Orange Water and Sewer Authority

OWASA is Carrboro-Chapel Hill's not-for-profit public service agency delivering high quality water, wastewater, and reclaimed water services.

Summary of the OWASA Board of Directors' Special Meeting on February 4, 2021

Please note: *The summary below was prepared by staff and is not approved by the OWASA Board. OWASA's webpage with Board meeting information includes the Board's adopted minutes, agenda materials, staff's meeting summaries, audio recordings of Board meetings on second Thursdays of the month, and videos of Board meetings on fourth Thursdays. The agenda and related information for the February 4th Special Meeting are available here.*

The Board of Directors held a Special Meeting to discuss the process to develop a new Strategic Plan, specifically to review and comment on the Guiding Principles for the process of developing the plan. An updated Strategic Plan is needed to ensure OWASA is anticipating and preparing for the future and setting a course to align resources with strategic goals and objectives. This is the first of several discussions to update the Strategic Plan and the revised Guiding Principles will be presented for approval at the Board's February 25, 2021 Meeting.

The Board will hold its next two meetings remotely as follows: Thursday, February 11, 2021, and Thursday February 25, 2021 via Microsoft Teams at 6 PM; a link will be provided on OWASA's website at www.owasa.org/board-of-directors-meetings.

OWASA's administrative office is closed to the public to help mitigate the spread of COVID-19. Customers in need of assistance can still contact OWASA from 8 a.m. – 5 p.m. Monday through Friday by calling (919) 968-4421, emailing customerinquiries@owasa.org, or using the chat function available in the bottom-right corner of www.owasa.org. Please allow for additional time for OWASA staff to respond during this time. We appreciate your patience.