ORANGE WATER AND SEWER AUTHORITY

A public, non-profit agency providing water, sewer and reclaimed water services to the Carrboro-Chapel Hill community.

MEMORANDUM

TO: **Community Engagement Committee**
Steve Dear (Chair)
Terri Buckner
Dana Raborn
Will Raymond
Alan Rimer (*ex officio*)

FROM: Ed Kerwin

DATE: November 14, 2013

SUBJECT: **COMMUNITY ENGAGEMENT COMMITTEE MEETING ON MONDAY, NOVEMBER 18, 2013, 5:15 PM IN THE OWASA BOARDROOM 400 JONES FERRY ROAD, CARRBORO**

Agenda

1) **Draft Community Engagement Goals:**

   Discussion of Draft Community Engagement Goals (Attachment)

2) **Open discussion on possible objectives:**

   What does each of these three draft Goals mean for the Committee/OWASA over the next two or three years? What specifically do we want to have done towards these ends?

3) **Other Business**

4) **Schedule next meeting**

Ed Kerwin
Executive Director

c: OWASA Board of Directors

Attachment

DRAFT COMMUNITY ENGAGEMENT GOALS
November 14, 2013

- Engage stakeholders to understand their perceptions and expectations so that we make well-informed decisions about our services and so that we maintain their trust.

- Empower stakeholders with information so they use water wisely and protect water quality through proper use of our wastewater system.

- Provide stakeholders with timely information about projects, programs, and policies that are important to them and offer them meaningful opportunities to give their feedback so that we can continue to improve.