Orange Water and Sewer Authority

OWASA is Carrboro-Chapel Hill's not-for-profit public service agency delivering high quality water, wastewater, and reclaimed water services.

Summary of the OWASA Board of Directors' Work Session on December 10, 2020

Please note: *The summary below was prepared by staff and is not approved by the OWASA Board. OWASA's webpage with Board meeting information includes the Board's adopted minutes, agenda materials, staff's meeting summaries, recordings of Board meetings on second and fourth Thursdays of the month. The agenda and related information for the December 10th meeting that was held virtually are available here.*

The Board of Directors:

- Approved a change to OWASA's Water Shortage Response Plan to incorporate water shortage advisory levels included in the Drought Response Operating Protocol (DROP) and rescinded the DROP. This will improve resiliency of the existing water supply and reduce our risk of water shortages by increasing access to the use of our Jordan Lake allocation.
- Extended COVID Annual Leave Benefits for Employees that the Board of Directors had previously approved and granted an additional 40 hours beginning January 1, 2021 and the benefit is set to expire on July 1, 2021.
- Discussed updates to OWASA's Sewer Use Ordinance and Sewer Policy Updates to align with House Bill 873 passed by the North Carolina General Assembly in June 2020.
- Approved a revision to a Key Performance Indicator (KPI) for water main breaks and offered feedback on other potential KPIs.
- Discussed the process to develop a new Strategic Plan.

The Board will hold its next meeting remotely on Thursday, January 14, 2021, via Microsoft Teams at 6 PM; a link will be provided on OWASA's website at www.owasa.org/board-of-directors-meetings.

OWASA's administrative office is closed to the public to help mitigate the spread of COVID-19. Customers in need of assistance can still contact OWASA from 8 a.m. – 5 p.m. Monday through Friday by calling (919) 968-4421, emailing customerinquiries@owasa.org, or using the chat function available in the bottom-right corner of www.owasa.org. Please allow for additional time for OWASA staff to respond during this time. We appreciate your patience.