Orange Water and Sewer Authority - Schedule of Rates, Fees and Charges

Summary of rates effective on and after October 1, 2026

(Except where indicated otherwise.)

Monthly water and sewer services are billed in the smallest increment the meter is capable of reporting: gallons in most cases.

Monthly Charges for Water and Sewer Service

Individually-Metered Residences

Water Service Charge		Drinking Water Volume Charge (same rate for all meter sizes)		Sewer Service Charge		Sewer Service Volume Charge (same rate for all meter sizes)	
Meter Size	Monthly Charge	Gallons of Water Used	Rate	Meter Size	Monthly Charge	Gallons of Water Used	Rate
5/8"	$26.74	0 - 2,000	$0.00479	5/8"	$21.83	Up to 15,000	$0.01179
3/4" Domestic & Fire Combo	$27.66	2,001 - 5,000	$0.01162	3/4" Domestic & Fire Combo	$21.83	More than 15,000	$0.00000
1"	$53.74	5,001 - 10,000	$0.01425	1"	$37.50		
1" Domestic & Fire Combo	$56.64	10,001 - 15,000	$0.01991	1" Domestic & Fire Combo	$37.50		
1 1/2"	$116.19	15,001 +	$0.03602	1 1/2"	$64.65		
2"	$175.37			2"	$97.74		
3"	$360.68			3"	$184.83		
4"	$588.78			4"	$282.54		
6"	$1,282.03			6"	$518.04		
8"	$1,823.36			8"	$884.00		

Multi-Family Master-Metered Residences

Water Service Charge		Drinking Water Volume Charge (same rate for all meter sizes)		Sewer Service Charge		Sewer Service Volume Charge (same rate for all meter sizes)	
Meter Size	Monthly Charge	Gallons of Water Used	Rate	Meter Size	Monthly Charge	Gallons of Water Used	Rate
5/8"	$26.74	Any	$0.01031	5/8"	$21.83	Any	$0.01179
3/4" Domestic & Fire Combo	$27.66			3/4" Domestic & Fire Combo	$21.83		
1"	$53.74			1"	$37.50		
1" Domestic & Fire Combo	$56.64			1" Domestic & Fire Combo	$37.50		
1 1/2"	$116.19			1 1/2"	$64.65		
2"	$175.37			2"	$97.74		
3"	$360.68			3"	$184.83		
4"	$588.78			4"	$282.54		
6"	$1,282.03			6"	$518.04		
8"	$1,823.36			8"	$884.00		

Non-Residential Except Irrigation-Only

Water Service Charge		Drinking Water Volume Charge (same rate for all meter sizes)		Sewer Service Charge		Sewer Service Volume Charge (same rate for all meter sizes)	
Meter Size	Monthly Charge	Gallons of Water Used	Rate	Meter Size	Monthly Charge	Gallons of Water Used	Rate
5/8"	$26.74	Any October - April	$0.00758	5/8"	$21.83	Any	$0.01179
3/4" Domestic & Fire Combo	$27.66	Any May - Sept.	$0.01439	3/4" Domestic & Fire Combo	$21.83		
1"	$53.74			1"	$37.50		
1" Domestic & Fire Combo	$54.64			1" Domestic & Fire Combo	$37.50		
1 1/2"	$116.19			1 1/2"	$64.65		
2"	$175.37			2"	$97.74		
3"	$360.68			3"	$184.83		
4"	$588.78			4"	$282.54		
6"	$1,282.03			6"	$518.04		
8"	$1,823.36			8"	$884.00		

Orange Water and Sewer Authority - Schedule of Rates, Fees and Charges

Summary of rates effective on and after October 1, 2026

(Except where indicated otherwise.)

Irrigation-Only							
Water Service Charge		Drinking Water Volume Charge (same rate for all meter sizes)		Sewer Service Charge		Sewer Service Volume Charge (same rate for all meter sizes)	
Meter Size	Monthly Charge	Gallons of Water Used	Rate	Meter Size	Monthly Charge	Gallons of Water Used	Rate
5/8"	$42.83	Any	$0.01548	Not applicable			
1"	$85.61						
1 1/2"	$158.48						
2"	$243.75						
3"	$482.48						
4"	$740.62						
6"	$1,456.91						
8"	$2,316.90						

Monthly water and sewer services are billed in the smallest increment the meter is capable of reporting: gallons in most cases.

Monthly Charges for Water and Sewer Service							
Reclaimed Water (RCW)							
Water Service Charge		Reclaimed Water Volume Charge (same rate for all meter sizes)		Sewer Service Charge		Sewer Service Volume Charge (same rate for all meter sizes)	
Meter Size	Monthly Charge	Gallons of Water Used	Rate	Meter Size	Monthly Charge	Gallons of Water Used	Rate
University of North Carolina (UNC)				Not applicable			
Total for all RCW meters	$24,000.00	Any	$0.00060				
Non-UNC Accounts							
5/8"	$8.37	Any	$0.00218				
1"	$16.74						
1 1/2"	$30.96						
2"	$47.62						

Reclaimed water may be picked up for free in containers of not less than 50 gallons (training required)

Orange Water and Sewer Authority - Schedule of Rates, Fees and Charges

Summary of rates effective on and after October 1, 2026
(Except where indicated otherwise.)

One-Time, Per Transaction, or Temporary Fees				
Water Shortage (Drought) Surcharges				
		Water Shortage Stage 1	**Water Shortage Stage 2**	**(Emergency)**
Individually-Metered Residences				
Gallons of Water Used				
Block 1	0 - 2,000	No Surcharge	No Surcharge	No Surcharge
Block 2	2,001 - 5,000	No Surcharge	1.25 * Block 2 Rate	1.5 * Block 2 Rate
Block 3	5,001 - 10,000	1.25 * Block 3 Rate	1.5 * Block 3 Rate	2 * Block 3 Rate
Block 4	10,001 - 15.000	1.5 * Block 4 Rate	2 * Block 4 Rate	3 * Block 4 Rate
Block 5	15,001+	2 * Block 5 Rate	3 * Block 5 Rate	4 * Block 5 Rate
Multi-Family Master-Metered Residences, Irrigation-Only, and Other Non-Residential Customers				
Any		1.15 * Applicable Rate	1.25 * Applicable Rate	1.5 * Applicable Rate

System Development Fees (one-time charges for new water or sewer connections) Effective July 1, 2023			
Water System Development Fees		**Sewer System Development Fees**	
Single-Family Residence with 5/8" or 3/4" Meter		**Single-Family Residence with 5/8" or 3/4" Meter**	
Heated Square-Footage	**Fee Amount**	**Heated Square-Footage**	**Fee Amount**
< 500	$346.00	< 500	$1,147.00
501 - 800	$515.00	501 - 800	$1,708.00
801 - 1,300	$820.00	801 - 1,300	$2,045.00
1,301 - 1,700	$1,050.00	1,301 - 1,700	$2,313.00
1,701 - 2,400	$1,360.00	1,701 - 2,400	$2,616.00
2,401 - 3,100	$1,855.00	2,401 - 3,100	$2,976.00
3,101 - 3,800	$2,578.00	3,101 - 3,800	$3,344.00
> 3,800	$4,690.00	> 3,800	$4,084.00
Single-Family Residence with 1" Meter		**Single-Family Residence with 1" Meter**	
Any size square-footage	$8,160.00	Any size square-footage	$13,694.00
Multi-Family Residence - any size square-footage		**Multi-Family Residence - any size square-footage**	
5/8" or 3/4" meter	$862.00	5/8" or 3/4" meter	$1,886.00
1" meter	$8,160.00	1" meter	$13,694.00
Non-Residential or Irrigation-Only		**Non-Residential**	
Meter Size	**Fee Amount**	**Meter Size**	**Fee Amount**
5/8" or 3/4"	$3,264.00	5/8" or 3/4"	$6,004.00
1"	$8,160.00	1"	$15,008.00
1 1/2"	$16,319.00	1 1/2"	$30,017.00
2"	$26,109.00	2"	$48,023.00
3"	$52,228.00	3"	$96,065.00
4"	$81,606.00	4"	$150,102.00
6"	$163,213.00	6"	$300,204.00
8"	$261,139.00	8"	$480,323.00
Reclaimed Water System Development Fees (non-UNC accounts)			
Meter Size	**Fee Amount**		
5/8" or 3/4"	$1,229.00		
1"	$3,073.00		
1 1/2"	$6,146.00		
2"	$9,833.00		
Larger than 2" - Based on expected demand			

Orange Water and Sewer Authority - Schedule of Rates, Fees and Charges

Summary of rates effective on and after October 1, 2026
(Except where indicated otherwise.)

Other Fees and Charges			
Service Installations	**Fee Amount**	**Miscellanouse Fees and Charges**	**Fee Amount**
Complete 5/8" water service	$5,250.00	Delivery charge for 3" and larger meters	$160.00
Complete 3/4" water service with fire protection	$5,780.00	Water tap reinspection fee	$170.00
Complete 1" water service	$5,600.00	Water tap minimum fee	$500.00
5/8" meter-only	$560.00	Sewer tap reinspection fee	$170.00
3/4" meter-only with fire protection	$1,080.00	Sewer tap minimum fee	$850.00
1" meter-only with fire protection	$720.00	Reinspect backflow preventer or grease trap	$170.00
1" meter-only	$1,170.00	Hydraulic fire flow test	$460.00
1 1/2" meter-only	$1,670.00	Set or remove temporary hydrant meter	$330.00
1 1/2" meter-only with fire protection	$1,950.00	Field test of 5/8" or 3/4" meter	$130.00
2" meter-only	$1,580.00	Field test of 1" or larger meter (minimum)	$480.00
2" meter-only with fire protection	$2,240.00	Shop test of 5/8" or 3/4" meter	$250.00
Remote readable 5/8" meter and box	$860.00	Bulk water sale admin. charge per trip	$25.00
		Bulk water rate per 1,000 gallons	$10.96

Other Miscellaneous Fees and Charges			
Service stop/start during business hours, if visit to customer site necessary	$45.00	Security deposit - residential (if required)	$50 or $100
Service stop/start outside of business hours, if visit to customer site necessary	$80.00	Security deposit - non-residential (if required)	Twice average bill for property
Returned check or dishonored draft	$25.00	Late payment fee for balances of $10 or more	$2.40 plus 5% interest (APR)
Recovery of debt collection costs	actual cost		
Temporary hydrant meter security deposit	$1,000.00	Temporary disconnection from water service	$45.00
Plan Review and Construction Observation Fees			
Construction observation per foot ($150 min.)	$4.08	Construction plan review per foot ($150 min.)	$4.02
Gravity Sewer Air Testing and Flashing Retest	$75.00 per section tested	Purity Sample Resampling (after 2nd failure)	$600.00 plus $150.00 per sample location
Reschedule Fee for Failure to Cancel an Appointment	$75.00	Manhole Vacuum Retest	$75 per additional test
Partial Certifications (per additional submittal)	$325.00	Water Pressure Retest	$225.00

Bulk Wastewater Charges			
Normal Domestic Septage		**Other High Strength Waste**	
Service	**Fee Amount**	**Service**	**Fee Amount**
Administrative charge (per trip)	$30.00	Administrative charge (per trip)	$30.00
		Sewer charge per 1,000 gallons	$11.79
Volume and high-strength surcharge (per 1,000 gallons)	$254.75	**Plus high-strength surcharge calculated as the sum of the following (fee amounts are per pound):**	
		Pounds of NH3-N per 1,000 gals. in waste	$5.54
		Pounds of CBOD per 1,000 gals. in waste	$0.78
		Pounds of TSS per 1,000 gals. in waste	$0.95
		Pounds of P per 1,000 gals. in waste	$22.31

Lake Recreation
(Effective at the beginning of the 2025 recreation season.)

Activity or Service	OWASA Customer or Orange County Resident	Other Patrons
Canoe or flat-bottom boat 1/2-day rental (plus lake-use fee)	$4.50	$8.00
Lake-use fee - under 12 years of age	$2.00	$2.50
Lake-use fee - ages 12 to 64	$4.50	$5.50
Lake-use fee - senior (65 and older)	$0.00	$2.50
Private boat launch fee	$3.50	$7.00
Kayak 1/2-day rental (plus lake-use fee)	$15.00	$20.00
Individual annual pass for canoe or flat-bottom boat rental	$82.00	Passes not offered
Individual annual lake-use pass (18 and older)	$46.00	
Individual annual pass for kayak rental	$176.00	
Group annual pass for flat-bottom boat rental (up to 3 people)	$163.00	