



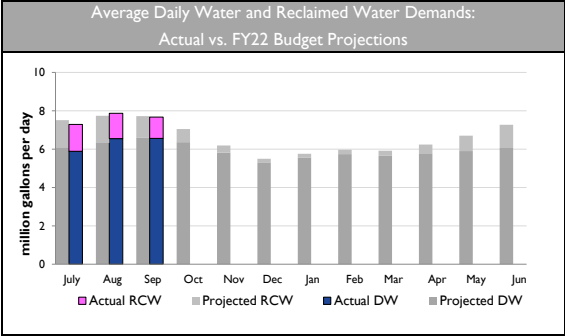
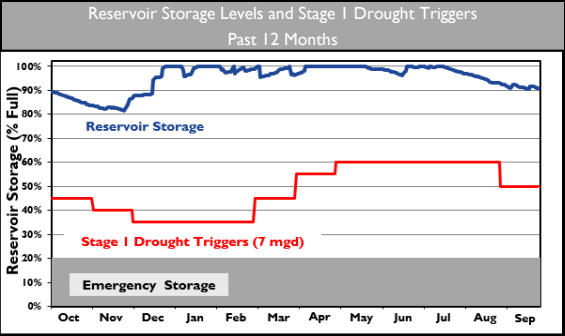
# Key Performance Indicators

## September 2023

### WATER SUPPLY AND DEMAND

Water Supply	
Reservoir Storage % of Capacity	<b>90.9%</b> <small>(as of 09 / 30 / 2023)</small>
Risk of Shortage Restrictions in Coming Year (Minimal, Low, Moderate)	<b>Minimal</b>
Water Use Restrictions Now in Effect	<b>Year-Round</b>

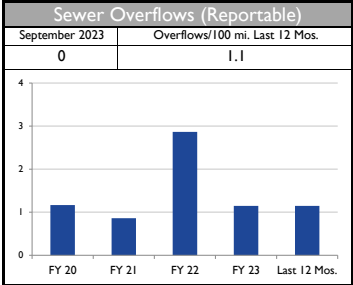
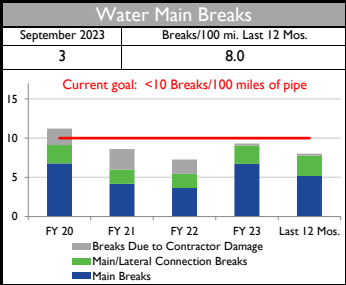
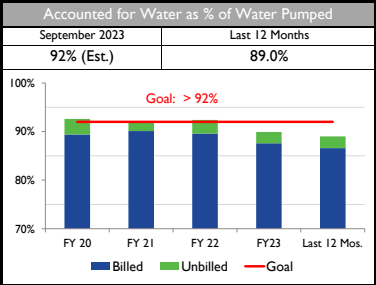
Water Demand (Sales in Million Gallons per Day)				
	September 2023		FY 2023 (Avg Year to Date)	
	Est.	% of Projected	Estimated	% of Projected Year-to-Date
Drinking Water (DW)	6.56	<b>99%</b>	6.33	<b>100%</b>
Reclaimed Water (RCW)	1.11	<b>100%</b>	1.28	<b>97%</b>
<b>Total</b>	<b>7.67</b>	<b>99%</b>	<b>7.61</b>	<b>99%</b>



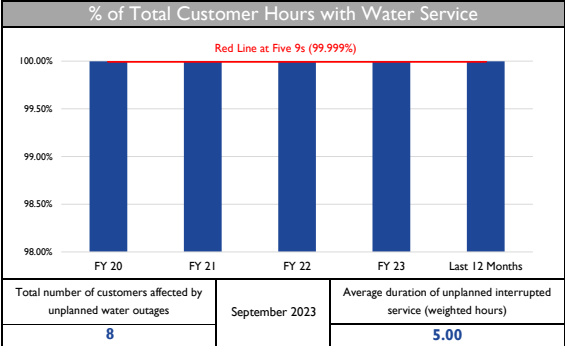
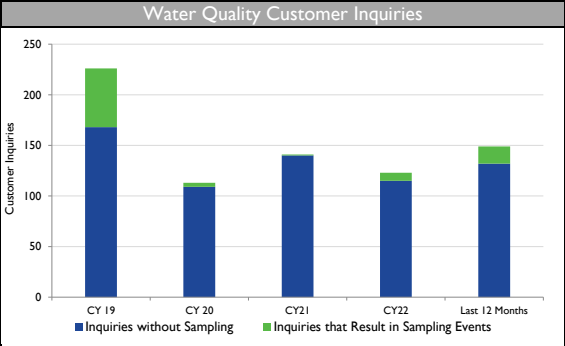
	Rainfall (inches)					
	September 2023			Last 12 Months		
	Actual	Hist. Avg. for Month	Variance	Actual	Hist. Average	Variance
Water Plant (Carrboro)	<b>3.67</b>	5.08	<b>(1.41)</b>	<b>53.26</b>	48.56	<b>4.70</b>
Cane Creek Reservoir	<b>5.59</b>	4.70	<b>0.89</b>	<b>52.55</b>	45.36	<b>7.19</b>

\* Water Plant historical average is based on most recent 35 year period.  
\* Cane Creek Reservoir historical average is based on 29 years of record.

### WATER DISTRIBUTION AND WASTEWATER COLLECTION



### WATER SERVICE



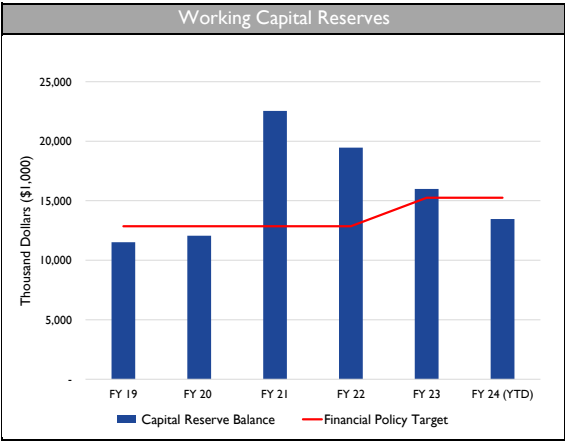
SYSTEM COMPLIANCE VIOLATIONS	
Within the last twelve months:	
Operating Permit Violations: Sanitary Sewer System Overflows due root growth (January 2023, March 2023), and grease (November 2022).	
Operating Permit Violations: System Bypass due to a system control issue during high flow event (April 2023).	
Stage 2 Disinfectants and Disinfection Byproducts Rule monitoring violation (March 2023).	
Reclaimed Water Reporting violation (October 2022), (February 2023)	

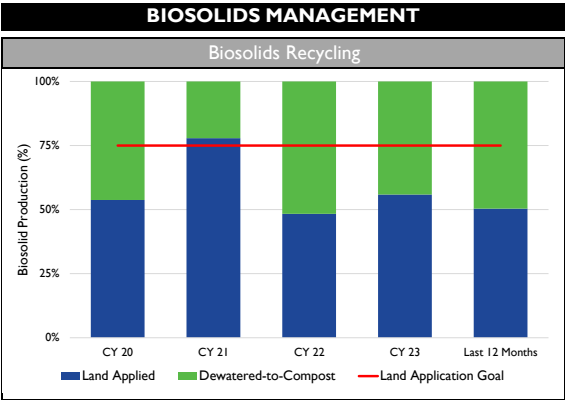
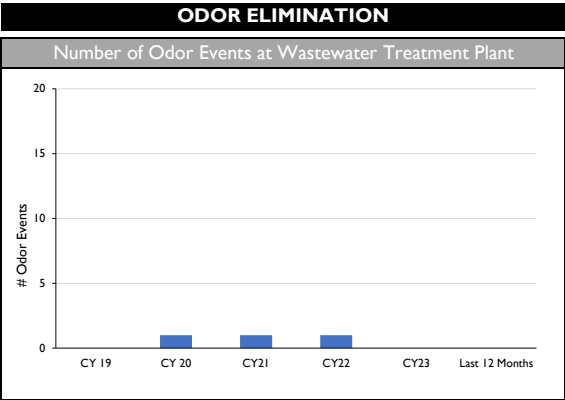
### FINANCE MANAGEMENT

FY 2023 Budget Performance (millions of dollars)					
Category	September 2023		FY 2022 Year-to-Date		
	Actual	Budget	Actual	Budget	Variance
Revenue (Preliminary)	4.6	4.0	12.2	11.1	1.1
Operating Expenses (Prelim)	3.1	2.8	6.9	7.3	(0.4)
Capital Expenditures (Prelim)	1.9	1.0	2.9	2.3	0.6

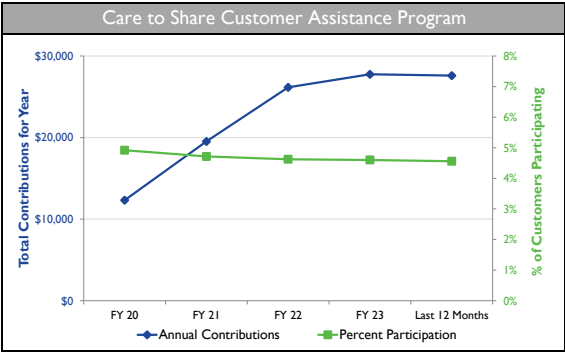
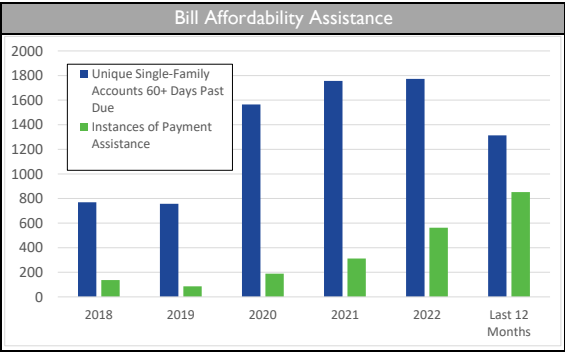
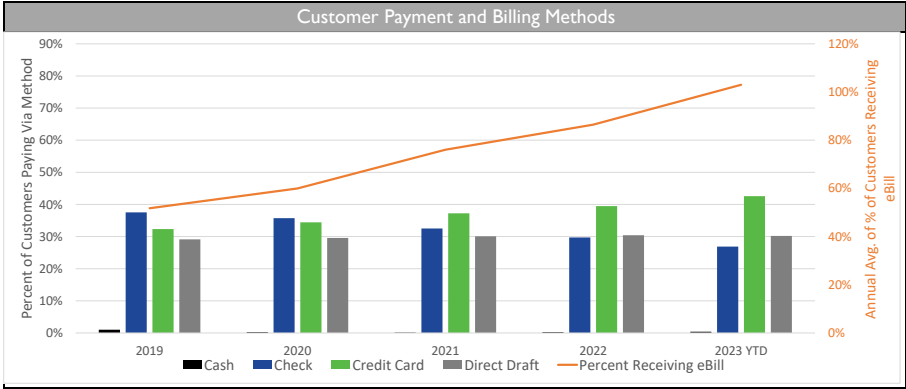
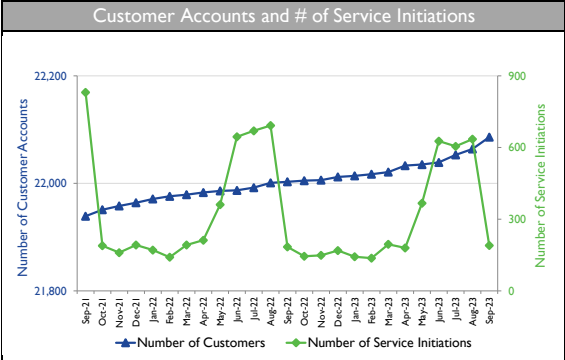
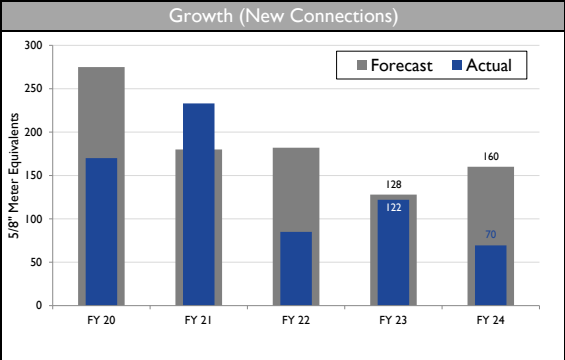
  

Category	Prorated Budget	YTD Actual	YTD Actual % of Prorated Budget
CIP Expenditures	\$2.5	\$3.1	127%
O & M Expenses	\$6.5	\$6.2	95%
Water & Sewer Revenue	\$11.1	\$12.2	110%
System Development Fees	\$1.0	\$1.3	273%
Other Revenue (Exp)	\$1.0	\$0.9	91%

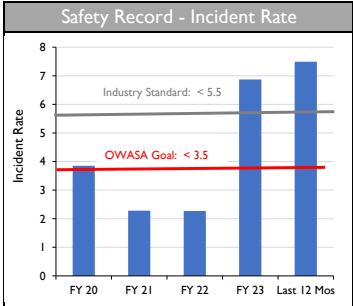
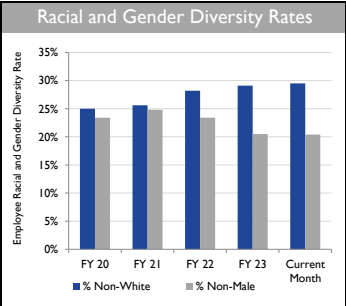
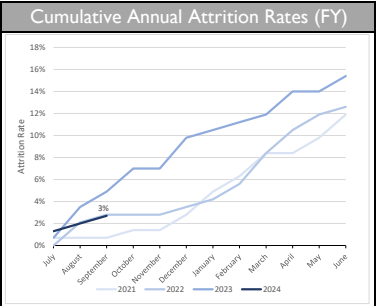




## CUSTOMER SERVICE AND CONNECTION ACTIVITY



## HUMAN RESOURCES AND SAFETY



## ENERGY MANAGEMENT

