Orange Water and Sewer Authority

OWASA is Carrboro-Chapel Hill's not-for-profit public service agency delivering high quality water, wastewater, and reclaimed water services.

Summary of the OWASA Board of Directors' Work Session on April 9, 2020

Please note: *The summary below was prepared by staff and is not approved by the OWASA Board. OWASA's webpage with Board meeting information includes the Board's adopted minutes, agenda materials, staff's meeting summaries, audio recordings of Board meetings on second Thursdays of the month, and videos of Board meetings on fourth Thursdays. The agenda and related information for the April 9th meeting that was held virtually are available here.*

The Board of Directors:

- Received an update on OWASA's preparations and response to COVID-19. OWASA continues to take proactive measures to ensure we provide the Carrboro and Chapel Hill communities with high-quality and reliable water, wastewater, and reclaimed water services during the COVID-19 pandemic. The majority of OWASA staff has moved to working remotely or on-call hours; OWASA's administrative office is closed to the public; recreation season has been postponed; and measures are in place to limit in-person interaction.

- Received information on OWASA employee health and dental insurance. A Gallagher representative provided the Board with information regarding health and dental plan renewals as well as establishing next steps.

- Received an update on the development of the Fiscal Year 2020 Budget including the adjustments that would need to be made if planned rate increase is not implemented. A public hearing will be held before a final Board vote scheduled for June.

The Board will hold its next meeting remotely on Thursday, April 23, 2020 via Microsoft Teams at 6 PM; a link will be provided on OWASA's website at www.owasa.org/board-of-directors-meetings.

OWASA's administrative office is closed to the public to help mitigate the spread of COVID-19. Customers in need of assistance can still contact OWASA from 8 a.m. – 5 p.m. Monday through Friday by calling (919) 968-4421, emailing customerinquiries@owasa.org, or using the chat function available in the bottom-right corner of www.owasa.org. Please allow for additional time for OWASA staff to respond during this time. We appreciate your patience.