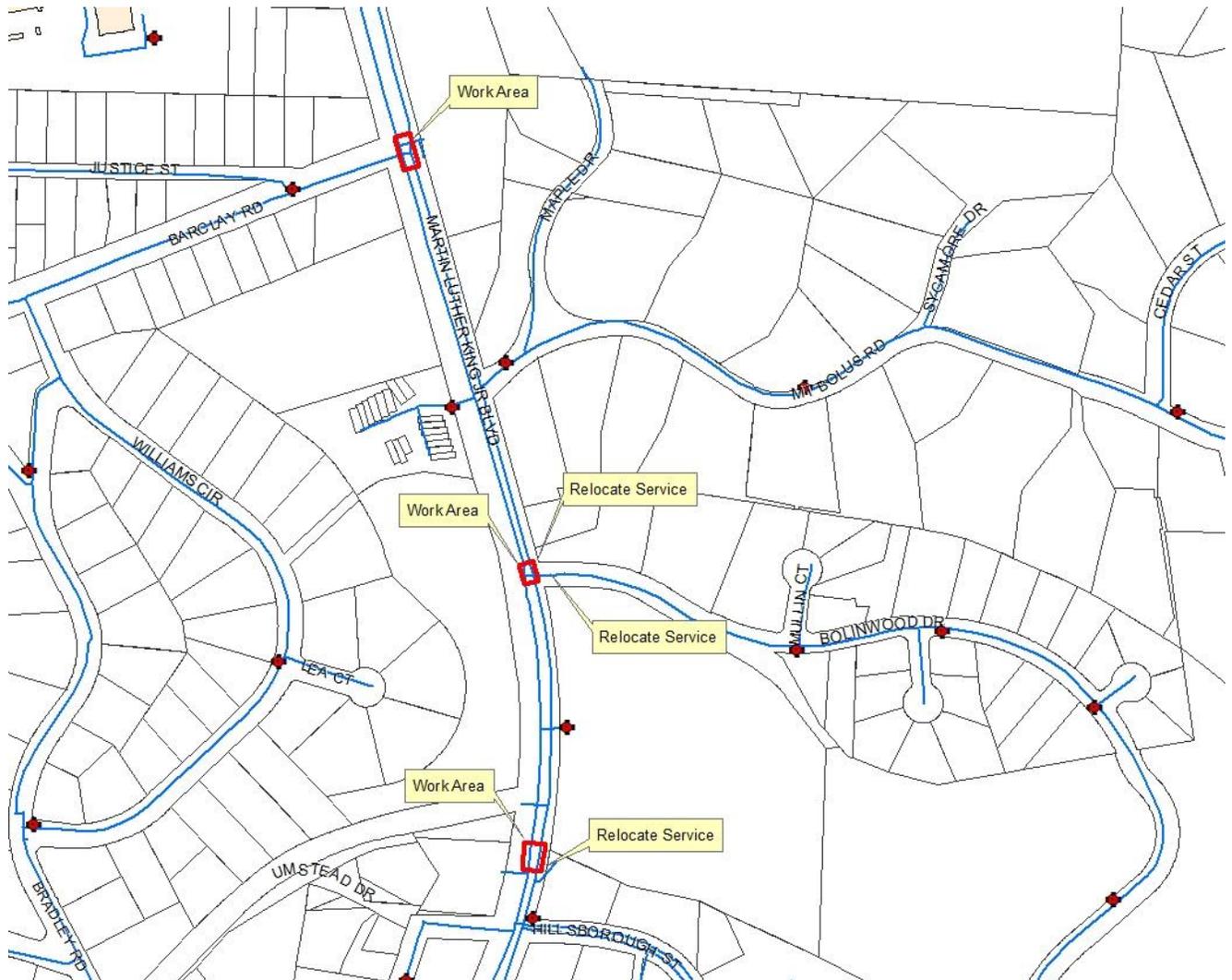
Orange Water and Sewer Authority

A public, non-profit agency providing water, sewer and reclaimed water services to the Carrboro-Chapel Hill community

NEWS RELEASE March 30, 2012

PLANS FOR WATER SERVICE RELOCATIONS ON MARTIN LUTHER KING JR. BLVD.

In order to increase the reliability of our water service to our customers, we are planning to relocate some water services along Martin Luther King Jr. Blvd. as shown below.



An OWASA crew plans to begin the construction Monday, April 2, 2012, but this timetable is subject to change.

What will the work involve? Our crew will dig trenches; reconnect the existing services to an existing larger diameter line; fill the trenches with compacted soil; and restore the pavement and any other areas affected by our work. Some of the work may require temporary removal of small sections of driveways, which will be restored after the work is complete. After the new

service lines pass tests for holding pressure and water quality, our crews will connect the new service lines to nearby existing OWASA meters along it.

How will our work affect citizens in the area?

- ***We will need to temporarily interrupt our water service to customers near the work area at times.*** For example, we will need to interrupt service for a few hours when it is time to connect the new service line to our meter serving your residence or business (if your property is being reconnected to a new service line).
- ***When we plan a service interruption, we will notify affected customers 1 to 2 days in advance if possible.*** We will offer bottled water at no charge in advance of a planned interruption of OWASA service.
- If there is an ***unplanned interruption of service*** from OWASA or other utilities due to our work, we will work to restore service as soon as possible in coordination with other utilities as needed.
- The work will involve ***noise, dust and mud.***
- ***Traffic access will be slowed down at and near the work area.*** The work will require one lane of traffic to be closed in the work area as the project progresses. ***As much as possible we will keep at least one lane open*** for access by emergency and service vehicles, residents/businesses/customers, etc.
- Our work ***may temporarily block access to driveways where pipes are installed.***
- At times during our work on our water system, ***our water may be temporarily discolored*** because particles of iron and manganese in our water pipes may get stirred up, or air bubbles may give our water a milky appearance. If this happens, please run cold water for about 5 minutes. If this does not clear up the water, please call us at (919) 537-4292 on weekdays between 7 AM and 3:30 PM, or (919) 968-4421 between 3:30 PM and 7 AM or on a weekend. The water discoloration may also appear in ice if you have an ice maker. (You may wish to use any discolored ice to water plants, etc.)

For more information

Jeremy Fireline, P.E., Project Manager, (919) 537-4249 or jfireline@owasa.org
Stuart Carson, P.E., Engineering Manager, (919) 537-4247 or scarson@owasa.org

400 Jones Ferry Road, Carrboro, NC 27510
(919) 968-4421; webmaster@owasa.org; www.owasa.org