



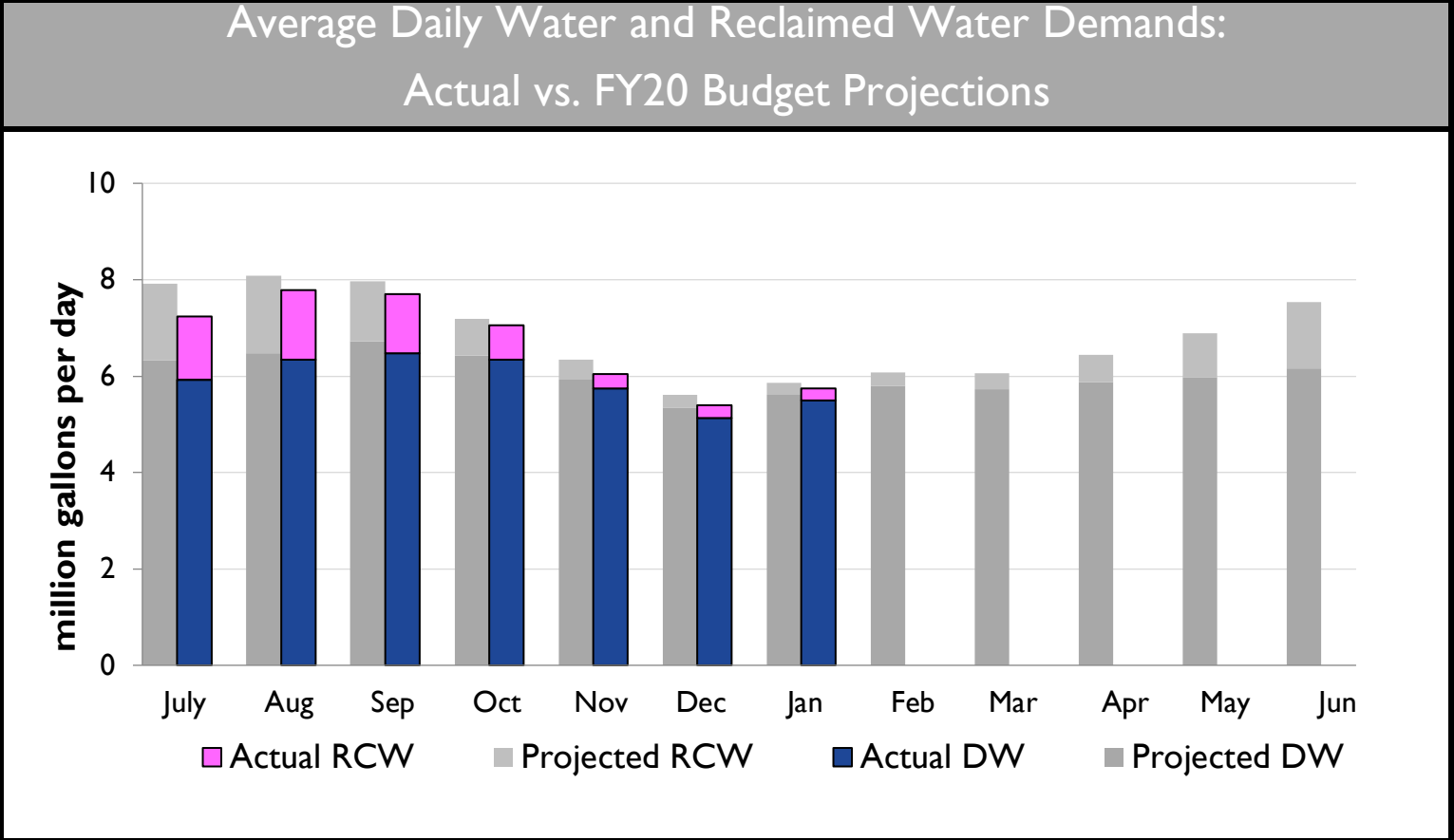
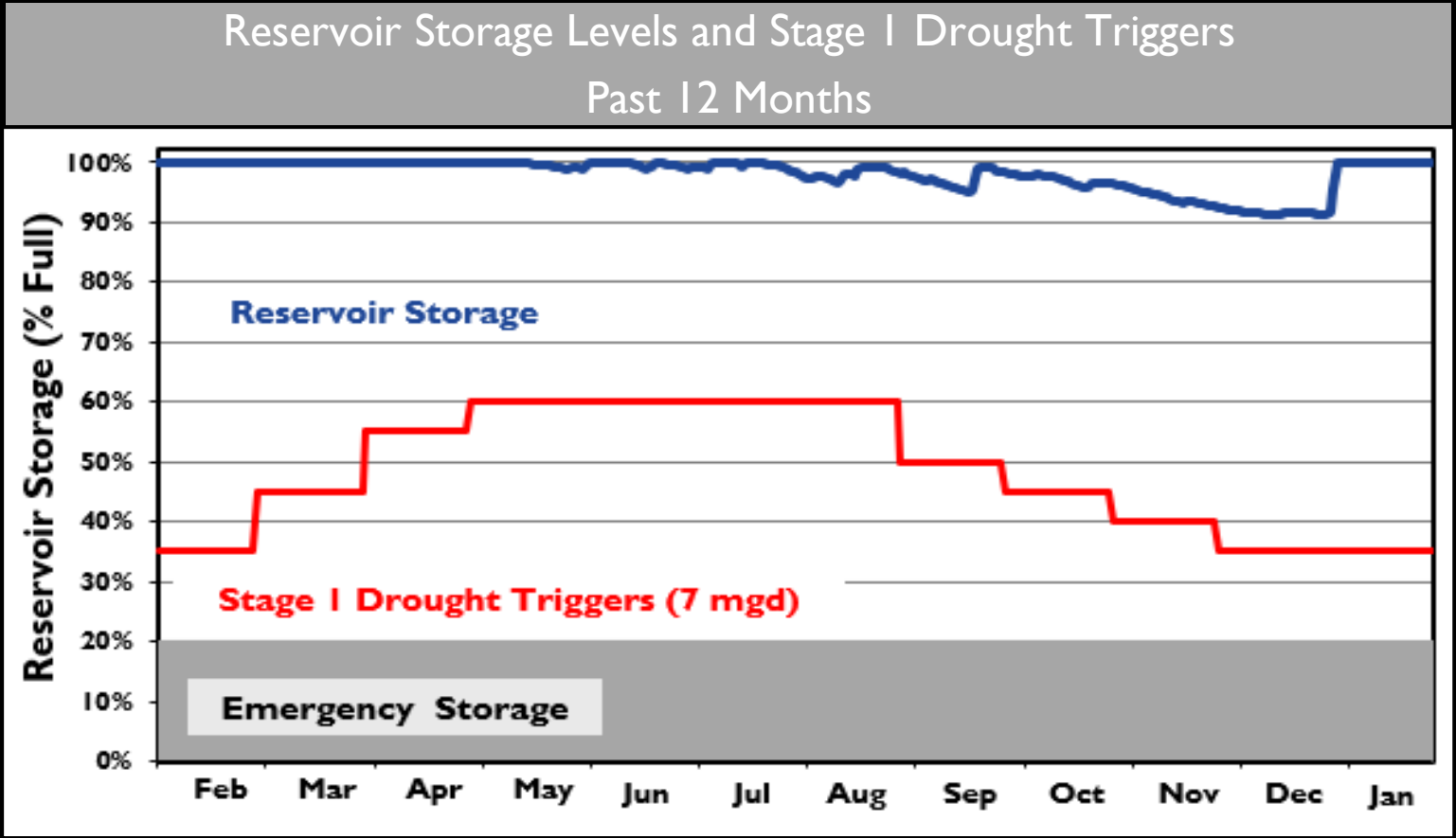
Key Performance Indicators

January 2022

WATER SUPPLY AND DEMAND

Water Supply	
Reservoir Storage % of Capacity	100.0% <small>(as of 01 / 31 / 2022)</small>
Risk of Shortage Restrictions in Coming Year (Minimal, Low, Moderate)	Minimal
Water Use Restrictions Now in Effect	Year-Round

Water Demand (Sales in Million Gallons per Day)			
	January 2022		FY 2022 (Avg Year to Date)
	Est.	% of Projected	Estimated % of Projected Year-to-Date
Drinking Water (DW)	5.50	98%	5.92 97%
Reclaimed Water (RCW)	0.25	100%	0.79 90%
Total	5.75	98%	6.71 96%

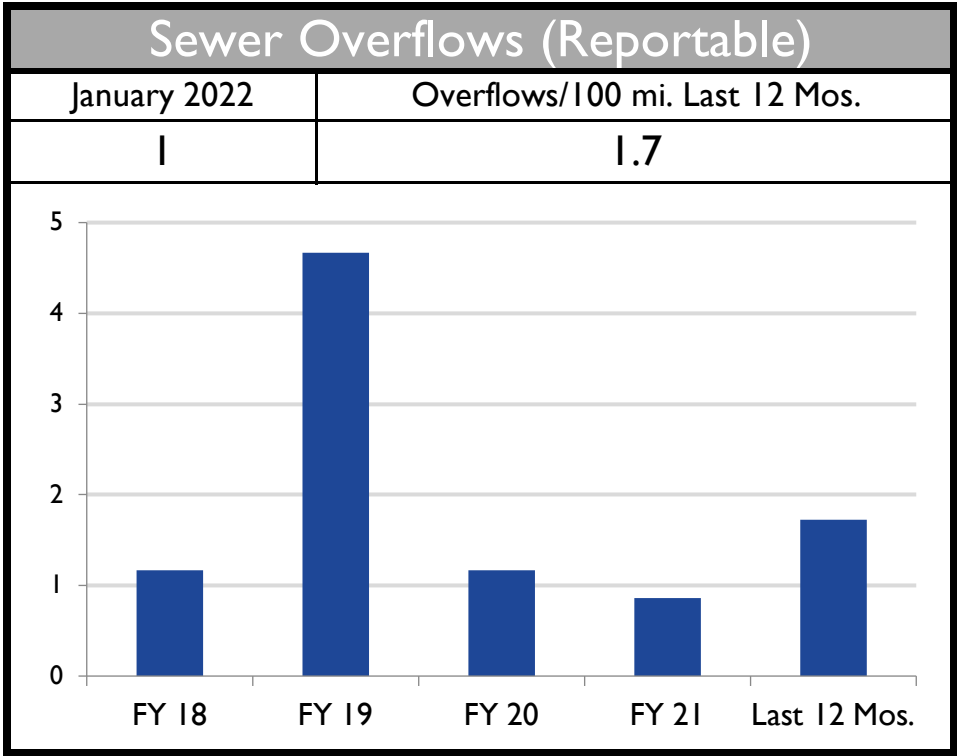
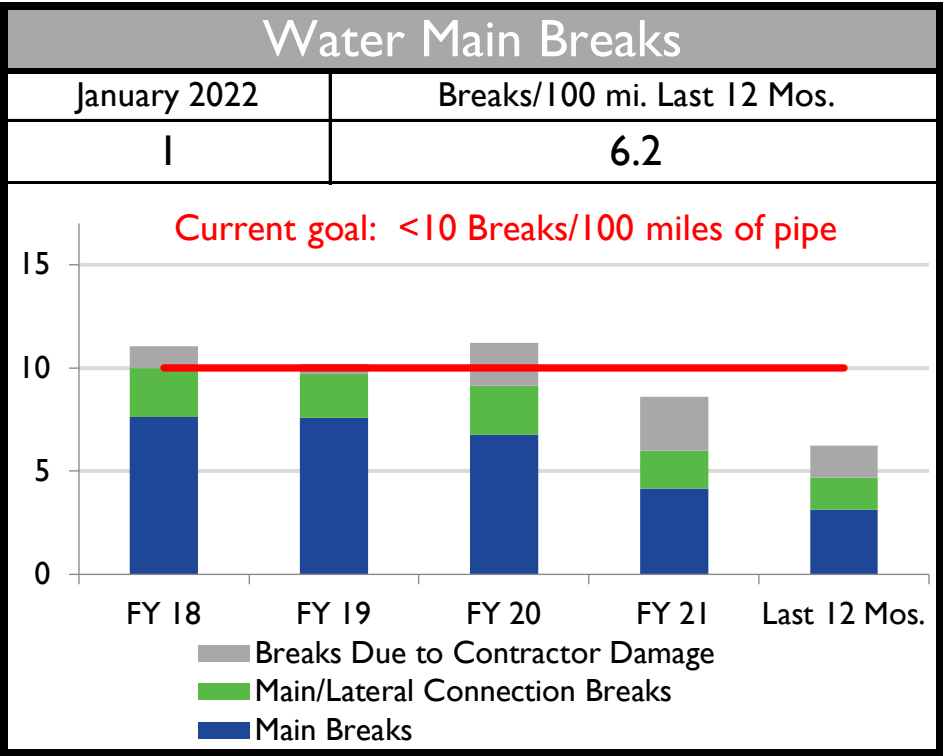
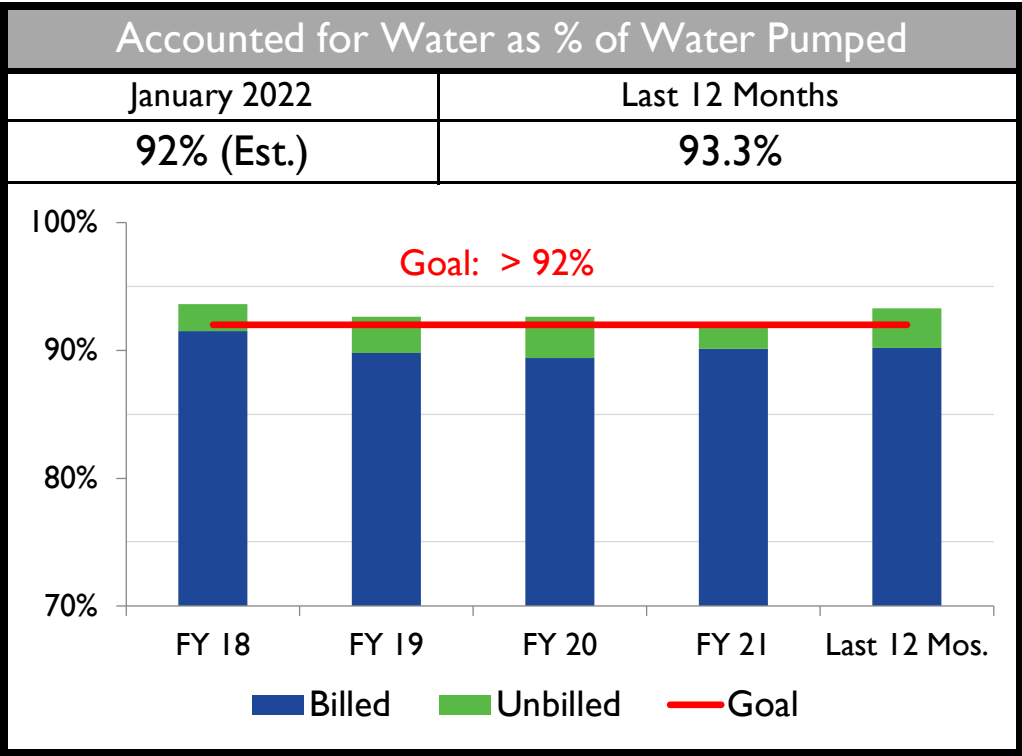


Rainfall (inches)						
	January 2022			Last 12 Months		
	Actual	Hist. Avg. for Month	Variance	Actual	Hist. Average	Variance
Water Plant (Carrboro)	6.24	3.93	2.31	45.97	48.54	(2.57)
Cane Creek Reservoir	5.78	3.56	2.22	46.57	45.55	1.02

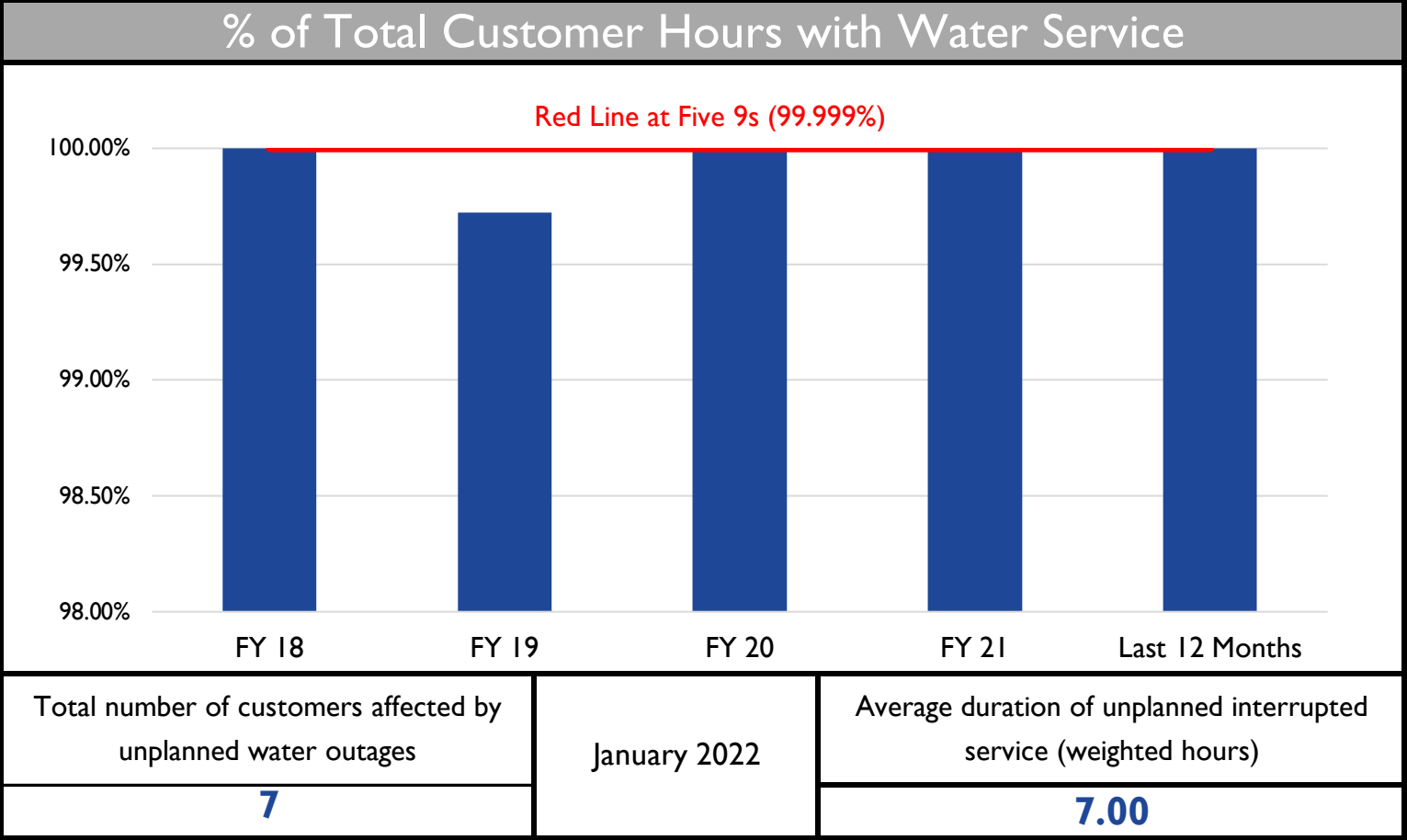
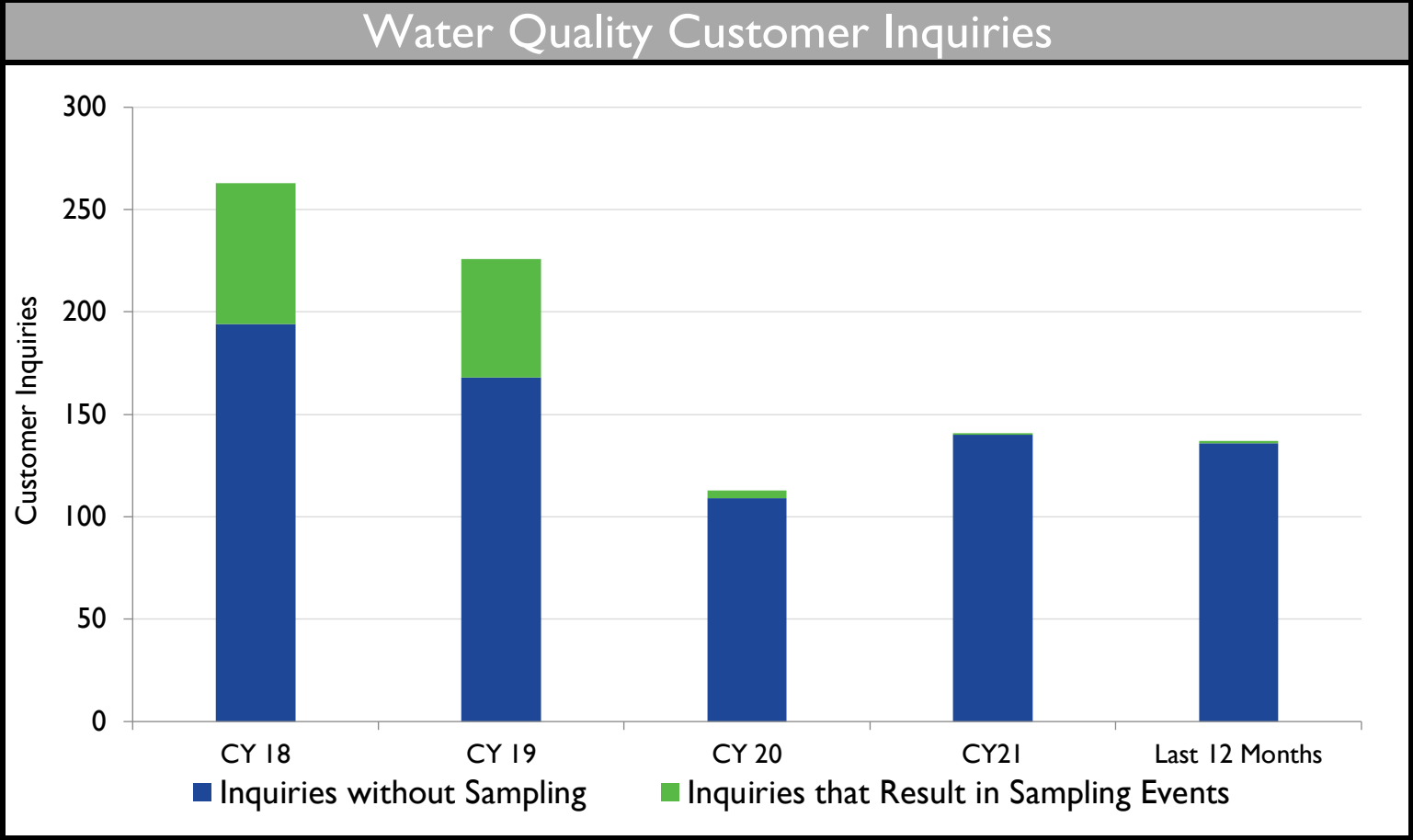
* Water Plant historical average is based on most recent 35 year period.

* Cane Creek Reservoir historical average is based on 29 years of record.

WATER DISTRIBUTION AND WASTEWATER COLLECTION



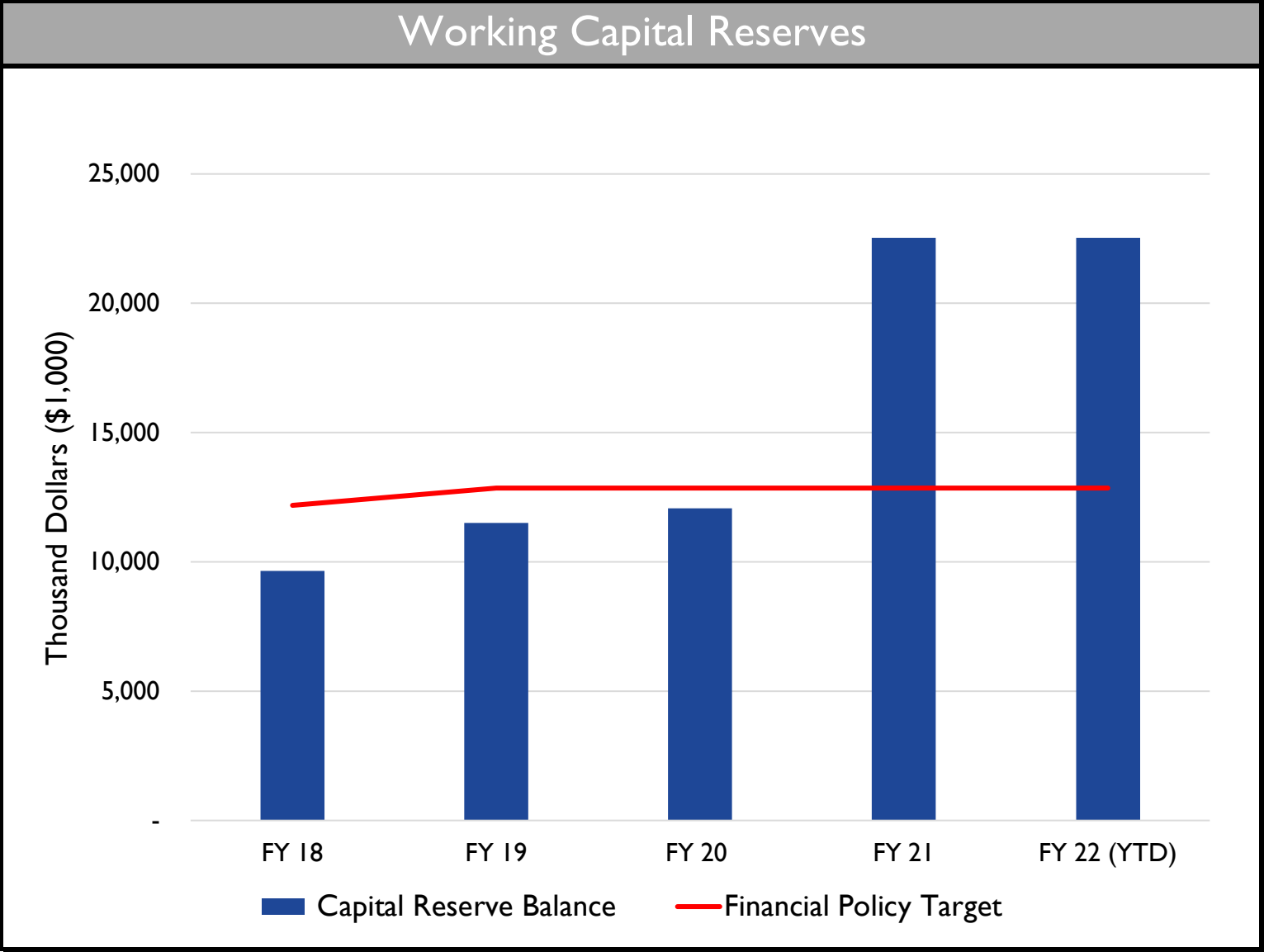
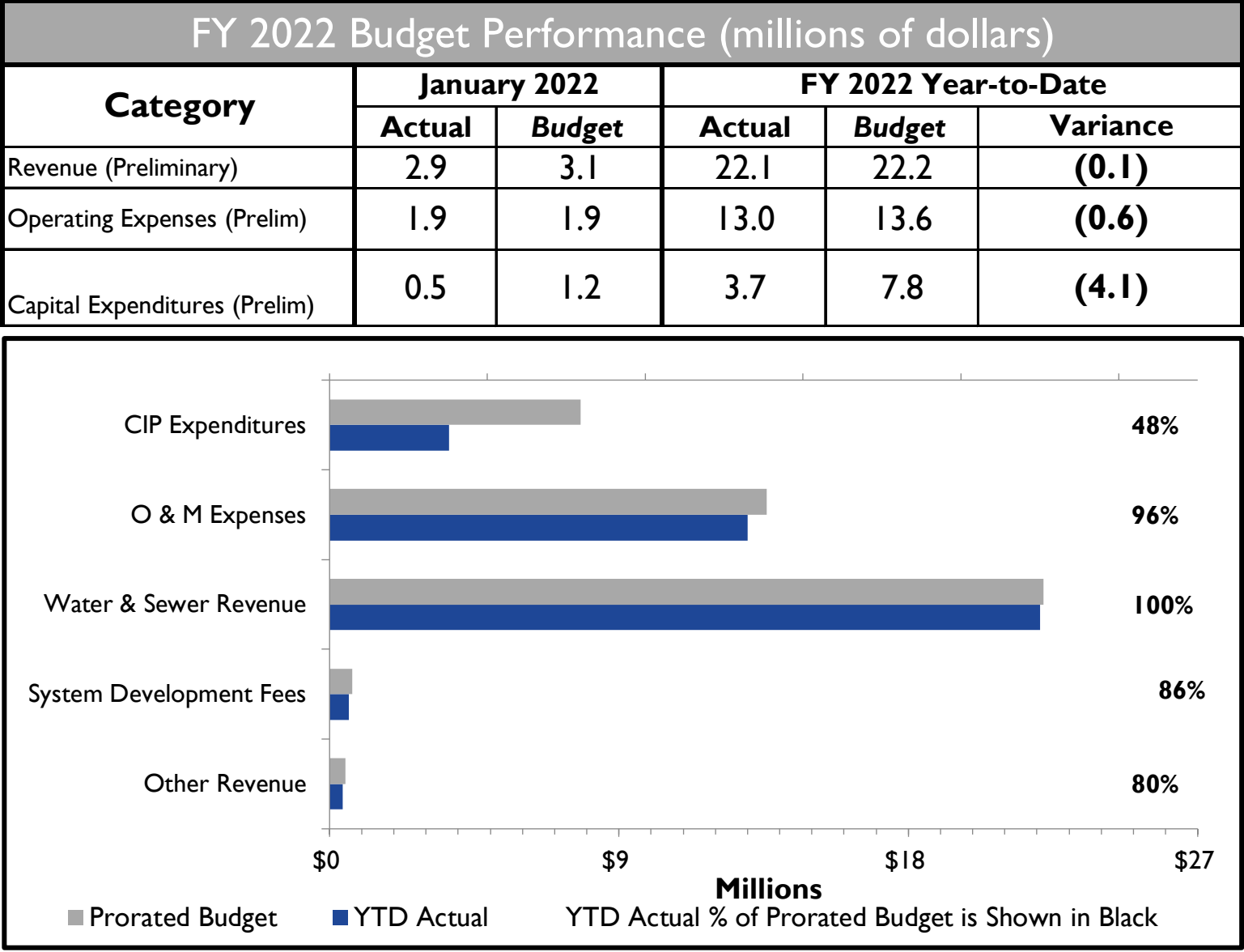
WATER SERVICE

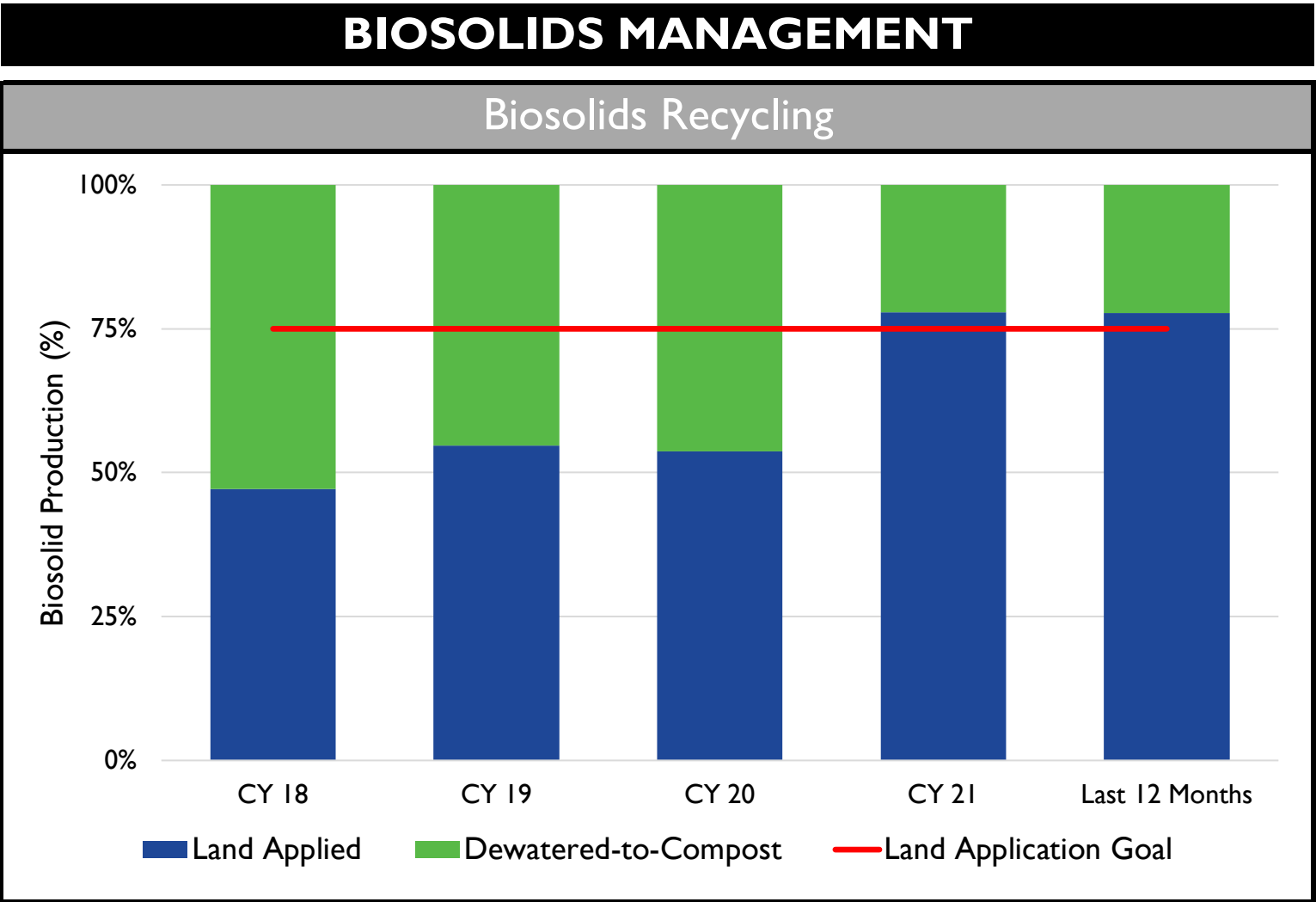
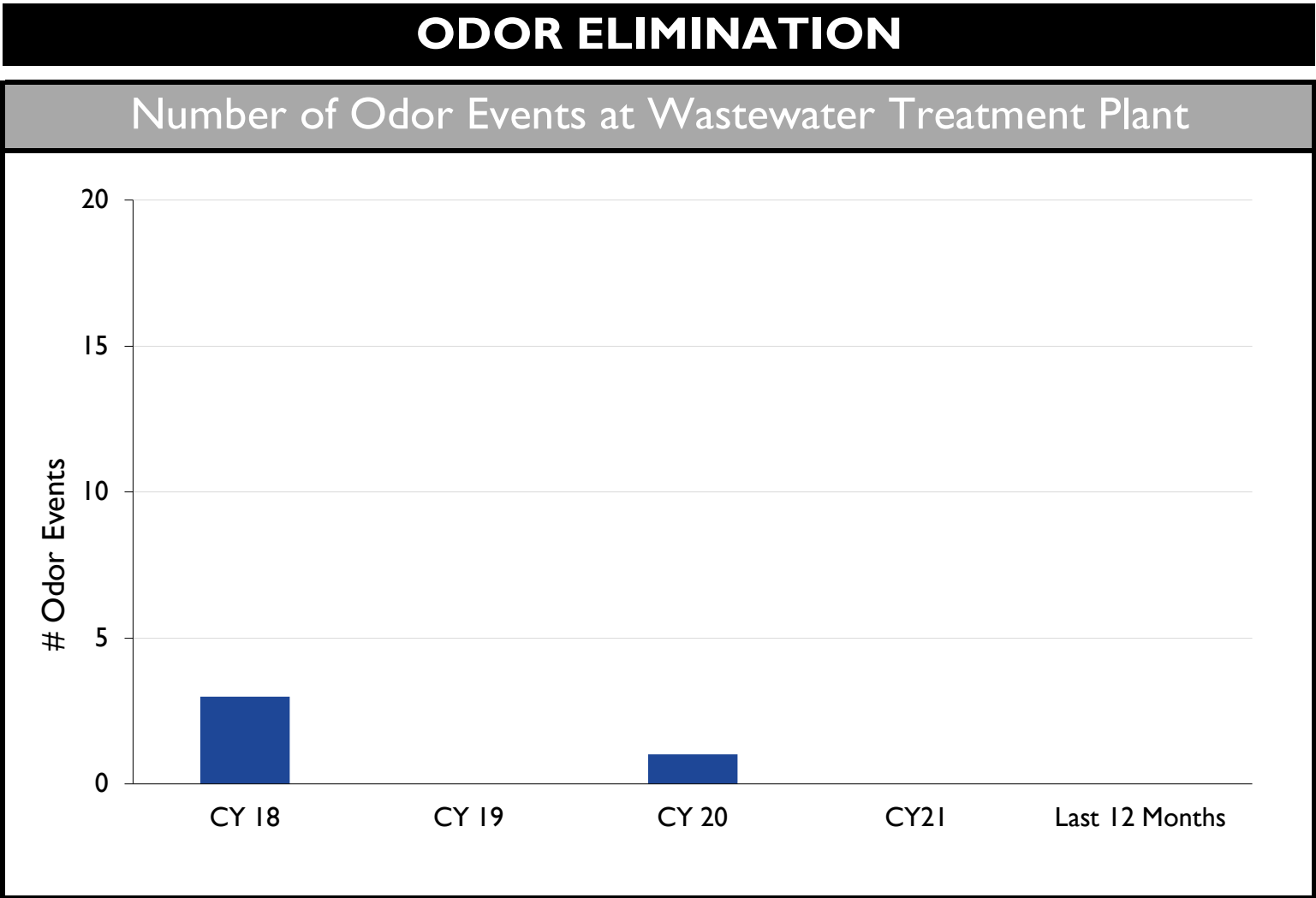


SYSTEM COMPLIANCE VIOLATIONS

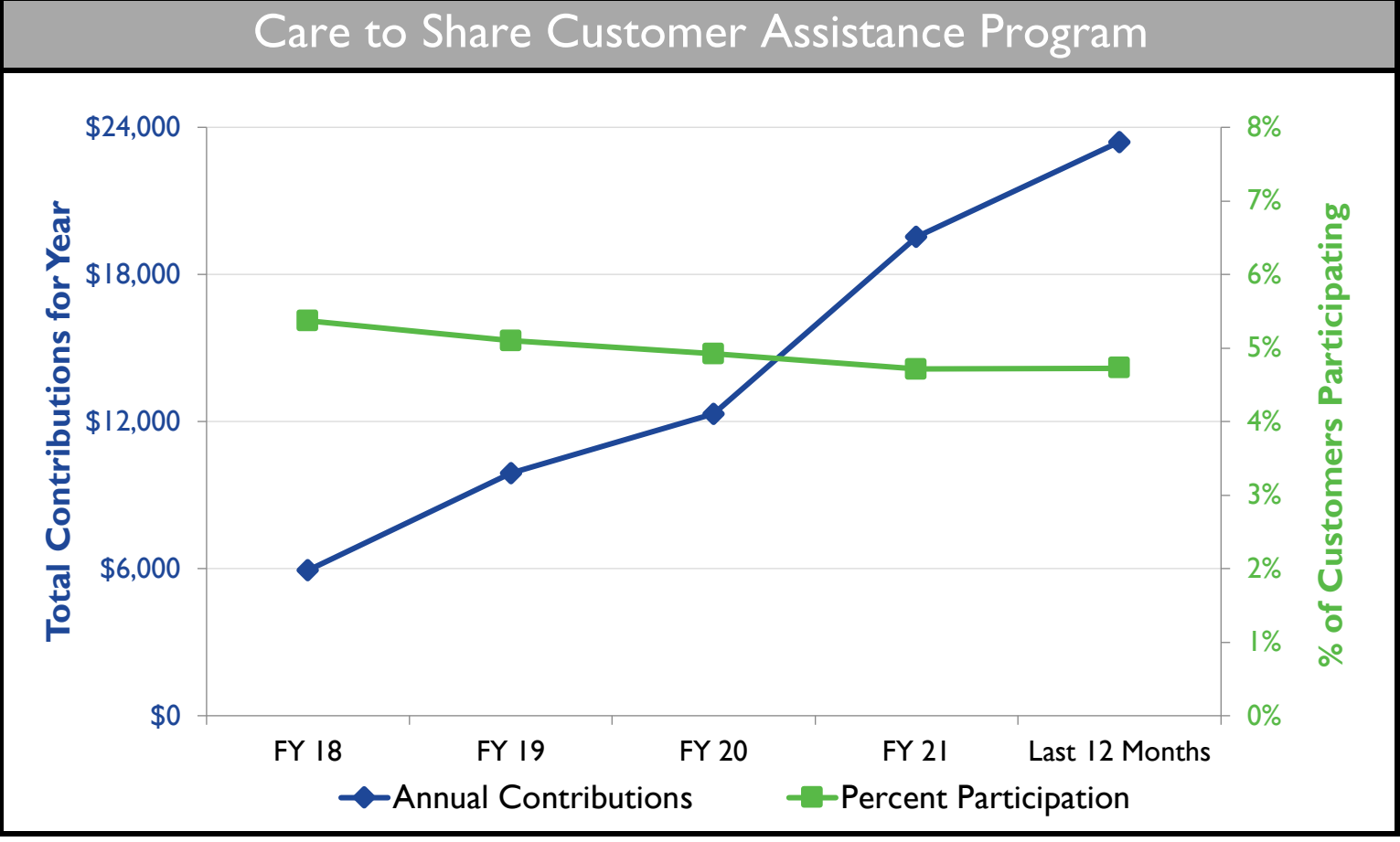
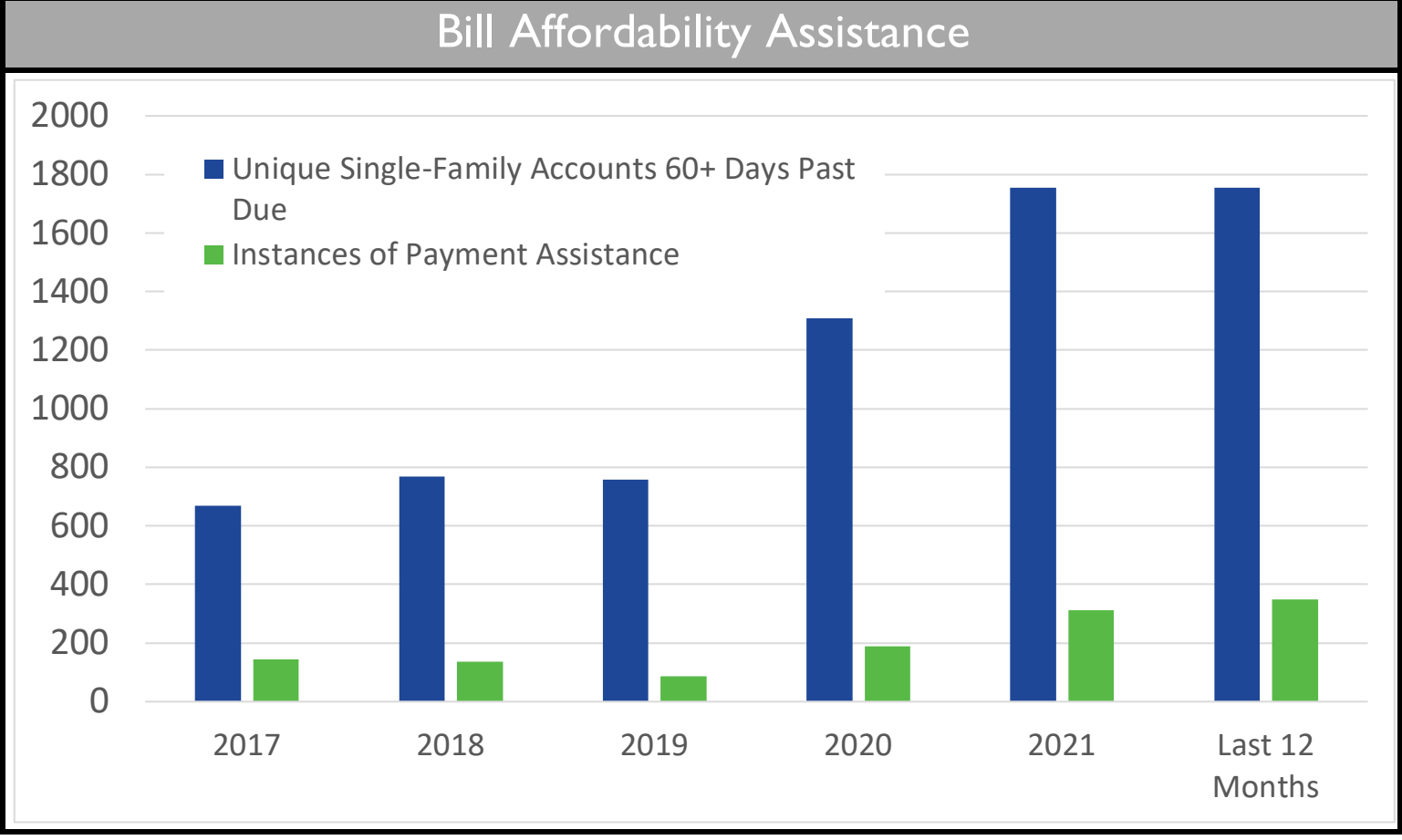
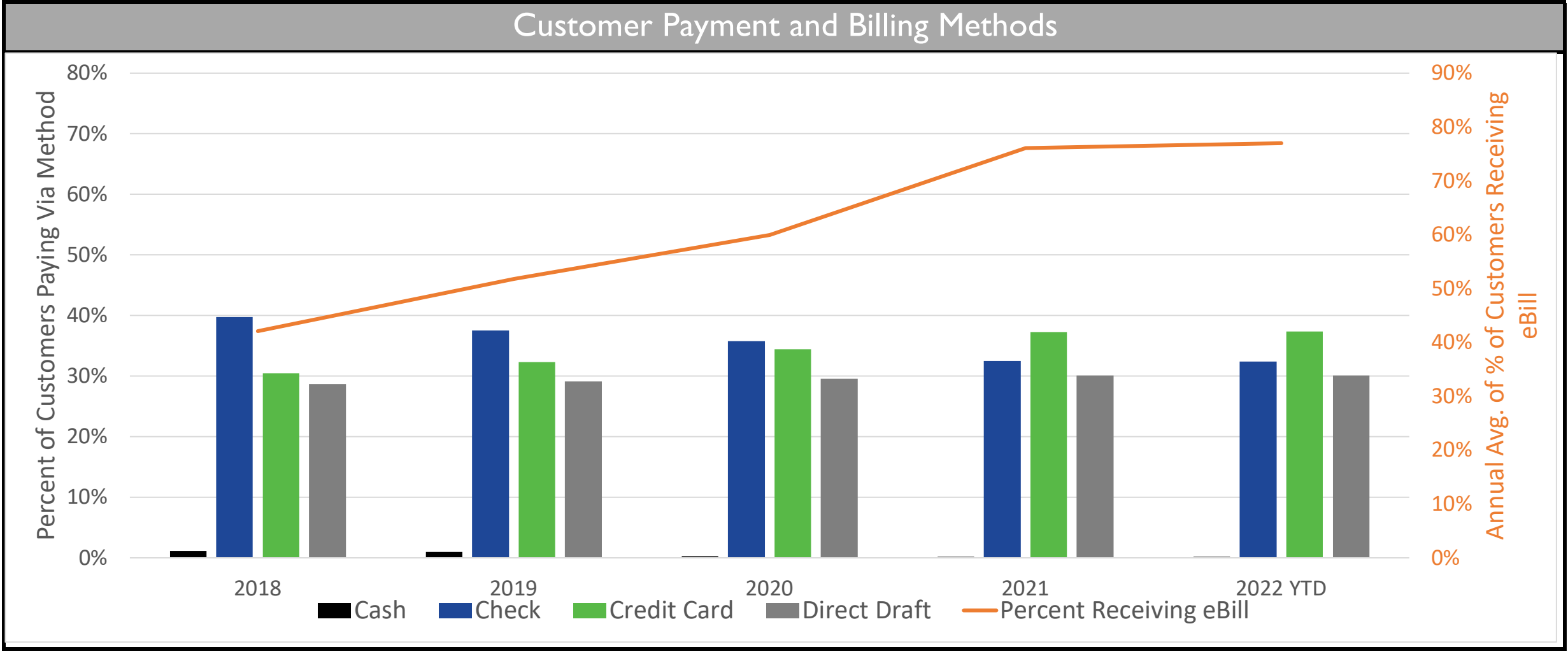
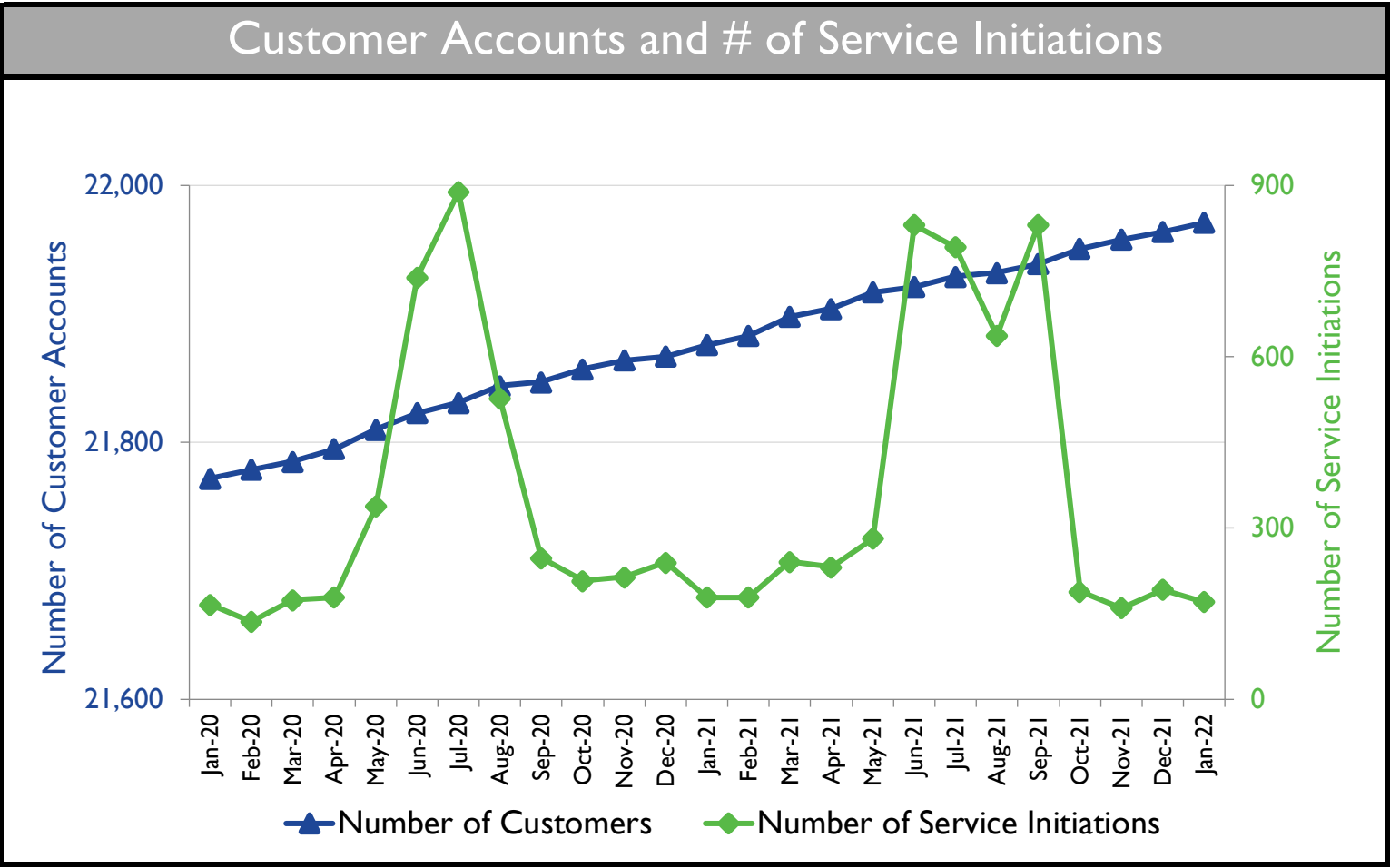
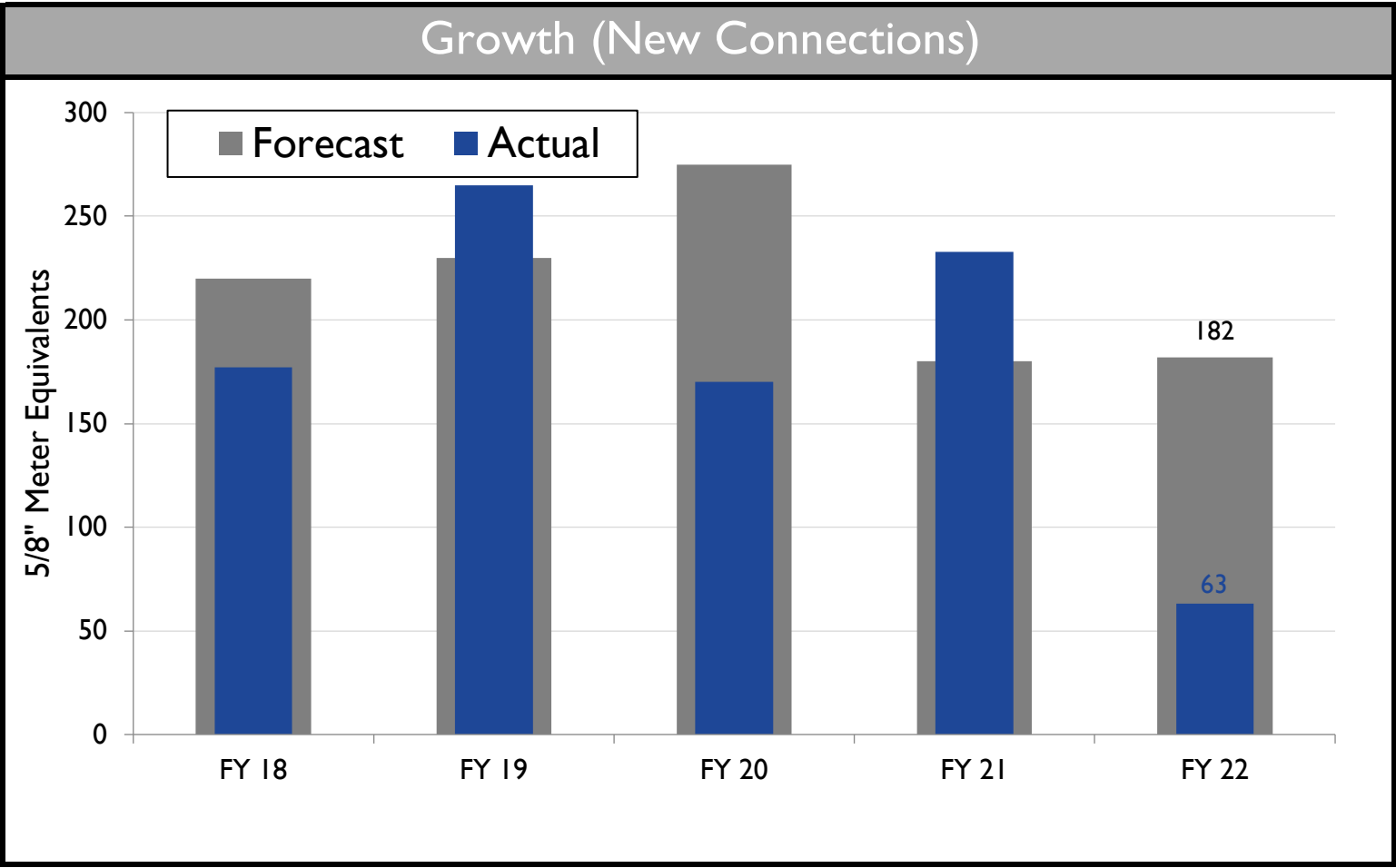
Within the last twelve months:
Operating Permit Violations: Sanitary Sewer System Overflows due to roots (April 2021), pipe failure (April 2021), hole in sewer line (August 2021), settlement of manhole (August 2021), vandalism (November 2021) and debris in line (January 2022).

FINANCE MANAGEMENT

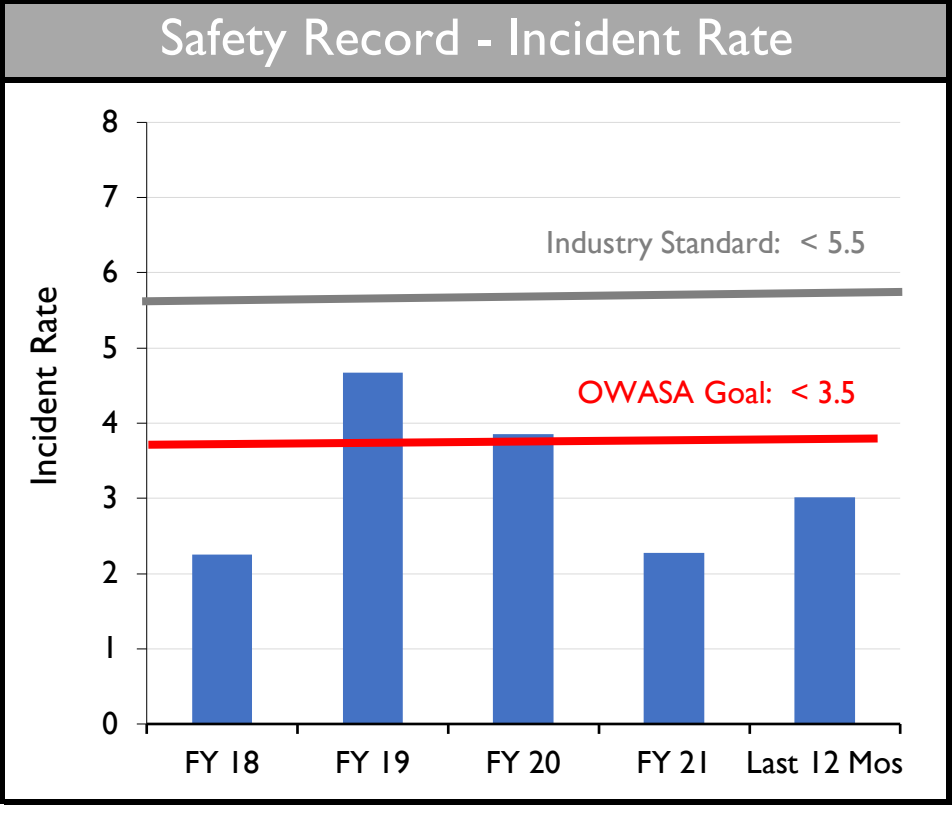
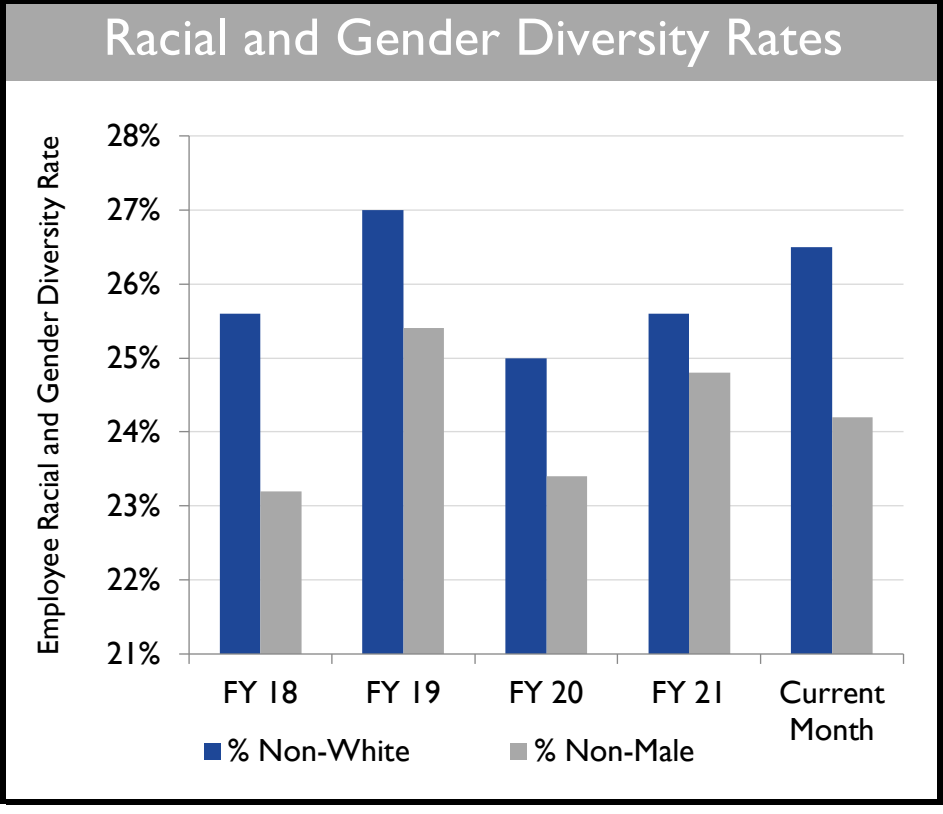
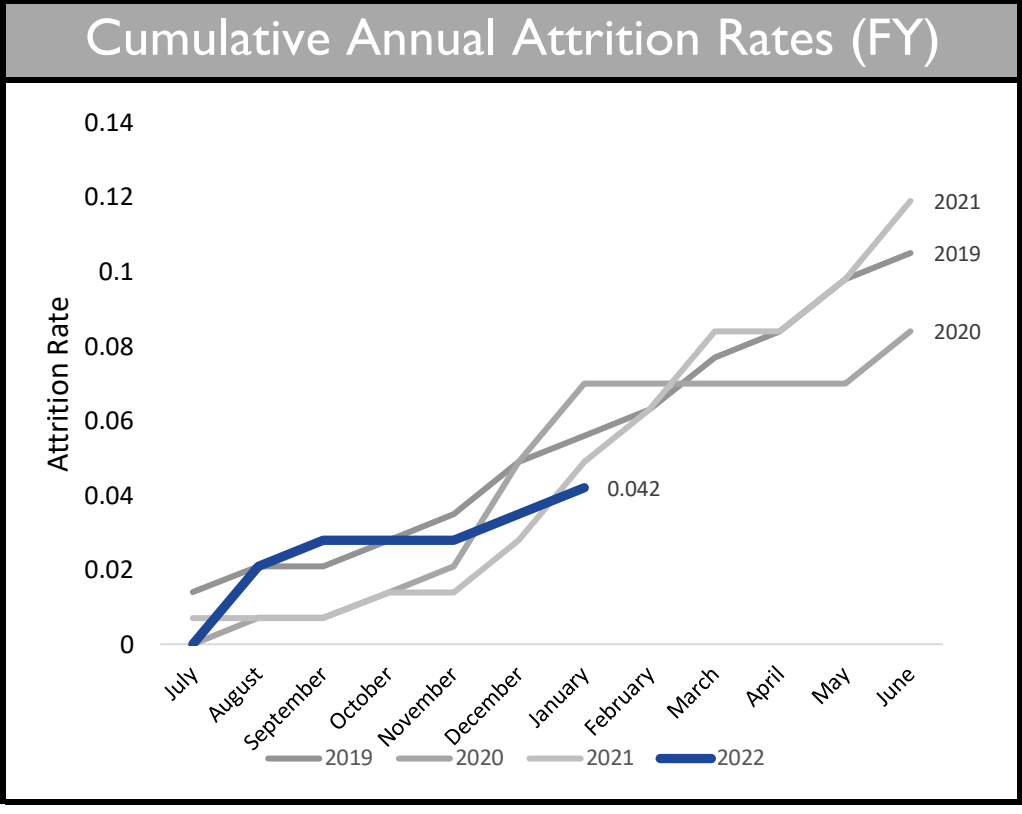




CUSTOMER SERVICE AND CONNECTION ACTIVITY



HUMAN RESOURCES AND SAFETY



ENERGY MANAGEMENT

