



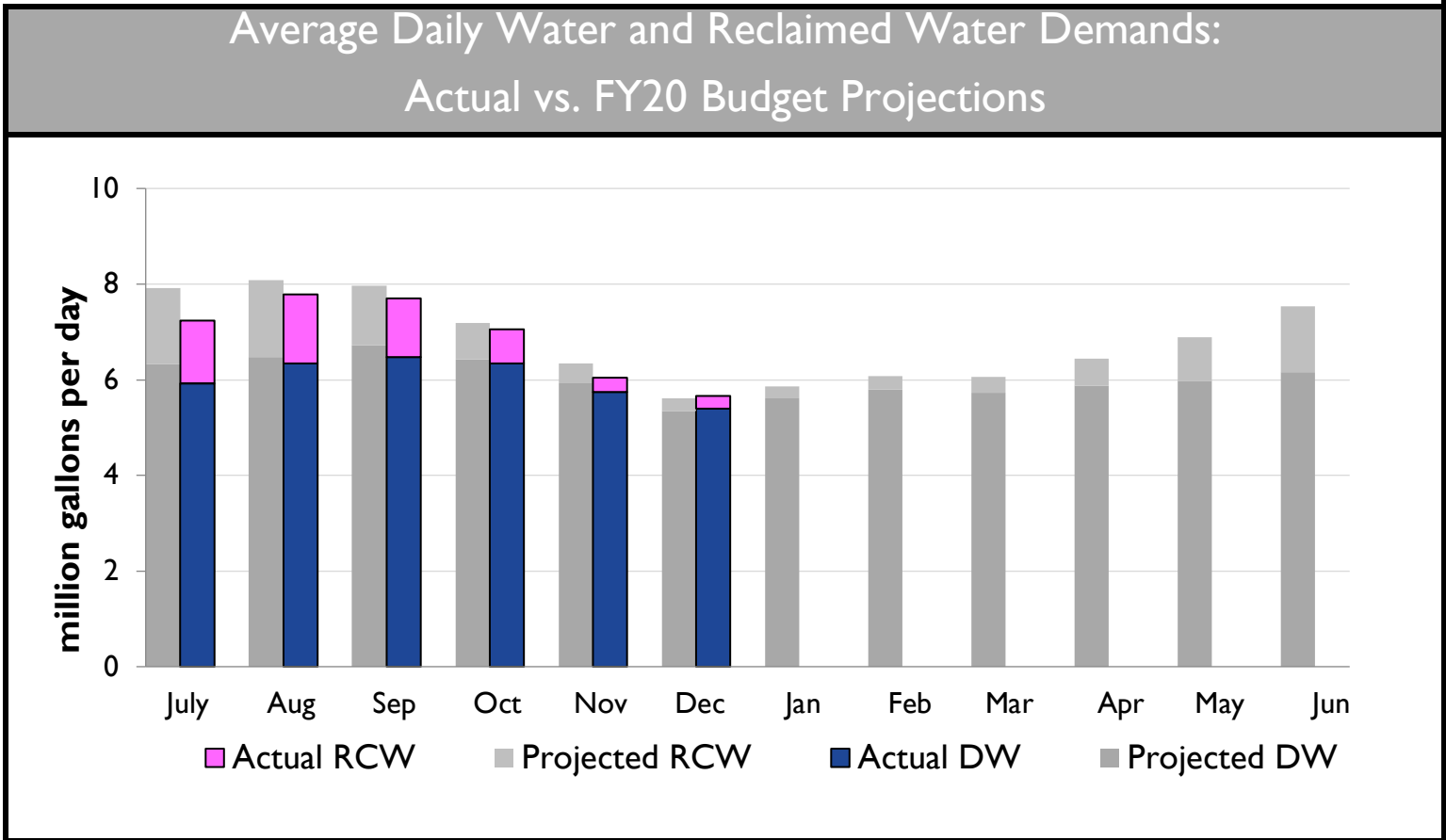
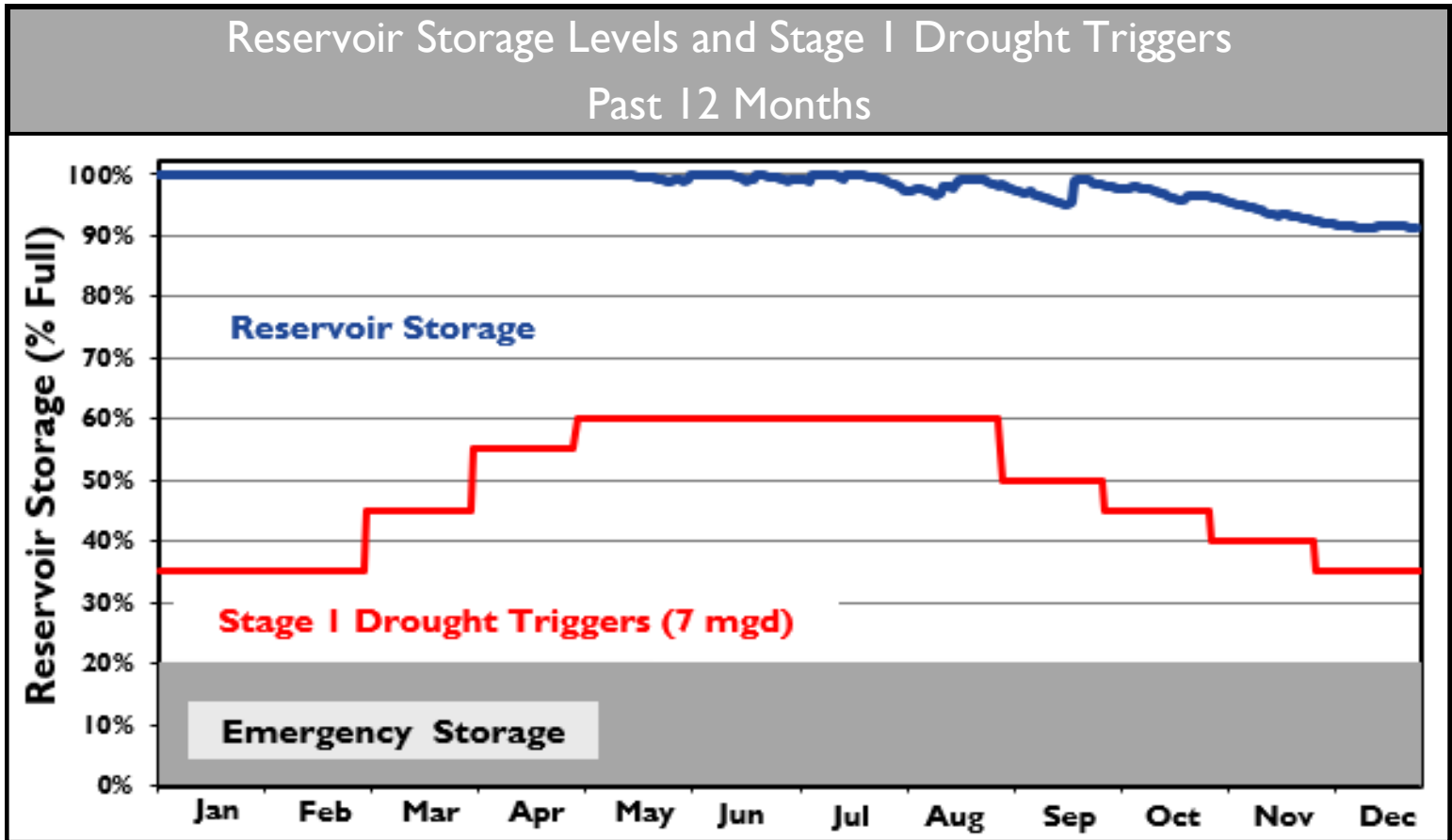
Key Performance Indicators

December 2021

WATER SUPPLY AND DEMAND

Water Supply	
Reservoir Storage % of Capacity	91.3% <small>(as of 12 / 31 / 2021)</small>
Risk of Shortage Restrictions in Coming Year (Minimal, Low, Moderate)	Minimal
Water Use Restrictions Now in Effect	Year-Round

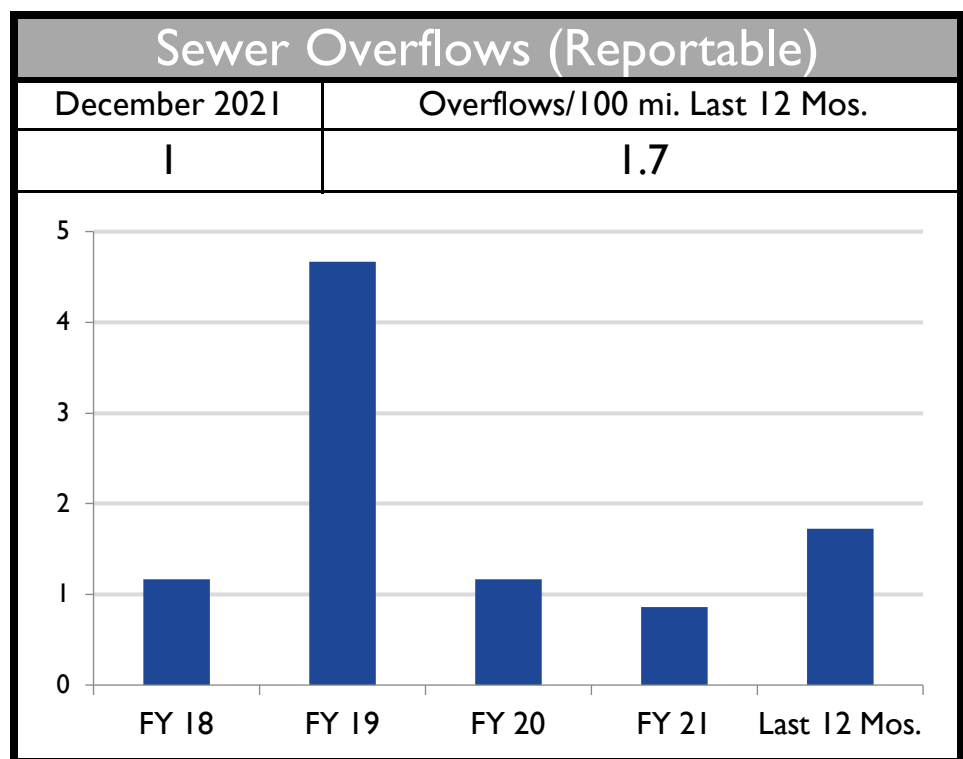
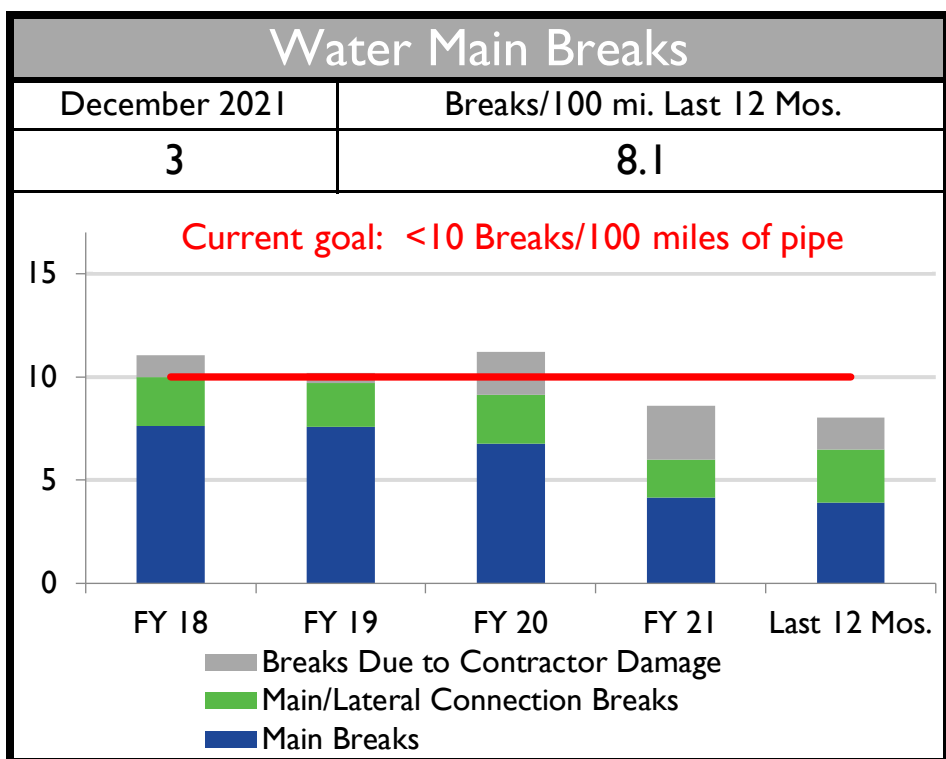
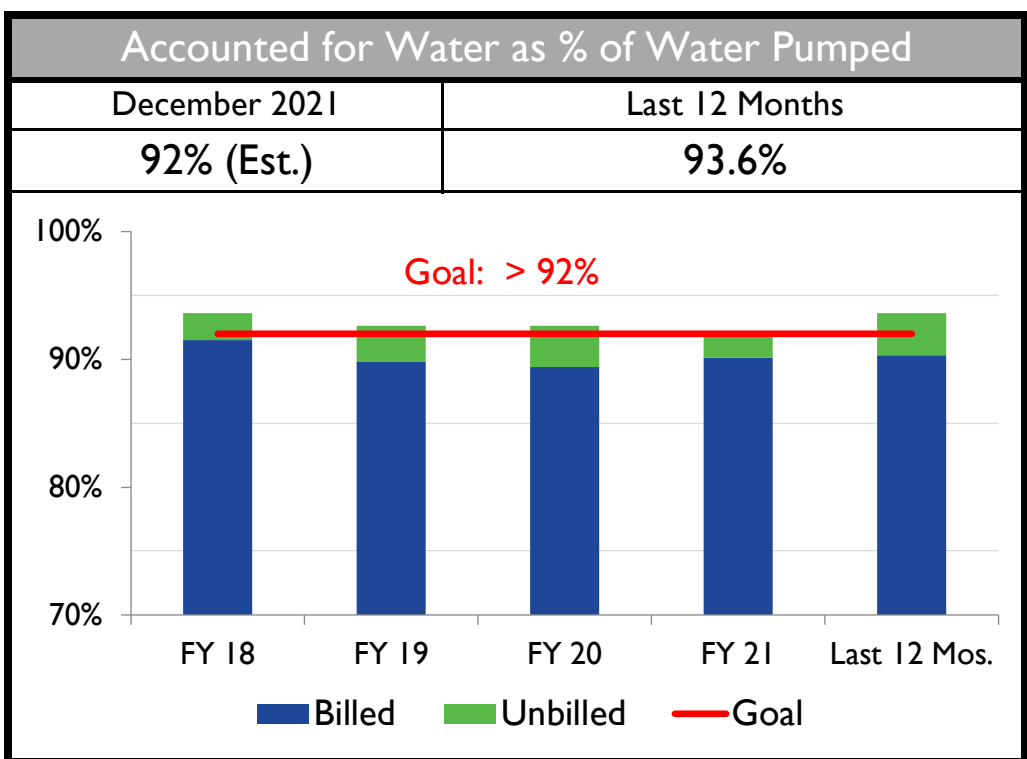
Water Demand (Sales in Million Gallons per Day)				
	December 2021		FY 2022 (Avg Year to Date)	
	Est.	% of Projected	Estimated	% of Projected Year-to-Date
Drinking Water (DW)	5.39	101%	6.04	97%
Reclaimed Water (RCW)	0.27	100%	0.88	89%
Total	5.66	101%	6.91	96%



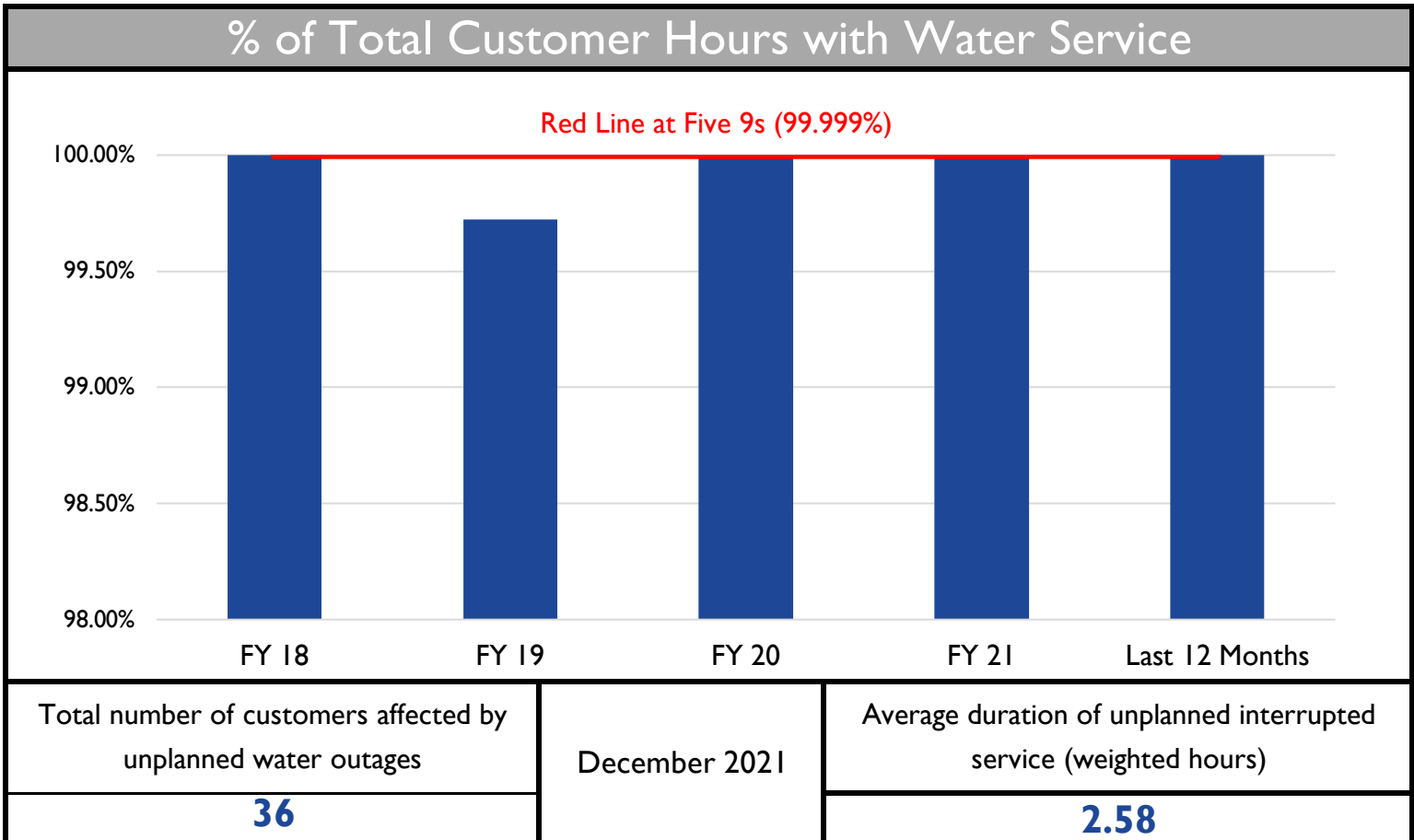
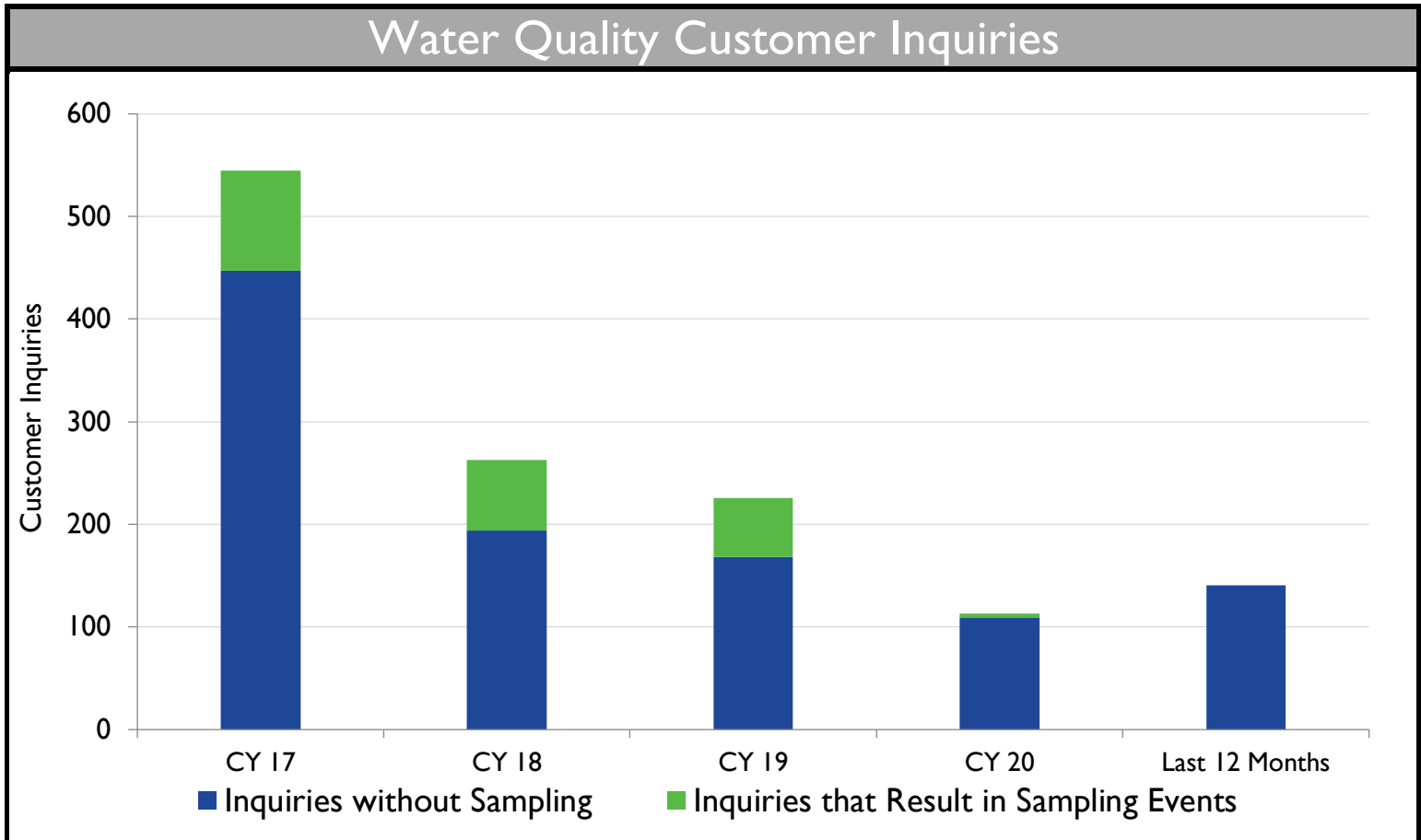
Rainfall (inches)						
	December 2021			Last 12 Months		
	Actual	Hist. Avg. for Month	Variance	Actual	Hist. Average	Variance
Water Plant (Carrboro)	1.53	3.62	(2.09)	42.03	48.54	(6.51)
Cane Creek Reservoir	1.28	3.65	(2.37)	44.51	45.47	(0.96)

* Water Plant historical average is based on most recent 35 year period.
* Cane Creek Reservoir historical average is based on 29 years of record.

WATER DISTRIBUTION AND WASTEWATER COLLECTION



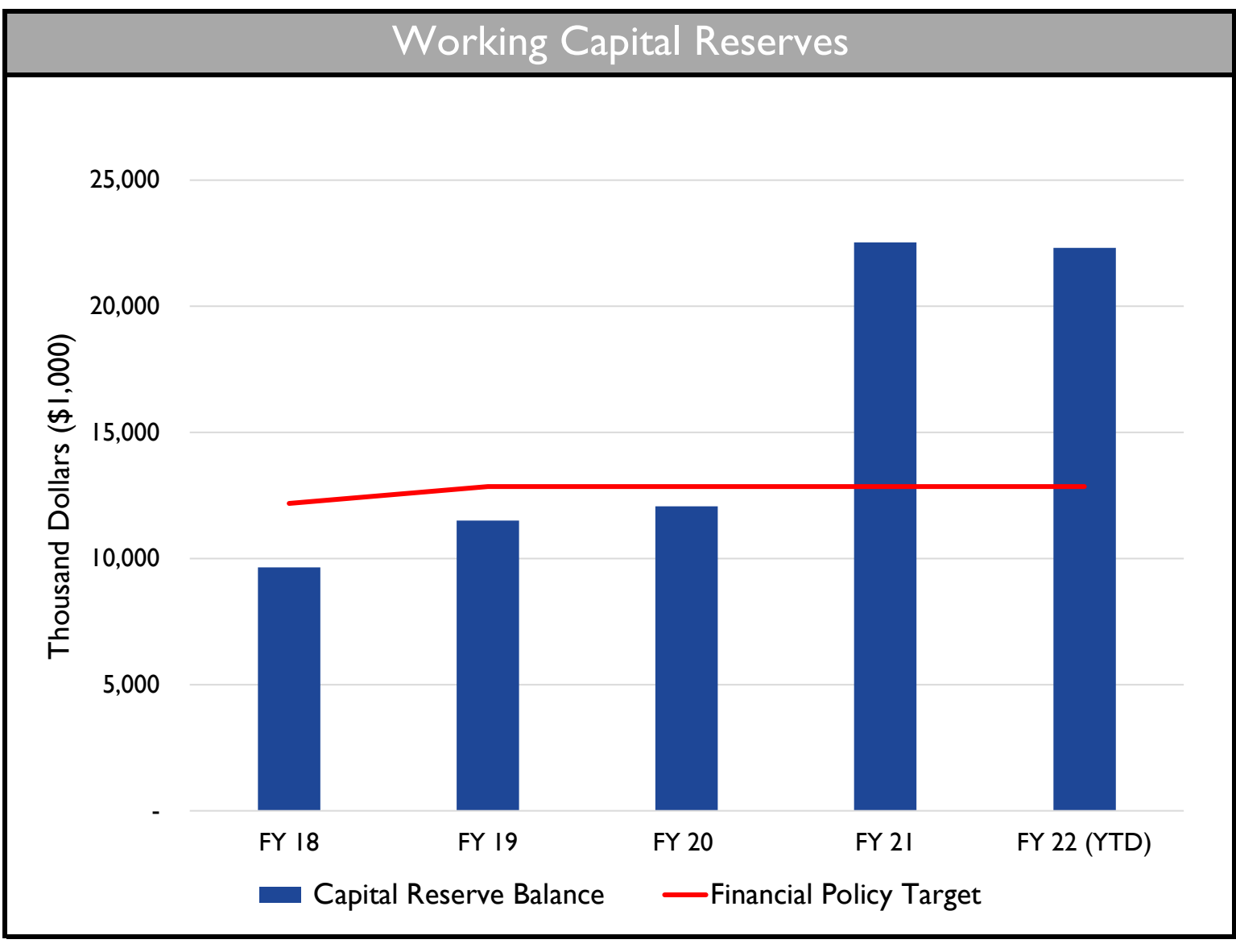
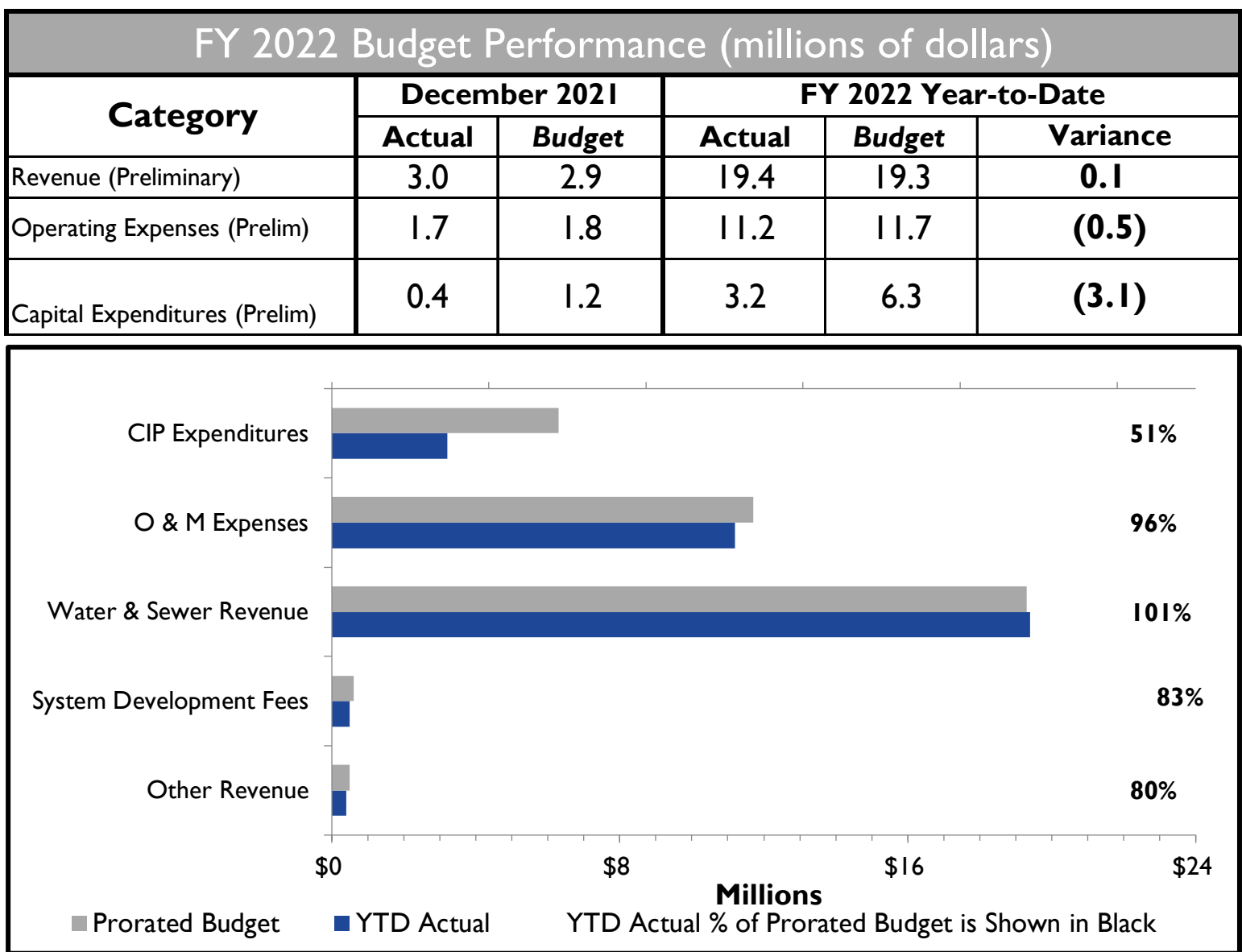
WATER SERVICE

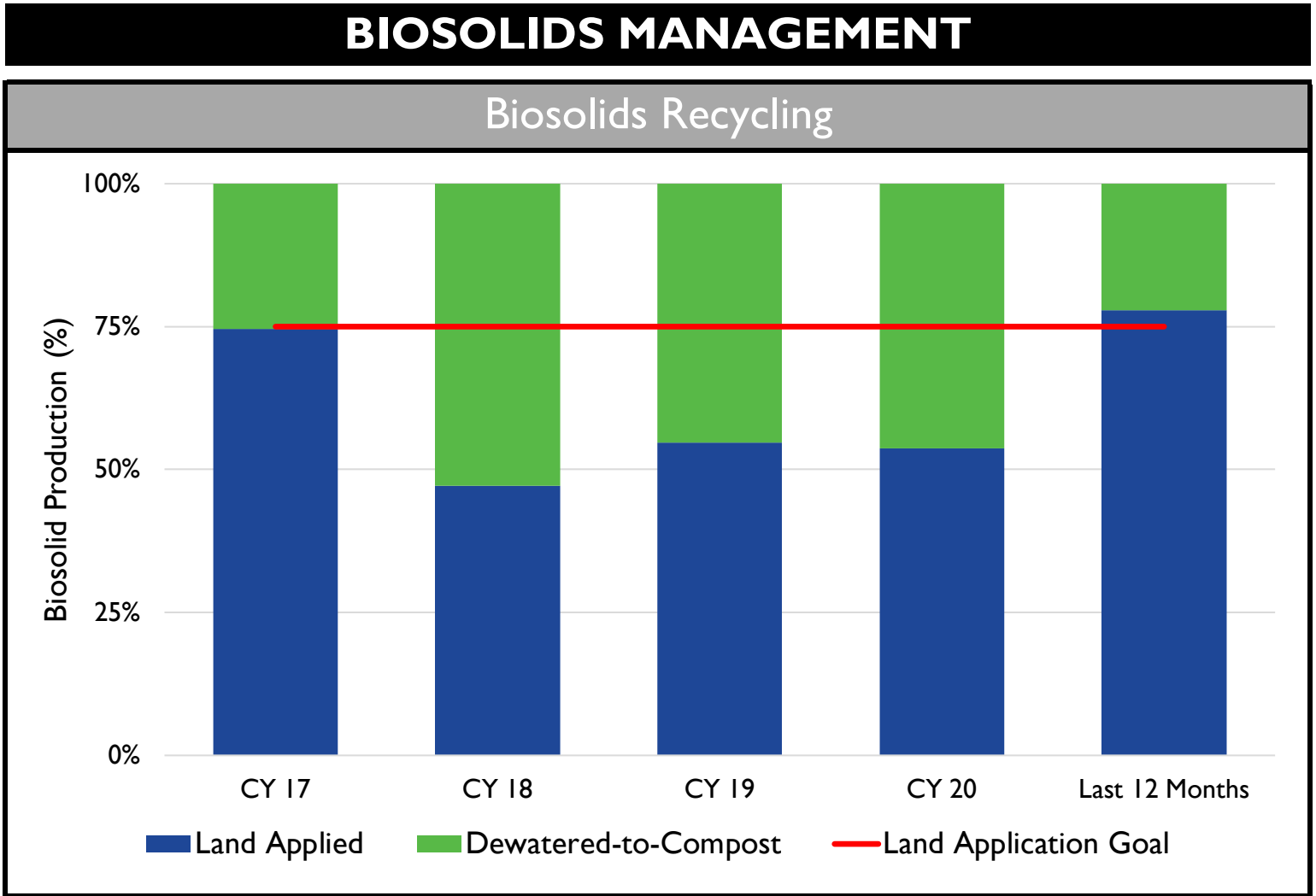
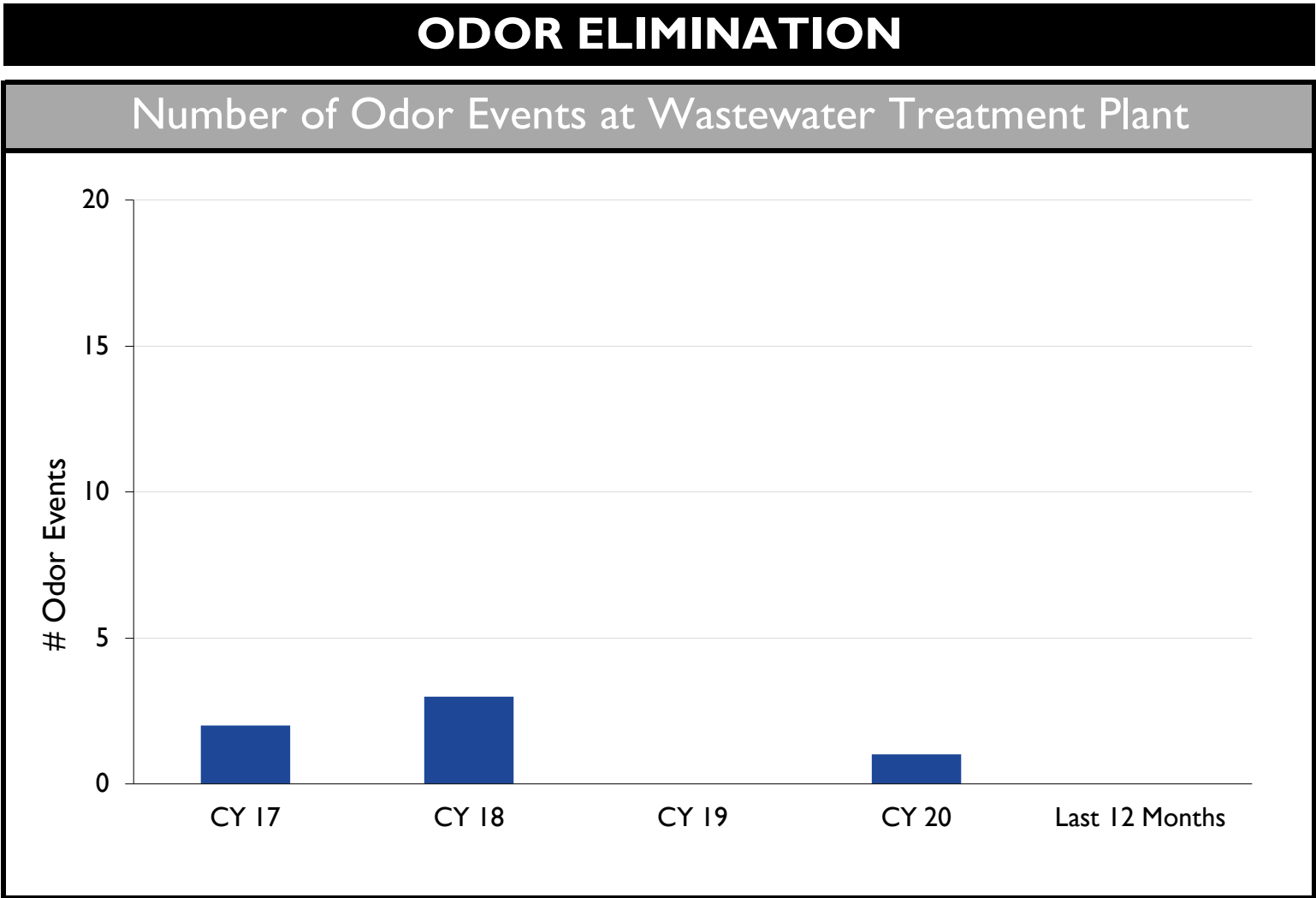


SYSTEM COMPLIANCE VIOLATIONS

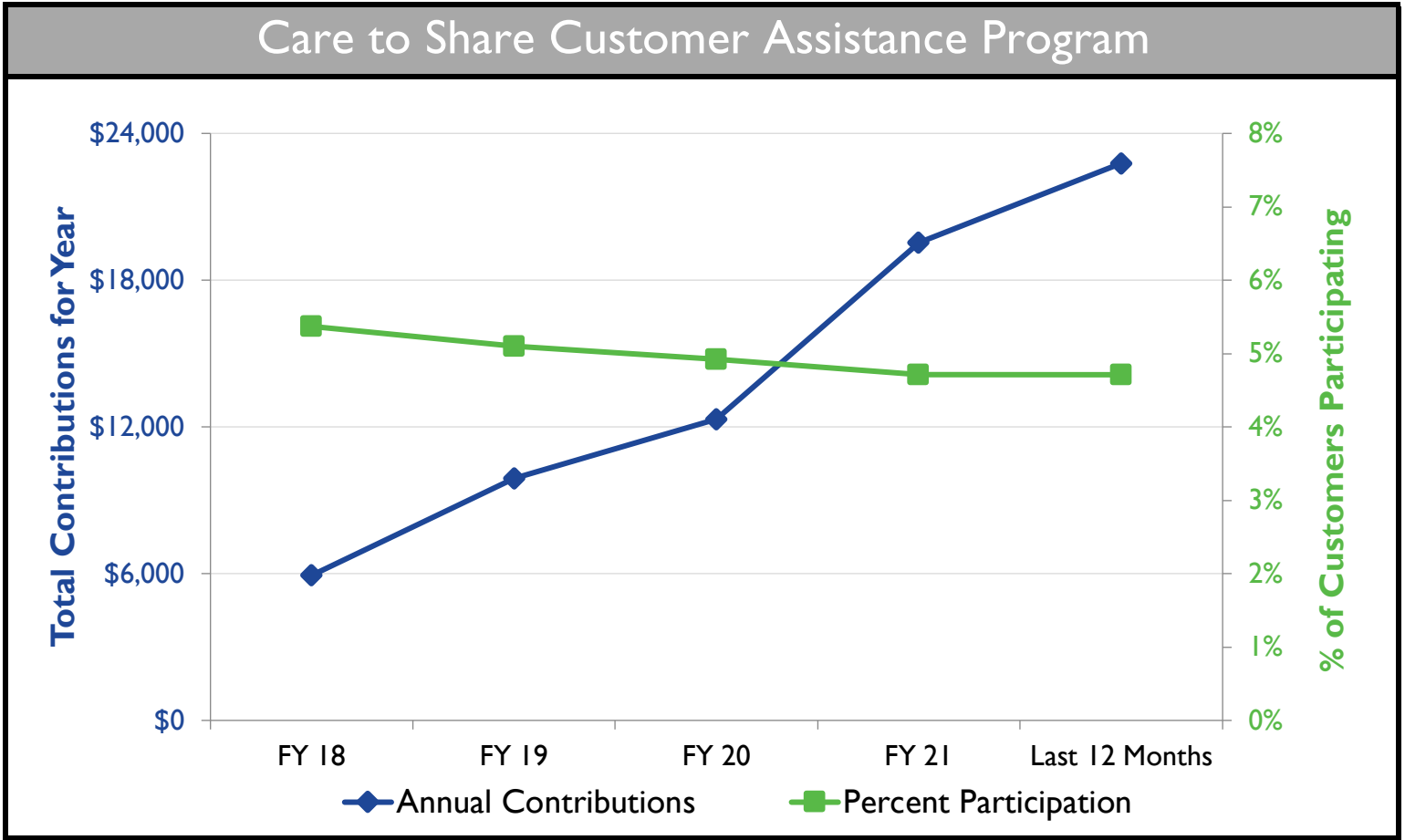
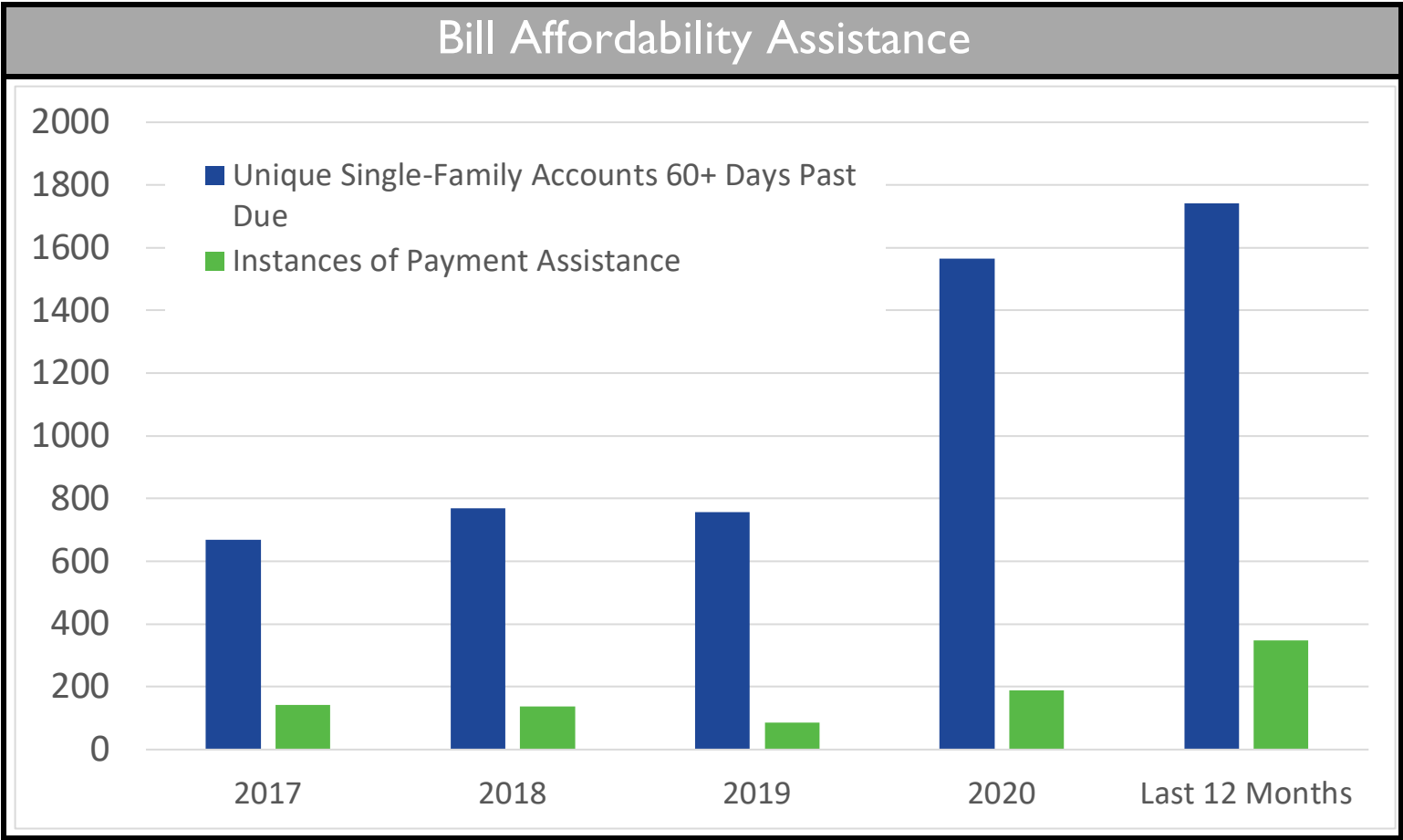
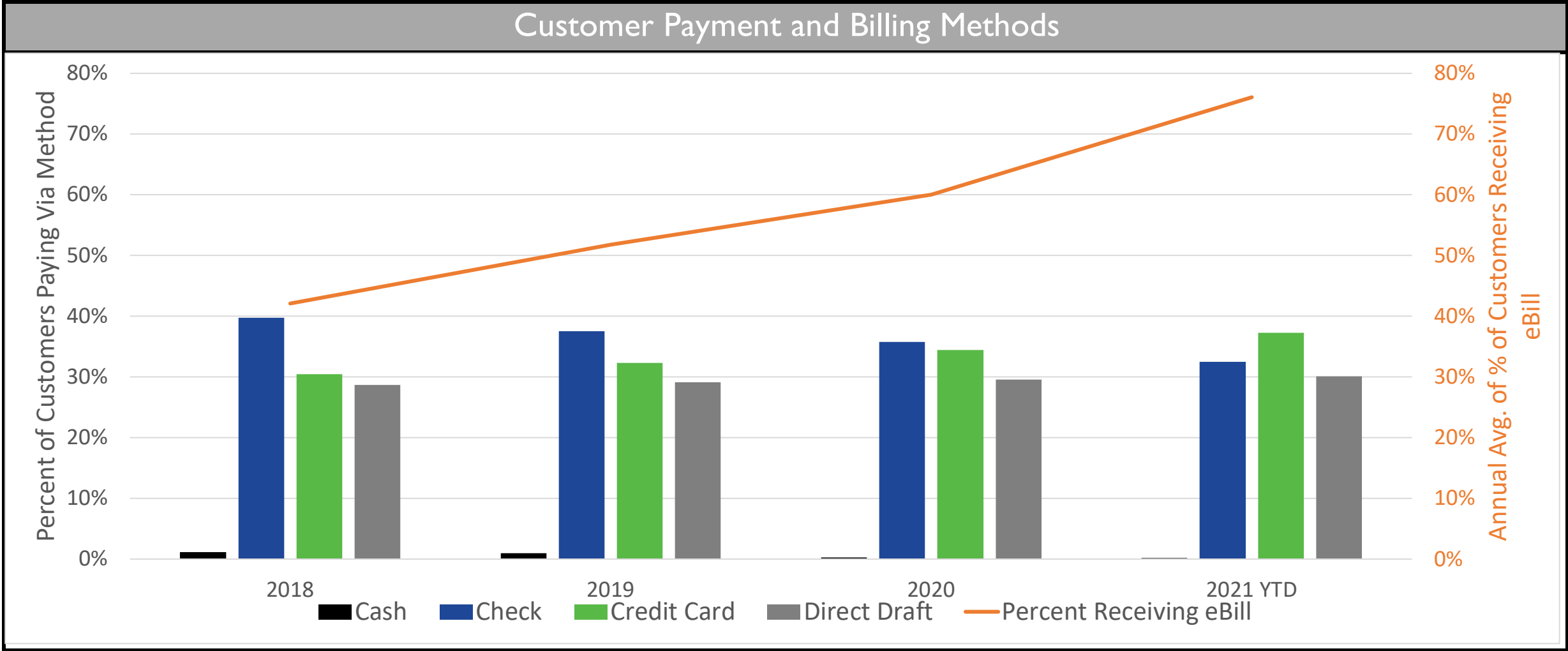
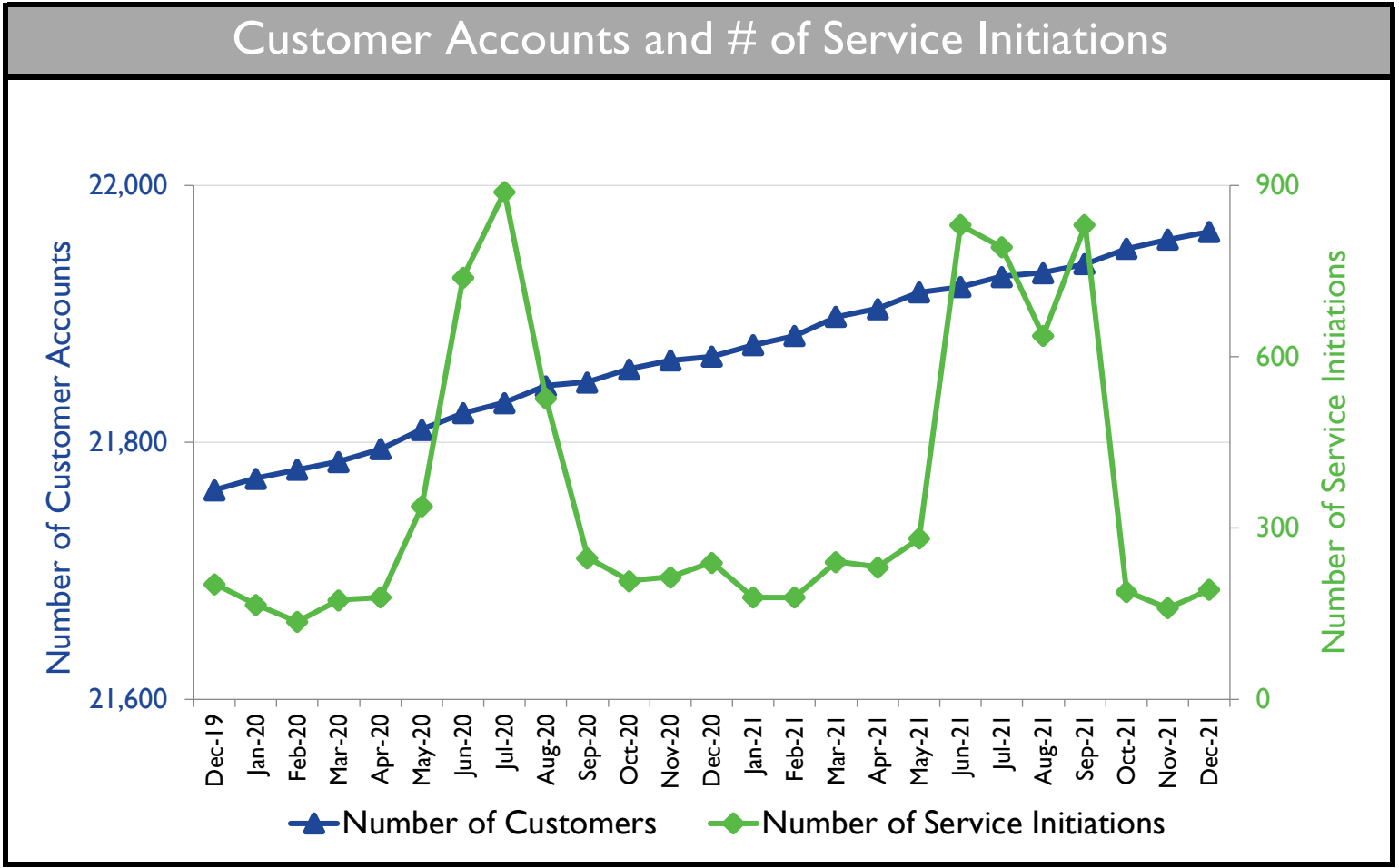
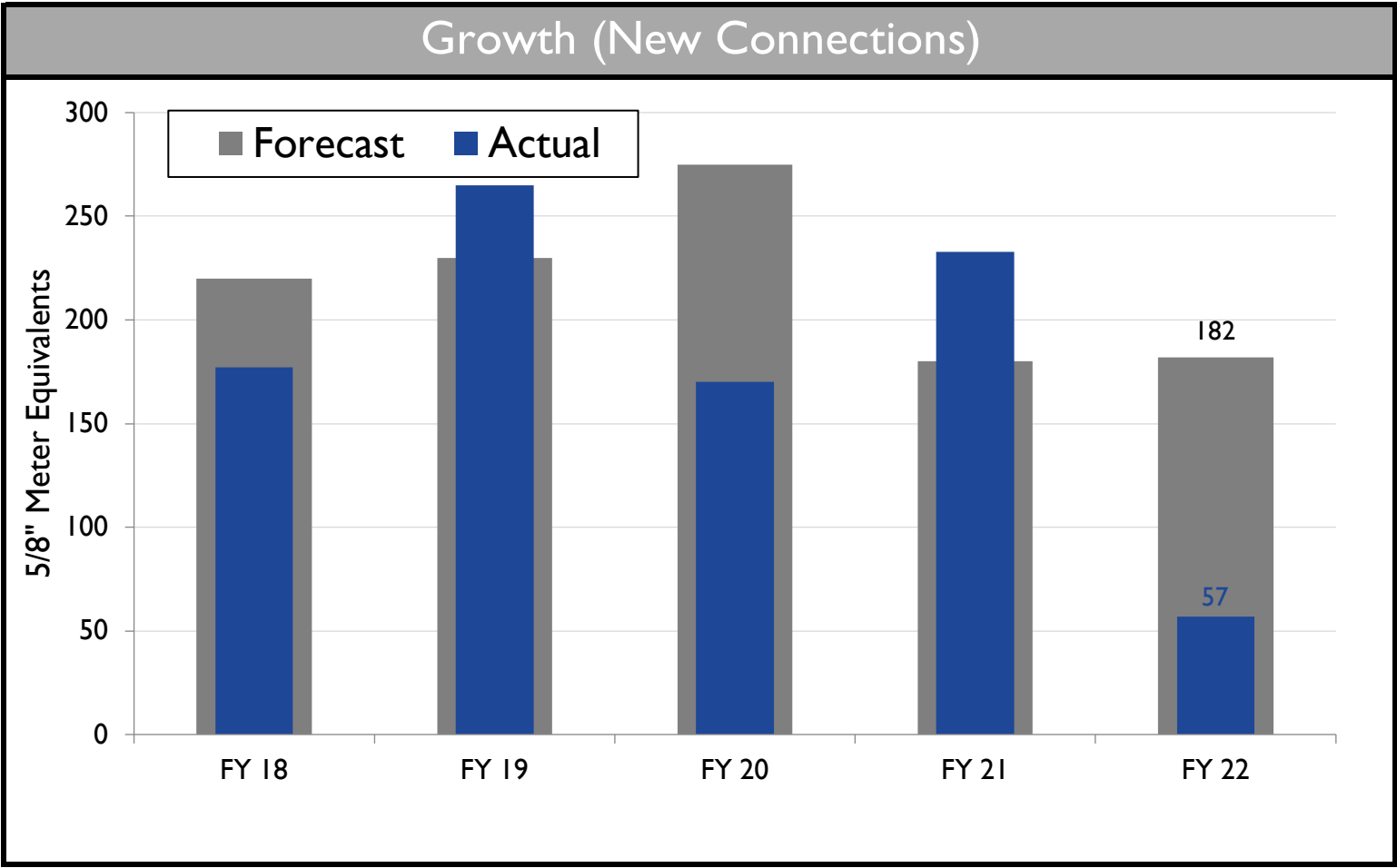
Within the last twelve months:
Operating Permit Violations: Sanitary Sewer System Overflows due to grease in the line (January 2021), roots (April 2021), pipe failure (April 2021), hole in sewer line (August 2021), settlement of manhole (August 2021), and vandalism (November 2021).

FINANCE MANAGEMENT

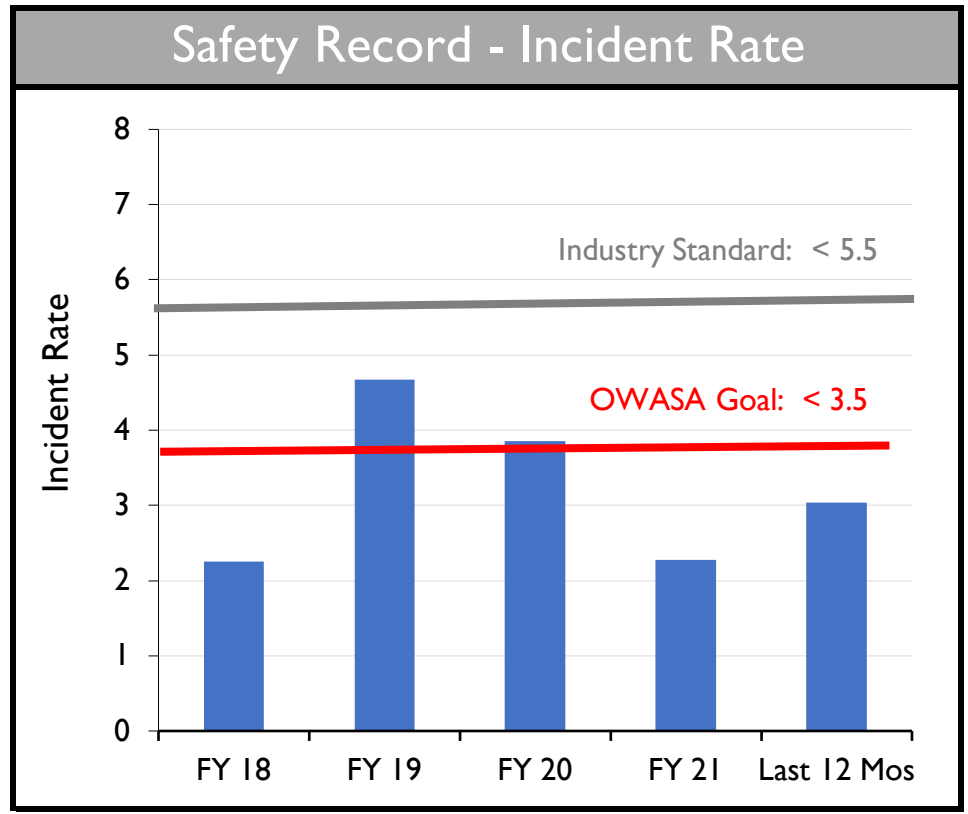
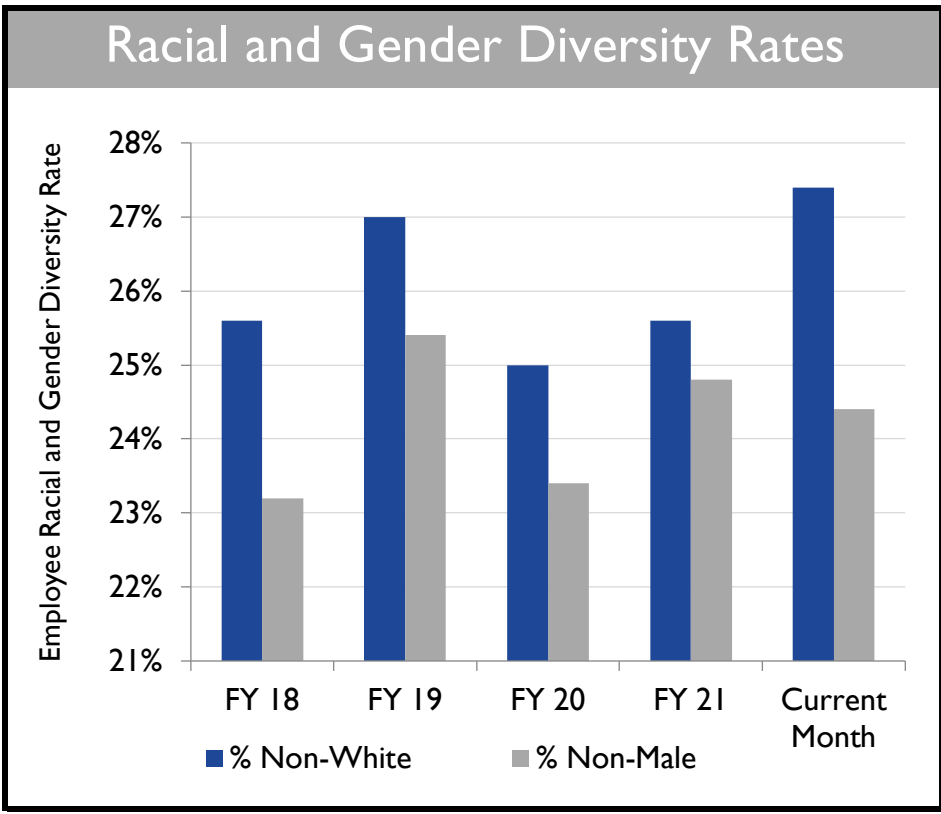
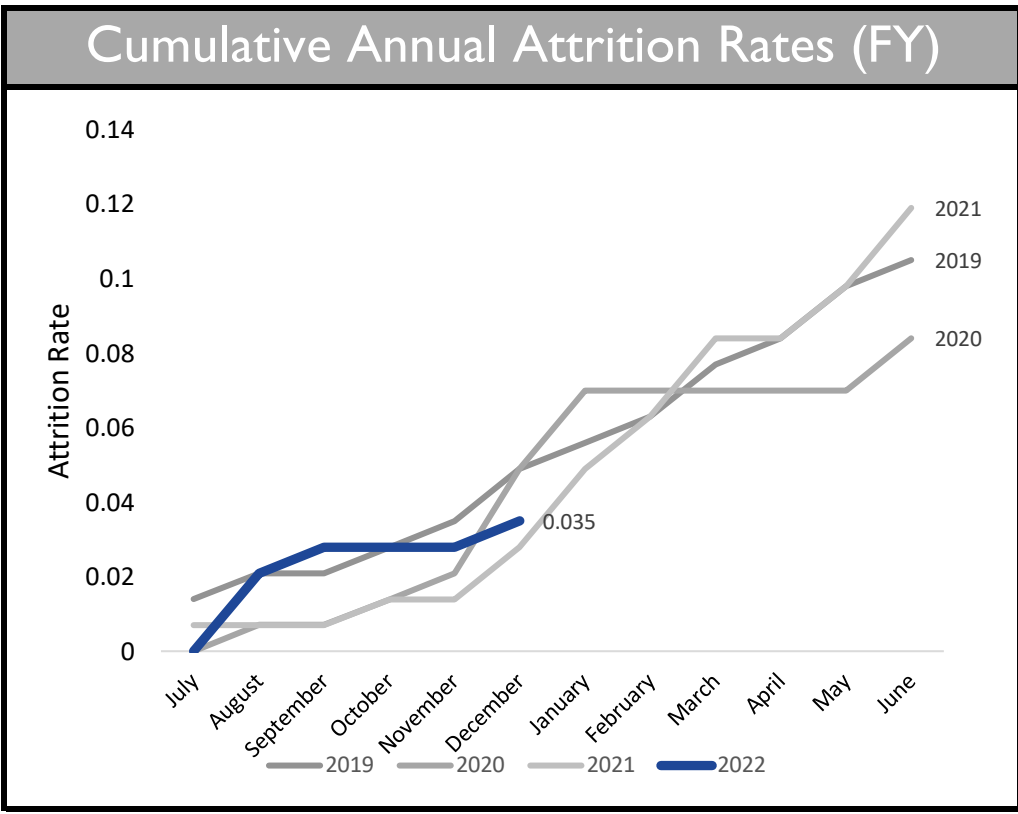




CUSTOMER SERVICE AND CONNECTION ACTIVITY



HUMAN RESOURCES AND SAFETY



ENERGY MANAGEMENT

