Orange Water and Sewer Authority

OWASA is Carrboro-Chapel Hill's not-for-profit public service agency delivering high quality water, wastewater, and reclaimed water services.

Summary of the OWASA Board of Directors' Work Session On February 11, 2021

Please note: *The summary below was prepared by staff and is not approved by the OWASA Board. OWASA's webpage with Board meeting information includes the Board's adopted minutes, agenda materials, staff's meeting summaries, recordings of Board meetings on second and fourth Thursdays of the month. The agenda and related information for the February 11th meeting that was held virtually are available* here.

The Board of Directors:

- Approved OWASA's Affordability Program Plan Update. In 2020, the program focused on engaging with the community and stakeholders regarding the temporary suspension of disconnections for non-payment, as well as encouraging water conservation and efficiency for water bill savings. The moratorium was implemented in March 2020 in response to the COVID-19 pandemic and remains in place.
- Received Fiscal Year 2022 budget presentations from operating department managers. The presentations on goals, opportunities, and challenges in each department are in advance of formal budget discussions to provide the Board with better insight into the implications rate decisions may have on OWASA's operations.
- Discussed the merits of implementing an apprenticeship program in the future. A key focus of the potential program would be on expanding career opportunities for underrepresented groups.

The Board will hold its next two meetings remotely on Thursday, February 25, 2021, and Thursday, March 11, 2021 via Microsoft Teams, at 6 PM. Links will be available on OWASA's website at www.owasa.org/board-of-directors-meetings.

OWASA's administrative office is closed to the public to help mitigate the spread of COVID-19. Customers in need of assistance can still contact OWASA from 8 a.m. – 5 p.m. Monday through Friday by calling (919) 968-4421, emailing customerinquiries@owasa.org, or using the chat function available in the bottom-right corner of www.owasa.org. Please allow for additional time for OWASA staff to respond during this time. We appreciate your patience.