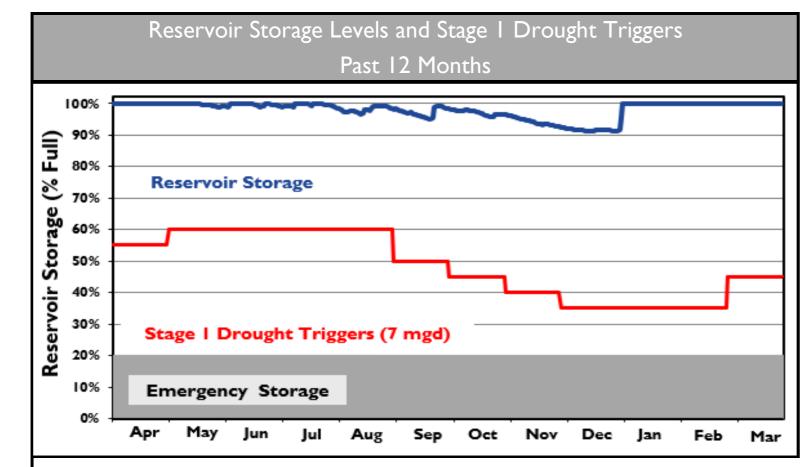


# **Key Performance Indicators**

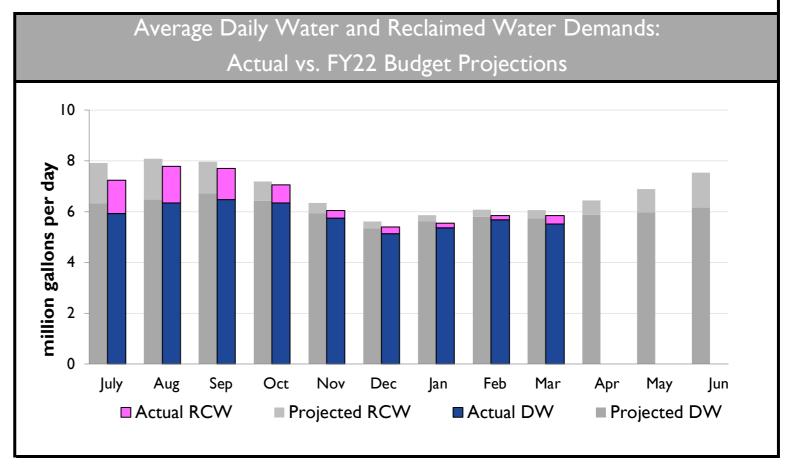
## March 2022

#### **WATER SUPPLY AND DEMAND**

Water Supply	
Pagament Startage % of Capacity	100.0%
Reservoir Storage % of Capacity	(as of 03 / 31 / 2022)
Risk of Shortage Restrictions in Coming Year	Minimal
(Minimal, Low, Moderate)	Minimai
Water Use Restrictions Now in Effect	Year-Round



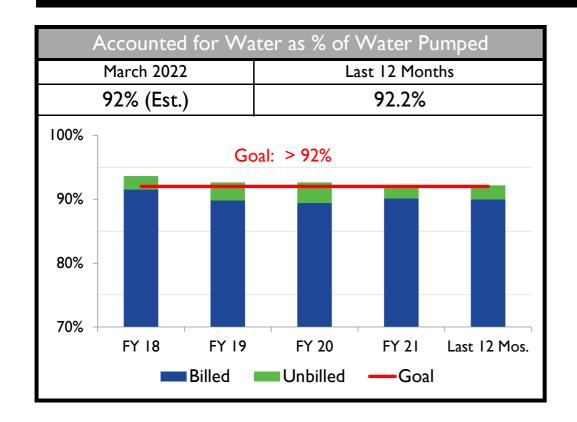
Water Demand (Sales in Million Gallons per Day)								
	١	1arch 2022	FY 2022 (Avg Year to Date)					
	Est.	% of Projected	Estimated	% of Projected Year- to-Date				
Drinking Water (DW)	5.51	96%	5.83	97%				
Reclaimed Water (RCW)	0.33	100%	0.66	88%				
Total	5.84	96%	6.49	96%				

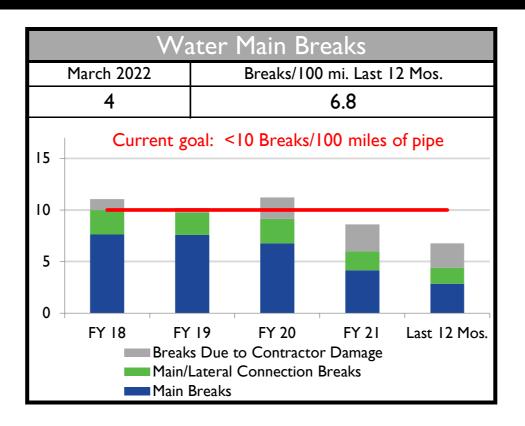


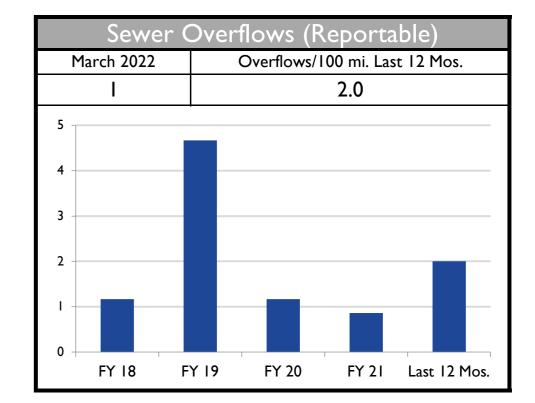
		Rainfall	(inches)			
	March 2022			Last 12 Months		
	Actual	Hist. Avg. for Month	Variance	Actual	Hist. Average	Variance
Water Plant (Carrboro)	5.08	4.27	18.0	39.87	48.54	(8.67)
Cane Creek Reservoir	4.65	4.11	0.54	43.80	45.51	(1.71)

\* Water Plant historical average is based on most recent 35 year period.
\* Cane Creek Reservoir historical average is based on 29 years of record.

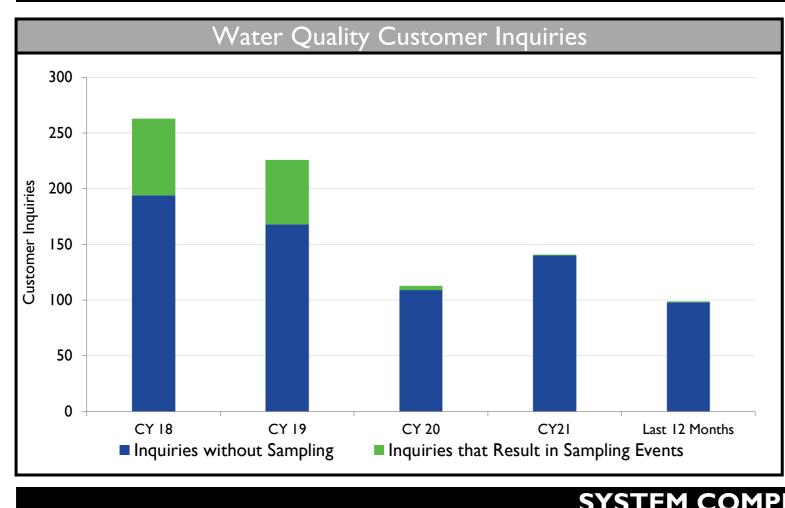
#### WATER DISTRIBUTION AND WASTEWATER COLLECTION

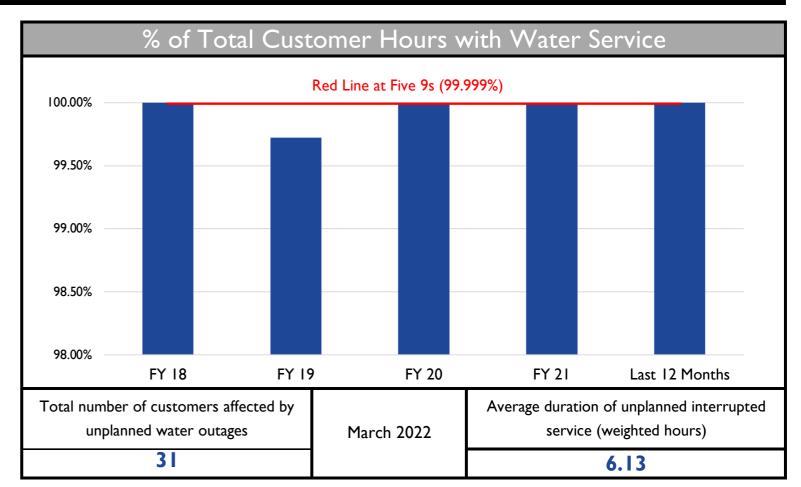






### WATER SERVICE

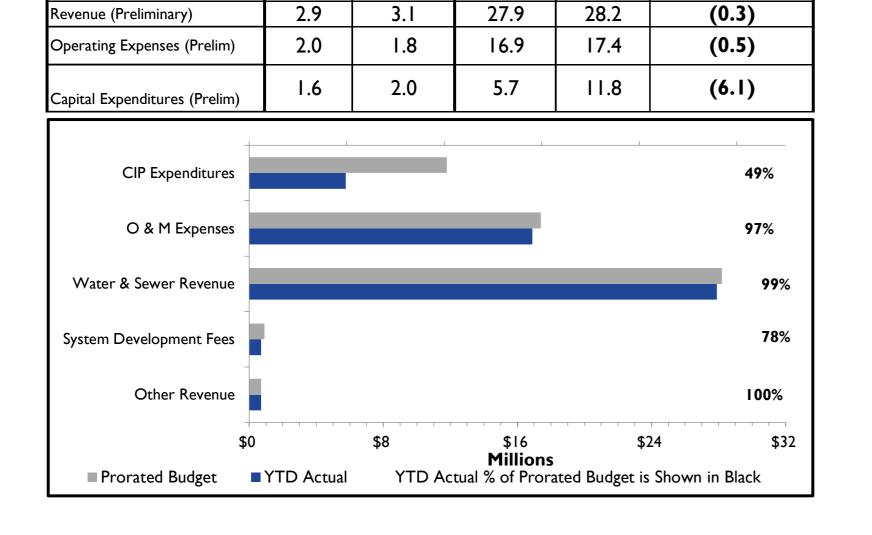




# SYSTEM COMPLIANCE VIOLATIONS Within the last twelve months:

Operating Permit Violations: Sanitary Sewer System Overflows due to roots (April 2021), pipe failure (April 2021), hole in sewer line (August 2021), settlement of manhole (August 2021), vandalism (November 2021), debris in line (January 2022), and roots (March 2022).

## FINANCE MANAGEMENT



FY 2022 Budget Performance (millions of dollars)

Budget

Actual

FY 2022 Year-to-Date

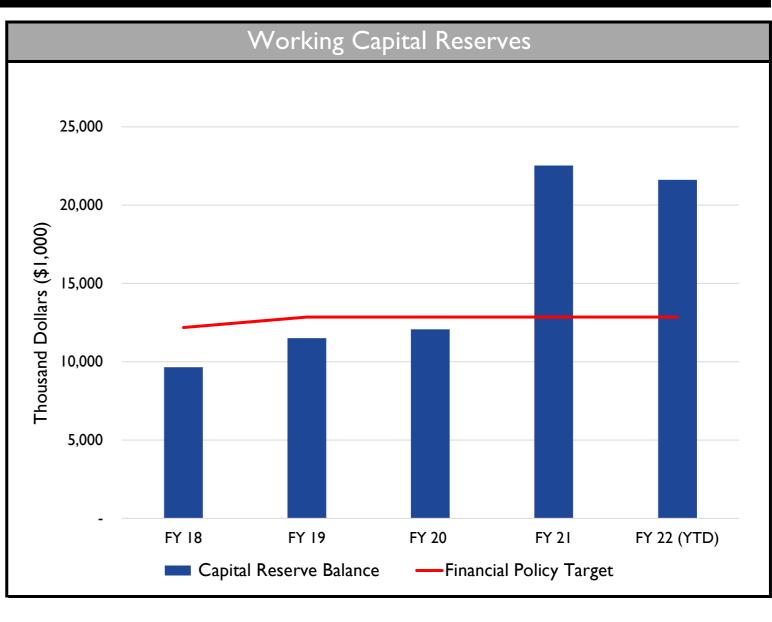
Budget

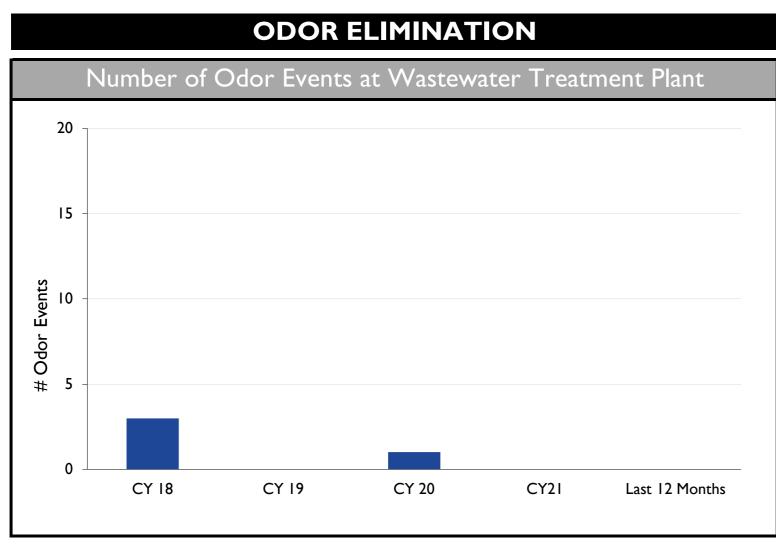
**V**ariance

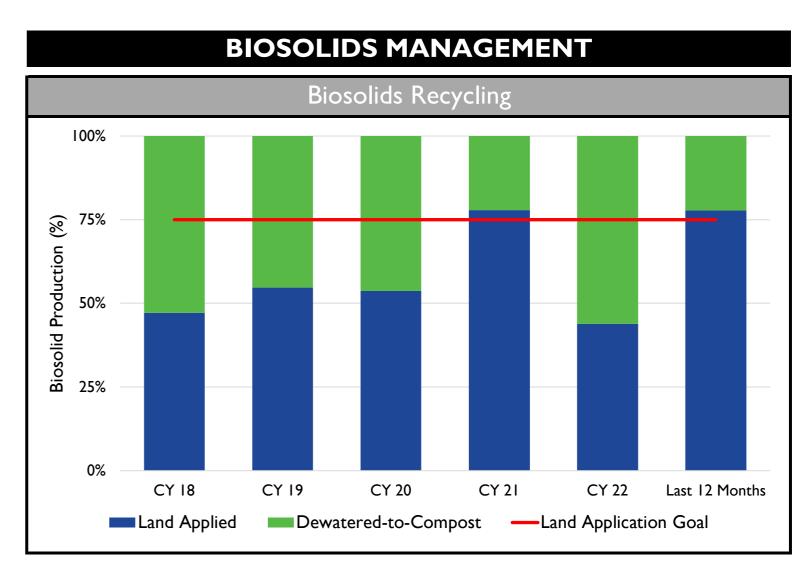
March 2022

**A**ctual

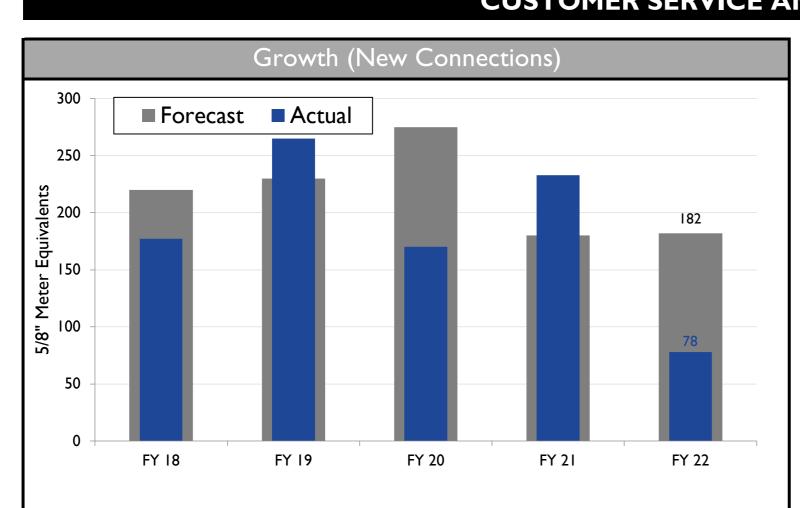
**Category** 

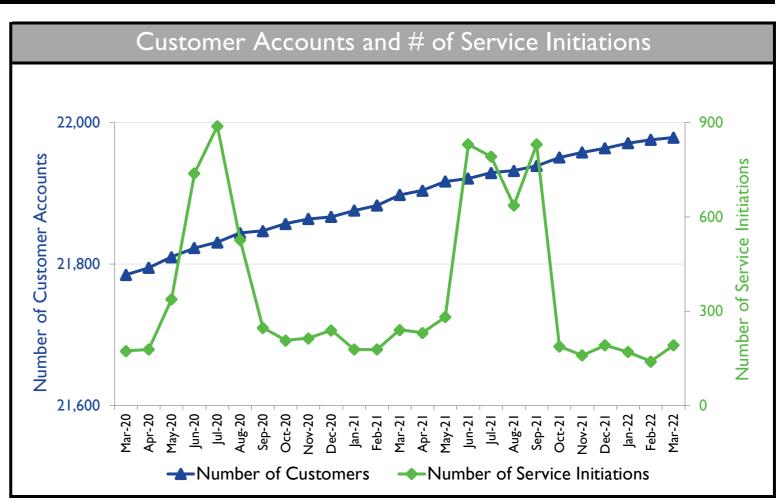


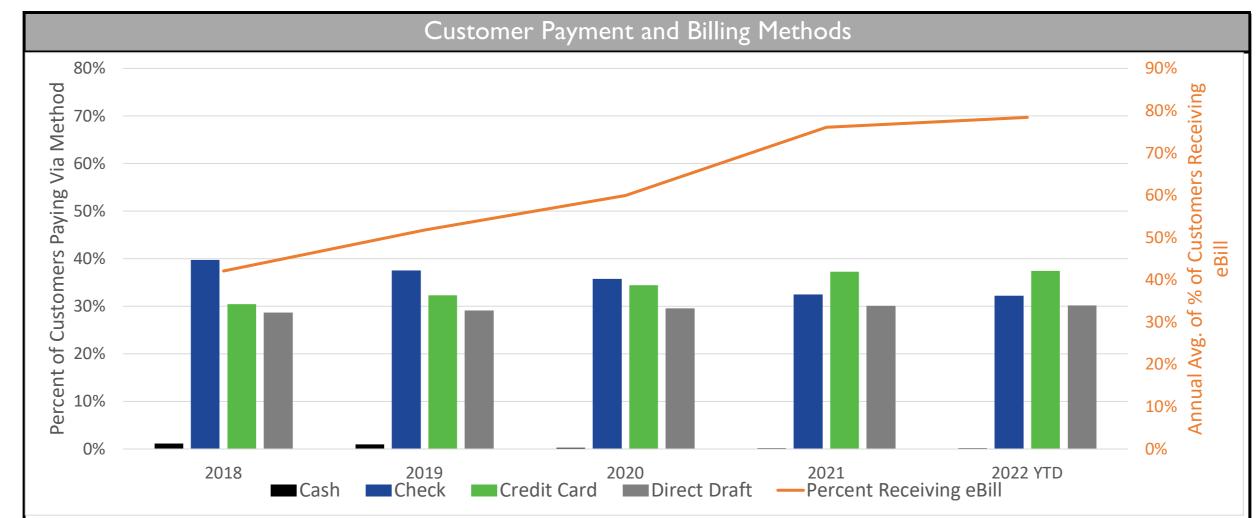


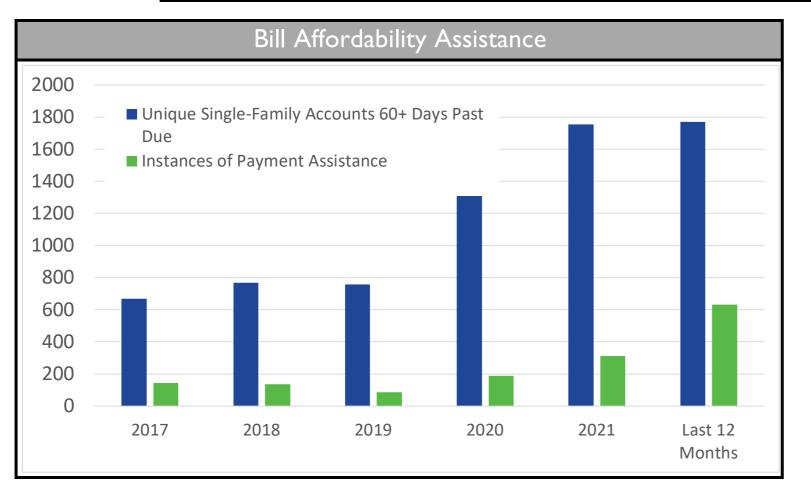


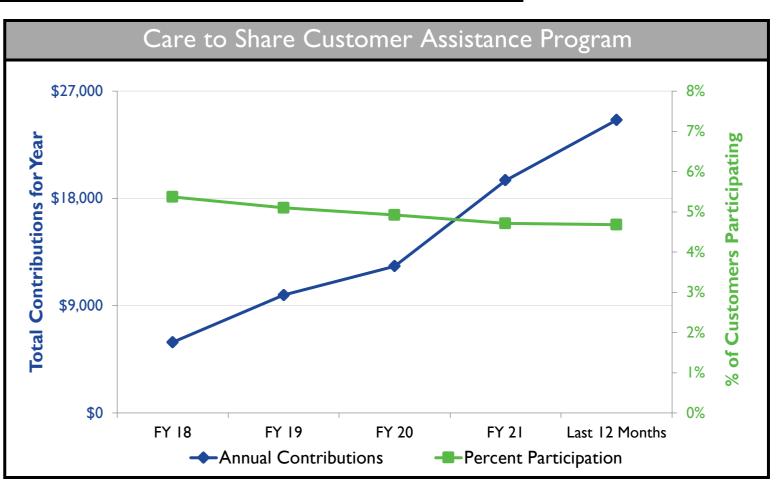
### **CUSTOMER SERVICE AND CONNECTION ACTIVITY**



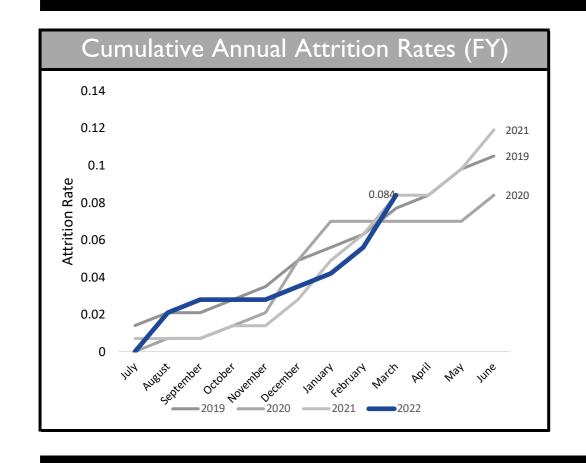


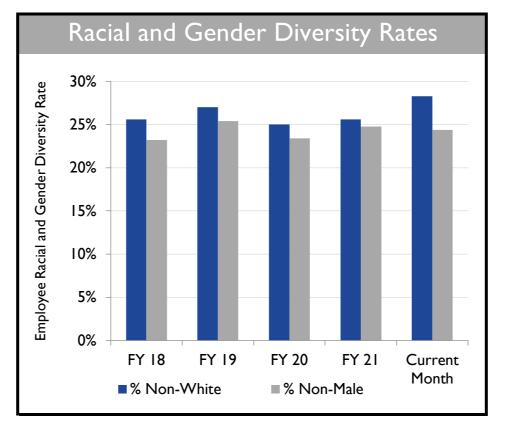


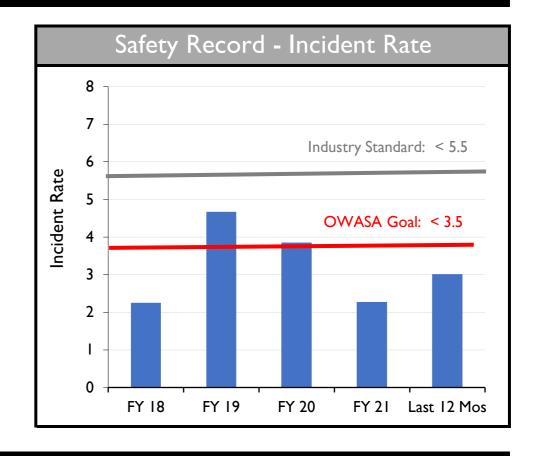




### **HUMAN RESOURCES AND SAFETY**







### **ENERGY MANAGEMENT**

