



ORANGE WATER AND SEWER AUTHORITY

A public, non-profit agency providing water, sewer and reclaimed water services to the Carrboro-Chapel Hill community

Summary of rates and fees effective in October 2014

FY 2015 is the third consecutive year with no increase in monthly rates.

For a typical individually-metered residence, the monthly bill for 4,000 gallons of water and sewer service continues to be \$70.66.

Links: [Monthly water and sewer charges](#) [Service availability fees](#) [Various](#) [Reclaimed water](#) [Lake recreation](#) [Surcharges in water shortages](#)

MONTHLY SERVICE CHARGES, BY METER SIZE (no changes)		
Conventional water service	PREVIOUS	OCTOBER 2014
5/8" meter—domestic service	\$14.70	\$14.70
3/4" for domestic and fire service	15.20	15.20
1" meter domestic service	29.53	29.53
1" meter for domestic and fire service	30.03	30.03
1 1/2 meter domestic service	63.86	63.86
2" meter domestic service	96.38	96.38
3" meter domestic service	198.22	198.22
4" meter domestic service	323.58	323.58
6" meter domestic service	704.66	704.66
8" meter domestic service	1,002.06	1,002.06
Irrigation-only water service		
5/8" meter	23.54	23.54
1"	47.05	47.05
1-1/2"	87.10	87.10
2"	133.96	133.96
3"	265.15	265.15
4"	407.02	407.02
6"	800.67	800.67
8"	1,273.30	1,273.30
Sewer Service		
5/8" or 3/4" meter	12.00	12.00
1"	20.61	20.61
1-1/2"	35.53	35.53
2"	53.72	53.72
3"	101.58	101.58
4"	155.28	155.28
6"	284.70	284.70
8"	485.82	485.82

MONTHLY WATER VOLUME CHARGES (no changes)		
Increasing block water rates* for individually-metered residences		
WATER USE PER MONTH	PREVIOUS	OCTOBER 2014
Block 1 1,000 – 2,000 gal./ month	\$2.63 per 1,000 gal.	\$2.63 per 1,000 gal.
Block 2 3,000 – 5,000 gal./ month	6.39 per 1,000 gal.	6.39 per 1,000 gal.
Block 3 6,000 – 10,000 gal./ month	7.83 per 1,000 gal.	7.83 per 1,000 gal.
Block 4 11,000 – 15,000 gal./ month	10.94 per 1,000 gal.	10.94 per 1,000 gal.
Block 5 16,000 or more gal. / month	19.79 per 1,000 gal.	19.79 per 1,000 gal.
Seasonal water rates* for businesses, institutions, master-metered multi-family developments, etc.		
Off-peak seasonal rate (October- April)	4.16 per 1,000 gal.	4.16 per 1,000 gal.
Peak seasonal rate (May-September)	7.91 per 1,000 gal.	7.91 per 1,000 gal.
Irrigation-only water rate (service through a separate meter used only for irrigation)*		
(does not vary by time of year)	8.51 per 1,000 gal.	8.51 per 1,000 gal.
* Please see the table below of water rate surcharges that apply in water shortages.		
SEWER VOLUME CHARGE (no changes)		
(does not vary by time of year)	6.48 per 1,000 gal.	6.48 per 1,000 gal.
Max. billed at individually-metered residence	15,000 gal. per month	15,000 gal. per month

SEPTAGE/HIGH STRENGTH WASTEWATER (no changes)		
Charge per 1,000 gallons	140.00	140.00
Administrative charge per trip	30.00	30.00
Charges per pound		
Biological Oxygen Demand	0.43	0.43
Suspended Solids	0.52	0.52
Ammonia Nitrogen	3.04	3.04
Phosphorus	12.26	12.26

WATER AND SEWER SERVICE AVAILABILITY FEES (no changes)

(Availability fees are one-time charges for system capacity when a location is first connected to the water/sewer/reclaimed water system.)

RESIDENTIAL WATER: 5/8" or 3/4" meter at single-family residence		
	PREVIOUS	OCTOBER 2014
< 1,300 square foot home	1,265.00	1,265.00
1,300 - 1,700 square-foot home	1,545.00	1,545.00
1,701 - 2,400 square-foot home	1,956.00	1,956.00
2,401 - 3,100 square-foot home	3,344.00	3,344.00
3,101 - 3,800 square-foot home	4,546.00	4,546.00
>3,800 square-foot home	7,631.00	7,631.00
1" meter, any single-family residence	9,260.00	9,260.00
5/8" or 3/4" meter, multi-family residence	1,363.00	1,363.00
1" meter, multi-family residence	9,260.00	9,260.00
NON-RESIDENTIAL OR IRRIGATION-ONLY WATER		
5/8" meter	3,704.00	3,704.00
1"	9,260.00	9,260.00
1-1/2"	18,519.00	18,519.00
2"	29,631.00	29,631.00
3"	59,262.00	59,262.00
4"	92,596.00	92,596.00
6"	185,192.00	185,192.00
8"	296,308.00	296,308.00

RESIDENTIAL SEWER: 5/8" or 3/4" meter, single-family residence**		
< 1,300 square foot home	2,938.00	2,938.00
1,300 - 1,700 square-foot home	3,549.00	3,549.00
1,701 - 2,400 square-foot home	3,611.00	3,611.00
2,401 - 3,100 square-foot home	4,425.00	4,425.00
3,101 - 3,800 square-foot home	4,781.00	4,781.00
>3,800 square-foot home	5,431.00	5,431.00
1" meter, any single- or multi-family res.	12,301.00	12,301.00
5/8" or 3/4" meter, multi-family residence	3,183.00	3,183.00
NON-RESIDENTIAL SEWER **		
5/8" meter	6,317.00	6,317.00
1"	15,792.00	15,792.00
1-1/2"	31,584.00	31,584.00
2"	50,535.00	50,535.00
3"	101,070.00	101,070.00
4"	157,922.00	157,922.00
6"	315,844.00	315,844.00
8"	505,350.00	505,350.00
** if applicable, added fee for excess capacity installed by developer	4% of avail. fee	4% of avail. fee

VARIOUS (no changes)

Service start/disconnection, during business hours	45.00	45.00
Service start/disconnection, after business hours	80.00	80.00
Security deposit if required (residence)	50.00 or 100.00	50.00 or 100.00
Security deposit if required (non-residential)	2 x avg. bill	2 x avg. bill
Late payment fee if balance is \$10 or more	2.40 + 5% int.	2.40 + 5% int.
Account delinquency fee	45.00	45.00
Recovery of debt collection costs	actual cost	actual cost
Returned check/draft fee	25.00	25.00
Hydraulic fire flow test	280.00	280.00
Set or remove temporary hydrant meter	300.00	300.00
Hydrant meter security deposit	1,000.00	1,000.00
Field test of 5/8" or 3/4" meter (if a fee)	100.00	100.00
Field test of larger meter	260.00 min.	260.00 min.
Shop meter test—meter > 3/4"	155.00	155.00
Bulk water sale, admin. charge/trip	25.00	25.00
Bulk water per 1,000 gallons	6.02	6.02
Construction observation per foot (\$100 minimum)	3.69	3.69
Plans review per foot (\$100 minimum)	3.63	3.63

RECLAIMED WATER SERVICE (no changes)

MONTHLY SERVICE - UNIVERSITY ACCOUNTS		
	PREVIOUS	OCTOBER 2014
Monthly service charge	24,000.00	24,000.00
Charge per 1,000 gallons	0.60	0.60
MONTHLY SERVICE - NON-UNIVERSITY ACCOUNTS		
Monthly service charges		
5/8" meter	8.37	8.37
1"	16.74	16.74
1-1/2"	30.96	30.96
2"	47.62	47.62
Charge per 1,000 gallons	2.18	2.18
RECLAIMED WATER -- FILLING CONTAINERS OF AT LEAST 50 GALLONS, AFTER TRAINING	FREE—all customers	
SERVICE AVAILABILITY FEES - NON-UNIVERSITY ACCOUNTS		
5/8" meter	1,229.00	1,229.00
1"	3,073.00	3,073.00
1-1/2"	6,146.00	6,146.00
2"	9,833.00	9,833.00
Larger than 2"	Determined from expected demand	
SERVICE CONNECTION FEES	Same as for drinking water service	

LAKE RECREATION (no changes)

OWASA CUSTOMER/ORANGE COUNTY RESIDENT		
SERVICE	PREVIOUS	OCTOBER 2014
Cane or flat bottom boat rental fee	4.50 + lake use fee(s)	4.50 + lake use fee(s)
Kayak rental fee	15.00 + lake use fee(s)	15.00 + lake use fee(s)
Lake use fee—adult (ages 13 to 64)	4.50 per person	4.50 per person
Lake use fee—child (under 13)	2.00 per person	2.00 per person
Lake use fee—senior (65 or older)	0.00	0.00
Launch fee—private boat	3.50	3.50
Electric trolling motor rental	15.00	15.00
Individual pass for boat rentals	82.00	82.00
Individual pass for lake use - adult	46.00	46.00
Individual pass-- renting boat with elec. motor	163.00	163.00
Group pass for 3 people—boat rental	163.00	163.00
Group pass for 3 people—boat w/ elec. motor	245.00	245.00

OTHER LAKE PATRONS		
Cane or flat bottom boat rental fee	8.00 + lake use fee(s)	8.00 + lake use fee(s)
Kayak rental fee	20.00 + lake use fee(s)	20.00 + lake use fee(s)
Lake use fee—adult (ages 13 to 64)	5.50 per person	5.50 per person
Lake use fee—child (under 13)	2.50 per person	2.50 per person
Lake use fee—senior (65 or older)	2.50 per person	2.50 per person
Launch fee—private boat	7.00	7.00
Electric trolling motor rental	22.00	22.00

WATER RATE SURCHARGES IN SHORTAGES (no changes)

Individually-metered residential customers

	Stage 1	Stage 2	Stage 3, Emergency
Water use Block 1 1,000-2,000 gallons/month	No surcharge	No surcharge	No surcharge
Water use Block 2 3,000-5,000 gallons/month	No surcharge	1.25 x Block 2 rate	1.5 x Block 2 rate
Water use Block 3 6,000-10,000 gallons/month	1.25 x Block 3 rate	1.5 x Block 3 rate	2 x Block 3 rate
Water use Block 4 11,000-15,000 gallons/month	1.5 x Block 4 rate	2 x Block 4 rate	3 x Block 4 rate
Water use Block 5 16,000 or more gallons/month	2 x Block 5 rate	3 x Block 5 rate	4 x Block 5 rate

Non-residential, irrigation only and master-metered residential customers

Stage 1	Stage 2	Stage 3, Emergency
1.15 times the applicable seasonal or irrigation rate	1.25 times the seasonal or irrigation rate	1.5 times the seasonal or irrigation rate.

For more information:

Please contact us at 919-968-4421, info@owasa.org or 400 Jones Ferry Road, Carrboro, NC 27510; visit www.owasa.org; or send a fax to 919-968-4464.