Orange Water and Sewer Authority
OWASA is Carrboro-Chapel Hill's not-for-profit public service agency delivering high quality water, wastewater, and reclaimed water services.

Summary of the OWASA Board of Directors' Meeting
February 27, 2020

Please note: *The summary below was prepared by staff and is not approved by the OWASA Board. OWASA's webpage with Board meeting information includes the Board's adopted minutes, agenda materials, staff's meeting summaries, audio recordings of Board meetings on second Thursdays of the month, and videos of Board meetings on fourth Thursdays. The agenda and related information for the February 27th meeting are available here.*

The Board of Directors:

- Received and discussed information regarding the business process analysis, evaluation, procurement and implementation assistance required for a new maintenance work order management solution. This proposed solution will help OWASA better manage time and resources for maintenance projects, in particular at the Water Treatment Plant and Wastewater Treatment Plant. OWASA staff will work with a consultant to map current work order business processes, understand institutional readiness for a software change, and identify the best potential solution to optimize maintenance operations and meet future asset management needs.

- Awarded a contract to replace a Finished Water Pump at the Water Treatment Plant. Our Finished Water Pumps work around the clock to deliver about 7 million gallons of drinking water every day. This project was identified in a Risk and Reliability assessment. A new pump will streamline operations and increase redundancy in this critical process.

- Received information on internal Safety Performance Metrics developed in an effort to reduce the number of incidents that occur each year. Safety is OWASA's number one priority. The industry standard Incident Rate for water and wastewater utilities is 5.5, and OWASA has a current Incident Rate of 4.7 which exceeds our internal goal of 3.5 or less.

The Board will hold its next two meetings on Thursday, March 12, 2020 at 6 PM in OWASA's Community Room, 400 Jones Ferry Road, Carrboro and Thursday, March 26, 2020 at 7 PM at 7 PM in Council Chamber, Chapel Hill Town Hall, 405 Martin Luther King Jr. Boulevard, Chapel Hill.