



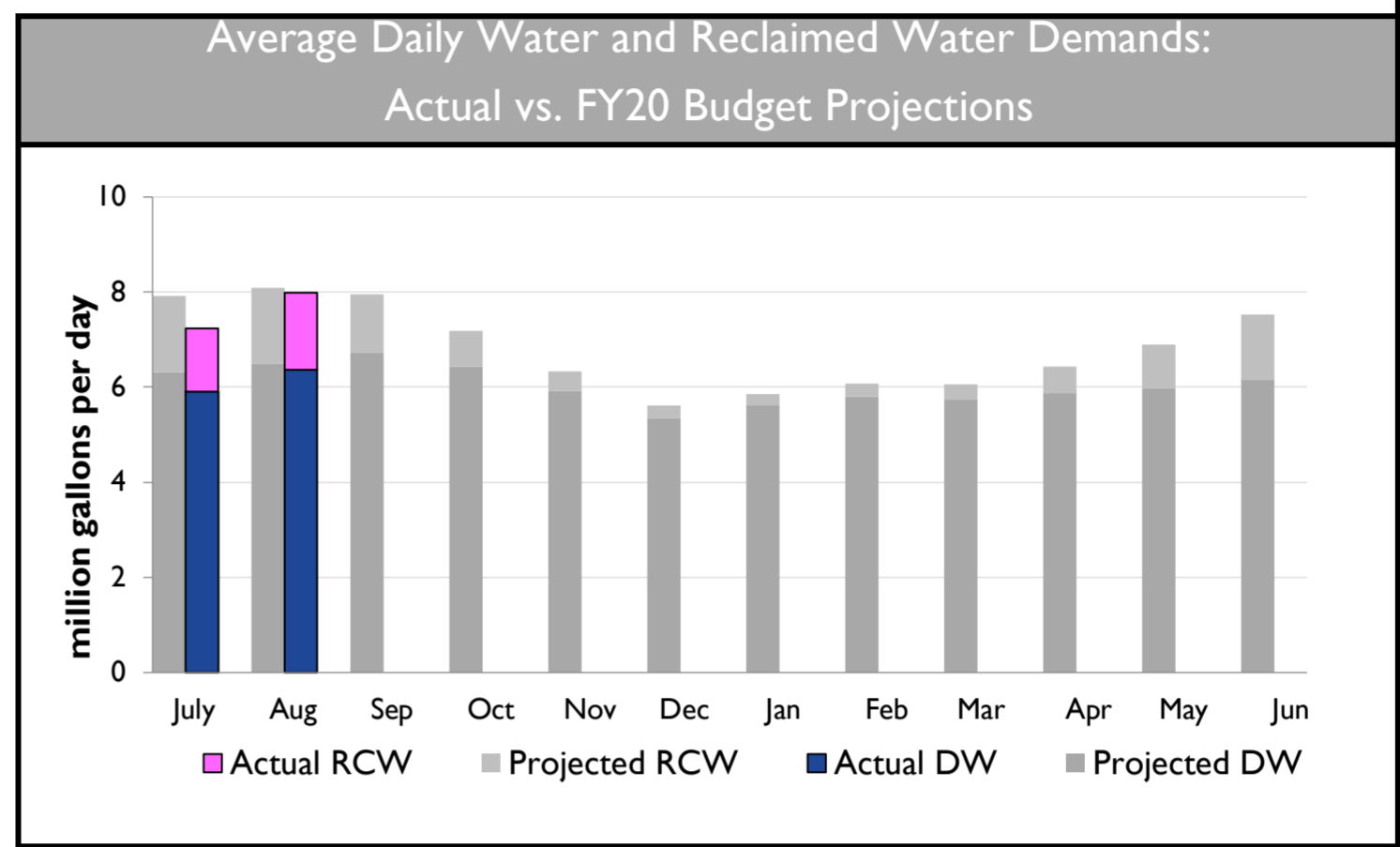
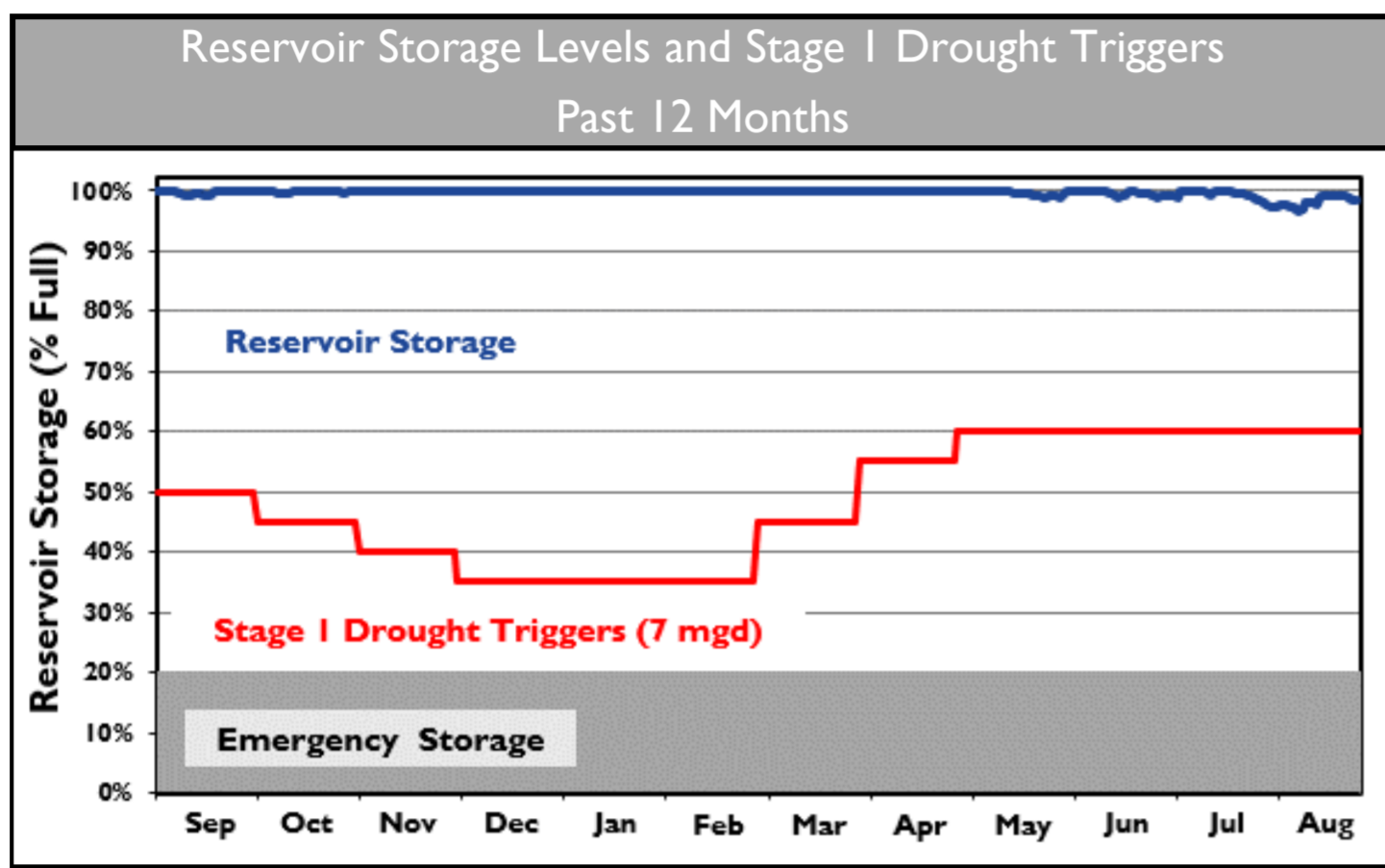
Key Performance Indicators

August 2021

WATER SUPPLY AND DEMAND

Water Supply	
Reservoir Storage % of Capacity	98.5% <small>(as of 08 / 31 / 2021)</small>
Risk of Shortage Restrictions in Coming Year (Minimal, Low, Moderate)	Minimal
Water Use Restrictions Now in Effect	Year-Round

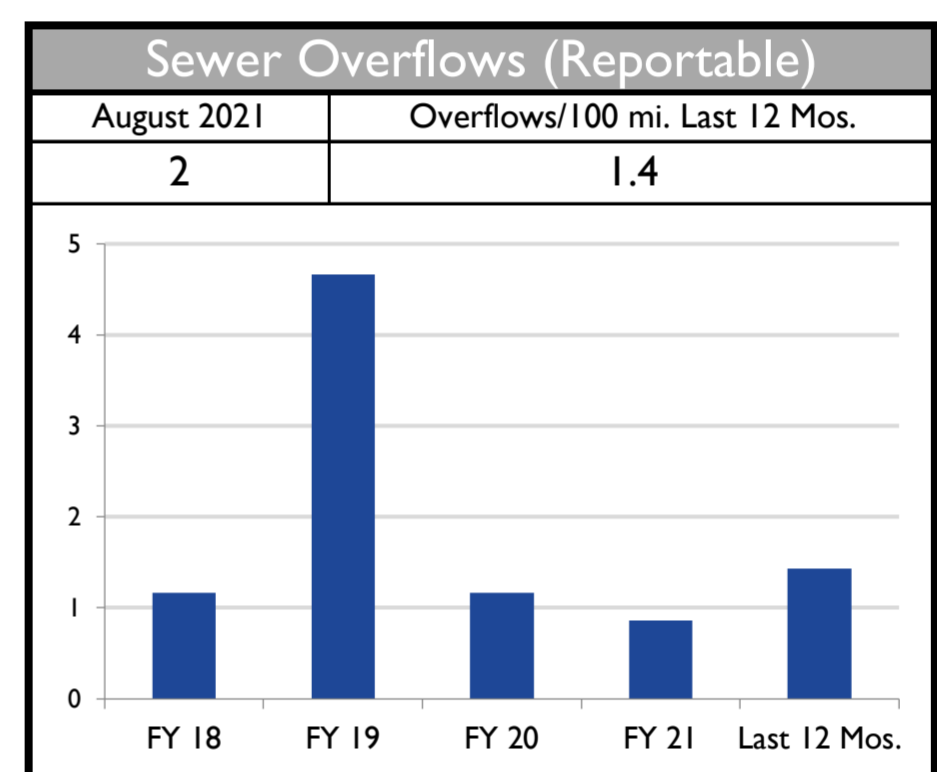
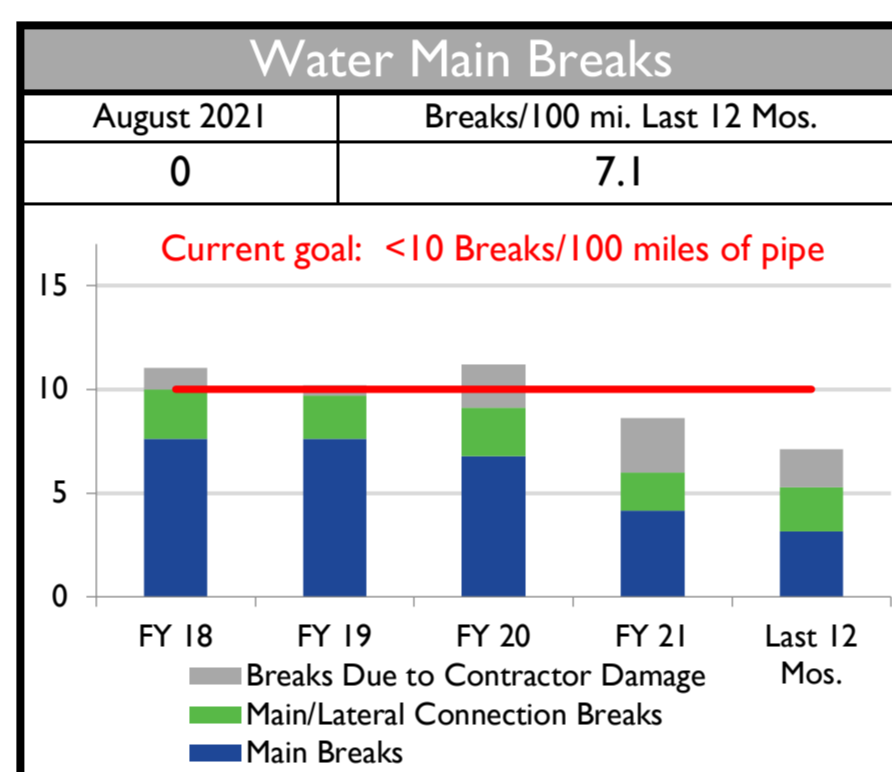
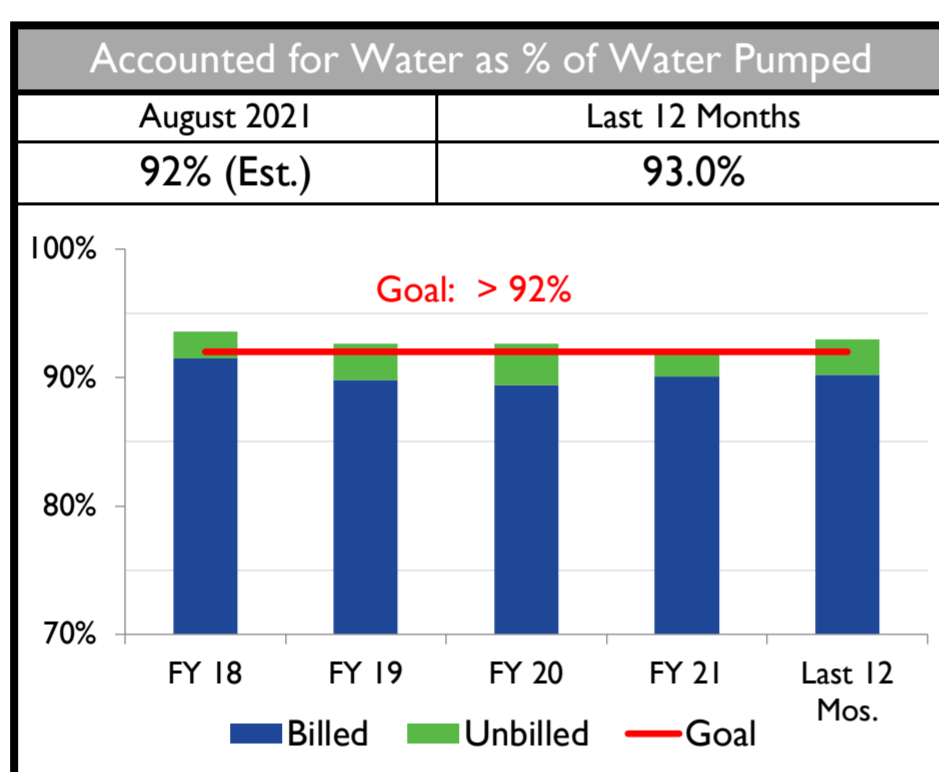
	August 2021		FY 2022 (Avg Year to Date)	
	Est.	% of Projected	Estimated	% of Projected Year-to-Date
Drinking Water (DW)	6.37	98%	6.14	96%
Reclaimed Water (RCW)	1.61	100%	1.47	91%
Total	7.98	99%	7.61	95%



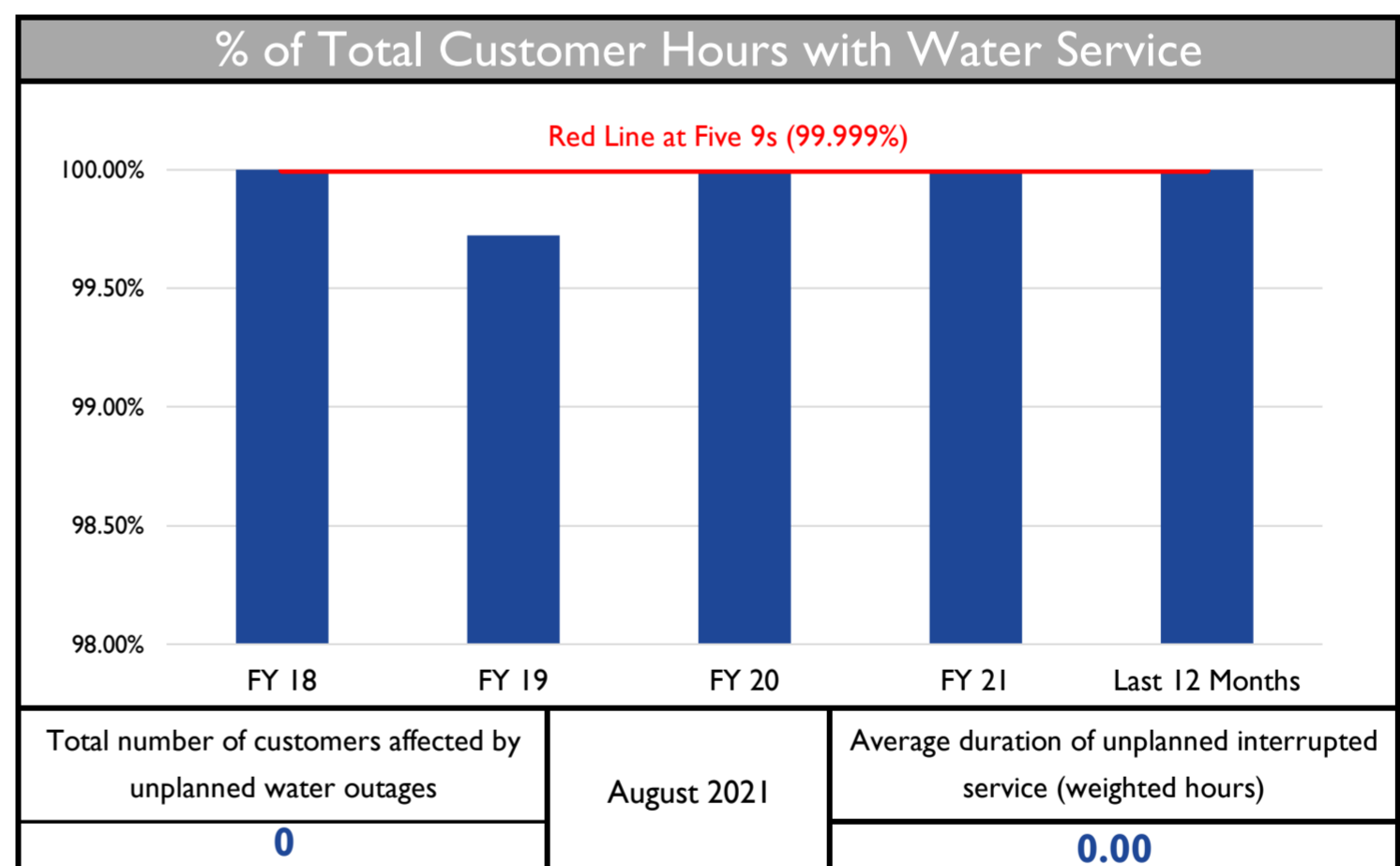
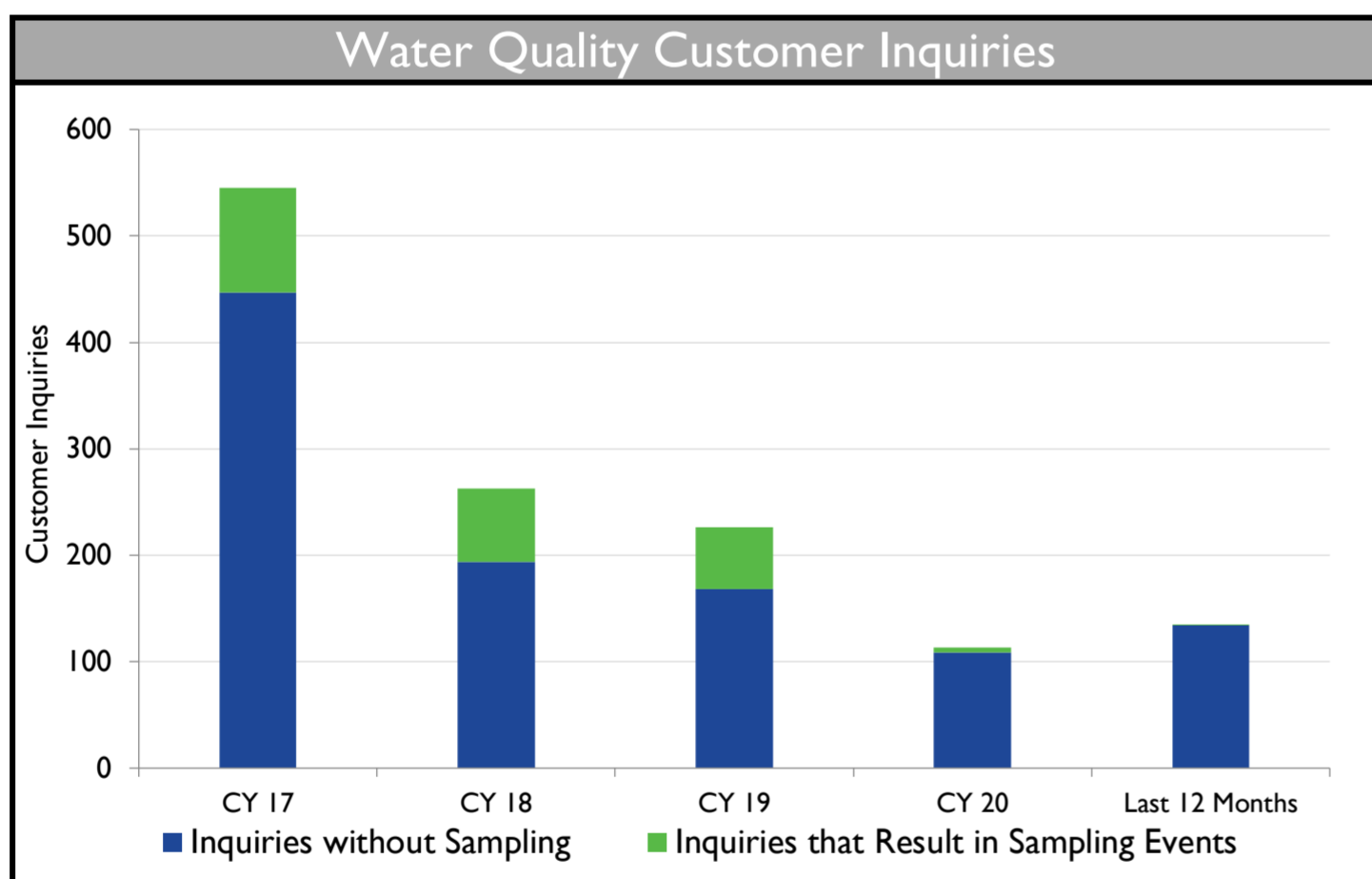
	August 2021			Last 12 Months		
	Actual	Hist. Avg. for Month	Variance	Actual	Hist. Average	Variance
Water Plant (Carrboro)	3.50	4.67	(1.17)	54.34	48.17	6.17
Cane Creek Reservoir	7.33	4.16	3.17	54.10	45.47	8.63

* Water Plant historical average is based on most recent 35 year period.
* Cane Creek Reservoir historical average is based on 28 years of record.

WATER DISTRIBUTION AND WASTEWATER COLLECTION



WATER SERVICE



Total number of customers affected by unplanned water outages	August 2021	Average duration of unplanned interrupted service (weighted hours)
0		0.00

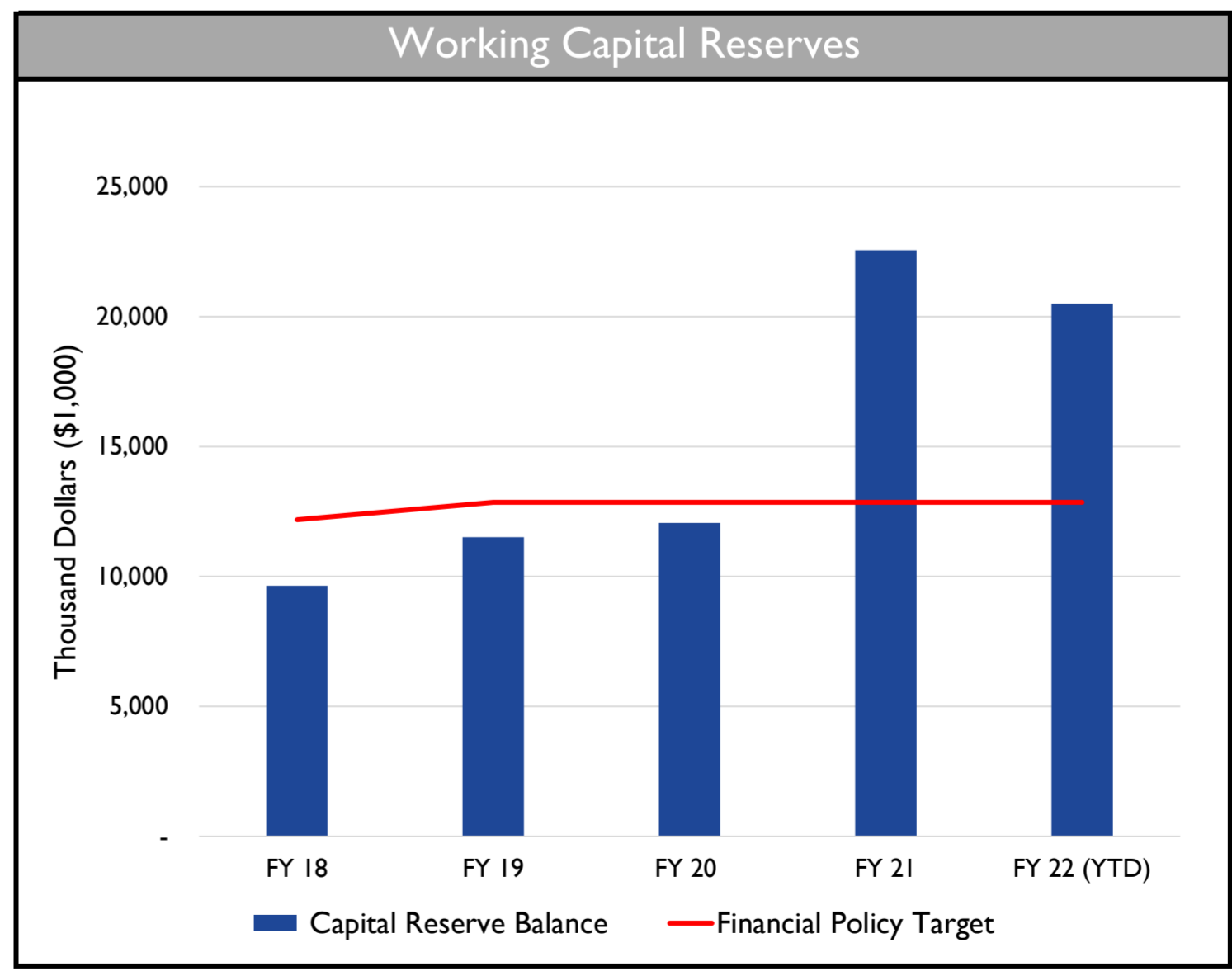
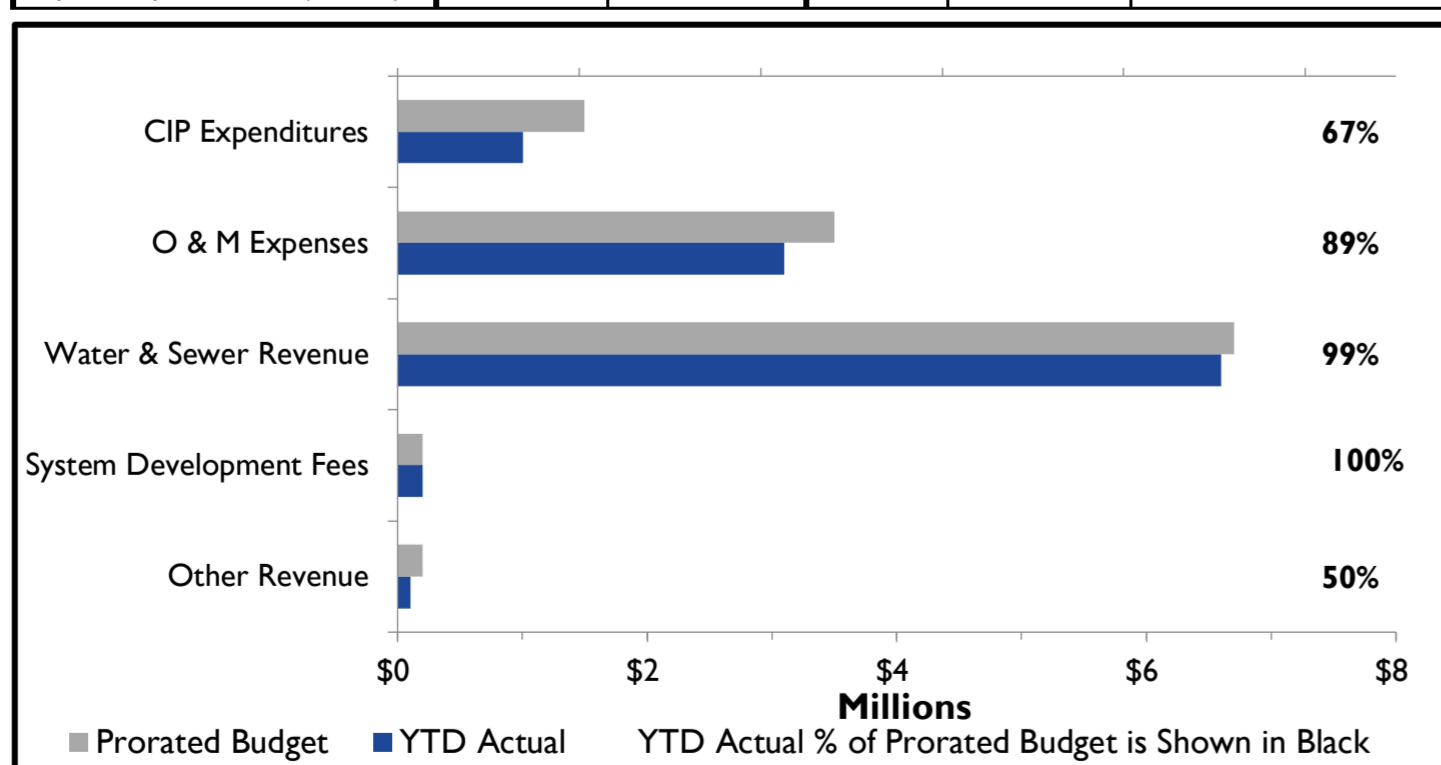
SYSTEM COMPLIANCE VIOLATIONS

Within the last twelve months:

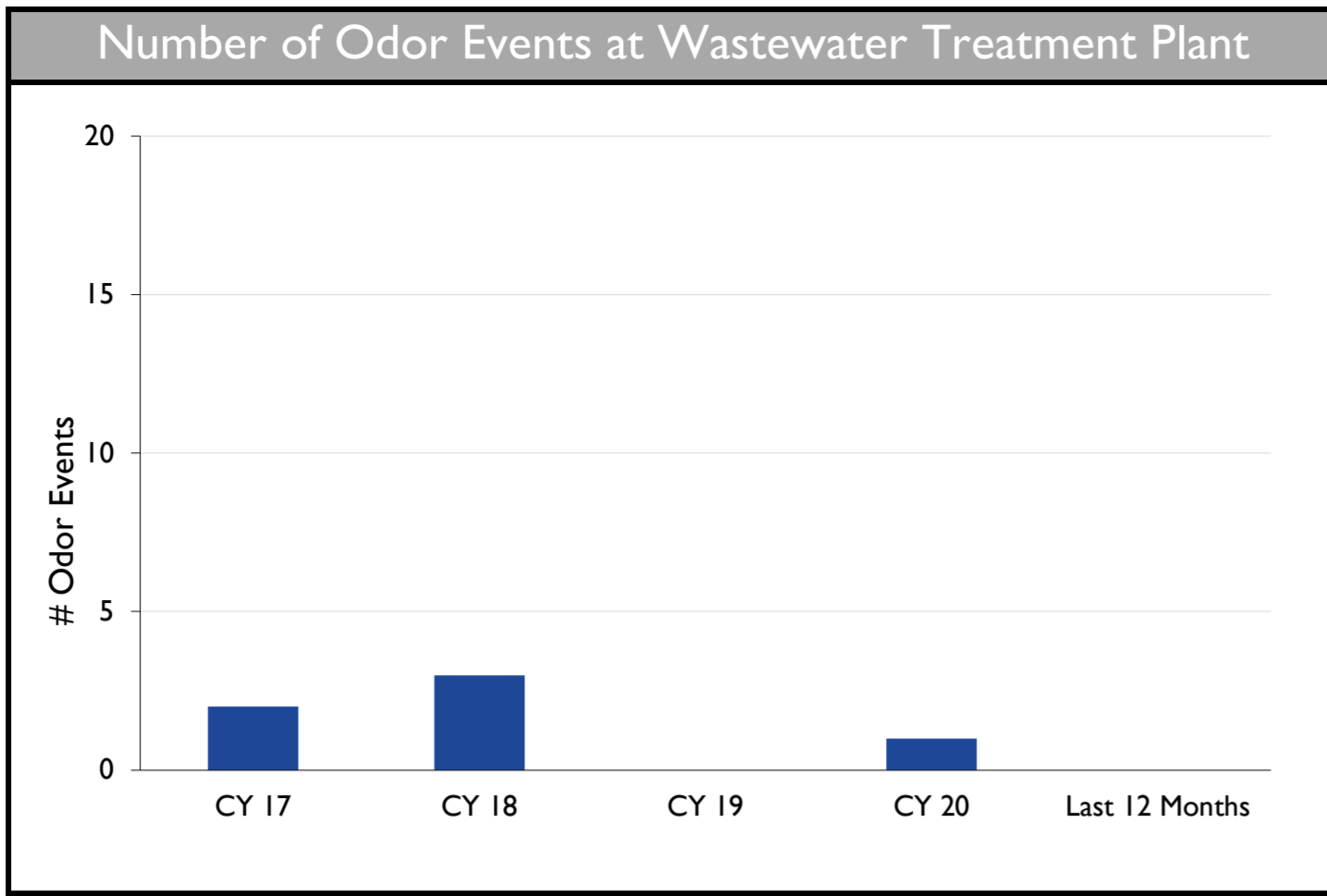
Operating Permit Violations: Sanitary Sewer System Overflows due to grease in the line (January 2021), roots (April 2021), pipe failure (April 2021), hole in sewer line (August 2021), and settlement of manhole (August 2021)

FINANCE MANAGEMENT

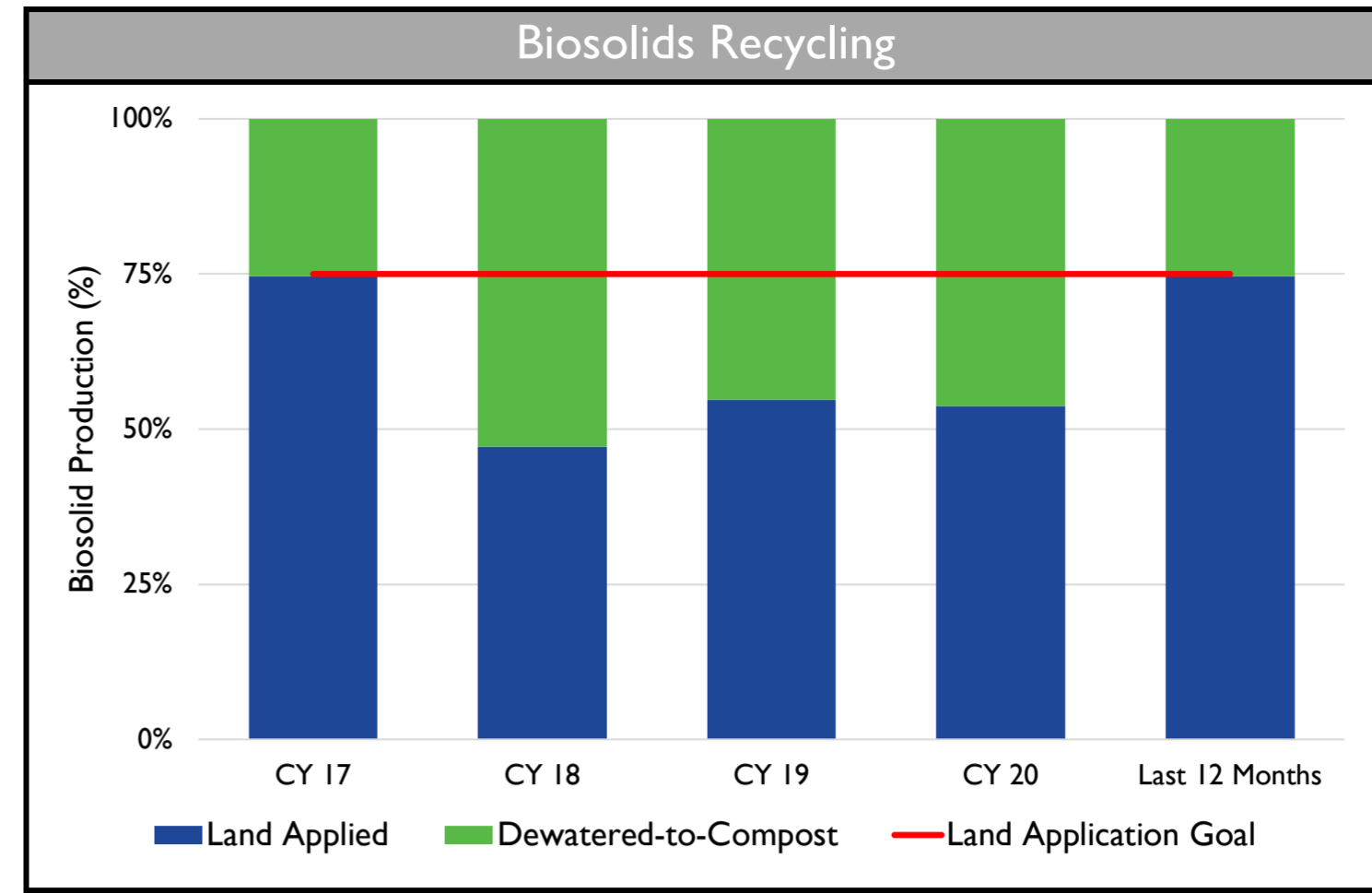
Category	August 2021		FY 2022 Year-to-Date		
	Actual	Budget	Actual	Budget	Variance
Revenue (Preliminary)	3.4	3.6	6.6	6.7	(0.1)
Operating Expenses (Prelim)	1.9	1.9	3.1	3.5	(0.4)
Capital Expenditures (Prelim)	0.7	1.0	1.0	1.5	(0.5)



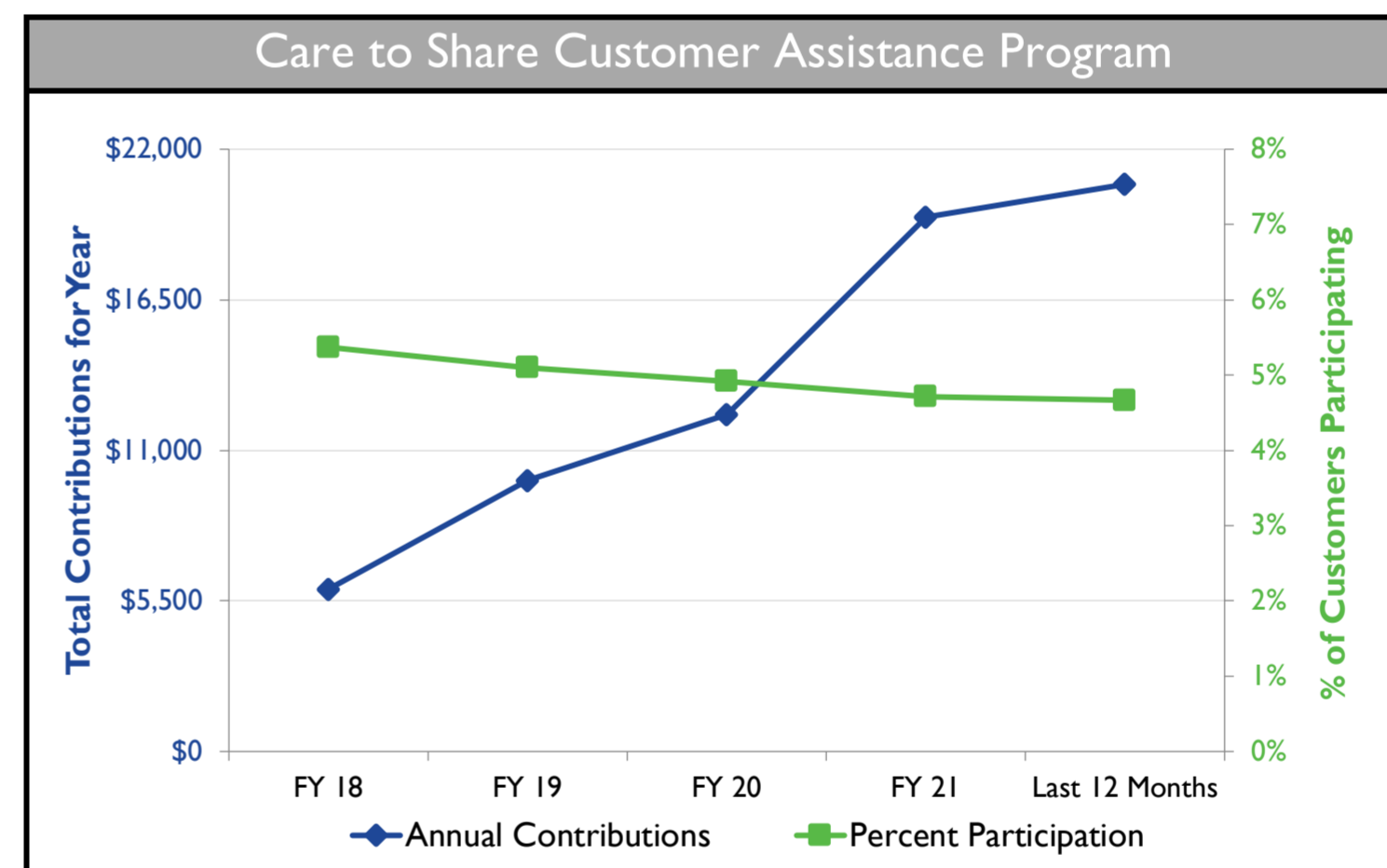
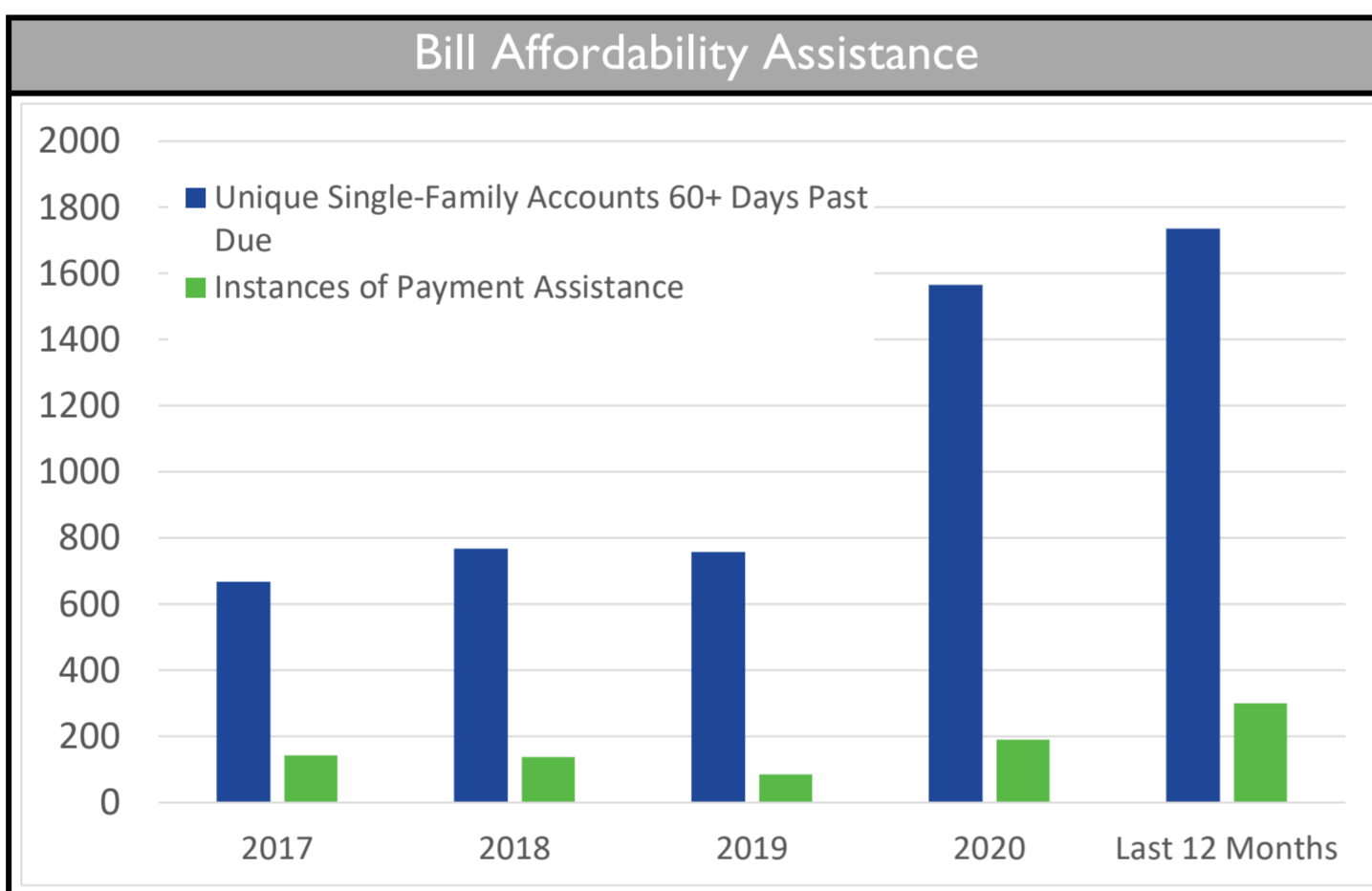
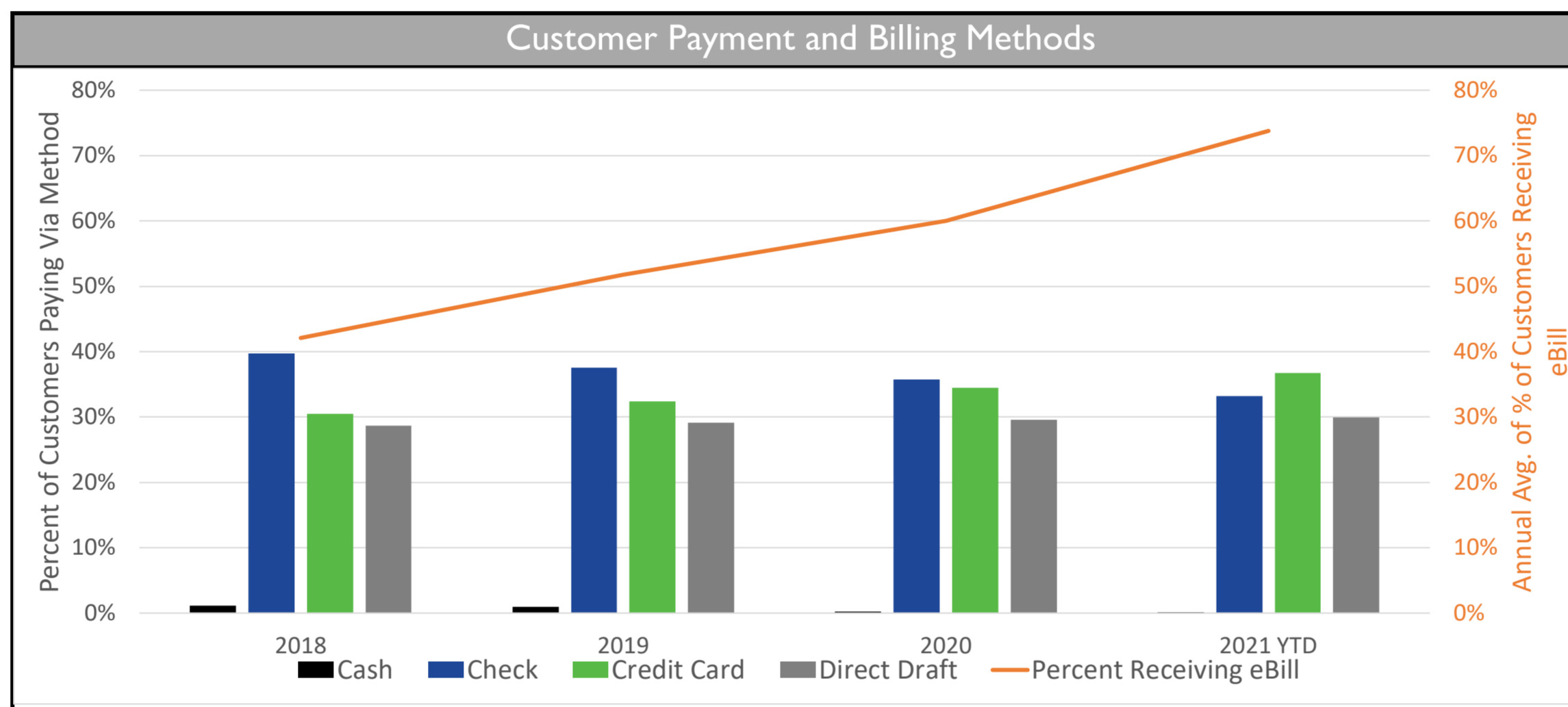
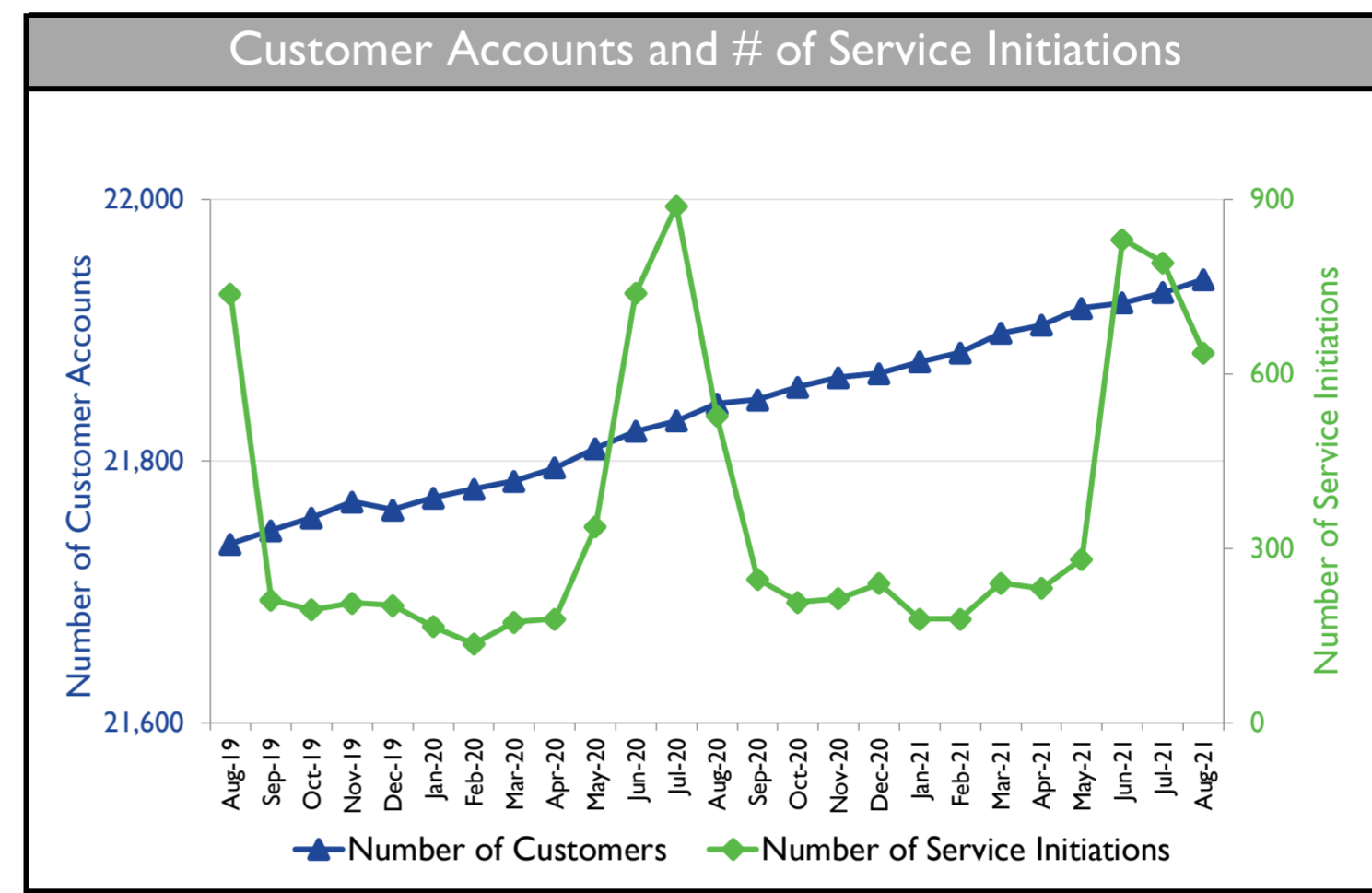
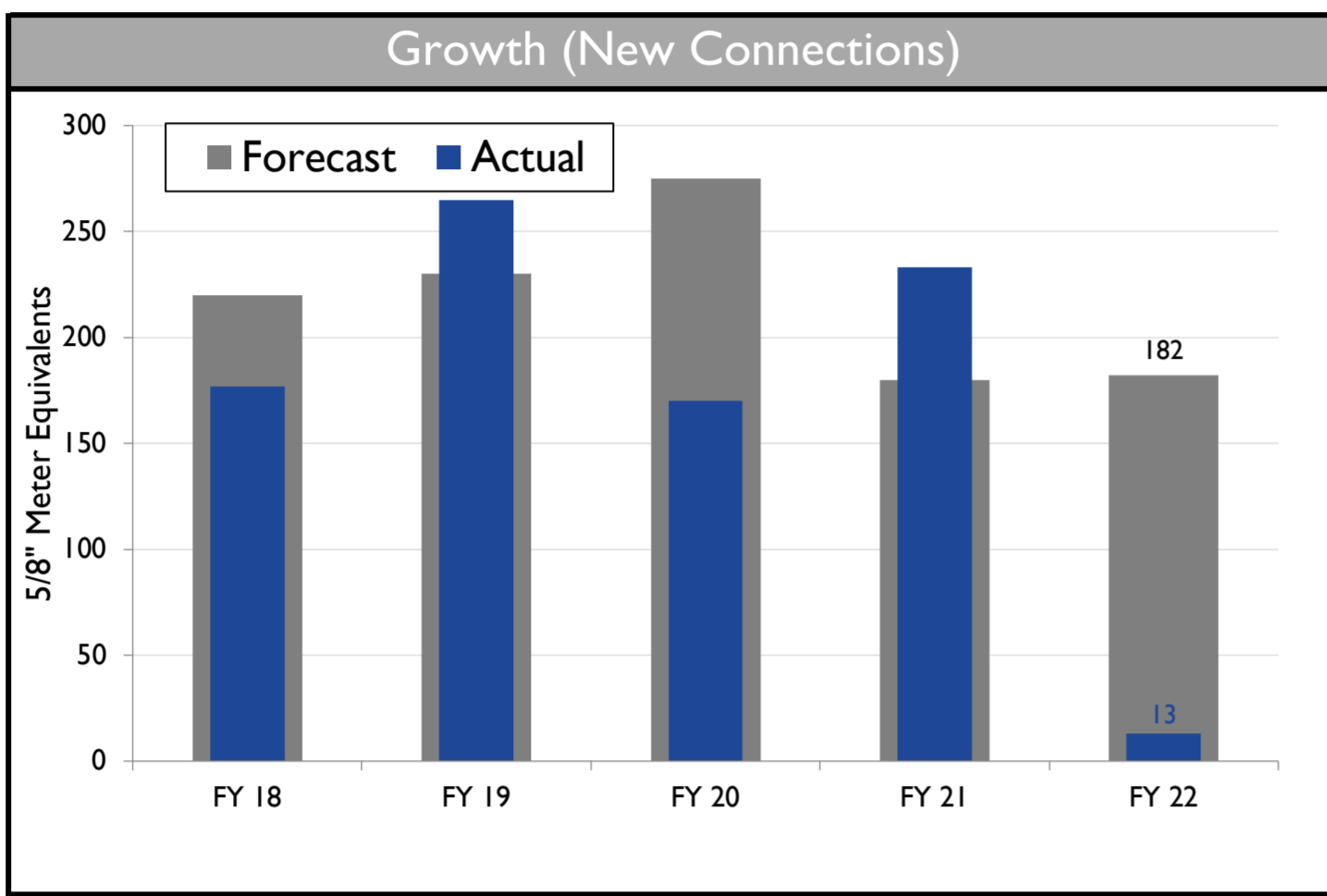
ODOR ELIMINATION



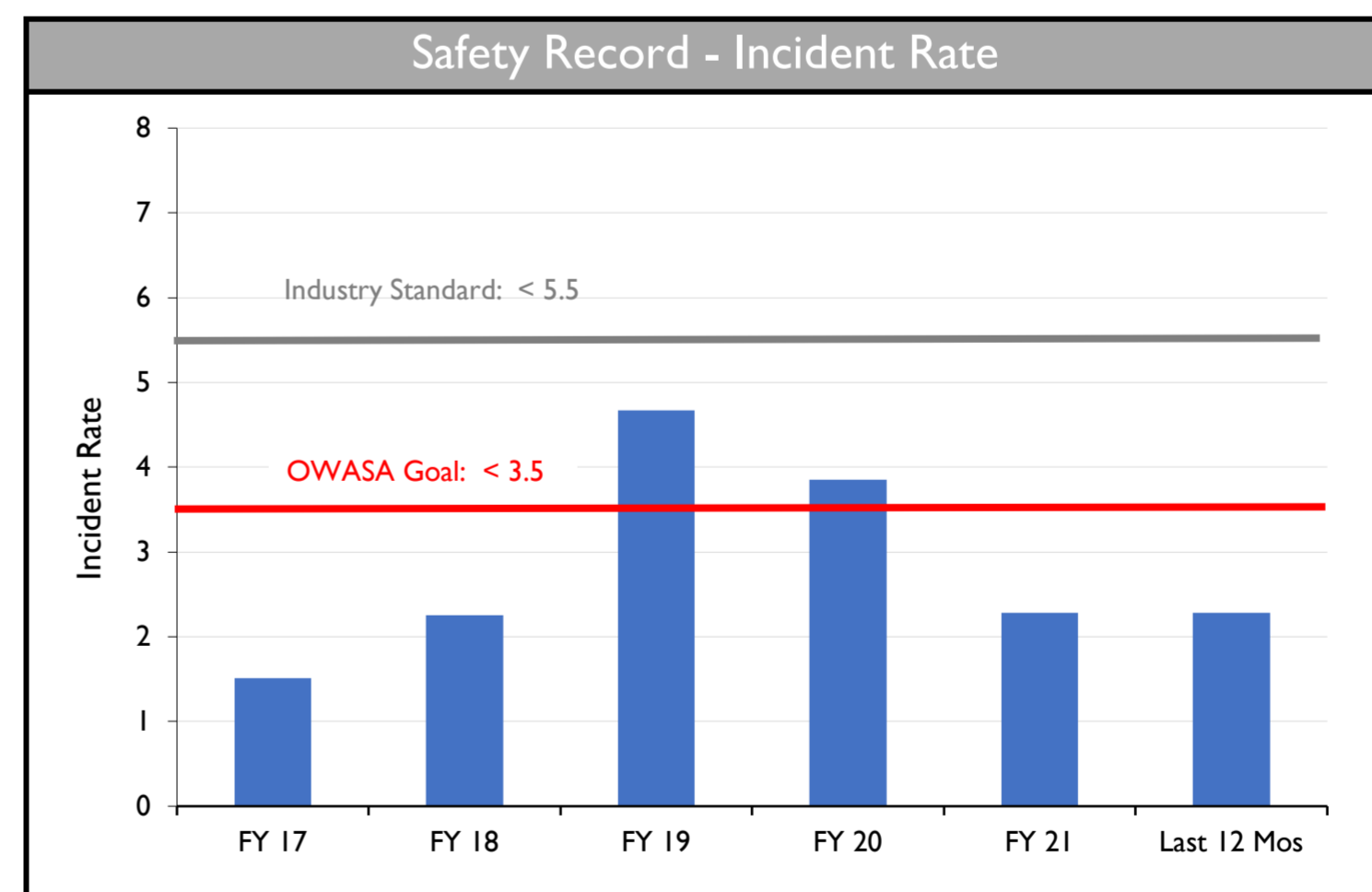
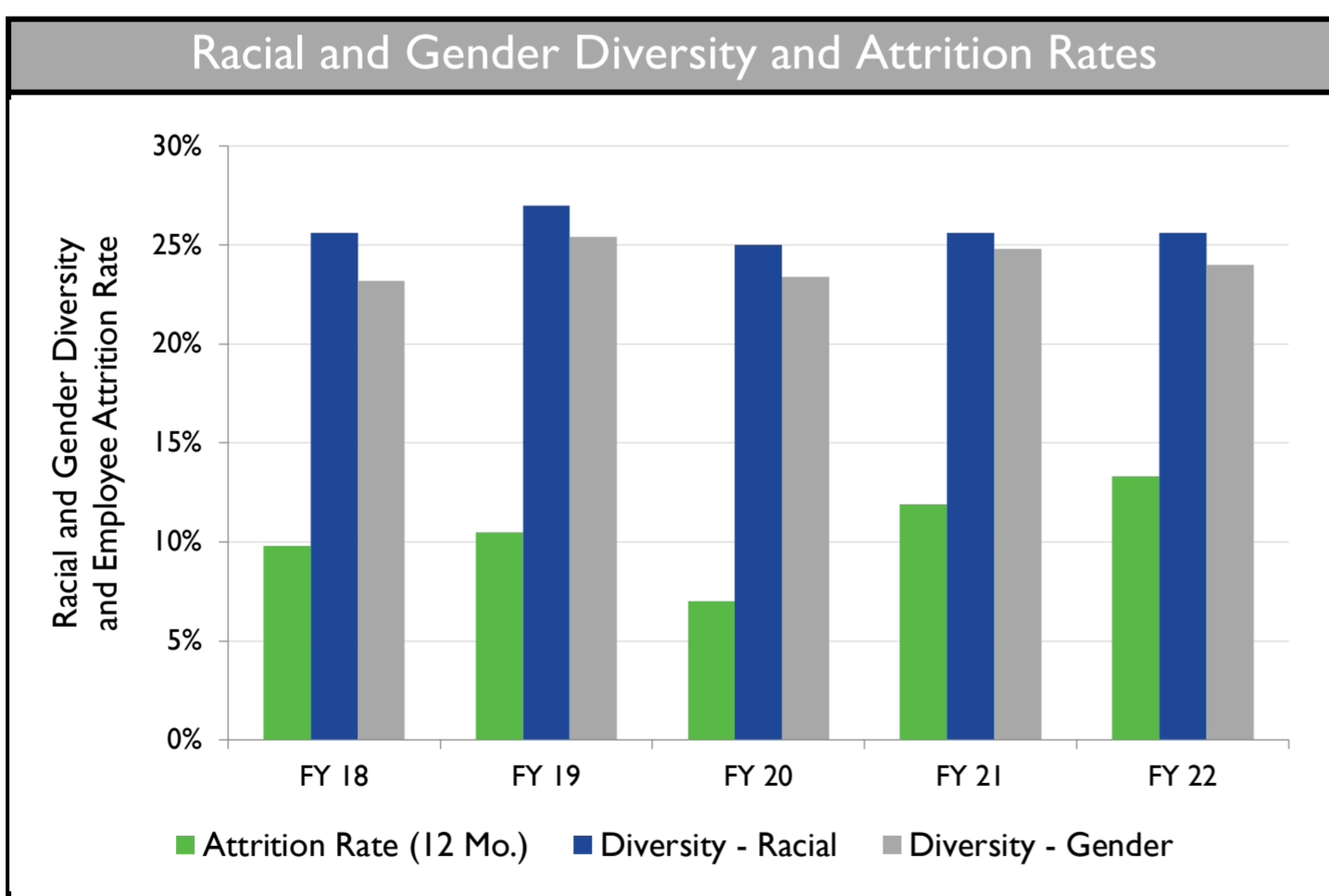
BIOSOLIDS MANAGEMENT



CUSTOMER SERVICE AND CONNECTION ACTIVITY



HUMAN RESOURCES AND SAFETY



ENERGY MANAGEMENT

