ORANGE WATER AND SEWER AUTHORITY

A public, non-profit agency providing water, sewer and reclaimed water services to the Carrboro-Chapel Hill community.

MEETING SUMMARY
COMMUNITY ENGAGEMENT COMMITTEE
January 21, 2014 at 5:15 PM in the OWASA Boardroom

Committee Members present:	Steve Dear, Chair; Committee Members Terri Buckner, Will Raymond and Alan Rimer (ex officio)
Board Members present:	John Young
Staff:	Ed Kerwin; Stephen Winters, CPA; Greg Feller
Citizens:	None

The purpose of the meeting was to begin discussion of actions to be recommended to the OWASA Board to address the three goals in the Strategic Plan for engaging the community by understanding stakeholders' perceptions, empowering them with information and providing timely participation opportunities.

The Committee reaffirmed its affordability theme, and discussed designing a pilot program to engage the community/target groups with information about how to reduce OWASA bills. There was discussion about possibly using focus groups to help determine what the public wants and needs to hear from OWASA on affordability and other issues.

The Committee agreed that staff will:

- propose plan(s) of action for the Committee's consideration at the next meeting,
- identify initiatives of the Strategic Plan that will require community engagement, and
- research affordability outreach programs of other water utilities.

The Committee's next meeting will be on Tuesday, March 4th at 5:15 PM.

The Committee adjourned at 6:45 PM.

Summary prepared by:
Greg Feller
Greg Feller, Public Affairs