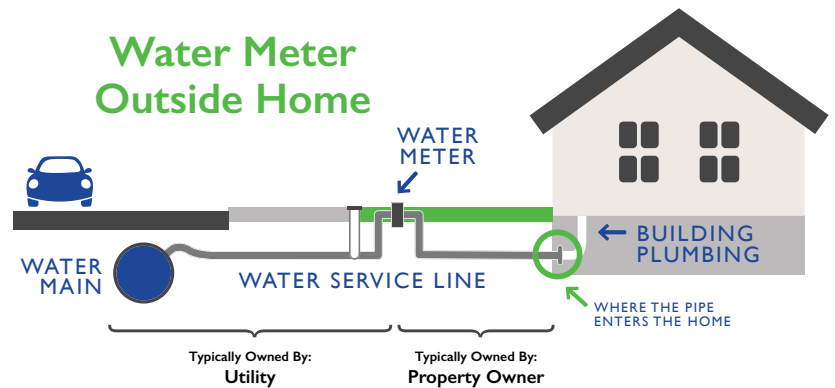




WHAT MATERIAL IS YOUR WATER SERVICE LINE?

We need your help! Protecting your drinking water from lead contamination is the shared responsibility of OWASA and our customers. OWASA is taking an inventory of water service line material in our community. OWASA's water system has no known lead pipes. We test for lead and copper in our treated drinking water when it leaves the Jones Ferry Road Water Treatment Plant as well as in samples throughout our service area. However, your service line or plumbing fixtures can be a source of lead and copper in the water that flows from your tap. Knowing your service line's material helps you and OWASA ensure that you have safe drinking water.

A water service line connects a building's plumbing to the OWASA water main. The property owner owns the section of a service line between the water meter and the building plumbing, as shown in the figure.



In the coming months, we will continue collecting data about the material of the water service line at homes in our service area to add them to our inventory. We can get the information from your home in one of three ways:

- 1. Inspect it yourself and fill out our online form with your results:** If you have a crawl space, basement, or utility closet where your service line can be viewed and you would like to do the inspection yourself, please do so and complete the form.

How to find your service line and identify its material: <https://tinyurl.com/35h4vykt>

Online report form: Scan the QR Code to the right, or type this URL into your browser: <https://www.cognitoforms.com/OWASA2/serviceinspectionform>



- 2. Allow OWASA to access to your basement, crawl space, or utility closet** so that we can identify and document the material.

- 3. If no basement, crawl space, or utility closet is accessible,** an OWASA crew can dig a small (less than 12 inches in diameter) test pit in your yard to expose and identify your service line material. The hole will then be refilled, and the surface restored to original condition. Scan this QR code to view a demonstration on YouTube:



To schedule a specific time for OWASA to visit, contact Crew Leader Marcus Fuller at (919) 605-4144.

If you have questions about the form or this notice, please contact:
Kena Shrader (919) 537-4274 or kshrader@owasa.org

