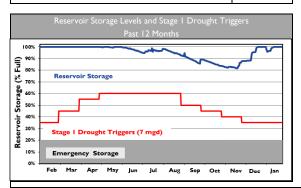


Key Performance Indicators

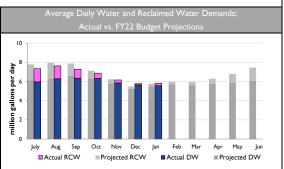
January 2023

WATER SUPPLY AND DEMAND

Water Supply					
Reservoir Storage % of Capacity	I 00.0% (as of 01 / 31 / 2023)				
Risk of Shortage Restrictions in Coming Year (Minimal, Low, Moderate)	Minimal				
Water Use Restrictions Now in Effect	Year-Round				



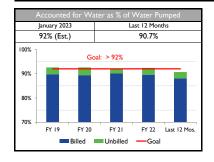
Water Demand (Sales in Million Gallons per Day)								
	January 2023		FY 2023 (Avg Year to Date)					
	Est.	% of Projected	Estimated	% of Projected Year- to-Date				
Drinking Water (DW)	5.56	101%	6.00	100%				
Reclaimed Water (RCW)	0.26	100%	0.70	78%				
Total	5.82	101%	6.70	97%				

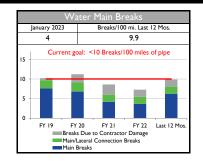


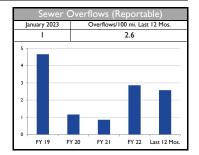
Rainfall (inches)								
	January 2023				Last 12 Month	ıs		
	Actual	Hist. Avg. for Month	Variance	Actual	Hist. Average	Variance		
Water Plant (Carrboro)	3.82	3.71	0.11	48.75	48.56	0.19		
Cane Creek Reservoir	4.23	3.58	0.65	42.54	45.28	(2.74)		

* Water Plant historical average is based on most recent 35 year period.

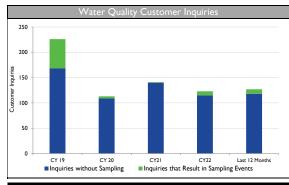
WATER DISTRIBUTION AND WASTEWATER COLLECTION

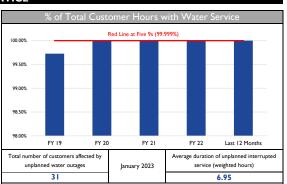






WATER SERVICE

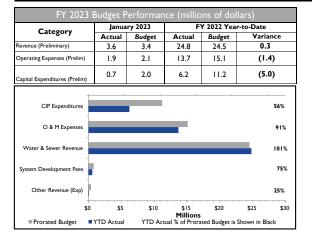


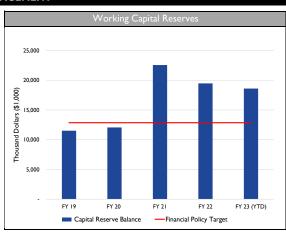


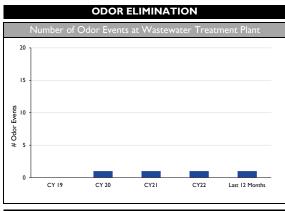
SYSTEM COMPLIANCE VIOLATIONS Within the last twelve months:

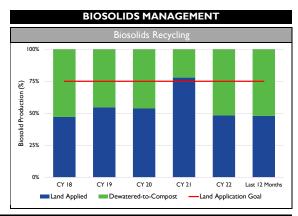
em Overflows due vandalism (June 2022), root growth (March 2022, June 2022, January 2023), grease (April 2022, June 2022, November 2022), valve failure (May 2022), and pipe failure (August 2022).

FINANCE MANAGEMENT

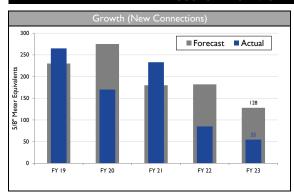


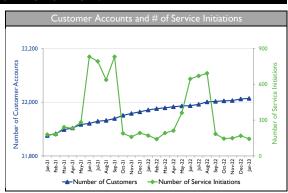


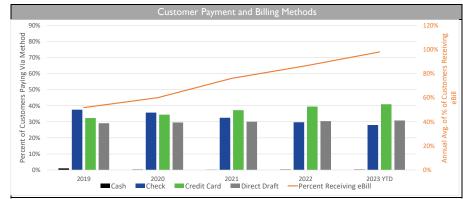


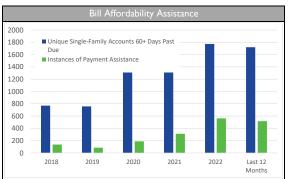


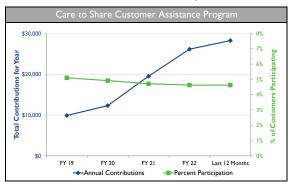
CUSTOMER SERVICE AND CONNECTION ACTIVITY



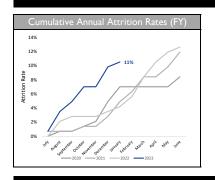


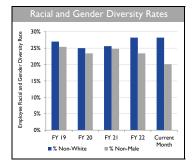






HUMAN RESOURCES AND SAFETY







ENERGY MANAGEMENT

