



## Orange Water and Sewer Authority

OWASA is Carrboro-Chapel Hill's not-for-profit public service agency delivering high quality water, wastewater, and reclaimed water services.

### Summary of the OWASA Board of Directors' Meeting On March 25, 2021

**Please note:** The summary below was prepared by staff and is not approved by the OWASA Board. OWASA's [webpage with Board meeting information](#) includes the Board's adopted minutes, agenda materials, staff's meeting summaries, recordings of Board meetings on second and fourth Thursdays of the month. The agenda and related information for the March 25<sup>th</sup> meeting that was held virtually are available [here](#).

#### The Board of Directors:

- Received an update on OWASA's response to the COVID-19 pandemic to ensure we continue providing the Carrboro and Chapel Hill communities with high-quality and reliable water, wastewater, and reclaimed water services during the pandemic and an extension of a temporary moratorium of service disconnection for non-payment through at least June 30, 2021.
- Discussed draft Fiscal Year 2022 budget and rate adjustment projections. The Board provided guidance to staff on moving forward before a public hearing on the proposed budget and rate adjustments is held on May 27, 2021.
- Reviewed comments and approved OWASA's updated Sewer Use Ordinance and Sewer Policy to reflect changes to North Carolina law.
- Discussed Board member recruitment with a focus on broadening the candidate pool for future vacancies and requested staff to return with ideas to recruit new Board members.

The Board will hold its next two meetings remotely on Thursday, April 8, 2021, and Thursday, April 22, 2021 via Microsoft Teams, at 6 PM. Links will be available on OWASA's website at [www.owasa.org/board-of-directors-meetings](http://www.owasa.org/board-of-directors-meetings).

OWASA's administrative office is closed to the public to help mitigate the spread of COVID-19. Customers in need of assistance can still contact OWASA from 8 a.m. – 5 p.m. Monday through Friday by calling (919) 968-4421, emailing [customerinquiries@owasa.org](mailto:customerinquiries@owasa.org), or using the chat function available in the bottom-right corner of [www.owasa.org](http://www.owasa.org). Please allow for additional time for OWASA staff to respond during this time. We appreciate your patience.