



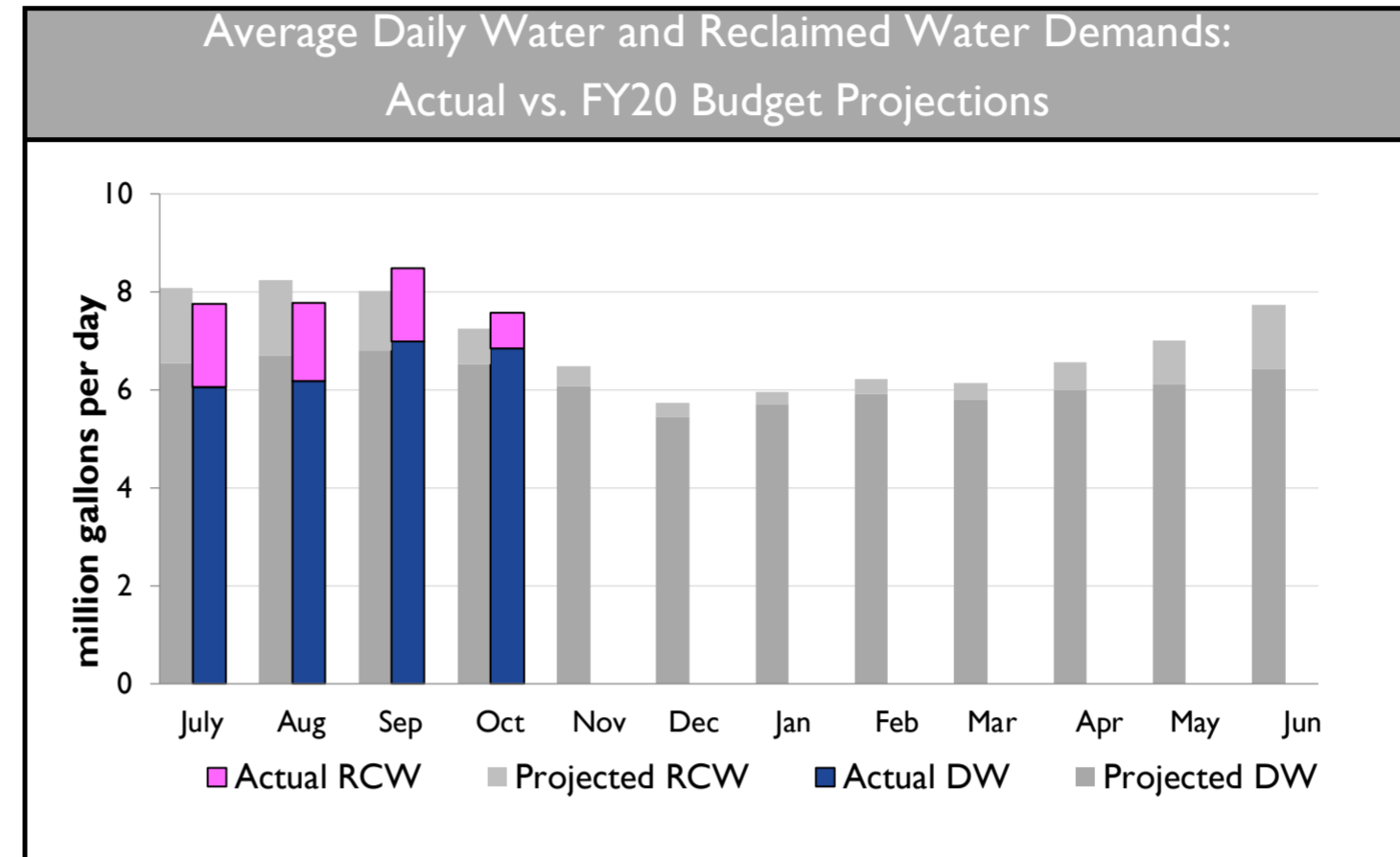
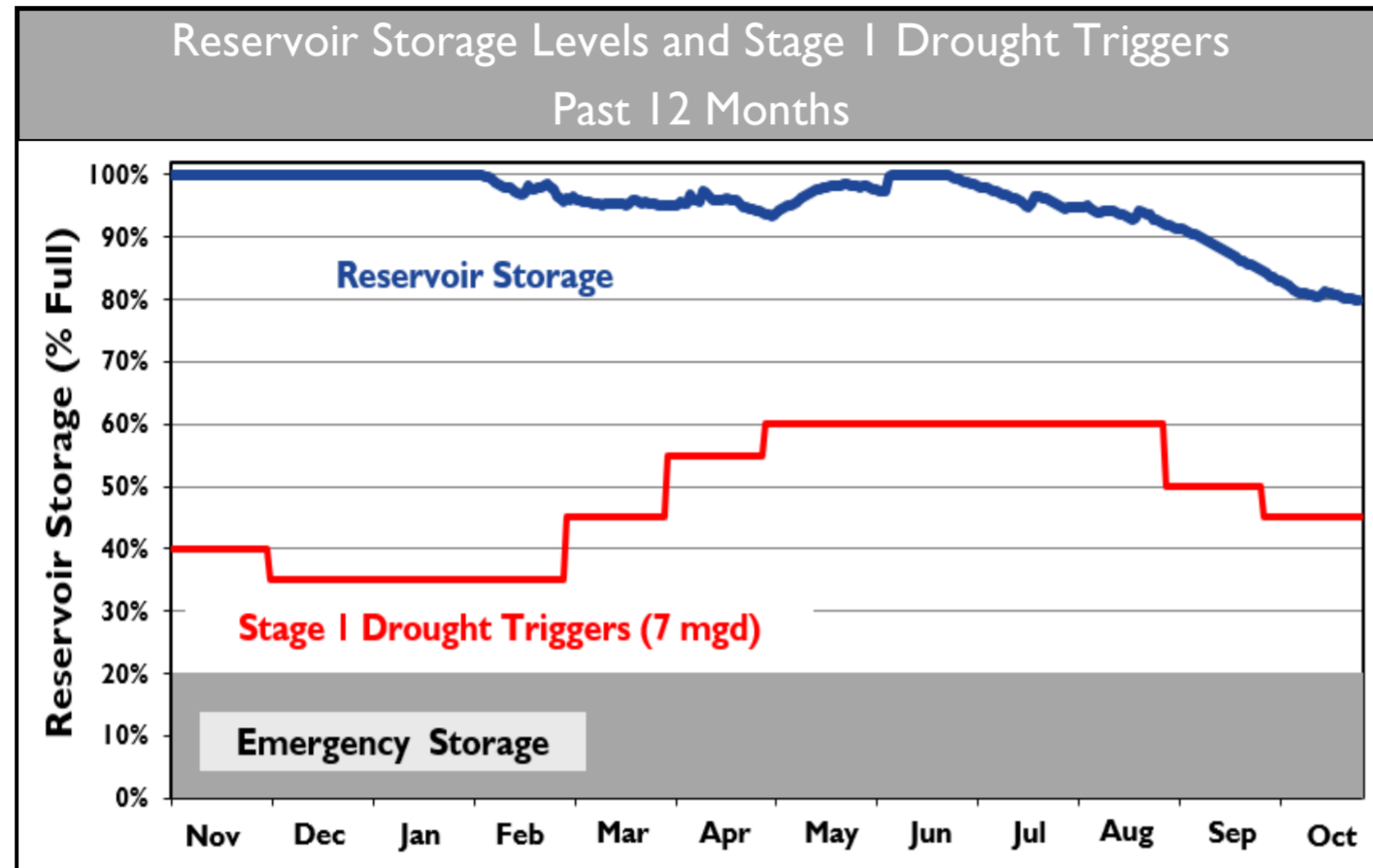
Key Performance Indicators

October 2019

WATER SUPPLY AND DEMAND

Water Supply	
Reservoir Storage % of Capacity (as of 10/31/2019)	79.9%
Risk of Shortage Restrictions in Coming Year (Minimal, Low, Moderate)	Minimal
Water Use Restrictions Now in Effect	Year-Round

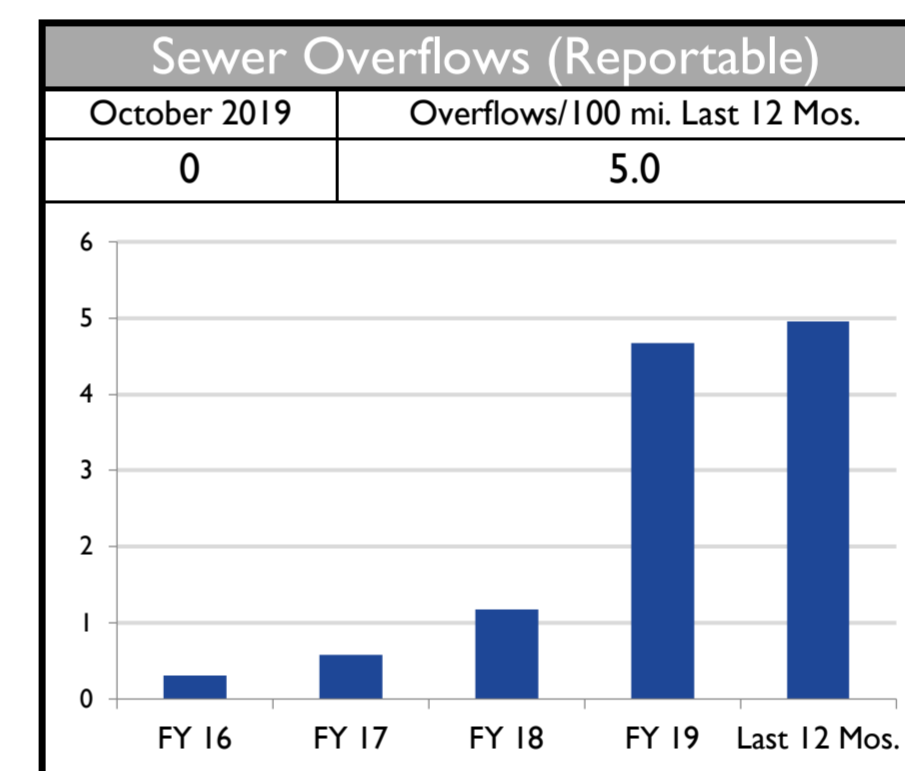
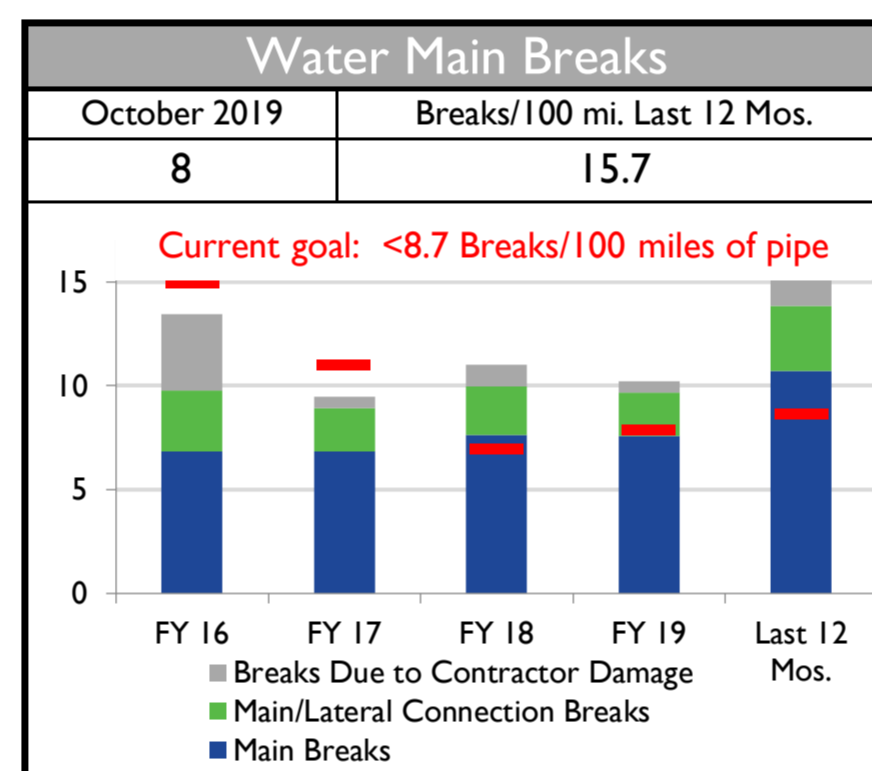
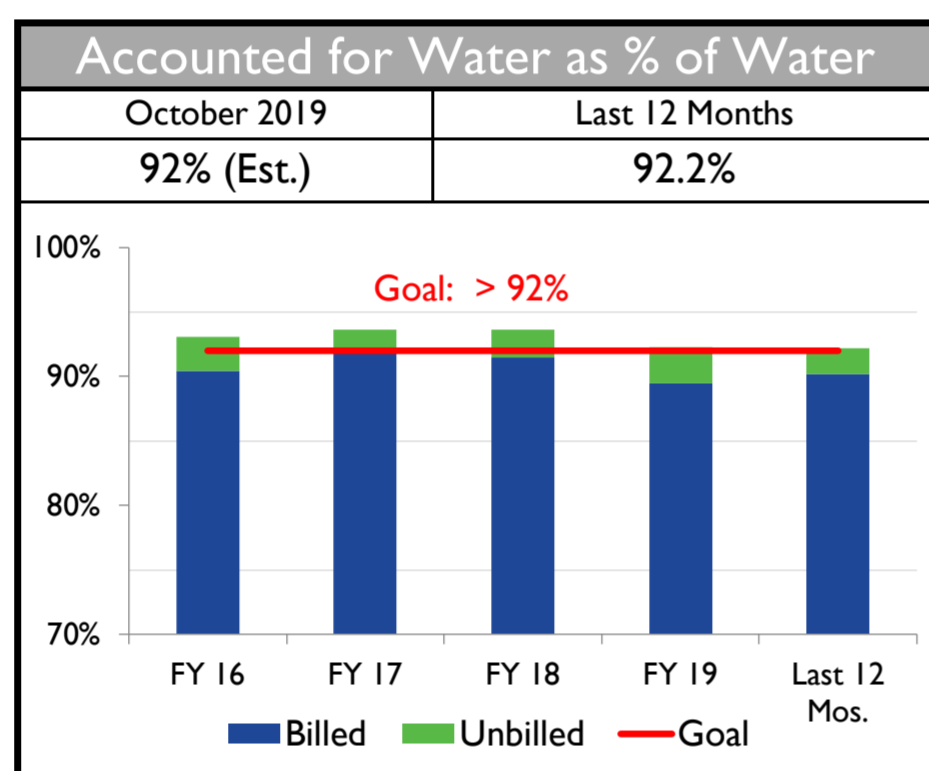
	October 2019		FY 2020 (Avg Year to Date)	
	Est.	% of Projected	Estimated	% of Projected Year-to-Date
Drinking Water (DW)	6.84	105%	6.51	98%
Reclaimed Water (RCW)	0.73	100%	1.39	111%
Total	7.57	104%	7.90	100%



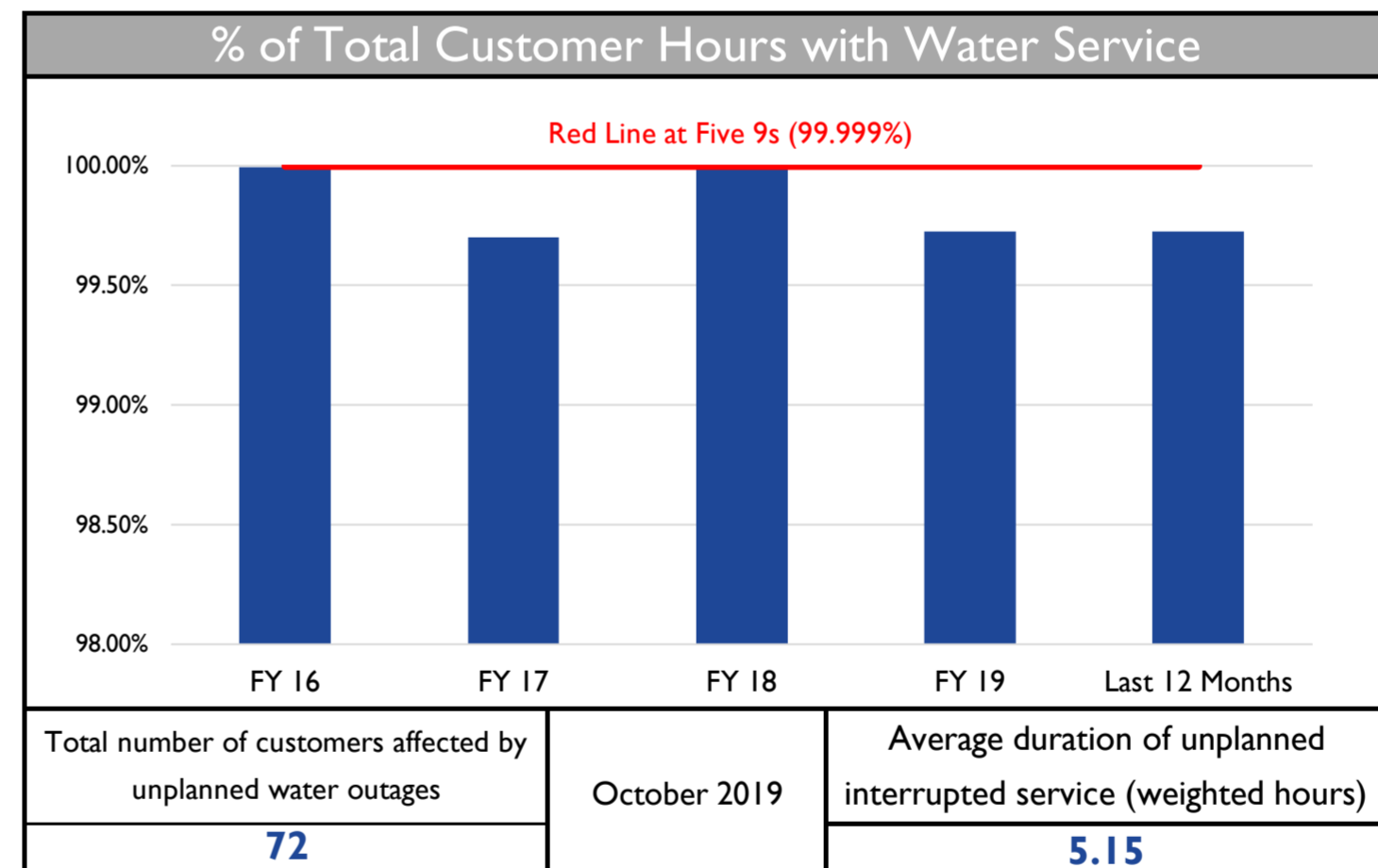
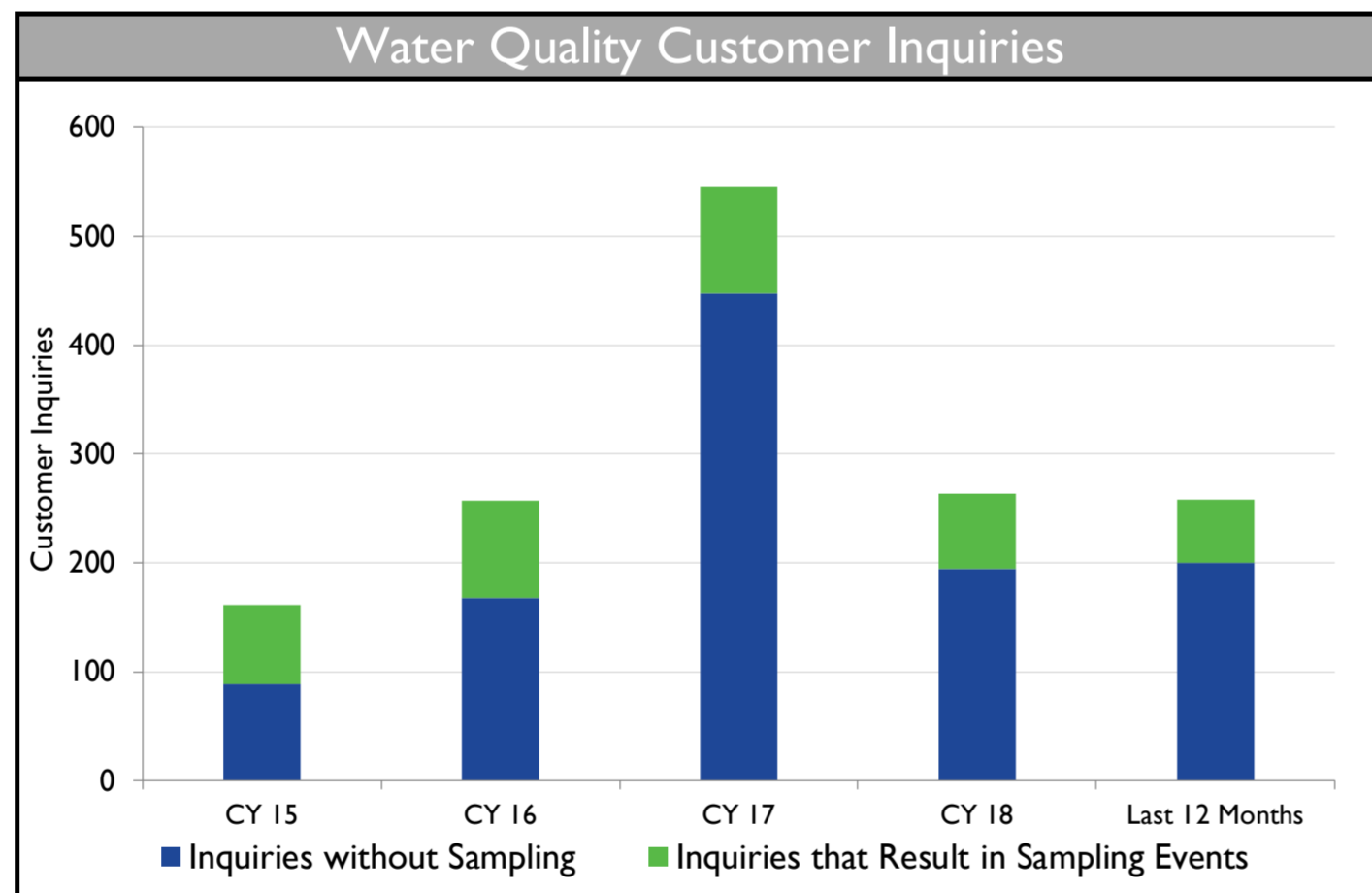
	Rainfall (inches)			Last 12 Months		
	October 2019			Last 12 Months		
	Actual	Hist. Avg. for Month	Variance	Actual	Hist. Average	Variance
Water Plant (Carrboro)	4.26	3.93	0.33	55.15	48.06	7.09
Cane Creek Reservoir	3.72	3.24	0.48	55.50	44.67	10.83

* Water Plant historical average is based on most recent 35 year period.
* Cane Creek Reservoir historical average is based on 28 years of record.

WATER DISTRIBUTION AND WASTEWATER COLLECTION



WATER SERVICE

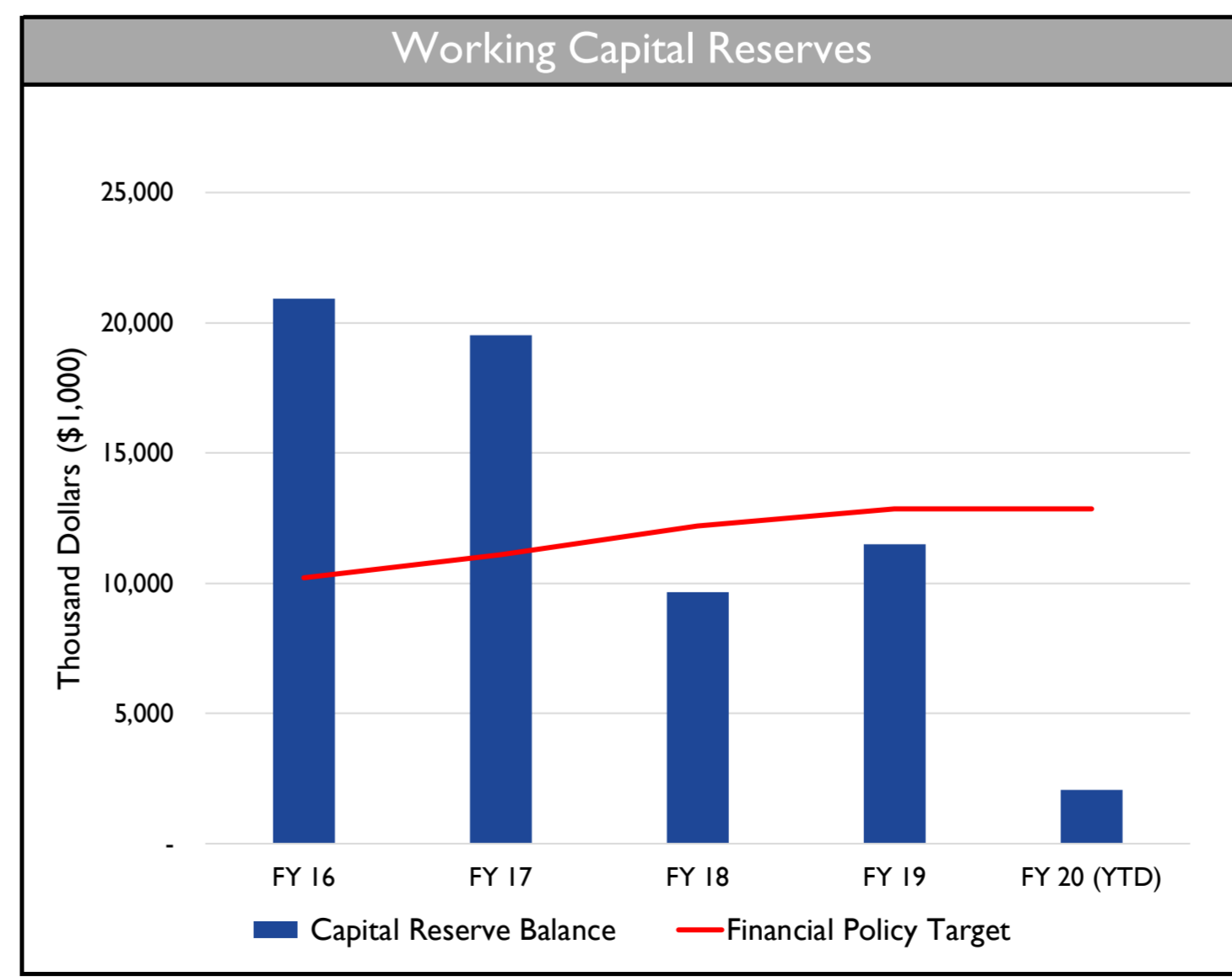
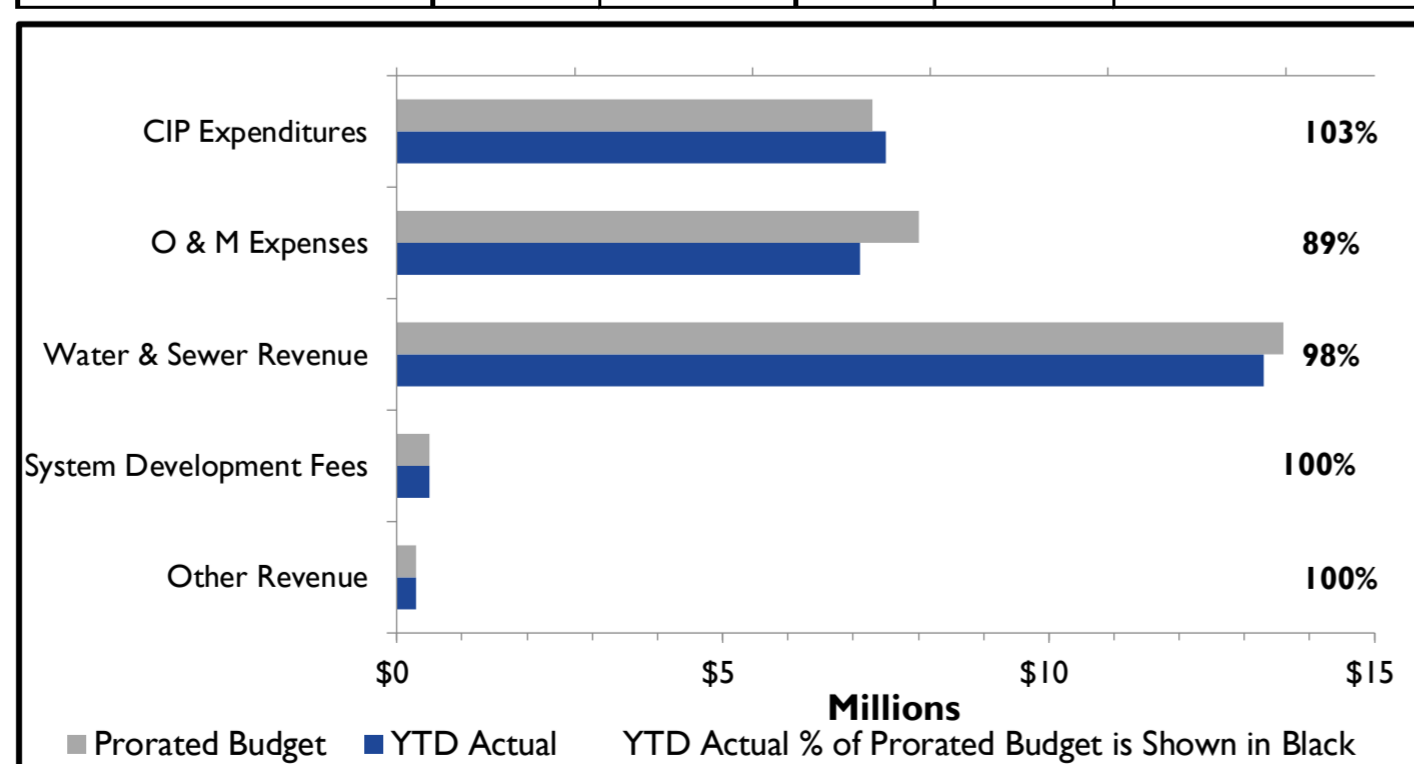


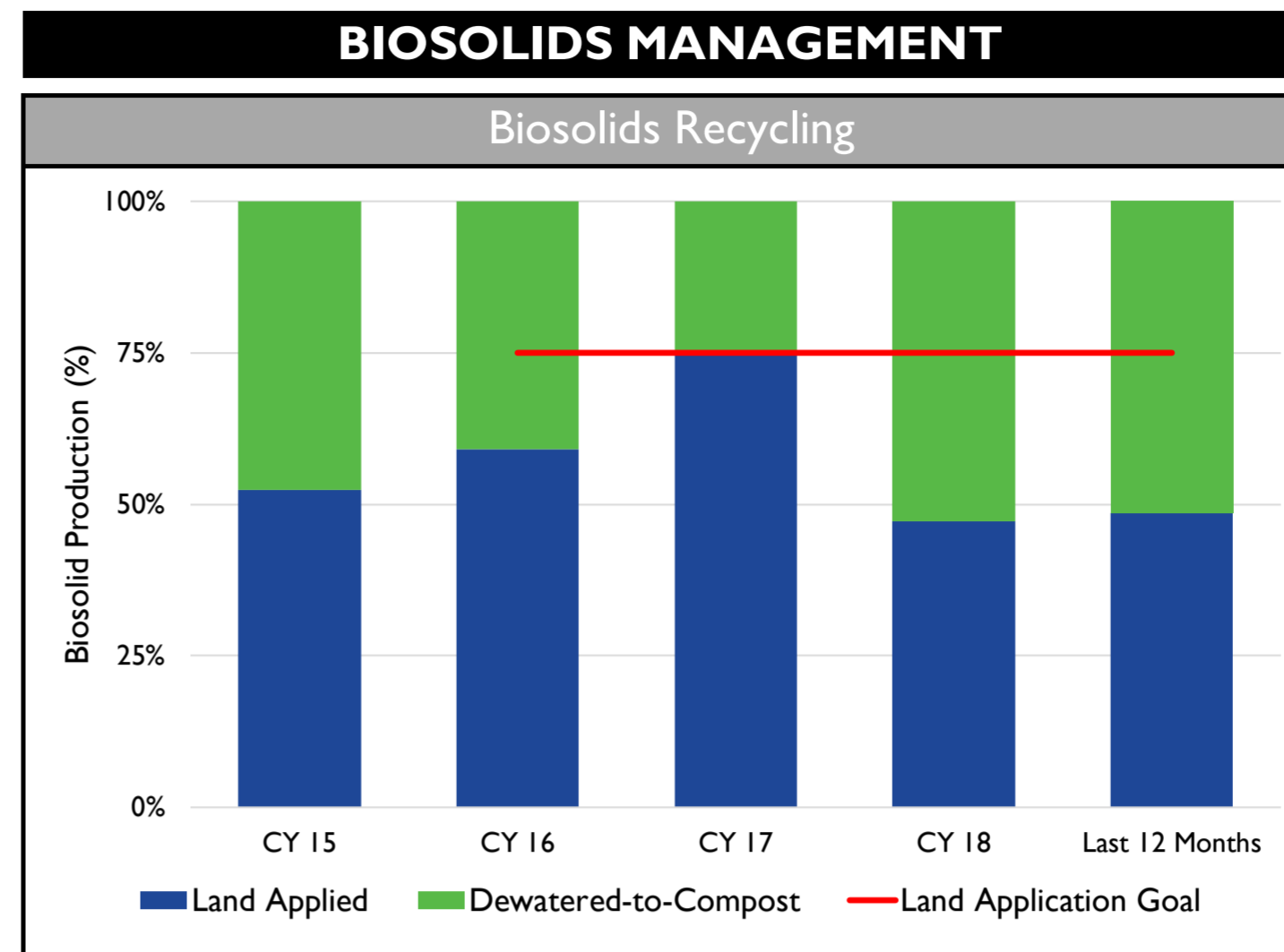
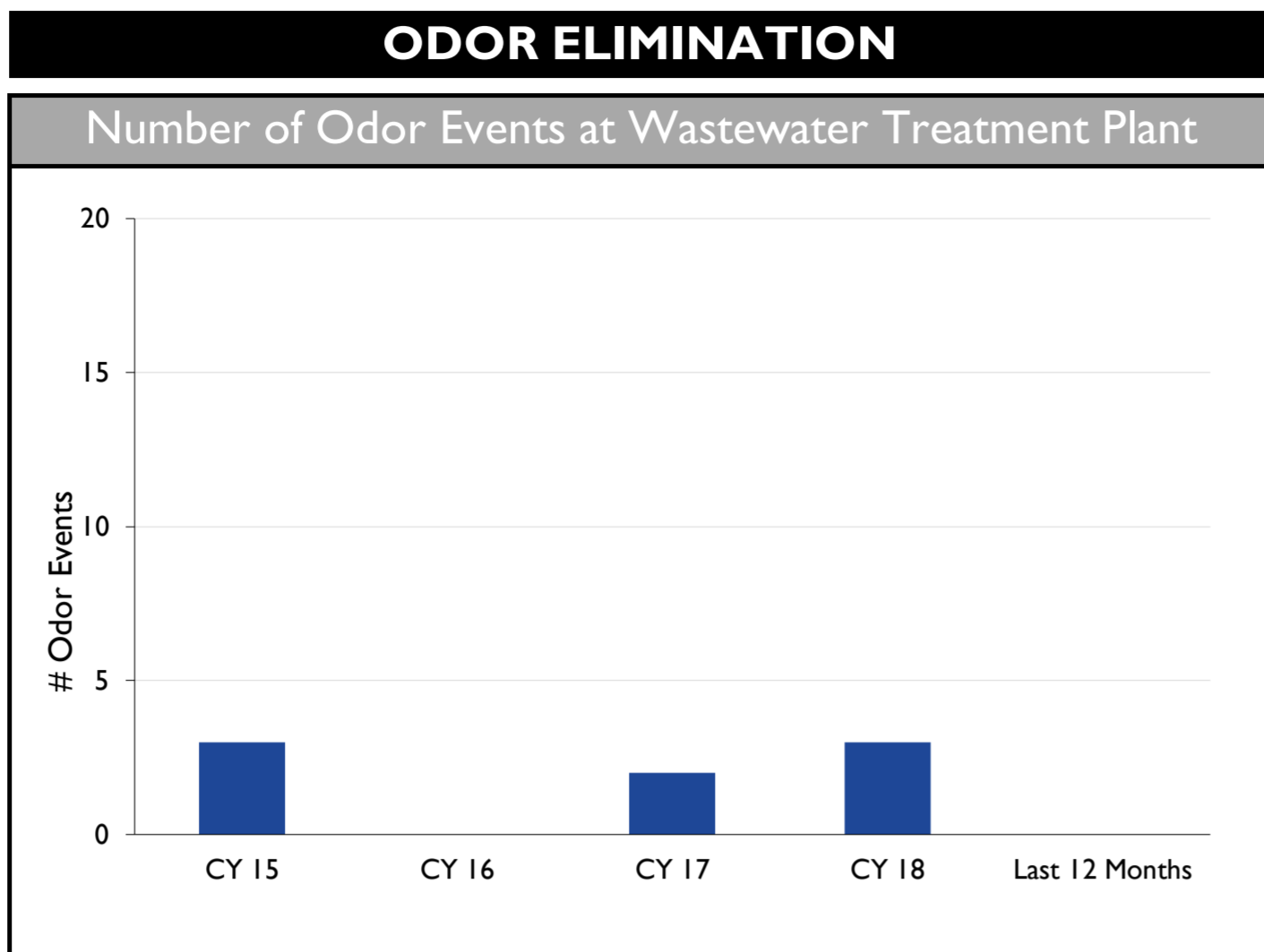
SYSTEM COMPLIANCE VIOLATIONS

Within the last twelve months:
Operating Permit Violations: Sanitary Sewer System Overflows due to sewer line obstruction (November 2018), to broken force main (April 2019), to debris in line (September 2019), and to failure maintaining power to sewer bypass pumps (September 2019).

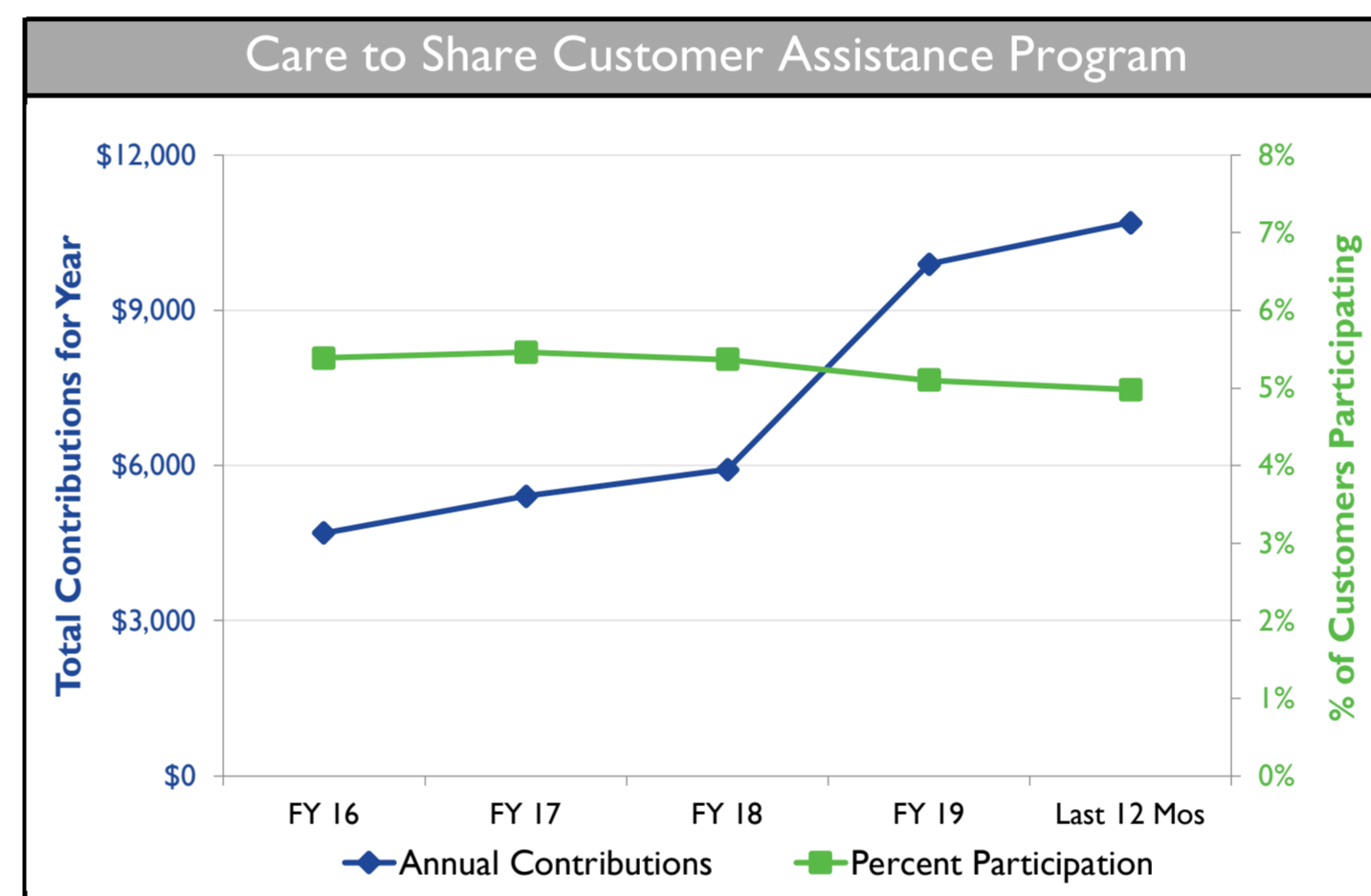
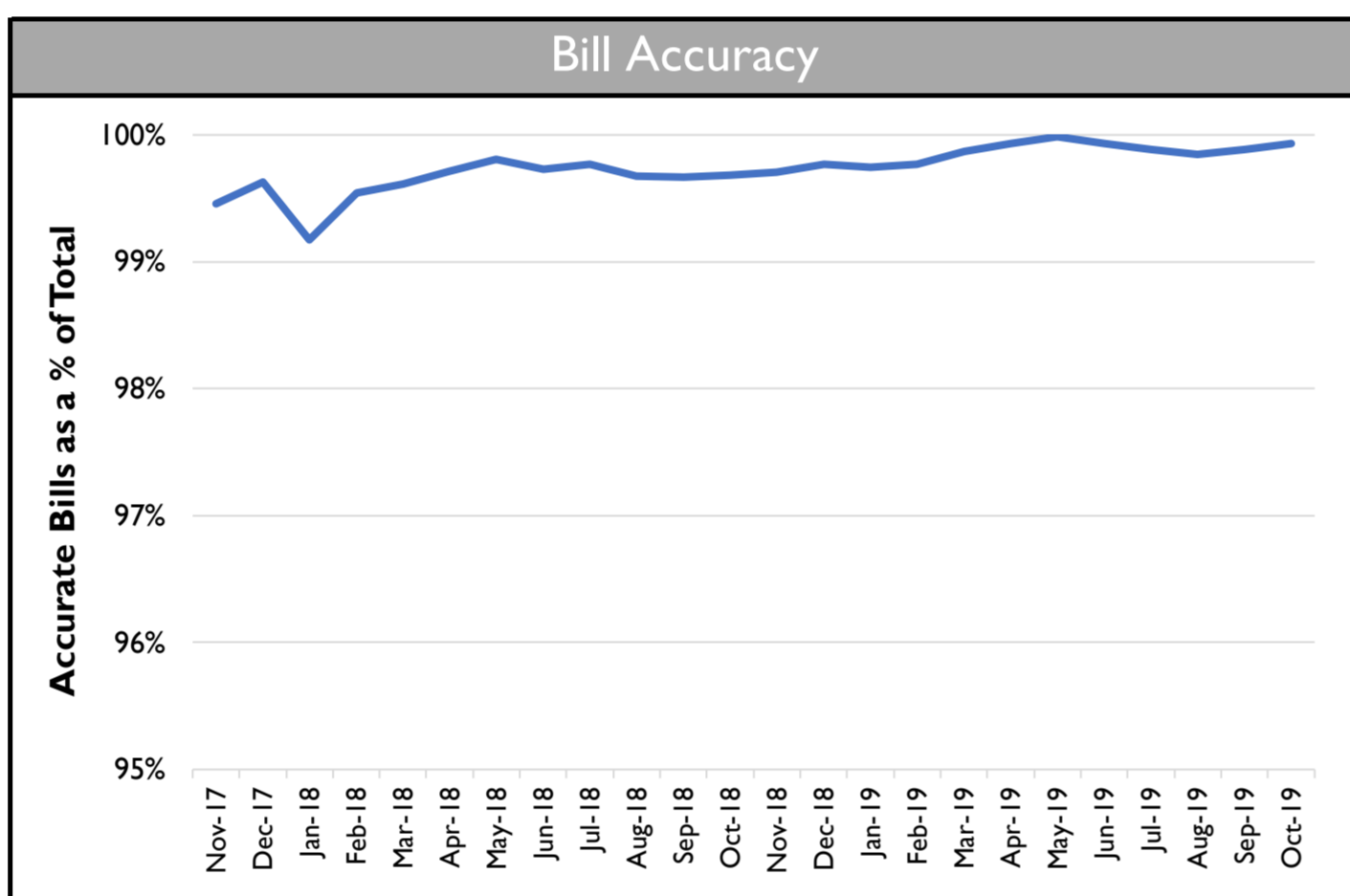
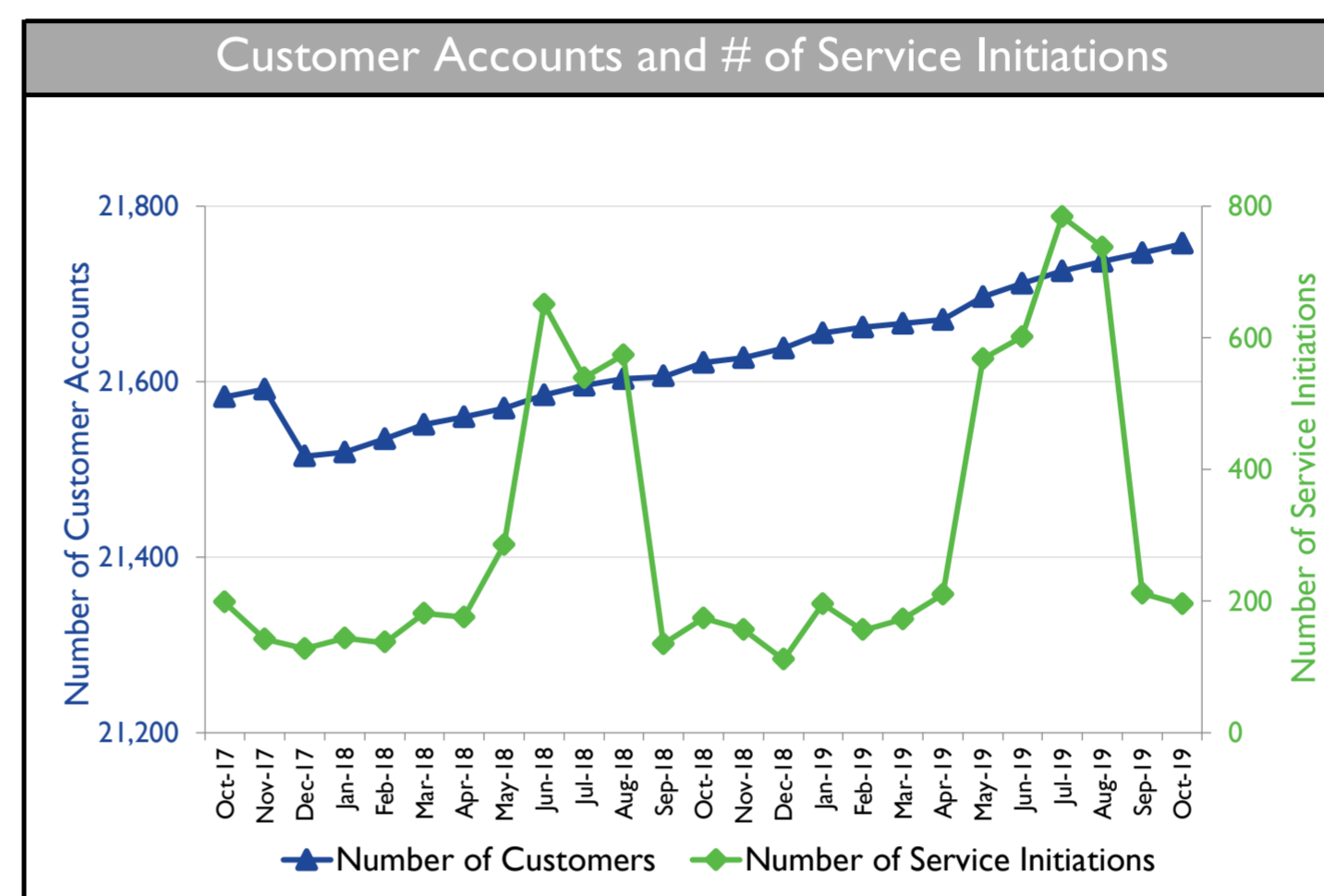
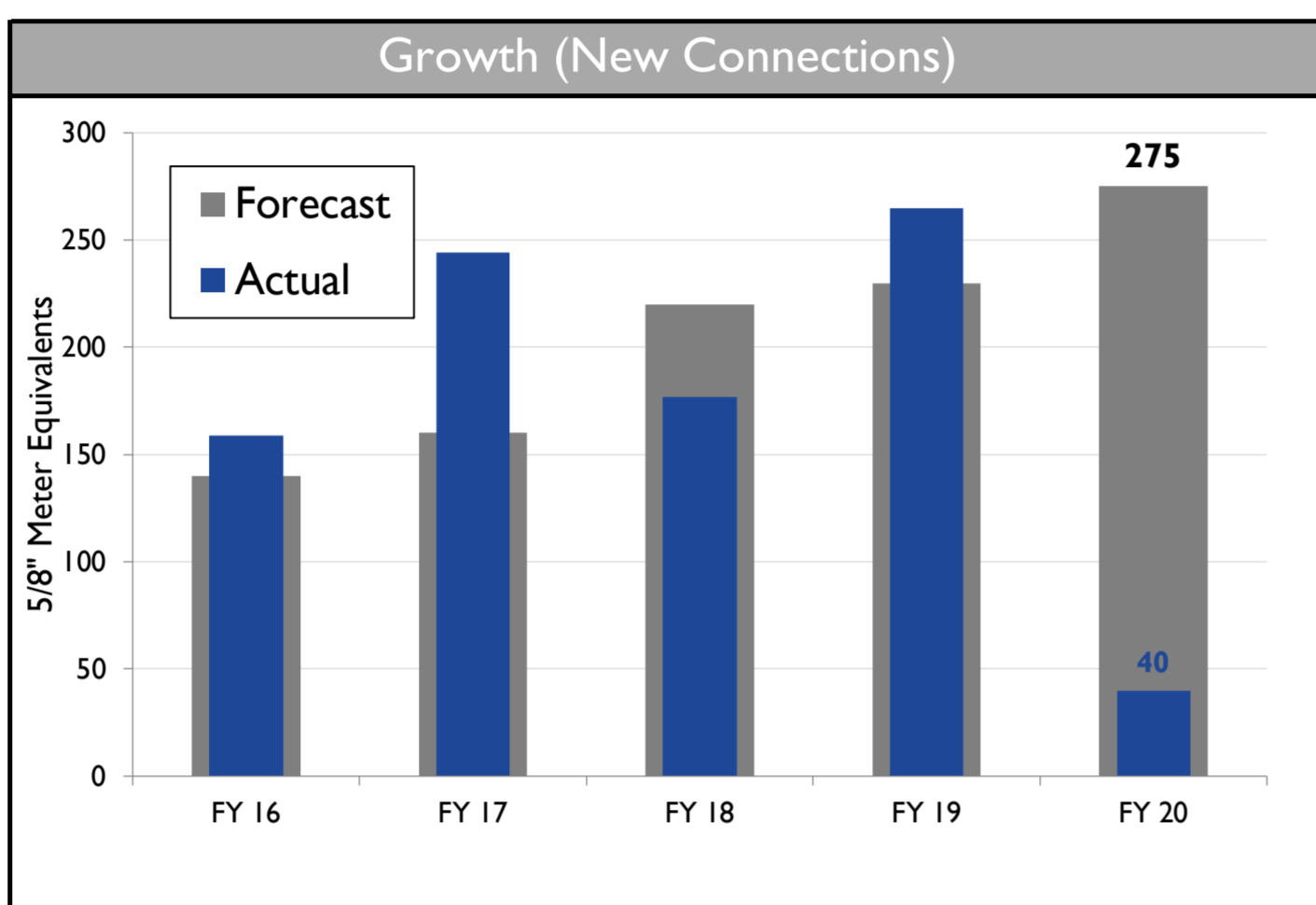
FINANCE MANAGEMENT

Category	October 2019		FY 2020 Year-to-Date		
	Actual	Budget	Actual	Budget	Variance
	Revenue (Preliminary)	3.5	3.5	13.3	13.6
Operating Expenses (Prelim)	2.3	2.2	7.1	8.0	(0.9)
Capital Expenditures (Prelim)	3.5	2.9	7.5	7.3	0.2

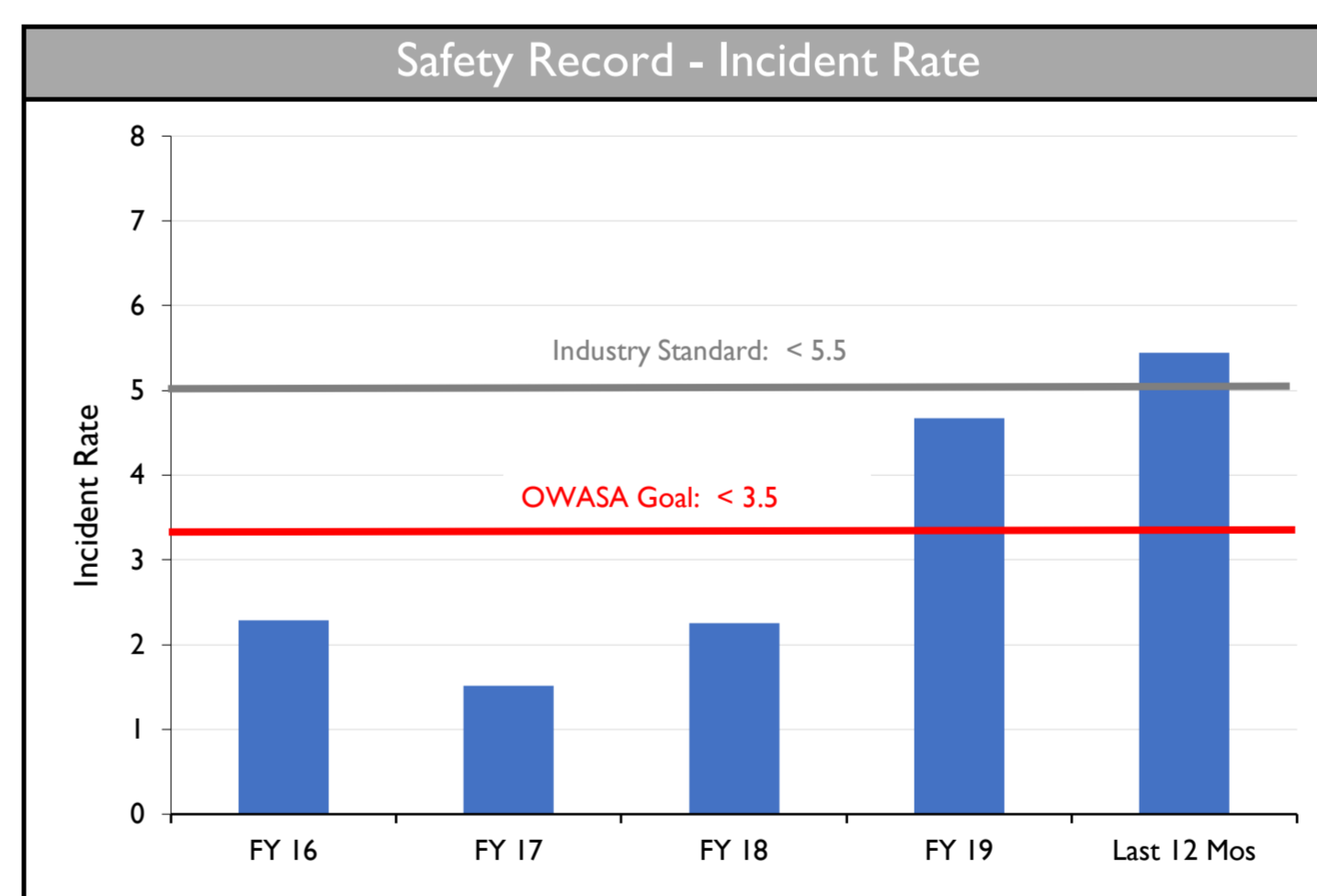
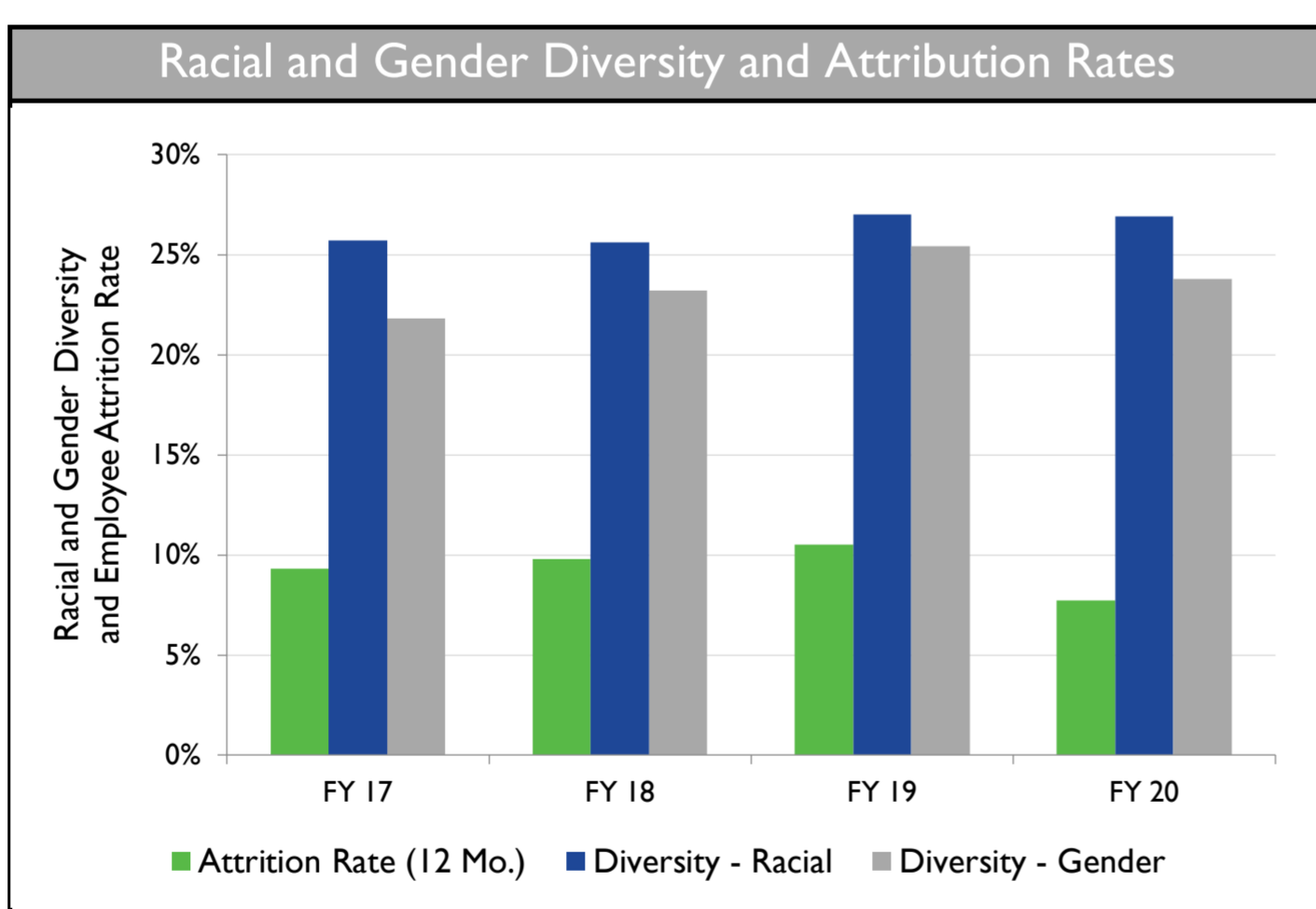




CUSTOMER SERVICE AND CONNECTION ACTIVITY



HUMAN RESOURCES AND SAFETY



ENERGY MANAGEMENT

