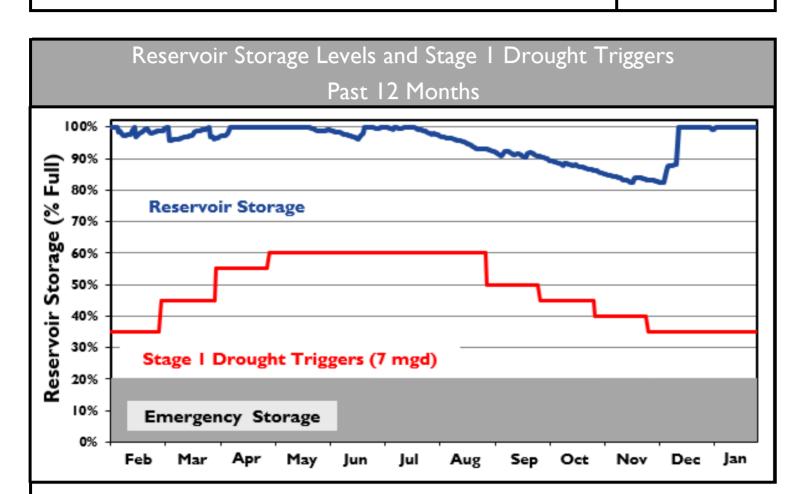


Key Performance Indicators

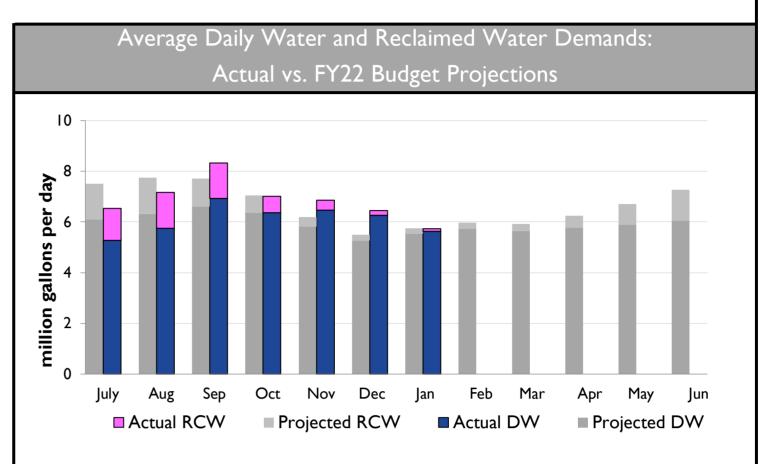
January 2024

WATER SUPPLY AND DEMAND

Water Supply	
December Standard W. of Connector	100.0%
Reservoir Storage % of Capacity	(as of 01 / 31 / 2024)
Risk of Shortage Restrictions in Coming Year	Minimal
(Minimal, Low, Moderate)	Minimal
Water Use Restrictions Now in Effect	Year-Round



Water De	emand	(Sales in Millic	on Gallons per	Day)	
	January 2024		FY 2023 (Avg Year to Date)		
	Est.	% of Projected	Estimated	% of Projected Years to-Date	
Drinking Water (DW)	5.63	101%	6.10	102%	
Reclaimed Water (RCW)	0.11	52%	0.78	100%	
Total	5.74	100%	6.87	101%	

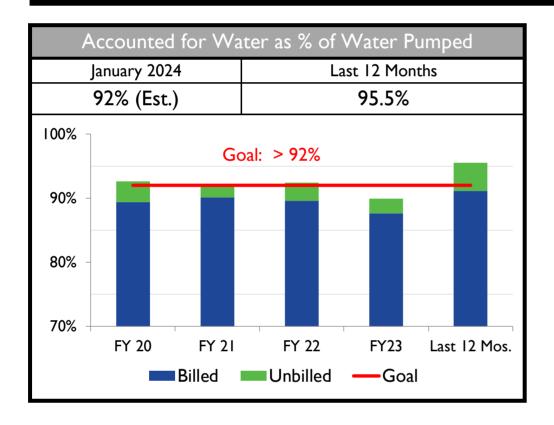


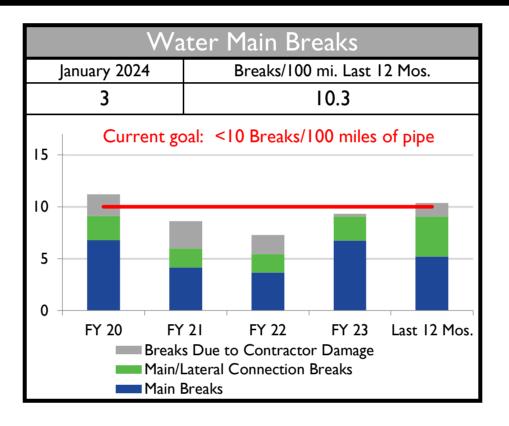
Rainfall (inches)							
	January 2024			January 2024 Last 12 Months			ns
	Actual	Hist. Avg. for Month	Variance	Actual	Hist. Average	Variance	
Water Plant (Carrboro)	7.63	4.02	3.61	54.52	48.91	5.61	
Cane Creek Reservoir	6.72	3.55	3.17	53.26	45.38	7.88	

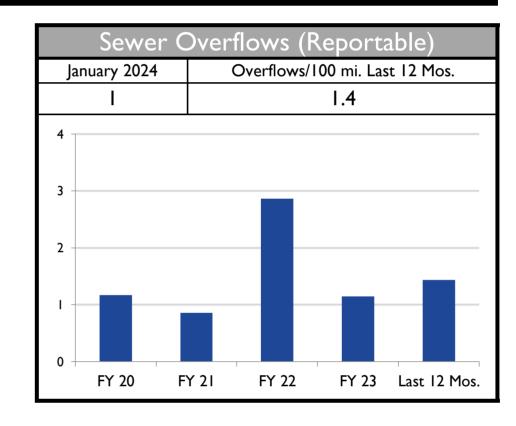
* Water Plant historical average is based on most recent 35 year period.

* Cane Creek Reservoir historical average is based on 29 years of record.

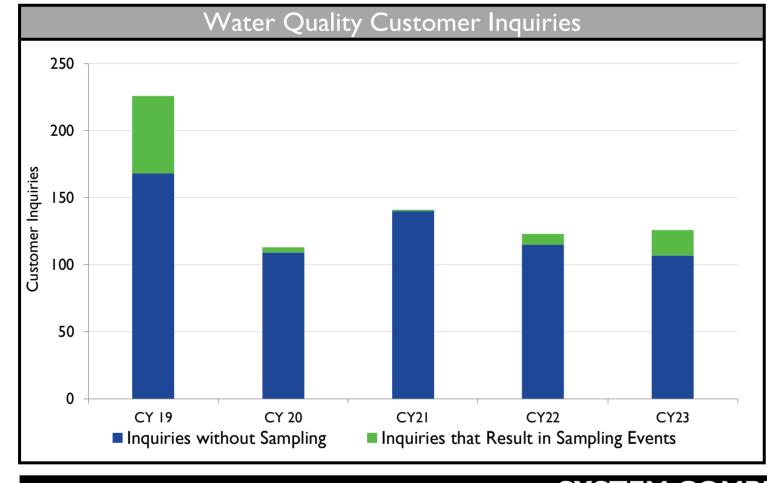
WATER DISTRIBUTION AND WASTEWATER COLLECTION

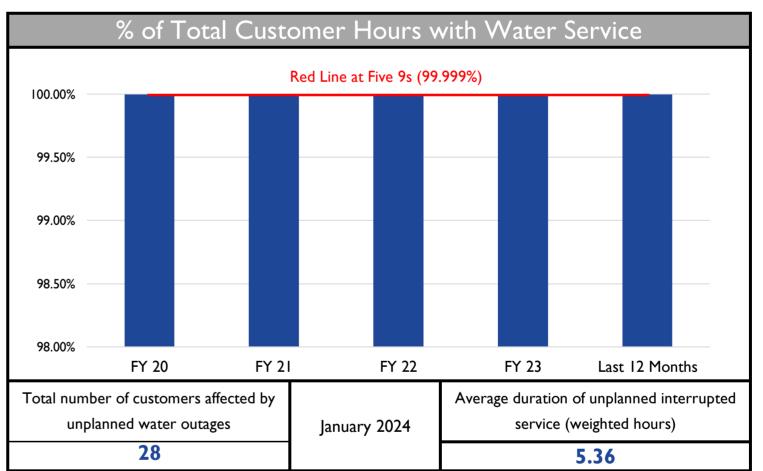






WATER SERVICE





SYSTEM COMPLIANCE VIOLATIONS

Within the last twelve months:

Operating Permit Violations: Sanitary Sewer System Overflows due root growth (March 2023, October 2023), contractor damage (July 2023), contractor error (November 2023), and inflow and infiltration (January 2024).

Operating Permit Violations: System Bypass due to a system control issue during high flow event (March 2023).

Stage 2 Disinfectants and Disinfection Byproducts Rule monitoring violation (March 2023).

Reclaimed Water Reporting violation (February 2023)

FINANCE MANAGEMENT

Operating Expenses (Prelim)	2.1	2.3	15.8	17.2	(1.4)		
Capital Expenditures (Prelim)	0.7	1.1	9.6	7.6	2.0	2.0	
	1			ı			
CIP Expenditures						126%	
O & M Expenses	_			I		92%	
Water & Sewer Revenue	_	_	_	_	_	104%	
System Development Fees						447%	
Other Revenue (Exp)						143%	
\$0	\$5	\$10	\$15 Millions	\$20	\$25	\$30	
■ Prorated Budget ■ `	TD Actual	YTD Act	ual % of Prora	ited Budget is	Shown in B	lack	

FY 2023 Budget Performance (millions of dollars)

Actual

28.3

Budget

4.0

FY 2024 Year-to-Date

Budget

27.2

Variance

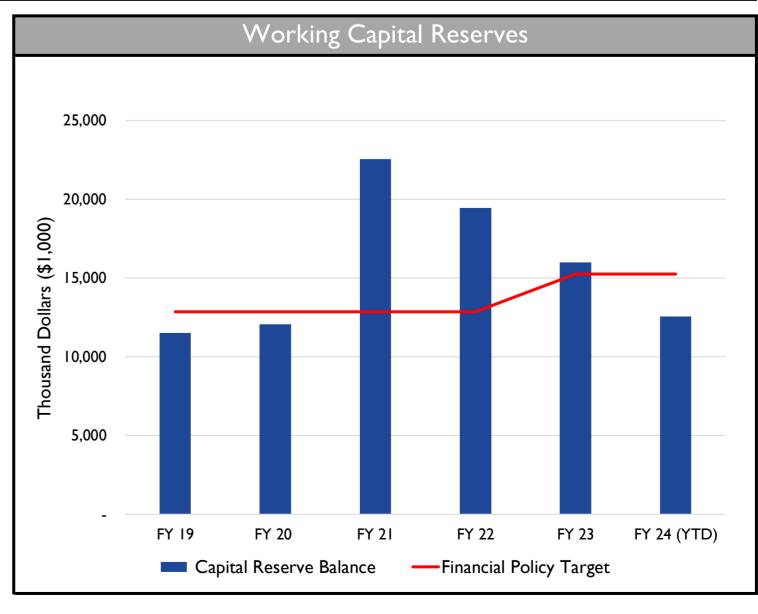
January 2024

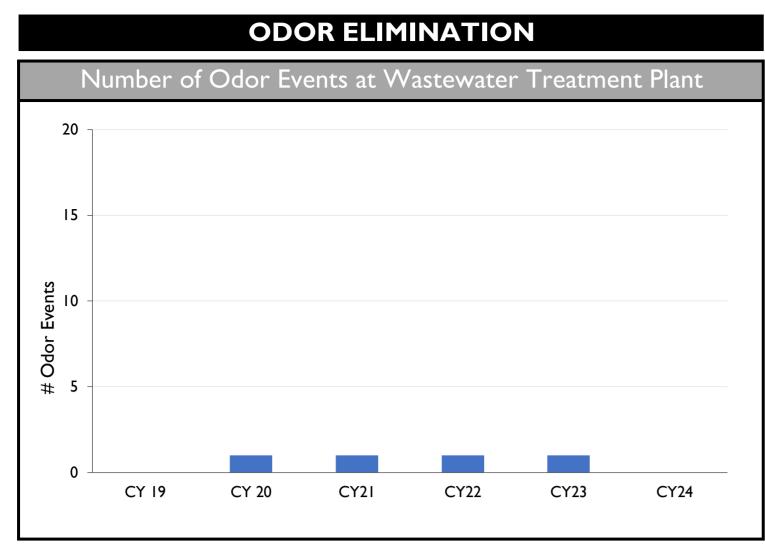
Actual

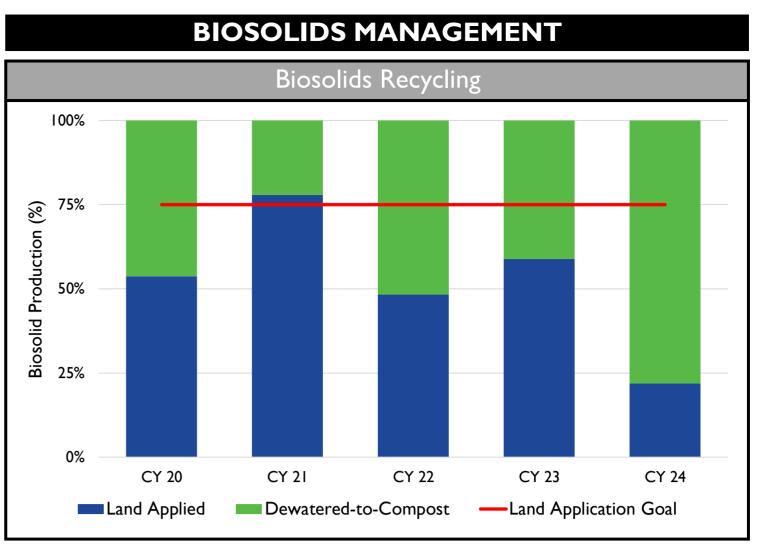
4.6

Category

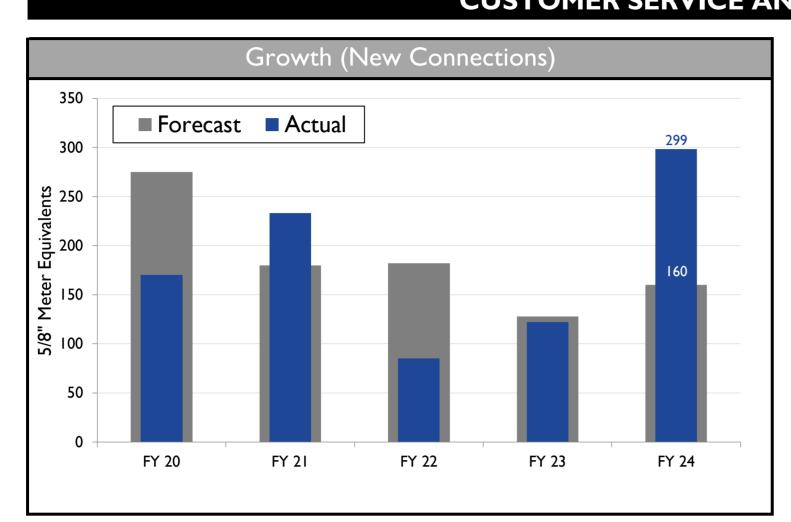
Revenue (Preliminary)

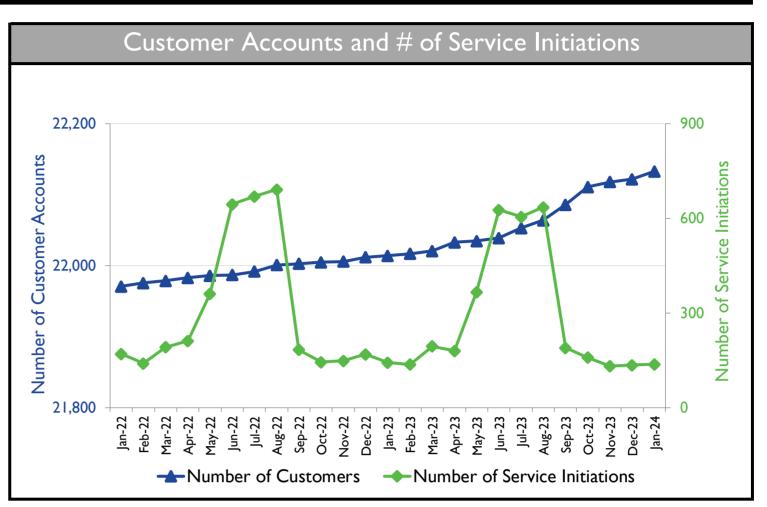


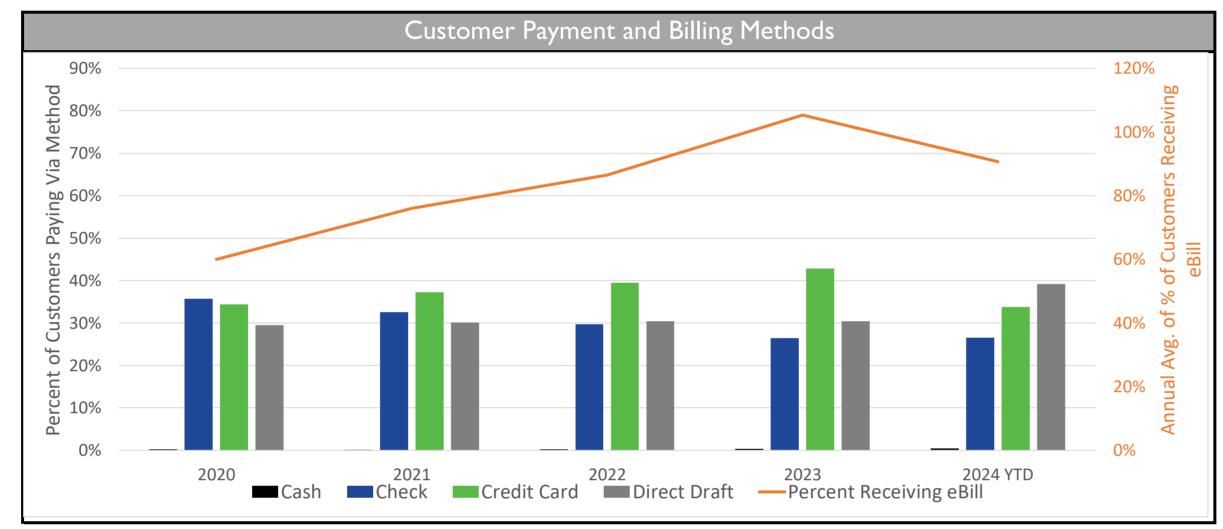


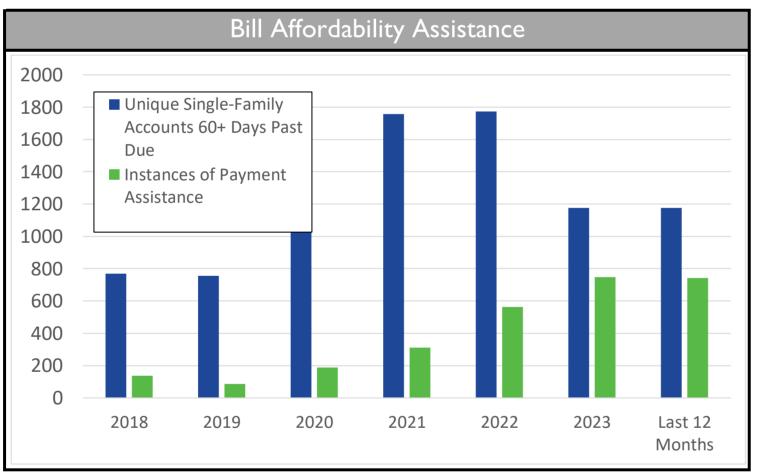


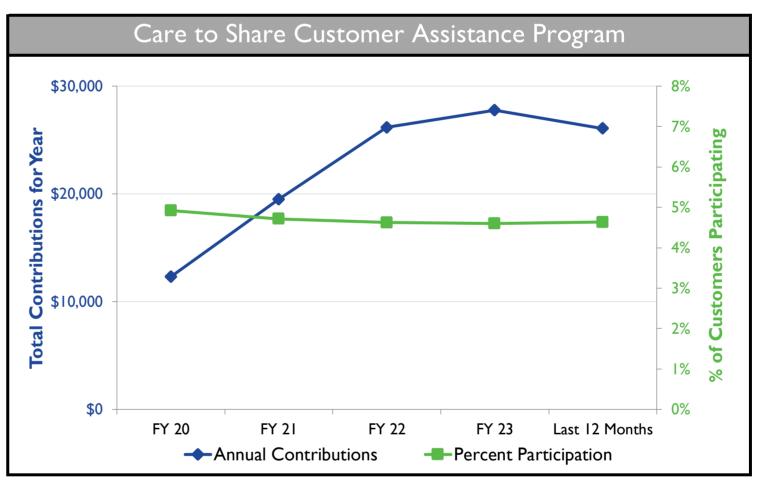
CUSTOMER SERVICE AND CONNECTION ACTIVITY



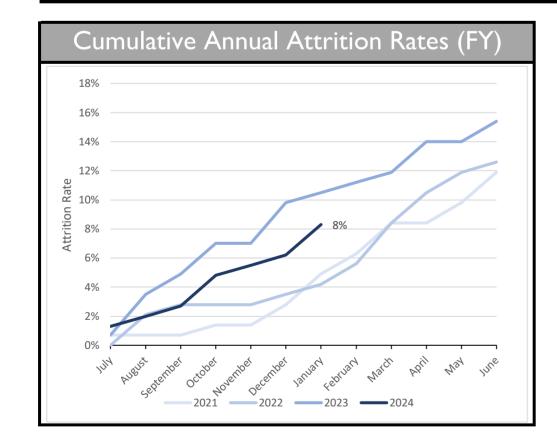


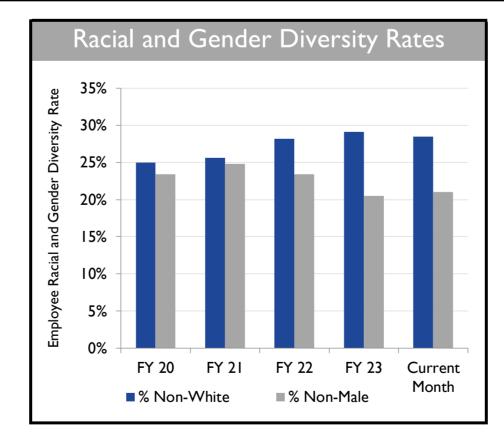


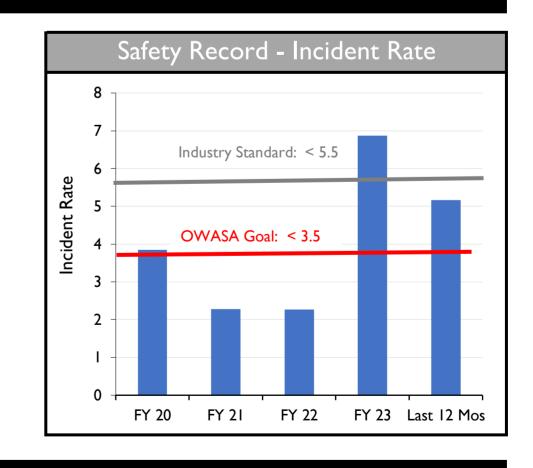




HUMAN RESOURCES AND SAFETY







ENERGY MANAGEMENT

