



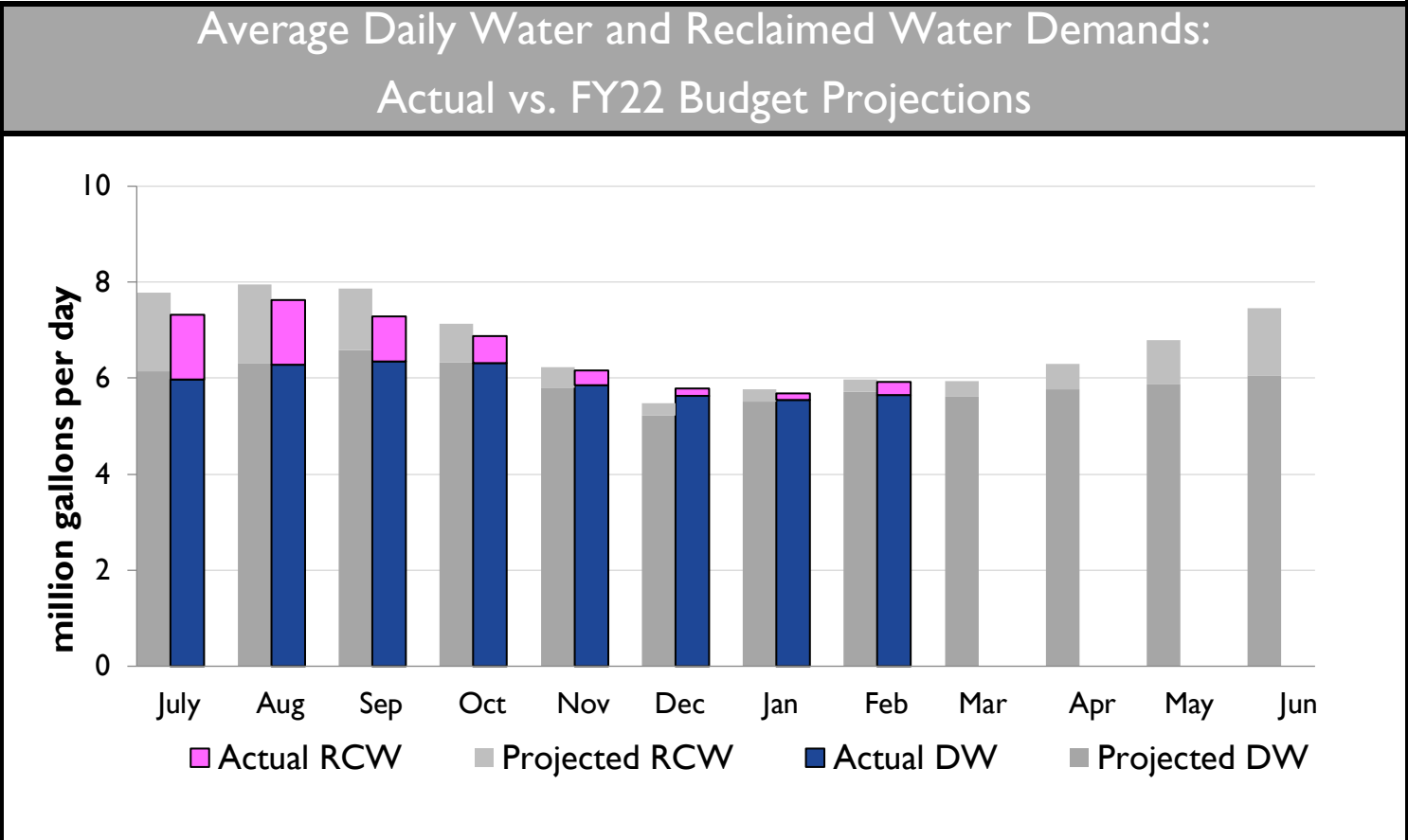
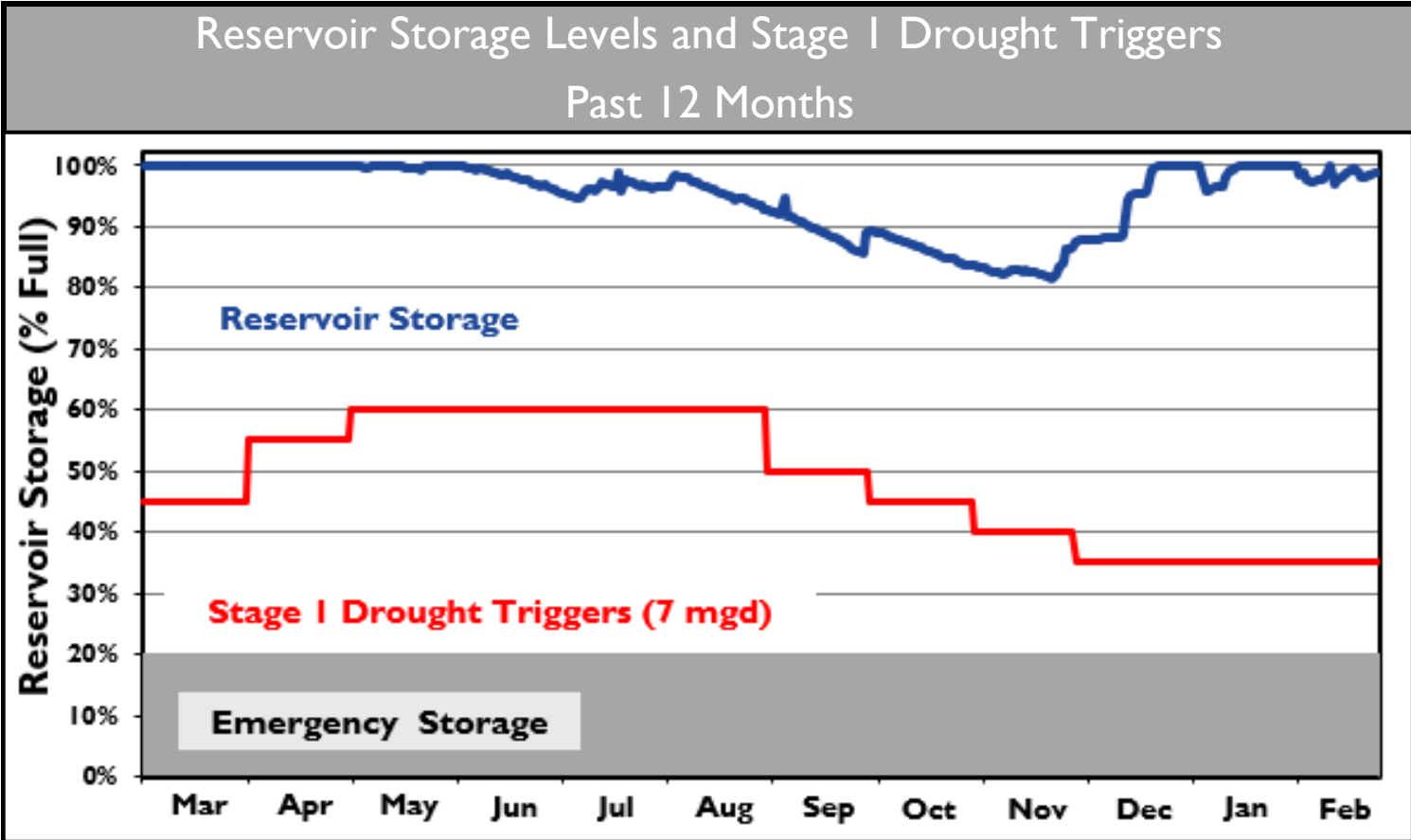
Key Performance Indicators

February 2023

WATER SUPPLY AND DEMAND

Water Supply	
Reservoir Storage % of Capacity	98.6% <small>(as of 02 / 28 / 2023)</small>
Risk of Shortage Restrictions in Coming Year (Minimal, Low, Moderate)	Minimal
Water Use Restrictions Now in Effect	Year-Round

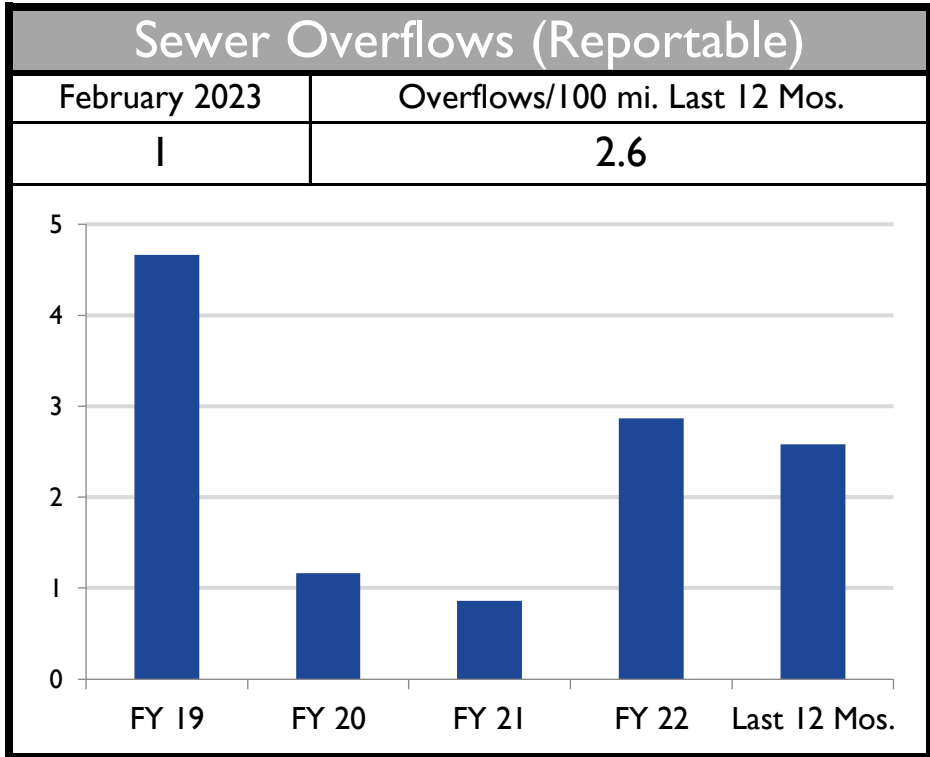
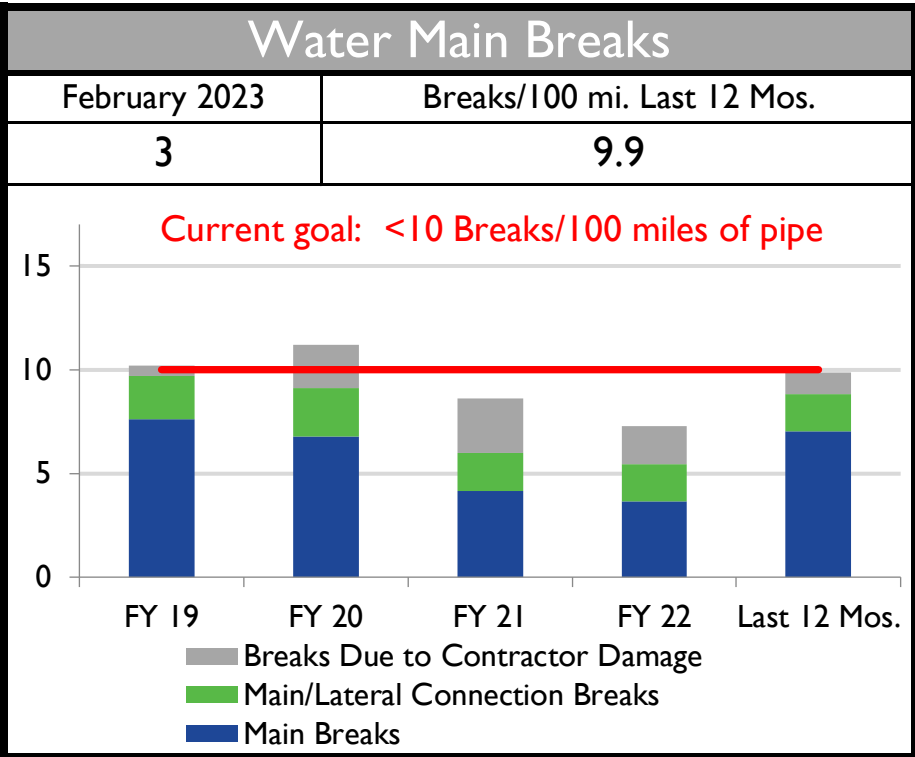
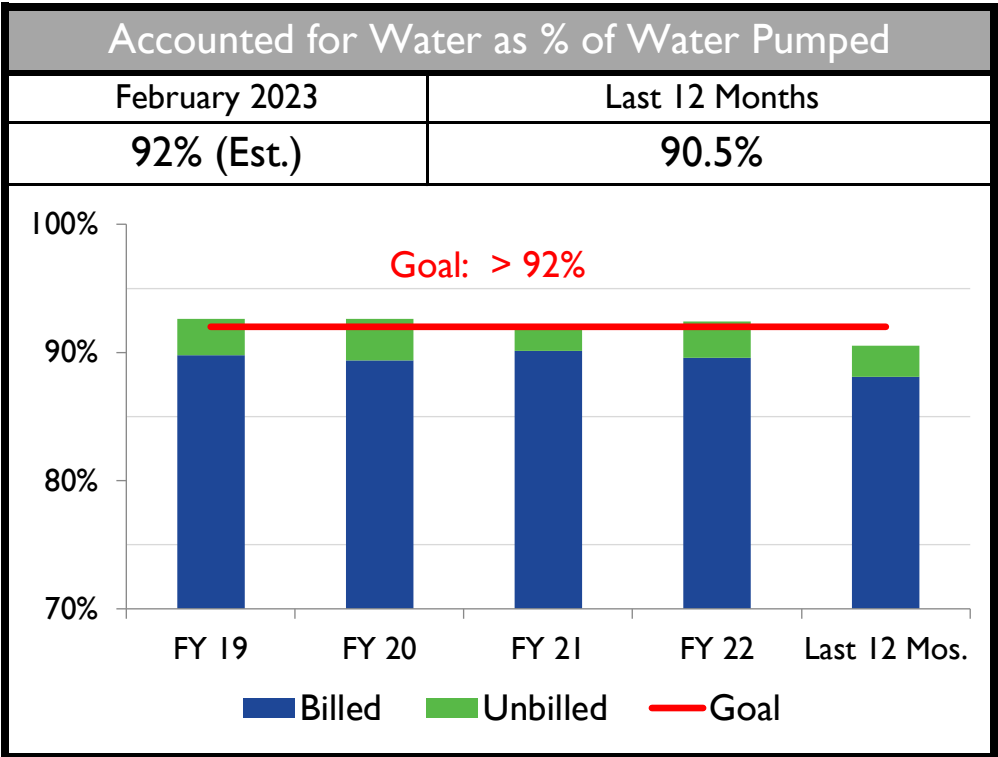
Water Demand (Sales in Million Gallons per Day)				
	February 2023		FY 2023 (Avg Year to Date)	
	Est.	% of Projected	Estimated	% of Projected Year-to-Date
Drinking Water (DW)	5.65	99%	5.95	100%
Reclaimed Water (RCW)	0.27	100%	0.63	77%
Total	5.92	99%	6.58	97%



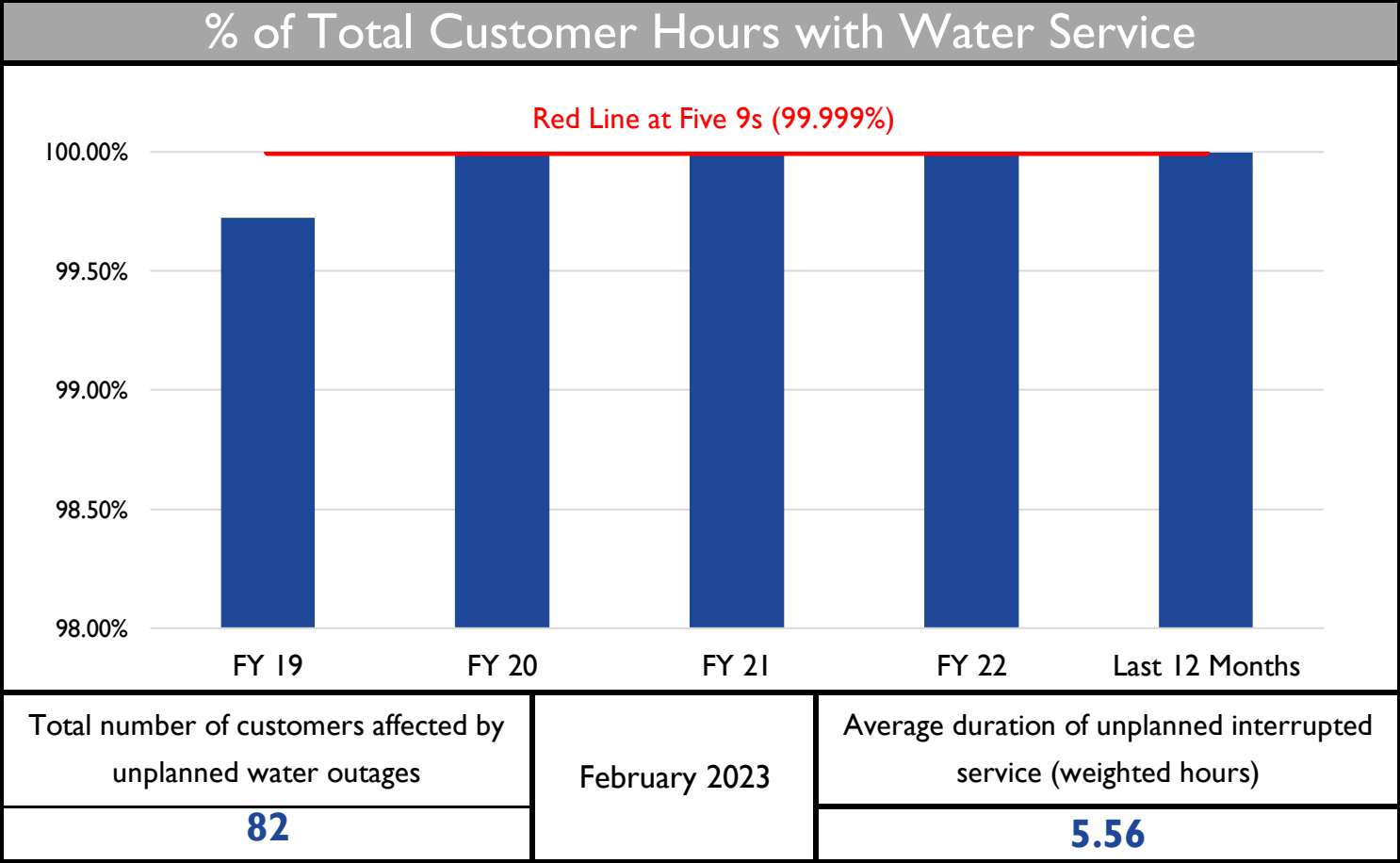
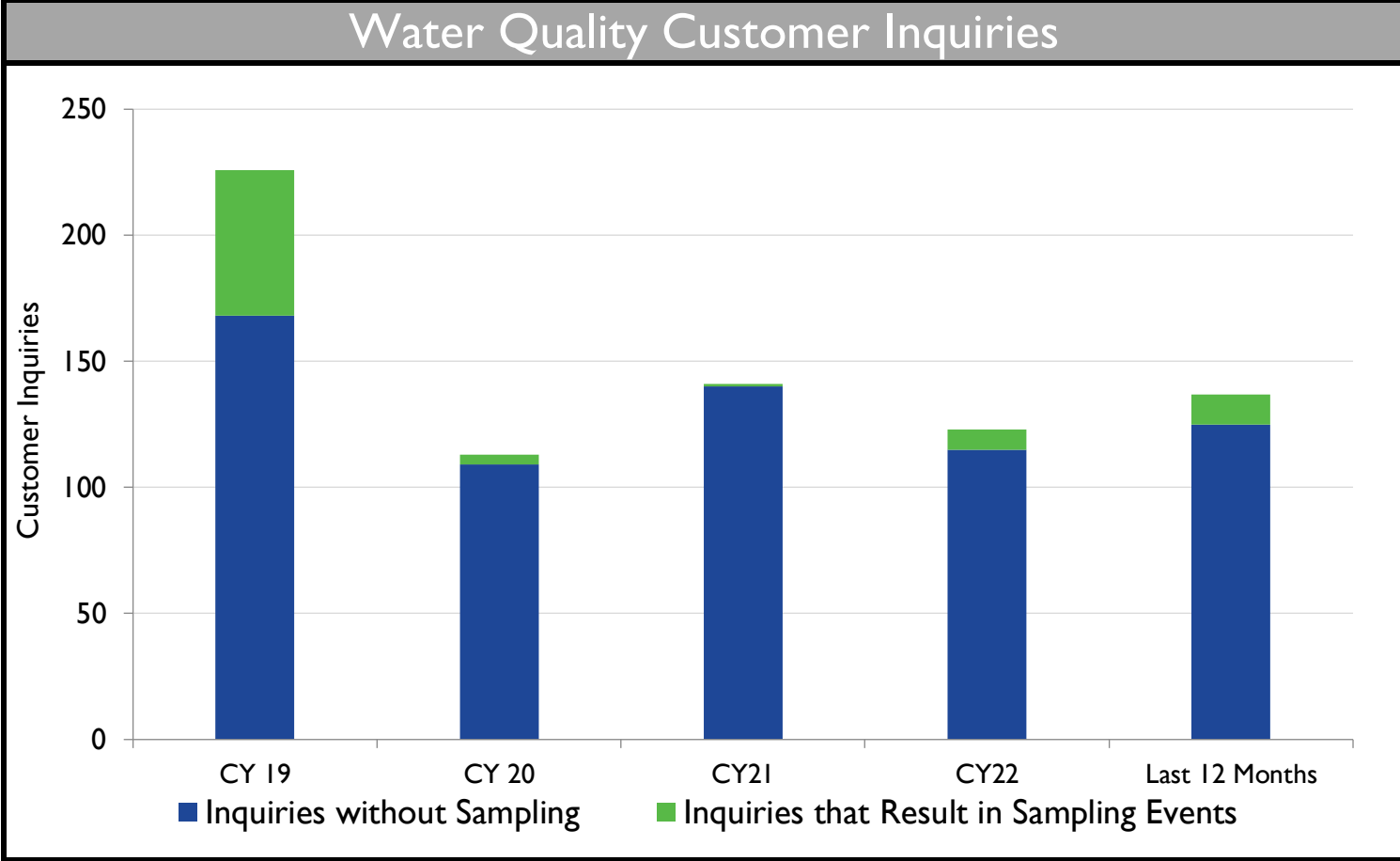
Rainfall (inches)					
	February 2023			Last 12 Months	
	Actual	Hist. Avg. for Month	Variance	Actual	Hist. Average
Water Plant (Carrboro)	2.85	3.44	(0.59)	50.02	48.56
Cane Creek Reservoir	2.54	3.08	(0.54)	43.49	45.26

* Water Plant historical average is based on most recent 35 year period.
* Cane Creek Reservoir historical average is based on 29 years of record.

WATER DISTRIBUTION AND WASTEWATER COLLECTION



WATER SERVICE

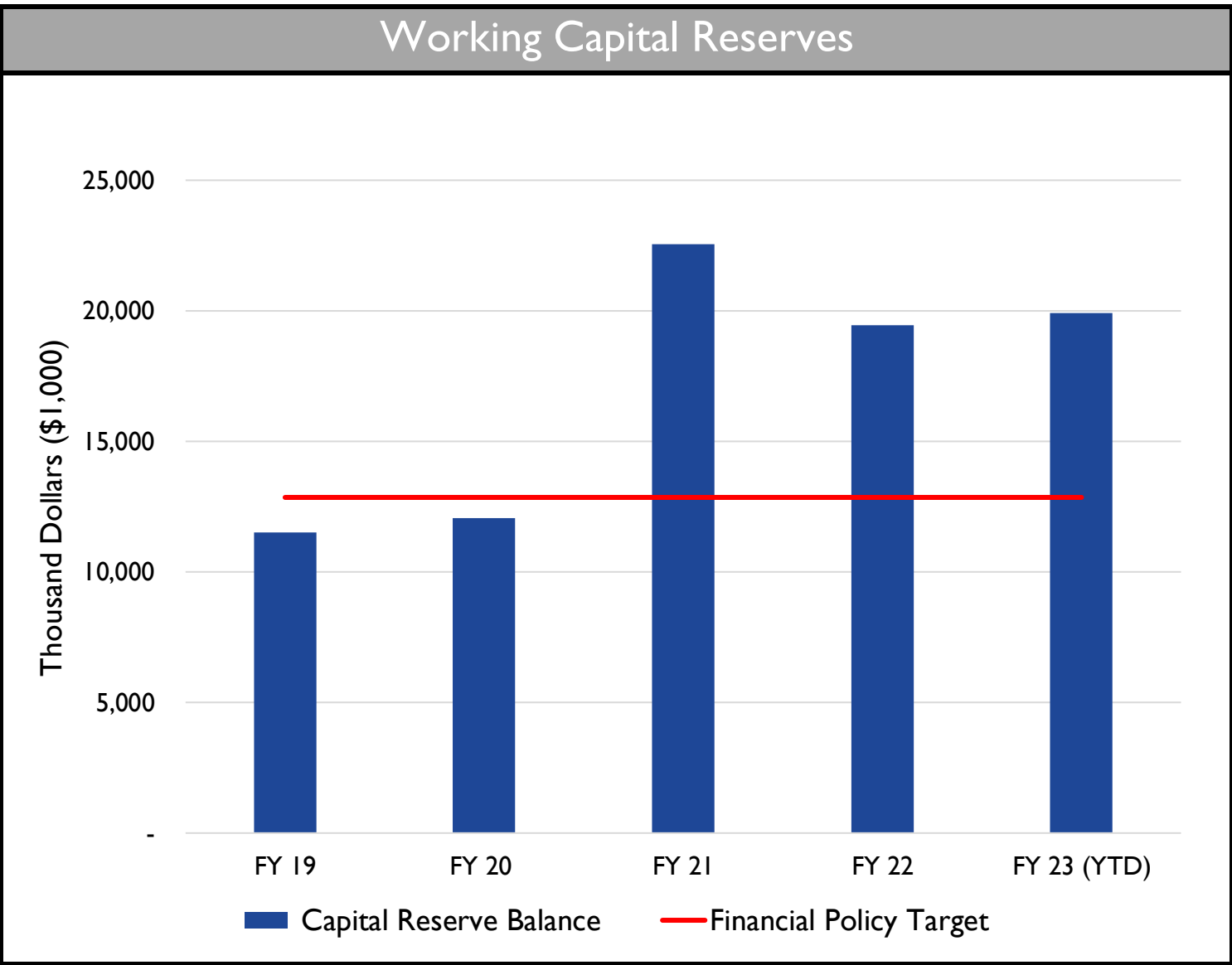
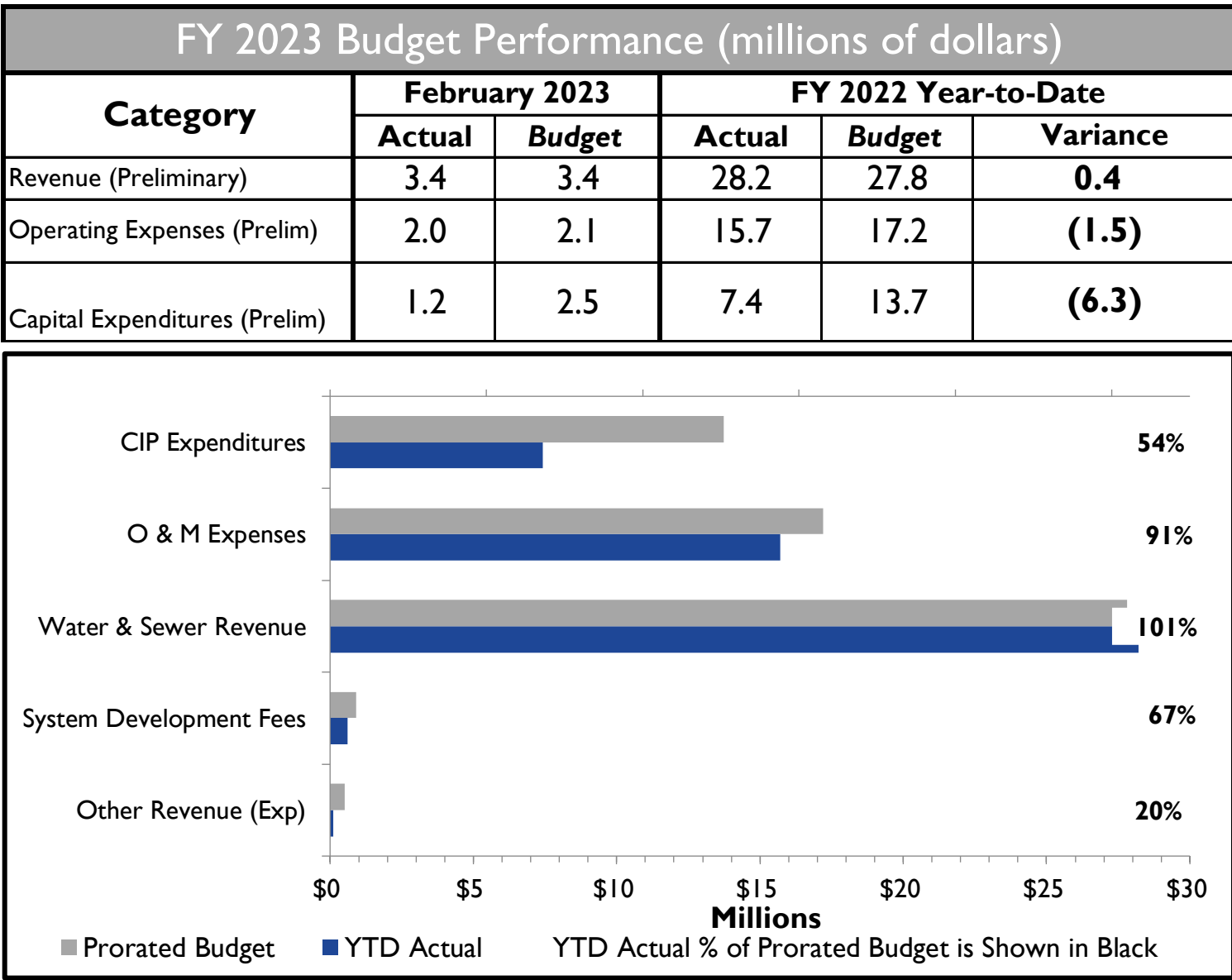


SYSTEM COMPLIANCE VIOLATIONS

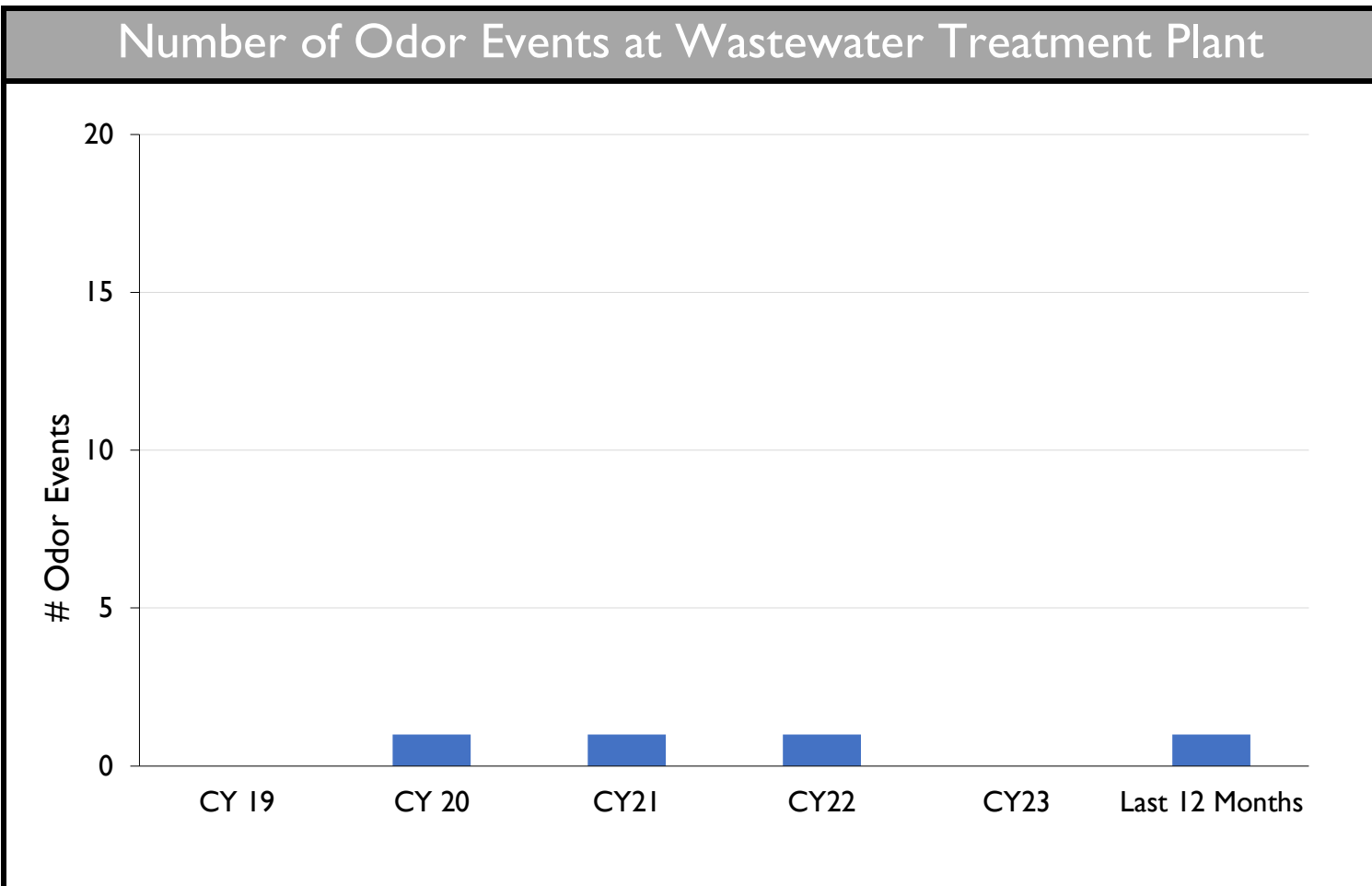
Within the last twelve months:

Operating Permit Violations: Sanitary Sewer System Overflows due vandalism (June 2022), root growth (March 2022, June 2022, January 2023), grease (April 2022, June 2022, November 2022), valve failure (May 2022), and pipe failure (August 2022).

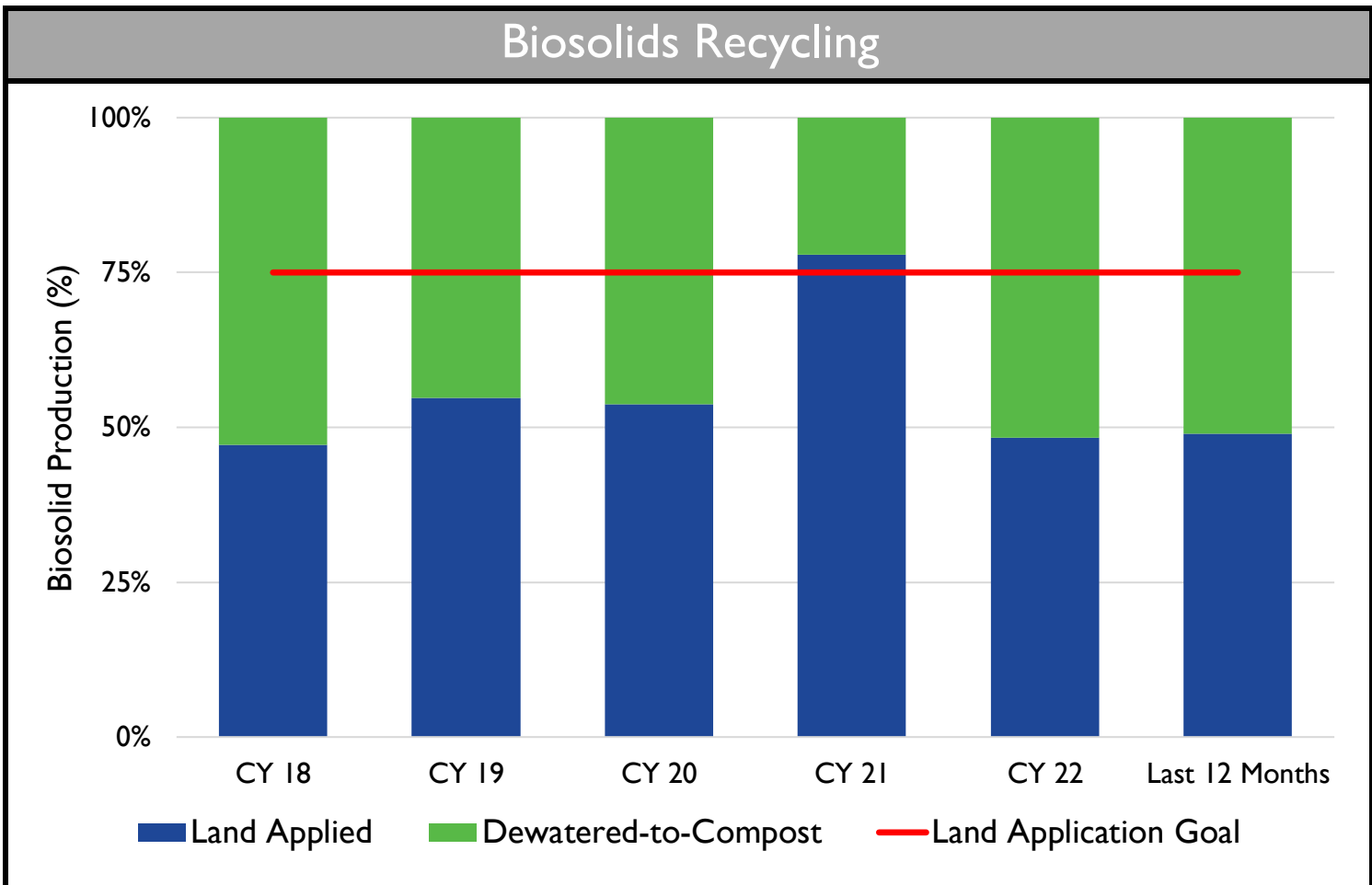
FINANCE MANAGEMENT



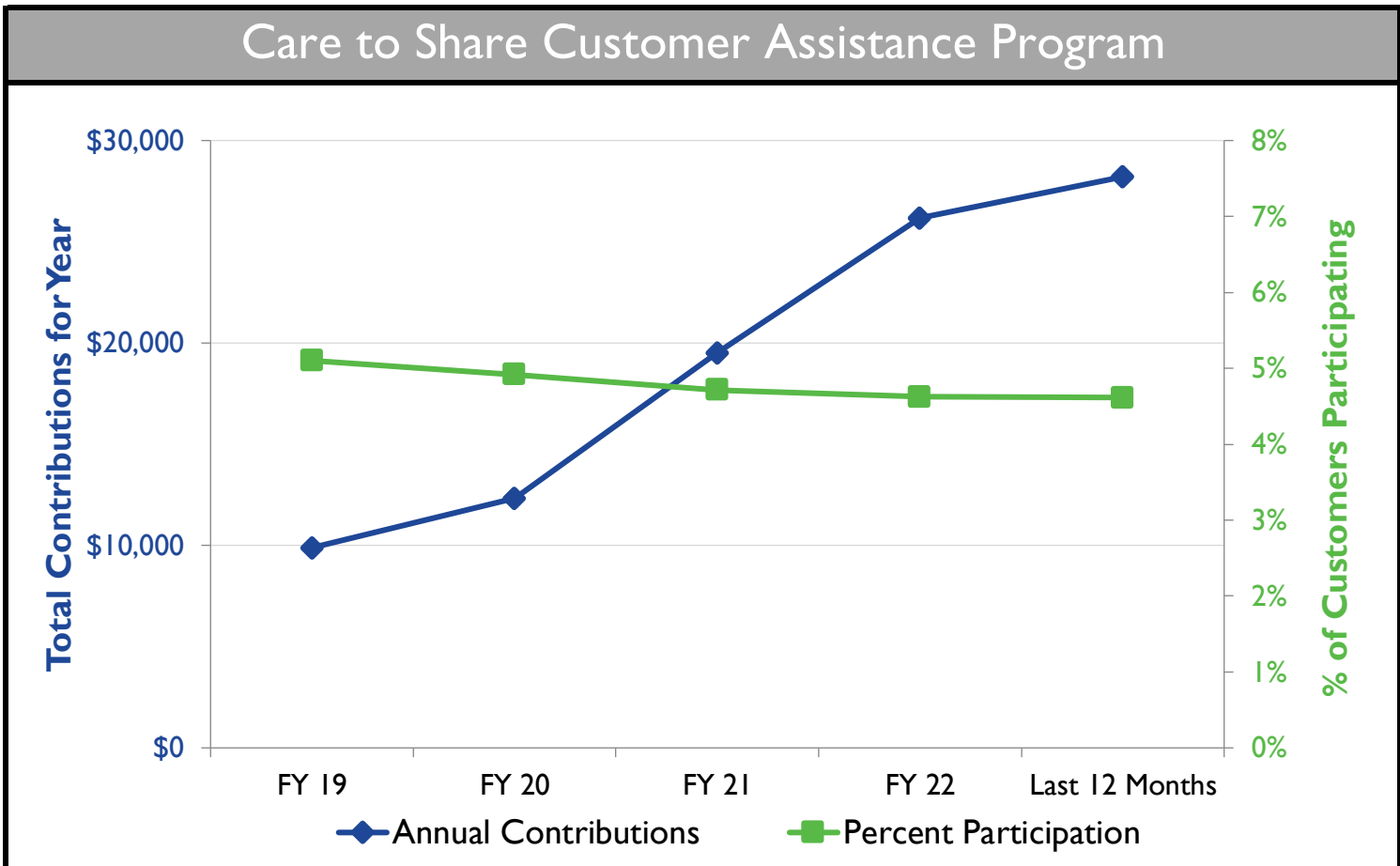
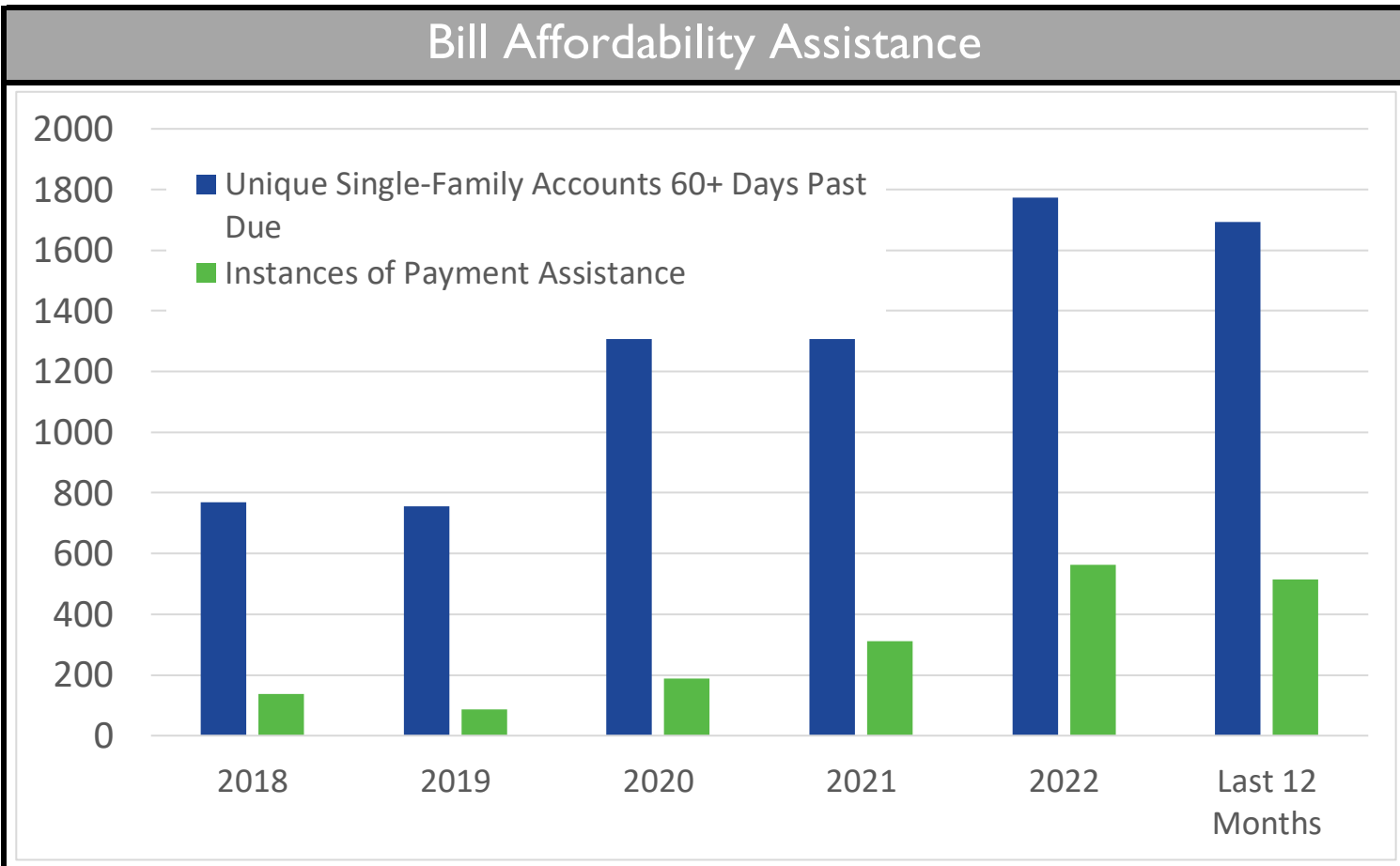
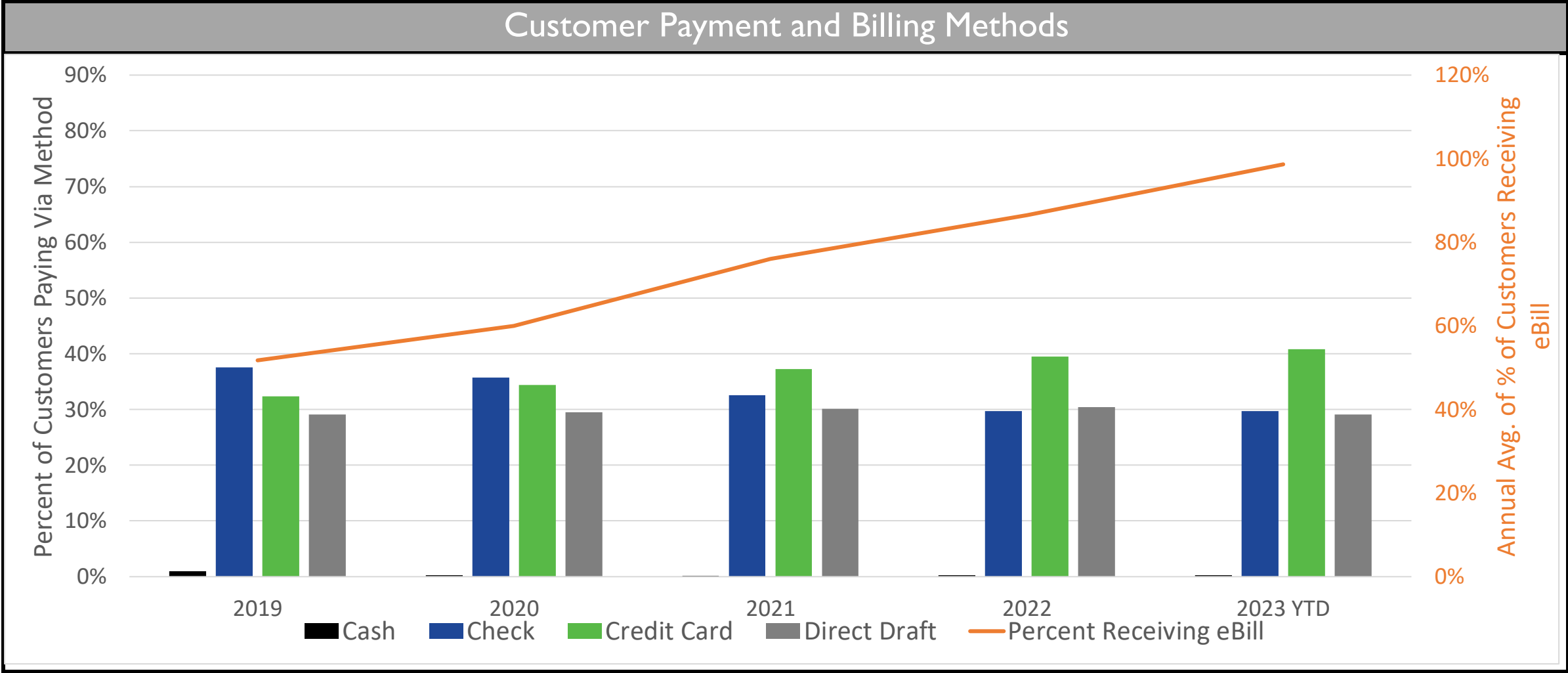
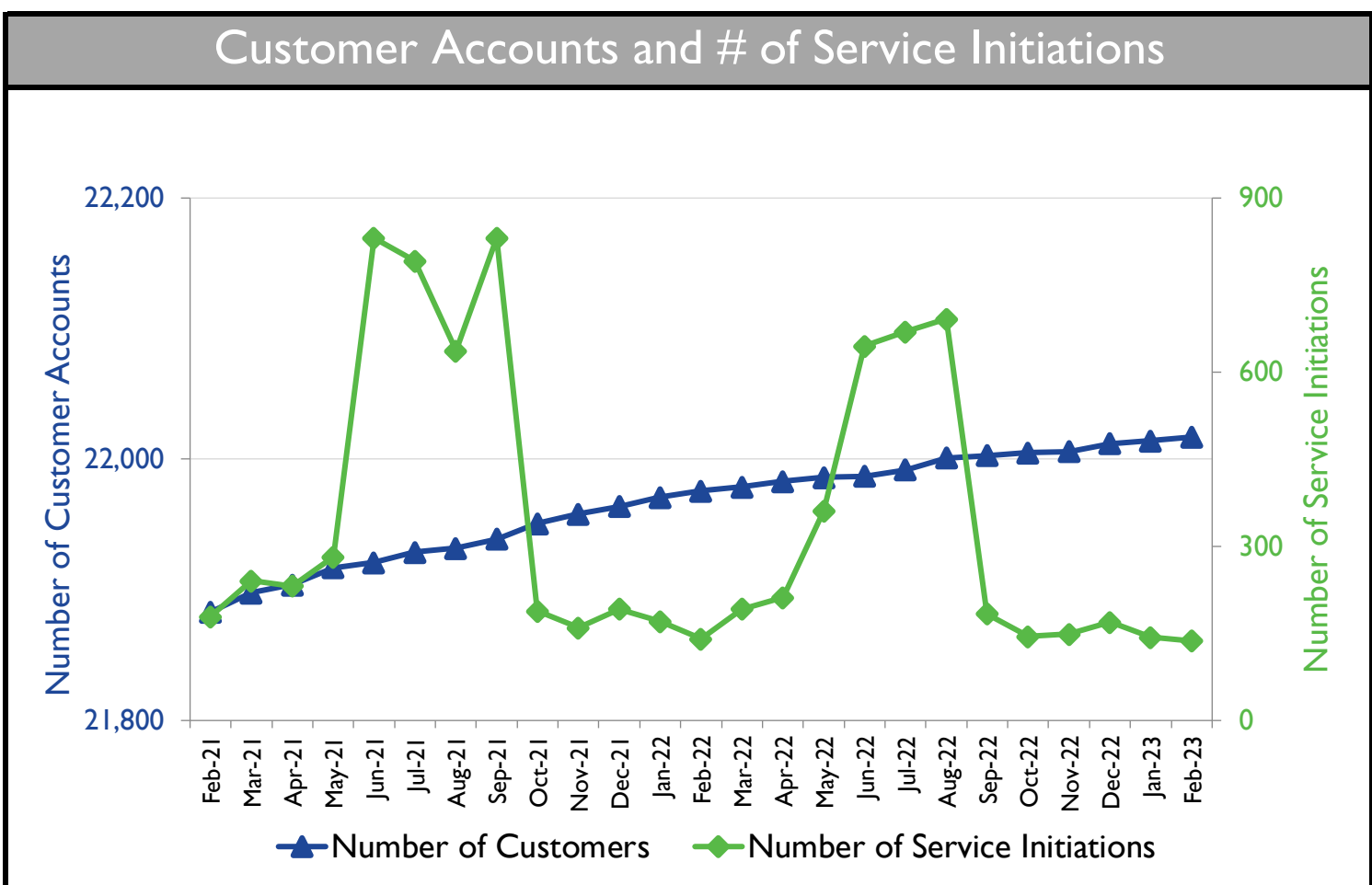
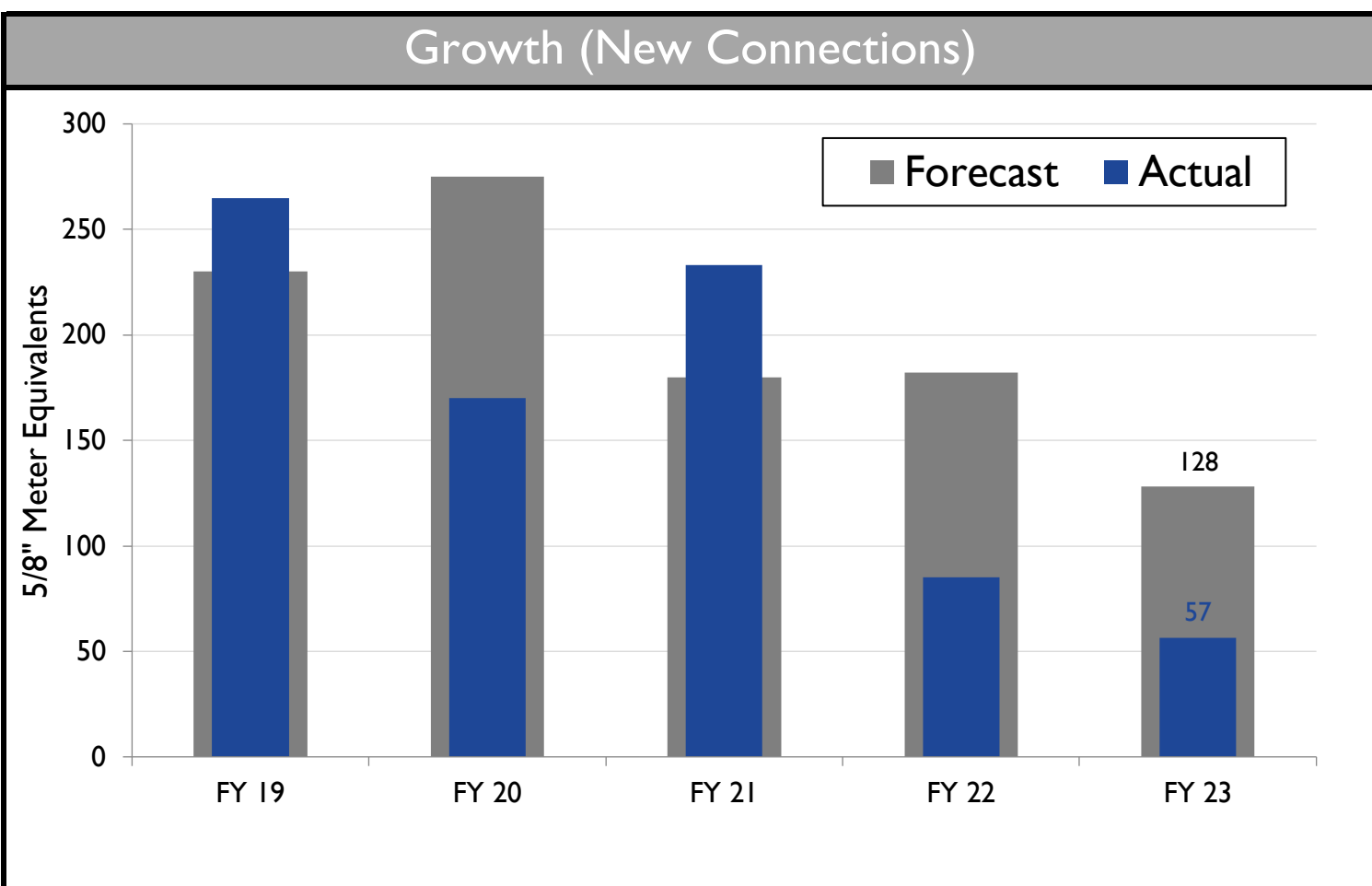
ODOR ELIMINATION



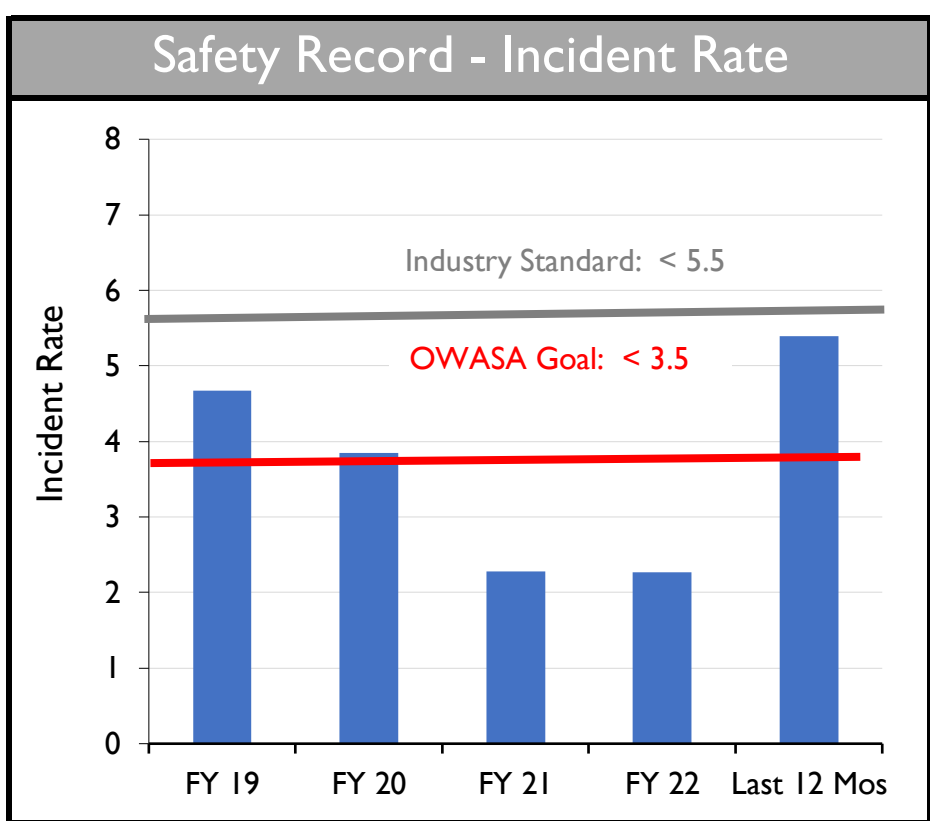
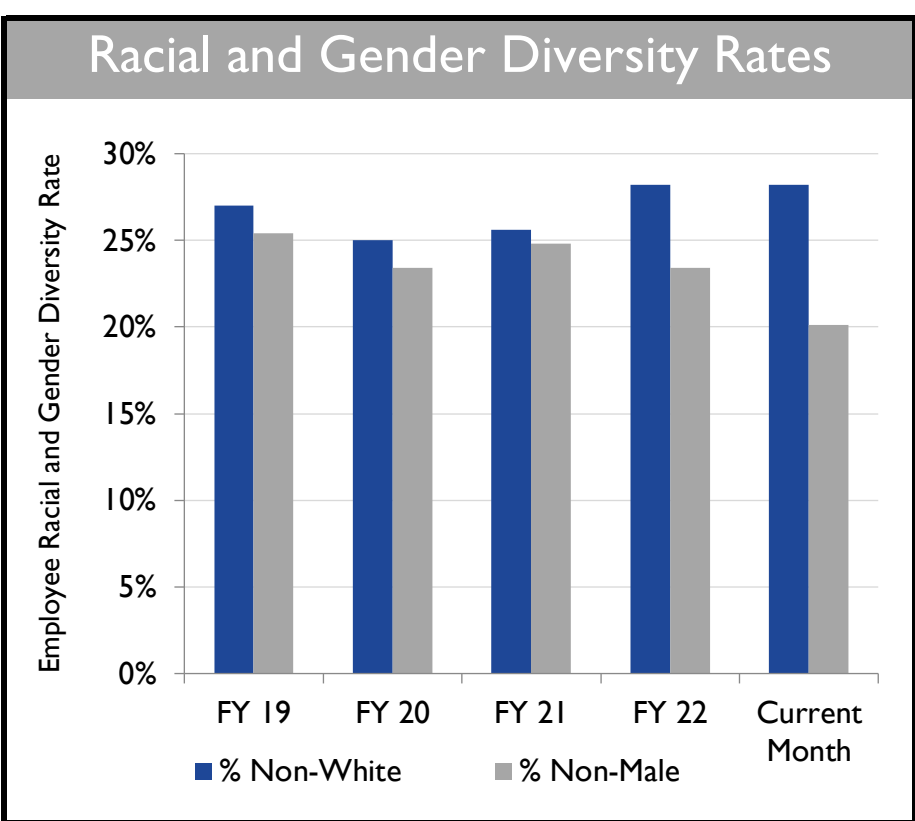
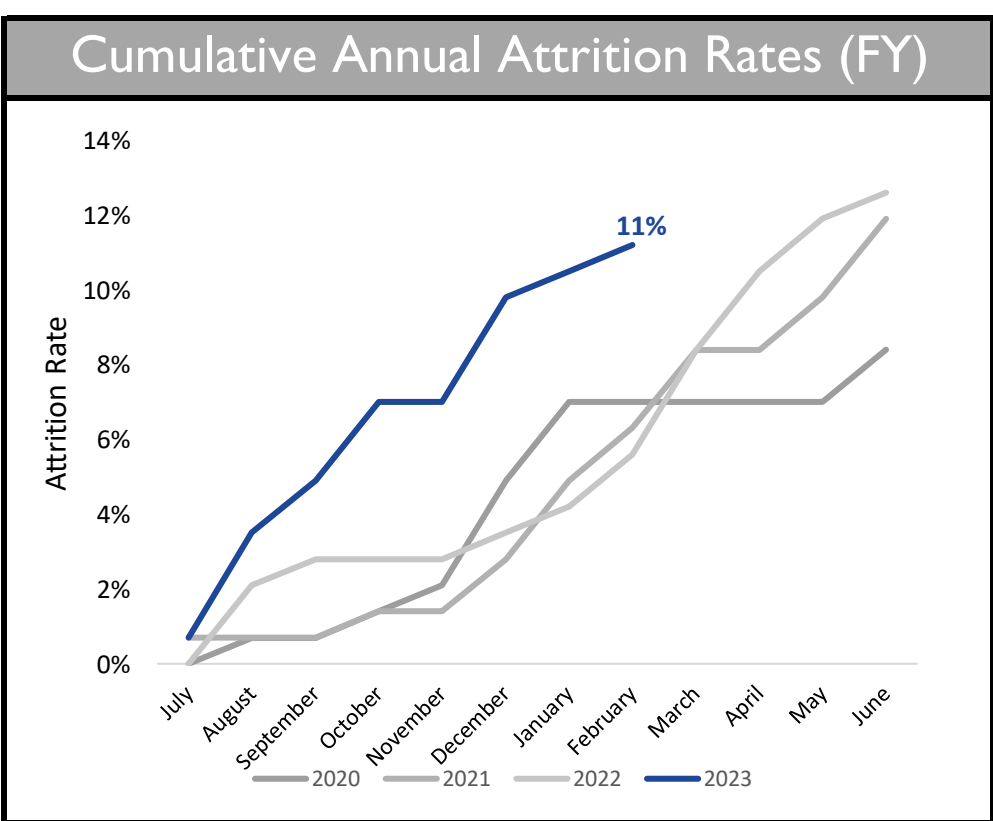
BIOSOLIDS MANAGEMENT



CUSTOMER SERVICE AND CONNECTION ACTIVITY



HUMAN RESOURCES AND SAFETY



ENERGY MANAGEMENT

